# **Verizon Wireless Juke**

by Samsung
PORTABLE
All Digital
MOBILE PHONE

User Manual
Please read this manual before operating your
phone, and keep it for future reference.



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# **Table of Contents**

Section 1: Getting Started	4
Understanding this User Manual	4
Notes and Tips	
Turning Your Phone On and Off	
Setting Up Voicemail	5
Section 2: Understanding Your Phone	7
Features of Your Phone	7
Views of Your Phone	8
Command Keys	
Navigation Wheel	
Understanding the Main Screen	
Battery	
Phone Memory	
Section 3: Call Functions	
Making a Call	
Answering a Call	
Call In-progress Options	
Recent Calls	
Roaming	
TTY	
Voice Commands	
Section 4: Menu Navigation	
Menu Navigation	43
Navigation Wheel Shortcuts	
Menu Outline	
Section 5: Entering Text	
Changing the Text Entry Mode	
Entering Text Using Word Mode	
Entering Characters in Abc Mode	
Switching to Upper and Lower Case	
Entering Symbols	
Entering Numbers	53
Opening Contacts Menu	
Contacts Icons	
Adding a Contact	
Adding Pauses	
Contact Groups	
Finding a Contacts Entry Editing an Existing Contact Entry	
Deleting a Contact Entry	

Speed Dialing	64
Emergency Contacts and Your In Case of Emergency List	65
My Name Card	66
Section 7: Messaging	68
Types of Messages	68
Retrieving New Messages	
Creating and Sending TXT Messages	72
Creating and Sending Picture Messages	73
Message Folders	
Changing Message Settings	
Voicemail	
Mobile IM	
Section 8: Changing Your Settings	
Tools	
Bluetooth Menu	
Sounds Settings	
Display Settings	
Phone Settings	
Call Settings	
Memory	
Phone Info	
My Music	
Music Player	
Music Player Options	
Playlist  Deleting Songs from the Music Player	110
Section 10: Get It Now	
Get It Now	
Tunes & Tones Pictures	
Games	
Tools on the Go	
Extras	
Section 11: Tools	
Voice Commands	
Calculator	
Calendar	
Alarm Clock	
Stop Watch	
World Clock	
Notepad	

Section 12: Health and Safety Information	131
Health and Safety Information	131
Samsung Mobile Products and Recycling	
UL Certified Travel Adapter	133
Consumer Information on Wireless Phones	133
Road Safety	140
Responsible Listening	
Operating Environment	143
Using Your Phone Near Other Electronic Devices	143
Potentially Explosive Environments	
Emergency Calls	
FCC Notice and Cautions	
Other Important Safety Information	146
Product Performance	
Availability of Various Features/Ring Tones	
Battery Standby and Talk Time	148
Battery Precautions	
Care and Maintenance	150
Section 13: Warranty Information	151
Standard Limited Warranty	151
Index	

# **Section 1: Getting Started**

#### **Topics Covered**

- Understanding this User Manual
- Notes and Tips
- Turning Your Phone On and Off
- Setting Up Voicemail

This section allows you to start using your phone by activating your service, setting up your voicemail, contacting customer support, or getting an understanding of how this manual is put together.

### **Understanding this User Manual**

The chapters of this manual generally follow the same order as the menus and submenus in your phone. A robust index for quick reference to most features begins on page 156.

Also included is important safety information that you should know before using your phone. Most of this information is near the back of the manual, beginning on page 131

# **Notes and Tips**

Throughout this manual are icons and text that are set apart from the rest. These are intended to point out important information, quick methods for activating features, to define terms, and more. The definitions for these methods are as follows:

- Notes: Explain alternative options within the current feature, menu, or sub-menu.
- Tips: Provide quick or innovative methods for performing functions related to the subject at hand.
- Important: Points out important information about the current feature that could affect performance, or even damage your phone.

### **Turning Your Phone On and Off**

#### **Turning Your Phone On**

1. Open the swivel, then press



Note: As with any other radio-transmitting device, do not touch the internal antenna as it affects call quality and may cause the phone to operate at a higher power level than is necessary. The internal antenna is located along the top on the back side of your phone.

- Once the phone finds a signal, the time, date, and day appear in the display.
- 3. You're now ready to place and receive calls.

Note: If the phone is outside the Verizon Wireless coverage area the roaming icon \_\_\_\_ appears in the top of the display.

#### Turn Your Phone Off

Press for two or more seconds. Your phone powers off.

# **Setting Up Voicemail**

Voicemail allows callers to leave voice messages, which can be retrieved any time.

Note: Once your voicemail account has been set up, you can use the Voicemail selection 5 (under the Messaging menu) to view details of voice messages in your voicemail box.

#### **Voicemail Setup**

- 1. Press and hold 1 or press 4 8 6 or dial your wireless phone number from any touch-tone phone.
- When the recorded announcement begins, press to interrupt (if applicable)
- An easy-to-follow setup tutorial will begin. Follow the instructions to set up your new password and record a greeting.

#### Listen to Voicemail

- 1. Press and hold 1 or press 8 0 0 or dial your wireless phone number from any touch-tone phone.
- 2. You are then prompted to enter your password followed by key.
- Follow the recorded prompts to listen to messages, change administrative options, and so on.

Note: Airtime and long distance charges apply, IN Calling minutes do not apply to Voicemail setup or retrievals.

# **Section 2: Understanding Your Phone**

#### **Topics Covered**

- Features of Your Phone
- Views of Your Phone
- Command Keys
- Understanding the Main Screen
- Battery
- · Phone Memory

This section outlines key features of your phone. It also displays the screen and the icons that are displayed when the phone is in use.

#### **Features of Your Phone**

- Domestic and international voice and text messaging service (available on participating networks).
- Global Positioning (GPS) Technology for VZ Navigator<sup>SM</sup> and Chaperone<sup>SM</sup>
- Personal Organizer (Calculator, Calendar, Alarm Clock, World Clock, Stop Watch, and Notepad)
- Messaging Services (Standard TXT Messaging, Picture Messaging, and Mobile Instant Messenger)
- Messaging Font Size selection
- VGA Camera with Night Shot mode
- Advanced Speech Recognition
- Speakerphone
- Music Player
- Bluetooth® Wireless Technology \*\*

Note: The Juke supports the following Bluetooth profiles: A2DP, Headset, Handsfree, Serial Port, Object Push for vCard, and Phonebook Access.The Juke does not support all Bluetooth OBEX profiles. Go to www.verizonwireless.com/bluetoothchart to check car kit and accessory compatibility.

#### **Views of Your Phone**

The following illustrations show the main elements of your phone:

#### **How to Open and Close**

While holding the closed phone with the Navigation wheel at the top, gently rotate the top of the phone clockwise, revealing the keypad.



Closed position.



Rotate the Juke so that the Navigation Wheel is on the top.



Rotate clockwise to open.



Rotate counter clockwise to close.

#### **Open View**



<sup>\*</sup>Screen images simulated

#### Features

- 1. Earpiece: The earpiece allows you to hear the other caller.
- Navigation Wheel: This key allows you to scroll through the phone menu options. In the music player, you can rotate left or right to scroll through songs.

- 3. Camera Key: This key allows you to activate the camera.
- Left Soft Key: This key is used to navigate through menus and applications by selecting the choice indicated on the lower left area of the display screen.
- Send Key: Allows you to place or receive a call. Press the key once from the main screen to access the recent call log.
- 6. Voicemail Key: Press and hold to dial Voicemail number.
- Alpha-numeric Keys: Use these keys to enter numbers, letters, and characters
- Speakerphone Key: During a call, press and hold to activate the speakerphone.
- Microphone: The Microphone allows the other caller to hear you clearly when you are speaking to them.
- 10. Voice Commands Key: Press and hold to activate VoiceSignal<sup>®</sup>.
- Right Special Function Key: Press and hold to activate/deactivate Vibrate mode. Also press to enter special characters and perform various functions.
- 12. Clear Key: Deletes characters from the display when you are in text entry mode. Press to return to the previous menu or screen when navigating features on your phone.
- End/Power Key: Ends a call. If you press and hold the END key, the power goes On or Off. When you receive an incoming call, mute the ringer and redirect the call to voicemail.
- 14. Right Soft Key: This key is used to navigate through menus and applications by selecting the choice indicated on the lower right area of the display screen.
- 15. Center Select Key: Pressing when navigating through a menu accepts the highlighted choice in a menu.
- 16. Display: Displays all the information needed to operate your phone. The display shows signal and battery strength, incoming calls, messages, time, day, and date.

#### **Closed View**





#### **Features**

- Headset Jack: Allows you to plug in an optional headset for safe, convenient conversations
- Power/Accessory Connector: The power/accessory interface connector is used to plug in the charging accessories and also connect any available accessory cables to your phone.
- Lock Key: Locks the external keys when handset is closed and the lock key is in locked position (with red showing).
- 4. Camera Lens: The lens of your built-in camera.
- 5. Volume Key: Allows you to adjust the master volume (with the swivel open) or adjust the voice volume during a call. To mute the ringer during an incoming call, press the volume key up or down. When the swivel is closed, press and hold the volume key, to activate the sub LCD backlight. With the swivel open, press and hold the volume down key to activate Sound Off mode/Normal mode.

### **Command Keys**

Functions for the soft keys are defined by what appears above each in the display. There are two soft keys, the **left** soft key ( ) and the **right** soft key ( ).

#### **Left Soft Key**

Some functions of the left soft key are as follows.

- Press the **Message** (left) soft key 🛑 to open the Message menu.
- When the left soft key function is **Settings**, press the **Settings** (left) soft key to view settings for the feature.
- When the left soft key function is Edit, press the Edit (left) soft key to edit a
  Contact or Profile setting.

### Right Soft Key

Some functions of the right soft key are as follows.

- Press the (right) soft key Contacts to open your Contacts list.
- When the right soft key function is **Options**, press the **Options** (right) soft key to view more options for the current menu.

### Clear Key

The **CLR** key ( 🚾 ) is used to erase or clear numbers, text, or symbols from the display. You can also use to return to a previous menu or to return to the main screen from any menu.

- If you enter an incorrect character, press to backspace (and delete) the character
- To erase the previous word in a sentence, press and hold
- To erase the previous word in a sentence, press and r
   To back up one menu level, press .
- To return to the main screen, press and hold

### **End/Power Key**

The End/Power key ( v) is used to end a call, to turn your phone on/off, to return to the main screen from any menu or cancel the last input.

- Press and hold to turn your phone off.
- Press to turn your phone on.
- Press to disconnect a call.
- Press to return to the main screen from any menu, or to cancel the last input.

#### Send Key

The **Send** key ( ) is used to answer calls, dial calls, and to recall the last number(s) dialed, received, or missed.

- Press to answer calls.
- Enter a number and press to make a call.
- Press from the main to display a list of recent calls to and from your phone.
- Press twice from the main to call the most recently dialed, received, or missed number.
- Press to pick up a waiting call. Press again to switch back to the other call.

# **Navigation Wheel**

The Navigation wheel can be used to scroll through menu items. A highlighted menu item may be selected by pressing the **Center Select** key ( ...).

#### **Using the Navigation Wheel**

Rotating or pressing the Navigation wheel in any direction allows you to scroll or move through menus, sub-menus and options, all instructions in the User Manual refers to this action as "Use the Navigation wheel."

- 1. Use a circular motion to scroll through available onscreen options.
- 2. Use the Navigation wheel ((((a))) to scroll **up** or **down** through a list.
- Press the direction point (top, bottom, left or right) of the Navigation wheel ( ) to navigate through menus, sub-menus and options when using the phone feature.





#### **Opened Phone**

Use the Navigation wheel to browse menus, sub-menus, and lists. Each navigation direction point (up, down, left, right) acts as a shortcut from the main screen to quickly access applications or menu items.

#### Camera Key

- 1. With the swivel open, press the **Camera** key ( ) to activate the camera.
- While in camera mode press the Camera key ( ) or the Center Select key ( ) to take a photo.

### Speakerphone Key

With the swivel open, press and hold the **Speakerphone** key ( ) to switch from using the earpiece to the speakerphone before or during a call. Use the volume keys (located on the left side of your phone) to adjust the volume. Press and hold the speakerphone key to disable the speakerphone option (switch back to using the earpiece) during a call.

Note: With the swivel open or closed, after a call has ended the speakerphone function turns off automatically.

Note: For safety information related to speakerphone use, see "Responsible Listening" on page 141.

### **Understanding the Main Screen**

With swivel open, the main screen display icons that indicate network status, battery power, signal strength, connection type and more.

Note: With the swivel open, the main screen will appear like the illustration to the right. This is the default wallpaper and can be changed. For more information, refer to "Wallpaper" on page on

The service indicator display line of the main screen (above the word MENU) shows icons that indicate feature and function status. The following list contains icons that may appear in your display.



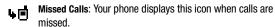
#### **Display icons**

- TX Signal Strength: Indicates your phone is using the CDMA 1X protocol. Appears when your phone is on and indicates the current signal strength. More bars indicate a stronger signal.
- TO Signal Strength: Always appears when your phone is on and indicates the current signal strength. More bars indicate a stronger signal.
- Standalone Mode: Appears when Standalone Mode is on. When on, all RF functions for your phone are disabled, and you cannot use your phone to place or receive calls.
- Roaming: Your phone is outside your home area. While roaming, another wireless provider may be handling your call. The service rate for the call may be higher than those made from within your home area. Please refer to Verizon Wireless for roaming rates.
- SSL: Indicates the secure socket layer is actively transmits your communications over the internet in an encrypted format.
- Voice Privacy: Prevents eavesdropping over a CDMA traffic channel.

- Phone Lock: Prevents external keys from being used when phone is closed.
- No service: Your phone cannot find a signal because you're outside a service area. You cannot make or receive calls. Wait for a signal or move to an open area to find a signal. This indicator always appears when you first turn on your phone and disappears once service is located.
- Voice Call: Indicates a call in progress. When dialing a number, this icon flashes until the call connects.
- Data Call: Indicates a data call in progress.
- Dormant: Indicates no incoming or outgoing data.
- Location E911 Only: Global Positioning Service (GPS) for 911 is set to On for emergency calls only. When GPS for 911 is set to On. the icon is displayed.
- Location On: Global Positioning Service is set to On for location and 911 calls.
  - Sync Music: Indicates that music is being synchronized between your computer and your phone.
  - Paused: Indicates that music playback has been paused while phone is open and incoming call is received.
  - Play: Indicates that music is playing in the background while the phone is open.
- Battery Level: More bars indicate a greater charge. When the battery is low, an empty battery icon flashes and the phone sounds an alert, which indicates your phone is about to shut down.
  - TTY: Indicates that TTY is enabled.
  - **Bluetooth On:** Indicates that Bluetooth wireless technology is turned on.

- Bluetooth Active: Indicates that Bluetooth wireless technology is connected to another device and receiving or pushing data.
- Bluetooth Connected: Indicates Bluetooth wireless technology is turned on and is paired with another Bluetooth-enabled device.

### **Bottom Display Icons**



New Msgs: You've received a new text, or page. You're also notified of a new message by animations and sound. You have one or more unread voicemail messages in your voicemail box. (Only applicable on Verizon Wireless Network.)

Calendar Event: Your phone displays this icon when you have a calendar appointment scheduled.

Voicemail: You've received a voicemail message, page or message.

Alarm On: Indicates that your phone has a set alarm.

Auto Answer: Automatic answer is enabled. Your phone automatically picks up calls after the designated time with your headset connected

All Sounds Off: The ringer is silenced for all alerts, incoming calls, and incoming messages.

Alarm Only: Your phone will only ring when the set alarm sounds.

Vibrate On: Your phone vibrates upon receiving a call.

**Speakerphone**: Indicates the speakerphone is active.

#### Dialogue boxes

Dialogue boxes prompt for action, inform you of status, or warn of situations such as low memory. Dialogue boxes and their definitions are outlined below.

Choice

• Example: "SAVE MESSAGE?"

Reconfirm

Example: "ERASE ALL MESSAGES?"

Performing

• Example: "Sending..." "Connecting..."

Completed

Example: "MESSAGE SENT"

Information

· Example: "New Message"

• Error

· Example: "System Error!"

Warning

• Example: "BATTERY LOW," "MEMORY FULL"

# **Battery**

**Note:** This phone comes packaged with a partially charged, rechargeable standard Li-lon battery, and travel charger.

**Important!:** Although the phone can be used while the battery is charging, the battery must be fully charged before first use, otherwise you could damage the battery.

### **Using A Non-Supported Battery**

Samsung handsets do not support the use of a non-supported battery.

When using a non-supported battery you will hear a series of beeps and you will see a warning message that indicates "NON SUPPORTED BATTERY SEE USER GUIDE". If you receive this warning, battery charqing has been disabled.

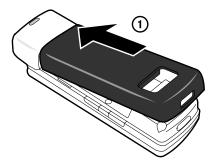
Samsung charging accessories (i.e. travel adapter, and vehicle power adapter) will only charge a Samsung approved battery. To continue use of your handset press the **Center Select** key ( ).

Note: When using a non-supported battery the handset can only be used for the duration of the life of the battery and cannot be recharged.

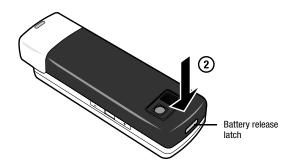
**Important!:** Using a non-supported battery may cause damage to your phone. Use a Samsung supported battery only.

#### Install the Battery

 Insert the top end of the battery into the phone housing with the label side down. The gold contacts on the end of the battery should match up with those on the phone.

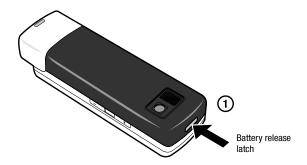


Push the bottom end of the battery down until it snaps securely into place over the battery release latch.

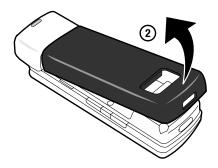


# Remove the Battery

- **1.** Press to turn off the phone (if on).
- 2. Press the battery release latch at the bottom of the phone. The bottom of the battery should pop up.



Use your finger to lift the battery (bottom end first) up and away from the phone.



### **Charge the Battery**

Your phone is powered by a rechargeable standard Li-ion battery. Only use Samsung-approved charging devices and batteries. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

### **Travel Charger**

The travel charger is a convenient, light-weight charger that rapidly charges your phone from any 120/220 VAC outlet.

 Plug the large end of the travel charger into a standard 120/220 VAC wall outlet



2. Slide the power/ accessory connector cover down.



**Note:** You can use your phone while charging, however, the battery charges faster if the phone is turned off.

Insert the smaller end of the travel charger into the charger/ accessory connector at the left side of the phone.



**Note:** The following illustration is the incorrect method for connecting the charger. If attempted, damage to the accessory port occurs therefore voiding the phone's warranty.



- 4. Plug the adapter into a standard AC wall outlet.
- When you have completed the charging cycle, unplug the Travel Adapter from the power outlet and then disconnect it from the phone.



#### **Battery Indicator**

The battery indicator **••••** in the upper-right corner of the display indicates battery power level. Four bars indicate a full charge, while an empty icon **•••** indicates an almost empty battery. Two to three minutes before the battery becomes too low to operate, a blinking empty battery icon **•••** appears and a tone sounds. If you continue to operate the phone without charging, it shuts down.

### **Phone Memory**

The following file types can be saved to the phone memory:

Note: Up to 22MB of memory is available for storing the file types listed below and downloaded applications.

- My Pictures: Pictures you have saved from a Picture message, downloaded via the "Get It Now" application, or taken using your phone.
- My Sounds: Sounds recorded using your phone, or saved from a Picture message with sound attached.
- My Ringtones: Ringtones you have downloaded via the "Get It Now" application.

#### Music Memory

A separate storage space of up to 2GB\* is available for storing music files (.mp3, .wma, wma pro, aac, and .aac+ format files) on your phone for playback using the Music Player.

\*Actual formatted capacity is less.

#### **Section 3: Call Functions**

#### **Topics Covered**

- Making a Call
- Answering a Call
- Call In-progress Options
- · Recent Calls
- Roaming
- TTY
- Voice Commands

This section describes how to make or answer a call with the phone open. It also includes the features and functionality associated with making or answering a call.

#### **Making a Call**

- 1. From the main screen, enter the number you want to call using the keypad.
- 2. Press -.

### **Making Calls Using Contacts**

Contacts are entries that you create to store names, numbers, and other information for people or groups of interest. If you've already entered information into your Contacts list, you can recall and dial the contact easily. For more information, refer to "Adding a Contact" on page 56.

- 1. From the main screen, press the right soft key Contacts.
- 2. Use the Navigation wheel to highlight the contact you want to call.

Tip: Use the GoTo field to quickly access a contacts name. Simply, press the keys associated with contacts name and the name(s) associated with keys pressed will appear in the display.

When the desired contact is highlighted, press the Center Select key
 VIEW. Details for the contact appear in the display.

- If the entry contains more than one number, use the Navigation wheel to highlight the desired number.
- **5.** Press to call the number.

## **Answering a Call**

To answer a call by opening the phone's swivel, the Answer Option should be set to **Swivel Open**. This is the default option.

If the swivel is already open when the call is received:

- Press the key to answer the call.
- Press the left soft key <a> Quiet</a> to silence the ringer.

To receive a call with the phone closed, the phone's Answer Option must be set to either: **Any Key** or **Auto w/ Handsfree**.

Note: Any Key only works as described when phone is open.

- Any Key: Calls are answered when any key is pressed except press it will ignore the call and send it to voicemail.
- Auto w/ Handsfree: Calls are answered automatically with a 5 second delay.
   If the swivel is closed when the call is received, use your Navigation wheel to select one of the following options and then press the Center Select key ( ):
  - . Quiet to silence the ringer.
  - Ignore to redirect the call immediately to voicemail.
  - Answer (Speaker) to answer the incoming call. If the Auto w/Handsfree option is enabled, these incoming calls are automatically answered within 5 seconds.

Note: To change the answer options, see "Answer Options" on page 101.

### **Answering Call-Waiting Calls**

When you receive a call while on a call:

- Press and answer the new call and place your current call on hold or let the new call go to your voicemail.
- Press at to return to your original call when you finish with an incoming call.

# **Call In-progress Options**

Access numerous menus and features while in a call.

Note: If the call is disconnected while accessing the Call In-progress Option, the Options menu disappears from the display and the phone eventually returns to the main screen.

- While in a call, press the right soft key Options. The following menu items appear in the display.
  - Messaging: Open the Messages menu.
  - Contact List: Open the contacts to view.
  - Recent Calls: Displays your recent incoming, missed and outgoing calls.
  - Bluetooth Menu: Displays the Bluetooth Menu so you can easily connect to a
    Bluetooth device while on a call.
  - Audio To Phone/Device: Allows you to switch the audio path from Device to Phone or Phone to Device using Bluetooth.
  - Main Menu: Opens the main menu.
  - Notepad: Allows you to type in and save a note while on a call.
  - Voice Record: Records the caller's conversation.

**Note:** Recording a call may require consent from the person being recorded. User should determine applicable law and take appropriate steps to comply.

- Whisper Mode: During a call, you can set Whisper Mode to ON to help the
  person receiving your call hear you better if you must speak softly. After the call
  ends. Whisper Mode will be reset to OFF.
- Use the Navigation wheel to highlight a menu. Press the Center Select keyto open the highlighted menu or to activate the feature.
- 3. Press the left soft key Mute/Unmute to mute the call. Press again to unmute the call

#### **Recent Calls**

When you place, miss, or receive a call, a record of the call is saved in Recent Calls, which is a listing of the different types of calls you either made or received. These types of calls are listed below.

- . Missed: Displays any missed calls.
- Received: Displays any received calls that were answered.
- Dialed: Displays all outgoing calls made from your phone.
- Blocked: Displays blocked incoming and outgoing calls. The Blocked call log can only be accessed by entering the Phone Lock Code. The default Phone Lock Code is the last four digits of your telephone number. For more information, refer to "Restrict Calls" on page 96.

Note: The Blocked call log only displays if Call Restrictions are set to Contacts Only, or Block All.

• All: Displays all missed, received, and outgoing calls made from your phone.

#### **Call History Icons**

When you view Recent Calls, an icon to the left of the number indicates the type of call.



Indicates a Missed call



Indicates a Dialed call



Indicates a Received call

#### Viewing Call Information

Recent Calls retains information such as the duration, date and time, and whether the call was received, dialed, or missed.

- From the main screen, press the key or press the Center Select key
   MENU then use the Navigation wheel to highlight Recent Calls
   and press the Center Select key
   Use the Navigation wheel to highlight the call log category that contains the number you want to view and press the Center Select key
- 2. Use the Navigation wheel to highlight the desired number.

- 3. Once the desired number is highlighted, press the Center Select key ( OPEN.

- 4. The following options appear in the display:
  - **Call Type**: The title bar displays if the call is a missed, dialed, or received.
  - Name: If the caller is in your Contacts list, their name is listed here as well as the appropriate icon to indicate mobile, work, or home number. This information only appears if the caller is in your Contacts list.
  - Number: Displays the telephone number.
  - Time: The time of the call.
  - Date: The date of the call.
  - Duration: The duration of the calls made or received.
- 5. Press the right soft key Options to display the following options:
  - **Details**: Shows details of the entry in your Contacts list associated with the phone number.
  - Save: Save the number to your Contacts list.

Note: If Save doesn't appear, that entry is already in your Contacts list.

- Erase: Delete the call from Call History.
- Lock/Unlock: Locks or unlocks the entry to prevent accidental deletion.
- **View Timers**: Select to view the call timers for your phone.
- 6. Use the Navigation wheel to highlight an option and press the Center **Select** key ( ) to enter the highlighted option's sub-menu.

# Making Calls Using Call History

- 1. From the main screen, press then use the Navigation wheel to highlight desired number.
- 2. Press to call the highlighted number. Or, you can press the **Center Select** key ( ) **OPEN**, then press to call the highlighted number.

### **Creating or Updating Contacts Using Call History**

3. Save is highlighted, press the Center Select key ( ).

to highlight desired number.

2. Press the right soft key 
Options.

press the **Center Select** key ( ).

1. From the main screen, press then Use the Navigation wheel to scroll

4. Use the Navigation wheel to highlight Add New Contact or Update
Existing. Press the Center Select key ( ). If you selected Update
Existing, use the Navigation wheel to highlight the appropriate contact and

<ol> <li>6.</li> </ol>	Use the Navigation wheel to highlight one of the following options and press the Center Select key ( ). The number will be entered into that option:  Mobile 1  Mobile 2  Home  Work  Fax  Enter a name for the entry using the keypad. Press the left soft key
	<b>Abc</b> if you wish to select a different method of text entry, such as Word, Abc, ABC, 123, or Symbols.
7.	To assign a Speed Dial location, use the Navigation wheel to highlight the phone number you would like to assign to a Speed Dial location and press the right soft key <b>Options</b> .
	Press
	Highlight an unassigned location and press the <b>Center Select</b> key ( ) <b>SET</b> . A confirmation message appears in the display, Yes is highlighted, press the <b>Center Select</b> key ( ) to add Contact to the speed dial location.
ote: Voicer	nail is assigned to Speed Dial location 1.
You ca Work,	in assign a speed dial location to each phone number associated with the contact (Home, Mobile 1, Mobile 2, and Fax).
8.	When you're finished entering information for the entry, press the <b>Center Select</b> key ( ) <b>SAVE</b> . The entry is saved to your Contacts.

#### **Delete Call History Entries**

- From the main screen, press then use the Navigation wheel to highlight desired number.
- Press the right soft key Options. A pop-up menu appears in the display.
- Use the Navigation wheel to highlight Erase and press the Center Select key ( ). Select Yes or No at the ERASE ENTRY? pop-up screen.
- 4. Press the Center Select key (

# Delete All Call History Entries

- 1. From the main screen, press .
- Press the right soft key Options. A pop-up menu appears in the display.
- Use the Navigation wheel to highlight Erase All and press the Center Select key ( ). Select Yes or No at the ERASE ALL ENTRIES? pop-up screen
- 4. Press the Center Select key ( )

### **Roaming**

### What is Roaming?

Your phone can roam on other digital networks. Roaming occurs when you travel outside a pre-designated coverage area. The roaming icon displays when roaming is active and extra charges may apply when making or receiving calls.

Note: Some features may be unavailable while roaming.

### **Roaming Options**

The following roaming options may appear in the display:

- Home Only: Your phone is available for normal operation only in the designated coverage area.
- Automatic, Automatic A or Automatic B: The preferred roaming list is used to acquire service. (At least one of these options may appear in the display)

Note: Contact your service provider for information regarding preferred systems.

Automatic settings are determined by the home location of the phone and the user's price plan.

To change your Roaming option, follow these steps:

From the main screen, press the Center Select key ( ) MENU.
 Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
 Press Phone Settings.
 Press System Select.
 Use the Navigation wheel to choose a setting, and press the Center Select key ( ).

#### TTY

Your phone is fully TTY compatible. Connect the TTY equipment to the headset jack, located on the right side of the phone. Before you can use your phone with a TTY device, you'll need to enable TTY functions in the phone.

- 1. From the main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press Call Settings.
- 4. Press TTY Mode. The TTY Mode screen displays.
- A warning appears in the display stating "ENABLING TTY WILL DISABLE HEADSET AUDIO. CONTINUE?"

Use the Navigation wheel to highlight **Yes** and press the **Center Select** key

( ) to proceed to TTY MODE screen.

Use the Navigation wheel to highlight **No** and press the **Center Select** key ( ) to return to **Call Settings** menu.

- 6. Use the Navigation wheel to select one of the following and press the Center Select key ( ) to make your selection:
  - TTY Full
  - TTY + Talk (VCO)
  - TTY + Hear (HCO)
  - TTY Off
- The TTY MODE SET screen displays.

#### **Voice Commands**

VoiceSignal<sup>™</sup> is an advanced speech recognition software that can be used to activate voice commands for a wide variety of functions on your phone. VoiceSignal software automatically voice activates all contacts for voice dialing and finding contacts. No pre-recording or training is needed. Speak phone numbers naturally to dial, and use voice commands to navigate phone menus. Names should be spoken exactly as they are spelled in the contact list.

#### **Voice Commands Settings**

You can adjust the settings and preferences for Voice Commands by opening the Voice Commands menu. Using this menu, you can change the following Voice Command features:

- Name Dialing: You can place a call to any name and phone location in your contact list
- Menu Shortcuts: You can use a single command to access certain menu items.

To access the Voice Commands settings menu, follow these steps:

- From the Main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- Press Phone Settings.
   Press Voice Commands.
- Use the Navigation wheel to select the setting you want to change. The following options are available:
  - Voice Dial: Select from the following:
    - Voice Key Only: Initiate voice commands by pressing the
    - Voice Key/EarMic: Initiate voice commands by pressing the key, or by speaking into a headset.
    - Voice Key/Flip: Initiate voice commands by pressing the key, or by opening the handset.

#### Voice Settings:

- Choice List: If Voice Commands is not absolutely confident that it has correctly identified a name or number, it can display a choice list of up to three possibilities, and prompt you to confirm the correct one. You can control when choice lists appear by changing the Choice Lists setting to the following:
  - Automatic: Voice Commands displays a choice list when it is not confident it
    has identified the correct choice from among multiple alternatives.
  - Always On: When there are multiple alternatives, VoiceSignal always displays a choice list.

- Always Off: Voice Commands never displays a choice list. Instead, the application picks the best from among the possible choices.
- Sensitivity: In Voice Commands, sensitivity controls the balance between rejecting too much, which means the phone frequently does not recognize names, numbers, or commands, and rejecting too little, which means it frequently recognizes something even if nothing was said. When Voice Commands rejects an utterance, it displays a message such as "Please repeat..." or "No match found." If you frequently experience these messages, you might be able to get better recognition by adjusting the Sensitivity setting toward Reject Less. If you frequently experience false activations (Voice Commands detects a wrong match), you might be able to get better performance by adjusting the Sensitivity setting toward Reject More.
- Digit Dialing: Use the dialing Digit Dialing menu to adapt digit dialing to your voice
  - Adapt Digits: Lets you adapt digits, which can improve speech recognition of phone numbers. Adaptation takes about 180 seconds.
  - Reset Digits: Erases any digit adaptation you have done and resets digit recognition to the factory default. If you have not adapted digits, this option is grayed out.
- Sound: You can customize the VoiceSignal user interface by turning playback on or off for prompts, names, and numbers.
  - Prompts: Turns audio prompts playback (i.e. "Say a name or shortcut") on or off.
  - Digits: Turns playback on or off for digits, for example, when confirming a phone number.
  - **Names**: Turns name playback on or off.
  - **Name Settings**: Adjusts the speed and volume of name playback.
  - **Speakerphone**: Plays the prompts through the speaker.
- About: Displays information about Voice Commands including version number, build number, and device model.
- Digit Dial Readout: Reads out the numbers pressed when dialing a phone number.
- Call Alert: Provides audible readout of the phone number and/or name (if in your contact list) of an incoming call.

# You can also access the Voice Commands Settings menu by following these steps:

- 1. Press and hold the **Voice Commands** key ( ...).
- 2. Press the right soft key for **Settings**.
- 3. Use the Navigation wheel to select the setting you want to change.

### **Adapting Voice Commands**

Voice dialing works well for most people without special adaptation. However, people with strong accents or unique voice characteristics may receive better results after adapting the system to match their voices.

You should adapt Digit Dial only if the system is frequently unable to recognize your speech. After you adapt Digit Dial, your phone is customized to your voice, and your voice only. Others will not be able to use it unless they reset the phone to factory defaults.

Adaptation involves recording several digit sequences to adapt the system to the unique properties of your voice. The adaptation process takes about three minutes.

## **Tips for adapting Digit Dial**

- · Adapt digits in a quiet place.
- . Make sure you wait for the beep before starting to speak.
- Speak clearly, and say each digit distinctly.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, re-record that sequence.
- Only adapt digits if you regularly have problems with digit dialing. Once adapted, digit dialing will not work as well for other people using your phone.
- · Adapt Digit Dial to your voice.

### **Digit Dial Adaptation**

To access the Adapt Digits menu, follow these steps:

- 1. From the main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press Phone Settings, then Voice Commands.
- 4. Press 2 Voice Settings, then 3 Digit Dialing.
- 5. Adapt Digits is highlighted. Press 1 or Center Select key ( )
- 6. A short description of the Adapt Digits displays.
- Read the description until you are comfortable to proceed, then press the Center Select key ( ).
- Your phone displays the first digit sequence and "Please say" plays through the speakerphone followed by the four digits appearing in the display.

Wait for the beep and repeat the digits using your normal tone of voice.

- After a moment, the phone plays back the recording and prompts "Did the recording sound ok?" If the recording was good, say "Yes." If you need to re-record, say "No."
  - If you say "No," the phone prompts you to pronounce the digits again. Wait for the beep and then re-record. Repeat this step until you're satisfied with the recording.
- 10. After confirming that the recording sounds ok, repeat the recording process with the next set of digits. After ten sets of digits, the phone indicates that adaptation is complete.

#### **Reset Digit Dial Adaptation**

This option erases an adaptation and resets Digit Dial to its original state.

- 1. From the main screen, press the **Center Select** key ( ) **MENU**.
- 2. Use the Navigation wheel to highlight **Settings & Tools** and then press the **Center Select** key ( ).
- 3. Press Tools, then Voice Commands.
- 4. Press the right soft key Settings, then Jigit Digit Dialing.

Note: If you have not performed the Adapt Digits function, the Reset Digits option will not be accessible.

 Press Center Select key ( ) to proceed. Digit Adaptation Reset is completed.

### **VoiceSignal Commands**

The following is a list of functions that you can perform using VoiceSignal speech recognition on your phone.

- Call <Name or #>: Dial by saying a Name in your Contacts List or a Name and a Location (home, work, mobile).
- Send <Msg Type>: Send a text or picture message to a number or to someone in your Contacts List.
- **Lookup <Name>:** Open the contact record for any name in your Contacts List.
- Play <Playlist>: If the exact name of a playlist (saved in My Music) is spoken, the song in that playlist will begin to play. Otherwise, you will be prompted to play All Songs or the names of playlists saved in My Music.
- Go To <Menu>: Opens the specified Main Menu item.
- Check <Item>: Provides details of your phone status, voicemail, messages, missed calls, time, battery level, signal strength and master volume level.
- Help Guide: Provides a helpful tutorial on how to use VoiceSignal.



#### **Call Name Dialing: Contact Name**

To use Name Dial, you'll need to have entries stored in your Contacts list. For more information, refer to "Adding a Contact" on page 56.

- 1. From the main screen, press and hold the **Voice Commands** key ( $\mathbb{Q}$ ).
- After a brief pause, a list of optional commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- 3. Say "Call" at a distance of 3-12 inches from the phone in a natural voice.
- "Please say the Name, Number, Voicemail or Last Number" plays through the speakerphone.
- 5. To use Name Dialing, say the name of the contact that you want to dial.
- 6. The name that you said is repeated through the speakerphone and your phone dials the number (or prompts you to select which number to dial if more than one phone number is stored for that contact).
- If VoiceSignal is not sure of the name that you said, a list of possible matches appears in the display.
- 8. You're asked to confirm the correct name as VoiceSignal displays the results. Say "Yes" or "No" to confirm or reject the number when prompted.
- 9. VoiceSignal repeats the number that you selected and dials that number.

### Send Text Msg: New Message

- 1. From the main screen, press and hold the Voice Commands key ( ).
- A list of commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- Say "Send Text" or "Send Picture" at a distance of 3-12 inches from the microphone.
- "Please say the name or number" plays through the speakerphone. Say a phone number or a contact name exactly as it is displayed in your Contacts list
- The NEW TXT MSG screen or NEW PICTURE MSG screen will appear in the display with the To field filled in with the contact name or number that you specified.
- 6. To complete the message, refer to Step 5 in see "Creating and Sending TXT Messages" on page 72 or see "Creating and Sending Picture Messages" on page 73.

#### Name Lookup: Contact List

To perform a name lookup, you'll need to have some entries in your Contacts list.

- 1. From the main screen, press and hold the Voice Commands key ( ).
- A list of commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- Say "Lookup" at a distance of 3-12 inches from the microphone. "Please say the name" plays through the speakerphone.
- 4. Say the name exactly as it is displayed in your Contacts list.
- The contact name appears in the display with other information that you've entered for that contact.

# Play <Playlist name>

## Play

Play allows you to choose from the following selections.

- All Songs: Allows you to play all songs on your handset. If all your music is stored
  on a microSD card it must be inserted to use this function.
- Playlist: Allows you to play a playlist.
  - 1. From the main screen, press and hold the **Voice Commands** key ( $\boxed{\cite{2}}$ ).
  - A list of commands appears in the display and the audio prompt "Please say a command" plays through the earpiece or speakerphone.
    - Say "Play" or "Play All Songs" at a distance of 3-12 inches from the microphone to begin playing all songs.
    - Say the "Play <Playlist Name>" at a distance of 3-12 inches from the microphone to begin playing a Playlist saved on your Music Player.

#### Note: The playlist name must be spoken exactly as saved in Music Player.

- 3. "Please Choose" plays through the earpiece or speakerphone.
- Say "All Songs" to play all songs in your music player, say a playlist name to play that playlist.
- 5. You will be prompted to "CLOSE PHONE TO CONTINE".
- 6. The selected song(s) will begin playing once the phone is closed.

#### **Opening Menus**

To begin navigation of menu items on your phone using VoiceSignal perform the following.

- 1. From the main screen, press and hold the **Voice Commands** key ( ).
- 2. A list of commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- 3. To begin navigation of menu items, say "Go To" at a distance of 3-12 inches from the microphone. The main menu list displays and a prompt of "Please choose" plays through the speakerphone.
- 4. Select one of the following menus:
  - Music
  - · Get It Now
  - Messaging
  - Contacts
  - Recent Calls
  - Settings & Tools
- **5.** The menu option spoken opens.

#### **Checking Phone Status**

- 1. From the main screen, press and hold the **Voice Commands** key (
- 2. A list of commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- 3. Say "Check" at a distance of 3-12 inches from the microphone. "Please choose" plays through the speakerphone. Say one of the following commands:
  - "Status" Displays and announces all of the available status indicators in sequence.
  - "Voicemail" Displays the number of new voicemail messages.
  - "Messages" Displays and announces the number of new voicemail, TXT, and Picture messages.
  - "Missed Calls" Displays the missed call log.
  - "Time" Displays and announces the current time.
  - "Battery" Displays and announces the current battery level.
  - "Signal Strength" Displays and announces the current 1x signal strength levels
  - "Volume" Displays and announces the current master volume setting.
- **4.** After viewing or hearing the requested information, press the main screen.

#### **Help Guide**

Provides helpful information on how to use VoiceSignal.

- 1. From the main screen, press the **Voice Commands** key ( igle Q ).
- A list of commands appears in the display and the audio prompt "Please say a command" plays through the speakerphone.
- Say "Help Guide" at a distance of 3-12 inches from the phone in a natural voice.
- The tutorial appears in the display. Use the Navigation wheel to page down and read the quide.
- Press the Center Select key ( ) to return to the Voice Commands screen, or press to return to the main screen.

## **Section 4: Menu Navigation**

#### **Topics Covered**

- Menu Navigation
- Navigation Wheel Shortcuts
- Menu Outline

This section explains the menu navigation for your phone. It also includes an outline of all the available menus associated with your phone.

### **Menu Navigation**

Access menus using the Navigation wheel, two soft keys , or use a shortcut

- Press the Center Select key ( ) MENU. The first of several menus appear in the display.
- 2. Use the Navigation wheel to browse phone menus.
- Press the Center Select key ( ) to enter the menu or sub-menu presently appearing in the display.

#### Return to the Previous Menu

Press return to the previous menu.

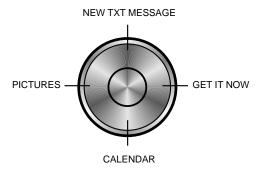
# **Navigate Using Shortcuts**

You can also access menus and sub-menus using menu numbers. This method is often called a "shortcut." To shortcut to a menu or sub-menu, press the **Center Select** key ( ) **MENU**, then enter the menu and/or sub-menu number(s) for the feature in question. For more information, refer to "Navigation Wheel Shortcuts" on page 44.

- From the main screen, press the Center Select key ( ) MENU.
- Press the number of the menu you want to access. Example, press for Get It Now.

## **Navigation Wheel Shortcuts**

Use the Navigation wheel (as illustrated below) to launch it's corresponding application.



Each Navigation wheel location may be customized to select other functions. For more information, refer to "Set Shortcut Keys" on page 92.

- From the main screen press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press 2 Set Shortcut Keys.
- 5. Use the Navigation wheel to select which shortcut key you want to change and press the **Center Select** key ( ).
- 6. Use the Navigation wheel to highlight the desired function for the shortcut and press the **Center Select** key ( ) to save your selection.

#### Menu Outline

The following list shows the menu structure and indicates the number assigned to each option.

# **Music**

- 1: My Music
- 2: Sync Music

# **■** GET IT NOW

- 1: Tunes & Tones
  - 1: Get New Ringtones
    - 1: Get New Applications
  - 2: My Ringtones
    - 1: Get New Ringtones
  - 3: My Sounds
    - 1: Record New
- 2: Pictures
  - 1: Get New Pictures
    - 1: Get New Applications
  - 2: My Pictures
  - 3: Take Picture
- 3: Games
  - 1: Get New Applications
- 4: Tools on the Go
  - 1: Get New Applications
- 5: Extras
  - 1: Get New Applications

# MESSAGING

- 1: New Message
  - 1: TXT Message
  - 2: Picture Message
- 2: Inbox
- 3: Sent
- 4: Drafts
- 5: Voicemail
- 6: Mobile IM

## CONTACTS

- 1: New Contact
- 2: Contact List
- 3: Groups
  - 1: No Group

- 2: Business
- 3: Colleague
- 4: Family
- 5: Friends
- 4: Speed Dials
- 5: In Case of Emergency
- 6: My Name Card

# ( RECENT CALLS

- 1: Missed
- 2: Received
- 3: Dialed
- 4: All
- 5: View Timers

# **★** SETTINGS & TOOLS

- 1: Tools
  - 1: Voice Commands
  - 2: Calculator
    - 1: Normal
    - 2: Tip
    - 3: Converter
  - 3: Calendar
  - 4: Alarm Clock
  - 5: Stop Watch
  - 6: World Clock
  - 7: Notepad
- 2: Bluetooth Menu
  - 1: Add New Device
- 3: Sounds Settings
  - 1: Call Sounds
    - 1: Call Ringtone
      - 1: Get New Ringtones
    - 2: Call Vibrate
  - 2: Alert Sounds

- 1: TXT Message
  - 1: Tone
    - 1: Get New Ringtones
  - 2: Vibrate
  - 3: Reminder
- 2: Picture Message
  - 1: Tone
    - 1: Get New Ringtones
  - 2: Vibrate
  - 3: Reminder
- 3: Voicemail
  - 1: Tone
    - 1: Get New Ringtones
  - 2: Vibrate
  - 3: Reminder
- 4: Device Connect
- 3: Keypad Sounds
- 4: Kevpad Volume
- 5: Service Alerts
  - 1: ERI
  - 2: Minute Beep
  - 3: Call Connect
  - 4: Service Change
- 6: Power On/Off
  - 1: Power On
  - 2: Power Off
- 4: Display Settings
  - 1: Banner
    - 1: Personal Banner
    - 2: ERI Banner
  - 2: Backlight
    - 1: Display
      - 1: Duration
      - 2: Brightness
    - 2: Keypad

- 3: Wallpaper
- 4: Display Themes
- 5: Dial Fonts
  - 1: Style
  - 2: Size
- 6: Clock Format
- 5: Phone Settings
  - 1: Standalone Mode
  - 2: Set Shortcut Keys
    - 1: Left Key
    - 2: Up Key
    - 3: Right Key
    - 4: Down Key
    - 5: Reset All
  - 3: Voice Commands
    - 1: Voice Dial
    - 2: Voice Settings
    - 3: Digit Dial Readout
    - 4: Call Alert
  - 4: Language
  - 5: Location
  - 6: Security
    - 1: Edit Codes
      - 1: Phone Only
      - 2: Calls & Services
    - 2: Restrictions
      - 1: Location Setting
      - 2: Calls
      - 3: Messages
    - 3: Phone Lock Setting
    - 4: Lock Phone Now
    - 5: Restore Phone
  - 7: System Select
  - 8: NAM Selection

- 1: NAM Selection
- 2: Auto NAM Selection
- 9: Quick Search
- 6: Call Settings
  - 1: Answer Options
  - 2: Auto Retry
  - 3: TTY Mode
  - 4: One Touch Dial
  - 5: Voice Privacy
  - 6: DTMF Tones
- 7: Memory
  - 1: Phone Memory
    - 1: Memory Usage
    - 2: My Pictures
    - 3: My Ringtones
    - 4: My Sounds
  - 2: Music Memory
- 8: Phone Info
  - 1: My Number
  - 2: SW Version
  - 3: Icon Glossary

## **Section 5: Entering Text**

#### **Topics Covered**

- Changing the Text Entry Mode
- Entering Text Using Word Mode
- Entering Characters in Abc Mode
- Switching to Upper and Lower Case
- Entering Symbols
- Entering Numbers

This section outlines how to select the desired text input mode when entering characters into your phone. This section also describes how to use the T9 predictive text entry system to reduce the amount of key strokes associated with entering text.

#### **Changing the Text Entry Mode**

- While composing a message, press left soft key Abc to display a pop-up menu with the following Text Entry Mode options:
  - Word
  - Abc
  - ABC
  - 123
  - Symbols
  - Shortcuts\*\*
  - Quick Text\*

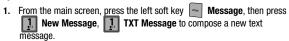
Note: The Shortcuts option is only available when the To field is highlighted. Use the Shortcuts option to quickly enter @, .com, .net, or .edu to an Email address.\*\*

The Quick Text option is only available when the **Text** field is highlighted. Use this option to quickly enter common phrases\*.

Tip: Press and hold the to cycle between text entry modes (Abc, 123, and Word).

#### **Entering Text Using Word Mode**

**Word** recognizes the most commonly used word for any sequence of key presses and inserts that word into your message. It's much faster than the traditional method of text entry (Abc) and requires only one key press per letter of the word that you're spelling.



- Enter the phone number or email address of the recipient, then use the Navigation wheel or the Center Select key ( ) to move to the Text field.
- Press the left soft key Abc to display a pop-up menu containing text entry mode options.
- Abc is highlighted by default. Use the Navigation wheel to highlight Word, then press the Center Select key (\_\_\_\_\_).

Now, for practice, enter the word "Hello" into your message by pressing each of the following keys only once:



Word mode displays the most frequently used word for the sequence of numbers entered. The word you just entered is "Hello". If more than one word shares the same sequence, Word mode can display other matches for the entered sequence of numbers as found in the default or user dictionary. Press  $\Omega$  to display other words in the dictionary, if available.

- If Word mode does not find the match that you desire, you can enter a new word into the user dictionary by doing the following:
  - Switch to Abc mode by pressing the left soft key Word. Highlight Abc and press the Center Select key ( ).
  - Use Abc mode to enter the desired word on the screen. For more information, refer to "Entering Characters in Abc Mode" on page 52.
     Be sure the word is spelled correctly before pressing the space key.
  - 3. When you press to enter space after the word, the new word is automatically added to the user dictionary.

## **Entering Characters in Abc Mode**

- Enter characters while in **Abc** mode by pressing the key that contains the desired characters A for "**G**".
- Press the key repeatedly to cycle through other available characters for that key.
- Pause briefly when the desired character appears in the display to accept the character and insert it into the message.
- Press # to enter a space.

## **Switching to Upper and Lower Case**

• To cycle between initial caps, upper case, and lower case for characters in **Abc** or **Word** mode, briefly press \*\*.

## **Entering Symbols**

Symbol mode enables you to enter symbols such as @ or % into a text message.

- From the main screen, press the left soft key Message, then press
   New Message, TXT Message to compose a new text message.
- Enter the phone number or email address of the recipient, then use the Navigation wheel or Center Select key ( ) to move to the Text field.
- Press the left soft key Abc to display a pop-up menu containing the text entry mode options.
- 4. Abc is highlighted by default. Use the Navigation wheel to highlight Symbols, then press the Center Select key ( ). The first of three screens containing symbols appears in the display.
- Press the left soft key Prev or the right soft key Next to page through the other symbols, if necessary.
- 6. Enter the key that corresponds with the symbol that you wish to enter. For example, press for an exclamation point (!) on the first page of symbols.
- Repeat steps 3 through 6 to insert as many symbols into your message as desired.

### **Entering Numbers**

Enter numbers into a text message while in number mode (123). For more information, refer to "Changing the Text Entry Mode" on page 50.

- From the main screen, press the left soft key Message, then press New Message, TXT Message to compose a new text message.
- Enter the phone number or email address of the recipient, then press the down navigation or the Center Select key ( ) key to move to the Text field.
- Press the left soft key Abc to display a pop-up menu containing the text entry mode options.
- Abc is highlighted by default. Use the Navigation wheel to highlight 123, then press the Center Select key ( ).
- 5. Enter the key that corresponds with the number that you wish to enter. For example, press 4 for the number 4.
- When you are finished adding numbers, press the left soft key \_\_\_\_ 123 to select a different method of text entry or press the Center Select key (\_\_\_\_) SEND to send your message.

# **Section 6: Understanding Your Contacts**

#### **Topics Covered**

- Opening Contacts Menu
- Contacts Icons
- Adding a Contact
- Adding Pauses
- Contact Groups
- Finding a Contacts Entry
- Editing an Existing Contact Entry
- Deleting a Contact Entry
- Speed Dialing
- . Emergency Contacts and Your In Case of Emergency List
- Mv Name Card

This section describes how you to manage your daily contacts by storing their name and number in your Address Book. Address Book entries can be sorted by name, entry, or group.

#### **Opening Contacts Menu**

The Contacts menu provides access to powerful features such as adding Groups, creating and sending vCards and viewing the phone number assigned to your phone by Verizon Wireless.

- 1. From the main screen, press the Center Select key ( ) MENU.
- Scroll to CONTACTS and press the Center Select key ( ).
  - New Contact: Add a phone number, or Email to your Contacts.
  - Contact List: Find a phone number by Name.
  - **Groups**: Add new or rename one of your five default groups.
  - Speed Dials: Set a speed dial for a contact.
  - In Case of Emergency: Designate up to 3 contacts as those who should be called in case of emergency. Also enter any important emergency information (for example, medical history or severe allergies).

- My Name Card: Create a business card, which can be sent to others as an attachment.
- 3. Use the Navigation wheel to highlight the CONTACTS sub-menu of your choice, then press the Center Select key ( ).

#### **Contacts Icons**

You can assign multiple entries to a contact. The icons in the following table represent all available entry types.

- **Mobile 1**: Enter a mobile number for the entry in this field.
- **Home**: Enter a home number for the entry in this field.
- Work: Enter the work number for the entry in this field.
- **Email 1**: Enter an email address for the entry in this field.
- **Group**: Select an available group to associate with the entry in this field.
- **Picture**: Select an available picture from the Picture Gallery to associate with the contact.
- Ringtone: Select a ringtone to associate with the entry in this field.
- Mobile 2: Enter a secondary mobile number for the entry in this field.
- **Fax**: Enter a fax number for the entry in this field.
- **Email 2**: Enter a secondary email address for the entry in this field.
- Notes: Enter a note for the entry in this field.

Note: Enter up to 64-character note associated with this contact.

## **Adding a Contact**

When you add information to your Contacts, you can add it as a new entry or as an existing entry.

### Creating a new Contact from the main screen

- From the main screen, press the Center Select key ( ) MENU
   Scroll to CONTACTS and press the Center Select key ( )
- 3. Press New Contact to enter the contact information.
- 4. Enter a name for the entry using the keypad.
- Use the Navigation wheel to highlight the appropriate type (Name, Mobile 1, Home, Work, Email1, etc.). Once highlighted, use the keypad to enter required information.
  - Use the Navigation wheel to highlight other type fields, if desired. Enter information using the keypad.
- To assign a Speed Dial location after entering the number, press the right soft key Options. Highlight Set Speed Dial and press the Center Select key ( ).

Highlight an unassigned location and press the **Center Select** key ( SET. A confirmation message appears in the display, **Yes** is highlighted, press the **Center Select** key ( ) to add the Contact to the speed dial location.

Note: Voicemail is assigned to Speed Dial location 1 and cannot be changed by the user.

Note: You can assign a speed dial location to each number associated with the contact (Mobile 1, Mobile 2, Home, Work, and Fax.).

 When you're finished entering information for the entry, press the Center Select key ( ) SAVE to save the entry to your Contacts.

# Adding a number to a new or existing Contact from the main screen

You can add new numbers to the Contacts by simply entering the number from the main screen, then following the necessary prompts to complete the process.

 From the main screen, enter the number that you wish to save using the keypad, then press the left soft key Save. You're prompted to select from Add New Contact, Update Existing or Notepad.

	・ 恰 Home ・ 追 Work
4.	• Fax  If you selected Update Existing, proceed to step 9. If you selected  Notepad, proceed to step 11.
5.	Use the Navigation wheel to highlight the desired entry type (Mobile 1, Mobile 2, Home, Work, etc.) then press the Center Select key ().
6.	Enter a name for the entry using the keypad. Press the left soft key Abc if you wish to select a different method of text entry, such as Word, Abc, ABC, 123, or Symbols.
7.	To assign a <b>Speed Dial</b> location, use the Navigation wheel to highlight the number you would like to assign to a <b>Speed Dial</b> location and press the right soft key <b>Options</b> . Highlight <b>Set Speed Dial</b> and press the <b>Center Select</b> key ( ).
	Highlight an unassigned location and press the <b>Center Select</b> key ( ) <b>SET</b> . A confirmation message appears in the display, <b>Yes</b> is highlighted, press the <b>Center Select</b> key ( ) to add Contact to the speed dial location.
: Voicemail is assigned to Speed Dial location 1 and cannot be changed by the user.	
	in assign a speed dial location to each number associated with the contact (Mobile 1, Mobile 2, Work, and Fax).
8.	When you're finished entering information for the entry, press the <b>Center Select</b> key ( $\bigcirc$ ) <b>SAVE</b> . The entry is saved to your Contacts.
9.	If you selected <b>Update Existing</b> , the Contact List opens in Search mode. Use the Navigation wheel to browse through entries, or enter the name of the entry using the keypad. Once you've highlighted the contact entry, press the <b>Center Select</b> key ( ).

2. Press Add New Contact to add the number as a new contact, press Update Existing to add the number to an existing contact or press

If you selected **Add New Contact**, the following types are available.

Notepad to save the number in the Notepad.

Mobile 1 Mobile 2

Note

- 10. An Update Existing pop-up screen with a selection list of entry types displays. use the Navigation wheel to highlight the desired type then press the Center Select key (\_\_\_\_). The number is added to the selected entry and saved to your Contacts.
- 11. If you selected Notepad, the number is inserted on the ADD NEW NOTE screen. When finished entering any other text, press the Center Select key ( ) SAVE to save the text to the Notepad list.

#### Storing Numbers After a Call

Once you've finished a call, you can store the number of the caller to your Contact List.

**Note:** If the call was incoming and Caller ID information was unavailable, then the store option is also unavailable.

- After a call ends, the screen will briefly display "Save" in the lower right corner. Press the right soft key Save. Or, from the main screen, press and use the Navigation wheel to highlight the phone number.
- 2. Press the right soft key Options. Save is highlighted, press the Center Select key ( ).

**Note:** If Save does not appear in the Options list, the number is already saved in your Contacts.

- 3. You're prompted to select from Add New Contact or Update Existing.
- Press Add New Contact to add the number as a new contact, or press Dupdate Existing to add the number to an existing contact.
- 5. If you selected **Add New Contact**, the following types are available.
  - Mobile 1
  - Mobile 2
  - Home
  - 📕 Work
  - 📇 Fax
- 6. If you selected **Update Existing**, proceed to step 11.
- Use the Navigation wheel to highlight the desired entry type (Mobile 1, Mobile 2, Home, Work, etc.) then press the Center Select key ( ).

- Enter a name for the entry using the keypad. Press the left soft key
   Abc if you wish to select a different method of text entry, such as Word,
   Abc, ABC, 123, or Symbols.
- To assign a Speed Dial location, use the Navigation wheel to highlight the number you would like to assign to a Speed Dial location and press the right soft key Options. Highlight Set Speed Dial and press the Center Select key ( ).

Highlight an unassigned location and press the **Center Select** key ( SET. A confirmation message appears in the display, **Yes** is highlighted, press the **Center Select** key ( ) to add Contact to the speed dial location

Note: Voicemail is assigned to Speed Dial location 1 and cannot be changed by the user.

Note: You can assign a speed dial location to each number associated with the contact (Mobile 1, Mobile 2, Home, Work, and Fax).

- When you're finished entering information for the entry, press the Center Select key ( ) SAVE. The entry is saved to your Contacts.
- 11. If you selected Update Existing, the Contact List opens in Search mode. Use the Navigation wheel to browse through entries, or enter the name of the entry using the keypad. Once you've highlighted the contact entry, press the Center Select key ( ).
- 12. An Update Existing pop-up screen with a selection list of entry types displays. Use the Navigation wheel to highlight the desired type then press the Center Select key (\_\_\_\_). The number is added to the selected entry and saved to your Contacts.

#### **Adding Pauses**

Calls to automated systems often require a password or account number. Instead of manually entering numbers each time, store the numbers to your Contacts along with special characters called pauses.

- Wait: A hard pause stops the calling sequence until further input from you.
- Pause: A two-second pause stops the calling sequence for two seconds and then automatically sends the remaining digits.
  - 1. From the main screen, enter the number.

- Press the right soft key Options use the Navigation wheel to highlight
  Add Wait (A "W" appears in the display.) or Add Pause (A "P" appears in
  the display.) and press the Center Select key ( ).
- When you're finished entering information for the entry, press the left soft key SAVE.
- 4. Continue with Step 2, Method 2 of Adding a Contact.

Note: Entering multiple two-second pauses extends the length of a pause. For example, two consecutive two-second pauses cause a total pause time of four seconds. Keep in mind pauses count as digits towards the 48-digit maximum.

#### **Contact Groups**

You can place Contact entries into categories, called "**Groups**." Groups allow you to search your Contacts faster, quickly send messages to one or more group members, and more.

Note: By default, new entries to your Contacts are placed into the No Group unless another group is specified.

#### **View Groups**

- 1. From the main screen, press the Center Select key ( ) MENU.
- 2. Scroll to CONTACTS 2 and press the Center Select key (
- 3. Press Groups. The following groups appear in the display.
  - No Group
  - Business
  - Colleague
  - Family
  - Friends
- Use the Navigation wheel to highlight the desired group, then press the Center Select key ( ) VIEW to access the group and view its contents.

#### Move an Entry to Another Group

- From the main screen, press the right soft key Contacts. Use the Navigation wheel to highlight the contact you wish to move.
- Press the left soft key \_\_\_ Edit. Use the Navigation wheel to scroll to the Group option.

4.	Use the Navigation wheel to highlight the group containing the entry that you wish to move, then press the <b>Center Select</b> key ( ).		
5.	Press the $\textbf{Center Select}$ key (		
Create a New Group			
In addition to the five groups already in your phone, you can create additional gro (a maximum of 30). New groups can be named anything you like as long as their names are within the 32-character limit.			
1.	From the main screen, press the <b>Center Select</b> key ( ) <b>MENU</b> .		
2.	Scroll to <b>CONTACTS</b> and press the <b>Center Select</b> key ( ).		
3.	Press <b>3 Groups</b> . Your existing groups appear in the display.		
4.	Press the left soft key New. A New Group pop-up menu displays with the "Enter New Name" field highlighted.		
5.	Enter the Groups name.		
6.	Press the <b>Center Select</b> key ( ) <b>SAVE</b> to save. The Groups list now displays the new group added.		
Send a Text Message to Members of a Group			
Use Send Message in the Group feature to send a message to as many as 10 members of a group at once.			
Note: Text messaging availability varies when roaming off the Verizon Wireless Network.			
1.	From the main screen, press the <b>Center Select</b> key ( ) <b>MENU</b> .		
2.	Scroll to <b>CONTACTS</b> and press the <b>Center Select</b> key ( ).		
3.	Press Groups. Your existing groups appear in the display.		
4.	Highlight the desired group name and press the right soft key  Options. Highlight New TXT Msg and press the Center Select key key ( ).		
61			

**3.** Press the left soft key **Set**. Choose from the following groups:

 No Group • Business • Colleague Family • Friends

- 5. Use the Navigation wheel to highlight the contacts in the group you want to send a message. Press the Center Select key ( ) MARK to place a checkmark next to each selection you want to receive the TXT message.
- **6.** Press the left soft key **Done** after selecting up to 10 contacts.

Note: You can mark up to 10 members of a group for message distribution. If you try and mark an 11th member, you'll be notified that "MAXIMUM NUMBER OF RECIPIENTS IS 10".

- Use the Navigation wheel or the Center Select key ( ) to place the cursor in the Text field.
- 8. Enter the content of your message using the keypad.
- To send the text message, press the Center Select key ( ) SEND.

### Send a Picture Msg to Members of a Group

Note: Only available within Verizon Wireless Enhanced Services Area.

- From the main screen, press the Center Select key ( ) MENU.
  - Scroll to CONTACTS 2 and press the Center Select key ( )
- 3. Press Groups. Your existing groups appear in the display.
- Highlight the desired group name and press the right soft key
   Options. Highlight New Picture Msg and press the Center Select key
   (a)
- Press the Navigation wheel down to highlight the contacts in the group you want to send a message. Press the Center Select key ( ) MARK to place a checkmark next to each selection you want to receive the Picture message.
- **6.** Press the left soft key **Done** after selecting up to 10 contacts.
- Press the Navigation wheel down to move the cursor into the following entry fields:
  - **Text**: Add text to the Picture Msg.
  - Picture: Add an image from My Pictures to the message. Press the left soft key
     My Pics to add an image to the message. Select an image and press the Center Select key ( ).
  - Sound: Add sound to the Picture Msg. Press the left soft key add sound to the message. Select a sound and press the Center Select key ( ).
  - **Subject**: Add a subject line to the Picture Msg.

- Name Card: Add a name card to the Picture Msg. Press the left soft key
   Add. Press My Name Card to insert your on personal name card or
   Contacts to insert a contacts name card, select a name card and press the Center Select key ( ).
- Once you've finished adding the desired content to your Picture Msg, press
  the Center Select key ( ) SEND to send the Picture Msg to the intended
  recipients.

## **Finding a Contacts Entry**

Contacts is a quick way of viewing entries you've stored in the Contacts list.

- From the main screen, press the right soft key Contacts. The Contact List displays.
- In the Go To field, enter the first few letters of the name you wish to find until it is highlighted.

### **Editing an Existing Contact Entry**

- 1. From the main screen, press the Center Select key ( ) MENU.
- 2. Scroll to **CONTACTS** and press the **Center Select** key ( ).
- 3. Press Contact List.
- Use the Navigation wheel to highlight the name, number, email address, or other field that you wish to edit.
- **6.** Press to backspace and delete numbers, text, or symbols.
- 7. Press and hold to erase everything in the highlighted field.
- 8. Use the keypad to re-enter numbers, text, or symbols.
- When you're finished editing the entry, press the Center Select key ( SAVE. Your changes are saved.

### **Deleting a Contact Entry**

- 1. From the main screen, press the Center Select key ( ) MENI
- 2. Scroll to CONTACTS 2 and press the Center Select key (
- 3. Press Contact List.
- Use the Navigation wheel to highlight the contact list entry and press the Center Select key ( ) VIEW.
- 5. Press the left soft key Erase
- 6. A pop-up "ERASE CONTACT?" screen displays.
- Highlight Yes or No, then press the Center Select key ( ).

### **Speed Dialing**

Note: 1-Touch, 2-Touch, and 3-Touch dialing allows you to call numbers stored in your Contact List guicker.

Speed dialing allows you to press and hold a key (or keys) to dial the number associated with those key(s). There are three types of speed dialing; **1-touch**, **2-touch**, and **3-touch dialing**.

Note: Memory location 001 is reserved for voicemail.

#### 1-touch dialing

Call phone numbers assigned to memory locations 002 - 009 by pressing and holding the any of the 2 - 9 keys. For example, to speed dial the number assigned to location 2, press and hold until the name and number appear in the display and the number is dialed.

#### 2-touch dialing

Call phone numbers assigned to keys 010 through 099 by briefly pressing the first key, then pressing and holding the second key. For example, to speed dial the number assigned to 013, briefly press , then press and hold until the number dials.

### 3-touch dialing

Call phone numbers assigned to memory locations 100 through 999 by briefly pressing the first and second keys, then pressing and holding the third key. For example, to dial location number 113, briefly press 1, 1, then press and hold until the number dials.

#### Assign a speed dial location

available number highlighted.

the Center Select key ( 5. The Set Speed Dial screen displays. **6.** Use the Navigation wheel to highlight the entry, then press the **Center** Select key ( ). 7. At the pop-up screen, "SET SPEED DIAL TO CONTACT?" use the Navigation wheel to highlight Yes or No and press the Center Select key 8. Continue to assign speed dial entries or press the key to return to the main screen. **Emergency Contacts and Your In Case of Emergency List** The **In Case of Emergency** (ICE) menu allows you to store emergency information. 1. From the main screen, press the **Center Select** key ( ) **MENU**. 2. Scroll to CONTACTS 1 and press the Center Select key ( 3. Press In Case of Emergency. 4. Select a Contact location and press the **Center Select** key ( ) ADD. The following options appear in the display: • From Contacts: Allows you choose a contact entry. Highlight a contact entry and press the Center Select key ( ). The "Ice Contact Assigned" popup displays. • **New Contact**: Allows you to enter a new emergency number. Enter the Name and Number of your emergency contact and press the **Center Select** key ) SAVE. The "Contact Saved And Set As ICE Contact" pop-up displays.

Note: Emergency number 911 is hard-coded into your phone. You can dial this number any time, even when the phone is locked or restricted. If you call 911 an audible tone is heard and an emergency

prompt appears in the display for the duration of the call.

From the main screen, press the Center Select key ( ) MENU.
 Scroll to CONTACTS and press the Center Select key ( ).
 Press Seed Dials. The Speed Dials screen displays with the first

Use the Navigation wheel to highlight the Speed Dial location you wish to assign a number or enter the speed dial location using the keypad, press Important!: D0 N0T depend on this phone as a primary method of calling 911 or for any other essential or emergency communications.

Remember to always turn your phone on and check for adequate signal strength before placing a call.

#### **Calling Emergency Numbers when the Phone is Locked**

Two types of calls can be made if the phone is locked.

- 1. Pressing 9 1 will call 911.
- Pressing the left soft key labled ICE on the main screen will access the In Case of Emergency Call list that you have set up. Highlight a contact in the ICE CONTACTS list and press the Center Select key ( ) to call.

Note: If you dial 911, your phone dials the emergency number immediately (no prompt).

#### **My Name Card**

My Name Card allows you to create a virtual business card. Once completed, you can send the card to recipients as a vCard attachment.

- 1. From the main screen, press the Center Select key ( ) MENU.
- 2. Scroll to CONTACTS 2 and press the Center Select key ( ).
- Press My Name Card. My Name Card opens with the Name field highlighted.
- Enter information in each of the fields as desired. Use the Navigation wheel to move between fields, then use the keypad to enter information.
- When finished, press the Center Select key ( ) SAVE to save the Name Card.

## Sending Contact Information (vCard) to another Bluetooth enabled phone

You can send individual contacts or your entire contact list to or from another device that is Bluetooth enabled\*.

Note: The receiving device must support vCard transfer in order to send contact information.

Note: \*If Bluetooth is not powered on, or your Juke is not paired with another device, see "Bluetooth Menu" on page 83.

- From the main screen, press right soft key Contacts.
- Highlight the contact to receive vCard.
- 3. Press right soft key Options.
- 4. Press Send Name Card. The following options display:
  - TXT Message: Allows you to send a name card via TXT Message. A name card with a picture cannot be sent in a TXT Message because it exceeds the maximum number of characters allowed.
  - Picture Message: Allows you to send a name card via Picture Message.
  - Bluetooth: Allows you to send a name card to a Bluetooth enabled device.
- 5. Press Bluetooth.
- Highlight the desired contact and press the Center Select key ( MARK. To choose all contacts, press right soft key Mark All.\*\*
  - . When finished, press left soft key Don

Note: If you are not already paired to the destination device, please see Step 3 of Search on page 84.

- 8. Highlight the destination device and press the Center Select key (
- Highlight Yes to connect to the other device and press the Center Select key ( ).
- 10. The other device will ask to connect. Press the Center Select key (



- 11. "CONNECTING" appears in the display.
- **12.** When the information is exchanged, a message will appear that the transfer is complete.

Note: \*\*All information in the contact entry can be transferred except for assigned group or ringtones.

# **Section 7: Messaging**

#### **Topics Covered**

- Types of Messages
- · Retrieving New Messages
- . Creating and Sending TXT Messages
- · Creating and Sending Picture Messages
- · Message Folders
- Changing Message Settings
- Voicemail
- Mobile IM

This section describes how to send or receive different types of messages. It also includes the features and functionality associated with messaging.

#### **Types of Messages**

Your phone is capable of sending Email, text, picture and voicemail messages. Send Email, text, and picture messages by simply entering the Email address or the phone number of the recipient in the To: <......> or Send To field when creating a new message.

## **Retrieving New Messages**

While text messages from other phones are delivered directly to your phone, Picture messages and Emails will be stored in the Inbox of the message server and the server will alert you to new messages. Therefore you need to retrieve new messages to your phone and read them on the phone.

#### **Receiving Text Messages**

When you receive a message on the main screen, the message ringer sounds, (unless turned off), and **NEW TXT MESSAGE** appears in the display with the prompt to **View Now** or **View Later**. The date and time of the message also appear in the display.

[40]]]] >

HEM FITT MESSAGE

9725951212 May Aug E

8 13 pm

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- When you receive a new TXT message, press the Center Select key ( ) to View Now, or press the Navigation wheel down to highlight View Later and press the Center Select key ( ). The message is saved to your Inbox where you can view it later.
- With the message open, press the Options soft keys to display the following options.
  - Press the left soft key
     Erase to erase the message.
  - Press the right soft key
     Options. The following options may appear in the display:
    - **Forward**: Forward the message to another recipient.
    - **Reply w/copy**: Sends original message and the reply to the recipient.
    - Save Quick Text: Saves the text received in the message to the Quick Text list.
    - **Lock/Unlock**: Locks or unlocks the entry to prevent accidental deletion.
    - Add To Contacts: Save the number of the sender to your Contacts as a new entry or add to an existing entry.
    - Message Info: Provides the following information: From and Callback Number, Priority, Msg Type, Size and Attachments (including Picture filename and Sound filename, if any).
    - Find Number & Address: Tries to isolate any phone numbers or email
      addresses within the body of the message to save to your contacts. On the
      NUMBER & ADDR screen, you can press the Center Select key ( ) to
      CALL a highlighted phone number, or you can press the Center Select key
       ( ) to SEND a new message to a highlighted email address.
- With the message open, press the Center Select key ( ) REPLY to return a message to the sender.

**Note:** When viewing a TXT message, you can view the previous TXT message by pressing the Navigation wheel left and view the next TXT message by pressing the Navigation wheel right.

1001111

HEW PECTURE MSG

HOW ARD 6

9 16 pm Mace Base

West Little

### Receiving Picture Messages

When you receive a new Picture Message, **NEW PICTURE MSG** appears in the display along with the options **View Now**, or **View Later**.

Note: For the option Reject to appear in the display when you receive a Picture Msg, Auto Receive mode must be set to Off in the Message Settings menu.

- When you receive a new Picture Msg, press the Center Select key ( ) to View Now, or press the Navigation wheel down to highlight View Later.
- If you select View Now, Loading... appears in the display.
- After loading, the image (and text if any) contained in the Picture Msg appear in the display.
- Use the Navigation wheel to scroll through the message or view the entire picture if necessary.
- 5. Press the left soft key **Care Erase/Mute** or the right soft key **Options** to display the following options.

Note: The left soft key Mute only displays when a sound byte is attached to a message.

- Press the left soft key \_\_\_ Erase/Mute to erase the message or mute the sound sent with the picture message.
- Press the right soft key Options. The following options may appear in the display:
  - **Play Again**: Replays the sound in the message.
  - **Forward**: Forwards the message to another recipient.
  - **Erase**: Deletes the message.
  - Save Picture: Saves the picture to My Pictures.
  - Save As Ringtone: Saves the sound to My Ringtones.
  - Save Sound: Saves the sound to My Sounds.
  - Save Quick Text: Saves the text received in the message to the Quick Text list.
  - Lock/Unlock: Locks or unlocks the entry to prevent accidental deletion.
  - Add To Contacts: Saves the number of the sender to your Contacts as a new entry or add to an existing entry.

-	Message Info: Provides the following information: From and Callback
	Number, Priority, Msg Type, Size and Attachments (including Picture filename and Sound filename, if any).
-	Find Number & Address: Tries to isolate any phone numbers or email

addresses within the body of the message to save to your contacts. On the NUMBER & ADDR screen, you can press the **Center Select** key ( ) to CALL a highlighted phone number, or you can press the **Center Select** key ( ) to SEND a new message to a highlighted email address.

Note: When viewing a Picture message, you can view the previous Picture message by pressing the Navigation wheel left and view the next Picture message by pressing the Navigation wheel right.

### Receive Messages While in a Call

 When you receive a message while in a call, the NEW TXT MESSAGE or NEW PICTURE MSG dialog box appears in the display.

Note: Text messages can only be viewed during a call. Picture messages can not be downloaded during a call.

You can view the message without disconnecting your call by selecting View Now and press the Center Select key ( ).

# To reference a message(s) while in a call

- 1. Press the right soft key Options.
- 2. Messaging is highlighted, press the Center Select key (
- To select a folder, press Inbox, Sent, Drafts and press the Navigation wheel up or down to highlight the message you want to view and press the Center Select key ( ) OPEN to view the message.

# **View a Picture Message Later**

 When you receive a new Picture message that you would like to view later, highlight View Later and press the Center Select key ( ).

Note: If you receive a Picture message while on a call, a pop-up box will display with a New Picture message and message information. You cannot choose to view now or view later. You can only press the Center Select key oto clear the pop-up box from the screen. After the call has ended, you may view the picture by following steps 2 and 3.

- 2. To view the message, press the left soft key Message, Inbox
- Use the Navigation wheel to highlight the unopened message, and press the Center Select key ( ) OPEN. Then press the Center Select key ( ) DOWN to download the picture from the message server.

# **Creating and Sending TXT Messages**

You can send text messages to another mobile phone or to an Email address.

- 1. From the main screen, press the left soft key ( 🕒 ) Message.
- 2. Press New Message.
- 3. Press TXT Message to compose a new text message.
- 4. Enter the phone number or Email address of the recipient. At any point while entering your recipient(s) phone number or Email address, press the left soft key \_\_\_\_ 123 or the right soft key \_\_\_\_ Add to display additional options.
  - Press the left soft key 123 to change Text Entry Mode. Choose Word, Abc, ABC, 123, Symbols or Shortcuts modes of text entry.
  - Press the right soft key Add to add a recipient From Contacts, Recent
    Calls or Groups. If you have entered a new phone number in the To field, you will
    also see an option to save it To Contacts.

Note: If you do not select an option press the up to return to your message.

5. Press the Navigation wheel down or the Center Select key ( ) to move to the Text field. In the text field, compose your message using the keypad. At any point while composing a message, press the left soft key Abc or right soft key Options to display additional options.

Tip: For more information on entering text and text entry modes see "Entering Text" on page 50.

- Press the left soft key
   Abc to change Text Entry Mode. Choose Word, Abc, ABC, 123, Symbols, or Quick Text modes of text entry.
- Press the right soft key Options to display a pop-up menu with the options listed:
  - Save As Draft: Save the message to your Draft folder.
  - Add Graphic: Lists preloaded and downloaded graphics.
  - Add Animation: Lists preloaded and downloaded animations.
  - Add Sound: Lists preloaded and downloaded sounds.
  - Add Quick Text: Displays a list of phrases that you can quickly insert into the message.
  - **Add Name Card**: Allows you to attach your name card to the message.
  - Edit Text Format: Allows you to edit the text size, alignment, style, color, and background color.
  - **Priority Level**: Save the message with a High or Normal priority.
  - Callback #: Provides the ability to send a callback # with the message.

- Enh. Delivery Ack: Displays a pop-up screen notifying the message sent has been received.
- Cancel Message: Cancels the message and allows you to save it in the Drafts folder.

- Use the Navigation wheel to highlight an option. Press the Center Select key ( ) to perform the function for the option, or to enter its sub-menu.
- To send the message, press the Center Select key ( ) SEND.

# **Creating and Sending Picture Messages**

Note: Only available within Verizon Wireless Enhanced Services Area.

Picture Messages allow you to add sounds and images to your message.

- 1. From the main screen, press the left soft key ( ) Message.
- 2. Press New Message.
- 3. Press Picture Message to compose a new message.
- 4. Enter the phone number or Email address of the recipient. At any point while entering your recipient(s) phone number or Email address, press the left soft key \_\_\_\_ 123 or the right soft key \_\_\_\_ Add to display additional options.
  - Press the left soft key
     123 to change Text Entry Mode. Choose Word, Abc, ABC, 123, Symbols or Shortcuts modes of text entry.
  - Press the right soft key
     Add to add a recipient From Contacts, Groups, Recent Calls, or To PIX Place.

Note: If you do not select an option press the to return to your message.

5. Press the Navigation wheel down or the Center Select key ( ) to move to the Text field. In the text field, compose your message using the keypad. At any point while composing a message, press the left soft key Abc or the right soft key Options to display additional options.

Tip: For more information on entering text and text entry modes see "Entering Text" on page 50.

 Press the left soft key
 Abc to change Text Entry Mode. Choose Word, Abc, ABC, 123, Symbols or Quick Text modes of text entry.

### **Creating and Sending Picture Messages**

	<ul> <li>Priority Level: Save the message with a High or Normal priority.</li> <li>Cancel Message: Cancels the message and allows you to save it in the Drafts folder.</li> </ul>
Note: If you	do not select an option press the ure to return to your message.
6.	Press the Navigation wheel down to highlight the <b>Picture</b> field. Press the left soft key <b>My Pics</b> to add a Picture, using the Navigation wheel highlight a picture you want to attach and press the <b>Center Select</b> key ( ) to attach the picture.
7.	Press the Navigation wheel up or down to highlight the <b>Sound</b> field. Press the left soft key <b>Sounds</b> to select a sound. Press the Navigation wheel up or down to highlight the desired sound and press the <b>Center Select</b> key ( ).
8.	Press the Navigation wheel down to highlight the <b>Subject</b> field. Press the left soft key Abc to change entry mode. Select the desired entry mode, and press the <b>Center Select</b> key ( ). Press the right soft key <b>Options</b> , to highlight <b>Add Quick Text</b> and press the <b>Center Select</b> key ( ). Press the Navigation wheel up or down to highlight the desired Quick Text phrase, and press the <b>Center Select</b> key ( ).
9.	Press the Navigation wheel down to highlight the Name Card field. Press the left soft key Add to add a Name Card, the Add pop-up menu displays.  Press My Name Card to create and add your Name Card, press the Center Select key ( ).  Press Contact to add a Contact entry as a Name Card, press the Center Select key ( ).
10.	Once all fields are complete, press the <b>Center Select</b> key ( ) to send the

• Press the right soft key **Options** to display a pop-up menu with the

- Add Quick Text: Choose from up to 12 pre-loaded messages. You can add 15 additional messages by pressing the right soft key New and erase

- Preview: Shows the message before it is sent. - Save As Draft: Save the message to your Draft folder.

messages by pressing the left soft key Frase.

options listed:

# **Message Folders**

Your phone provides default message folders for your Text and Picture messages.

Note: To quickly view all messages in the Inbox, or Sent folders, open one message and then use the Navigation wheel to view the next message or use the Navigation wheel to view the previous message.

#### Inbox

Received messages of all types are stored in the Inbox folder.

- 1. Press the left soft key Message then press Inbox
- 2. Use the Navigation wheel to highlight the message you want to view.
- Press the Center Select key ( ) OPEN to view contents of the highlighted message.

Tip: While viewing a message press the left or right navigation to view other messages.

- 4. While viewing a message press the right soft key Options. The following options may appear in the display:
  - Play Again: Replays a Picture message with sound.
  - . Forward: Forward the message to another recipient.
  - Erase: Deletes the message. This option only displays if a sound byte is attached to the message.
  - Reply w/copy: Sends original message and the reply to the recipient.
  - Save Picture: Saves the picture sent in a Picture message to My Pictures.
  - Save As Ringtone: Saves the sound received with the Picture message to My Ringtones.
  - **Save Sound**: Saves the sound received with the message to My Sounds.
  - Save Object: Saves the graphics sent in a message to My Pictures.
  - Save Quick Text: Saves text in the Text field to the Quick Text list.
  - Lock/Unlock: Locks or unlocks the entry to prevent accidental deletion.
  - Add To Contacts: Save the number of the sender to your Contacts as a new entry or add to an existing entry.
  - Find Number & Address: Tries to isolate any phone numbers or email
    addresses within the body of the message to save to your contacts. On the
    NUMBER & ADDR screen, you can press the Center Select key ( ) to CALL
    a highlighted phone number, or you can press the Center Select
    key ( ) to SEND a new message to a highlighted email address.
  - Message Info: Provides the following information: From (also provides the date
    and time the message was received), Callback Number, Priority, Msg Type, Size

(if a Picture, or Sound were included in the message) and Attachments (if a Picture, or Sound were included in the message).

Press the left soft key **Erase** to delete the message from the Inbox. Highlight **Yes** to delete, or **No** to return to the message.

Press the Center Select key ( ) REPLY to return a message to the sender.

Note: When Auto Erase is turned on, the oldest read TXT message is replaced by an incoming TXT message when 0 TXT messages are stored in the Inbox, and the oldest read Picture message is replaced by an incoming Picture message when 50 Picture messages are stored in the Inbox. For information on how to set Auto Erase and Auto Receive, see "Changing Message Settings" on page 80.

#### Sent

Your phone stores messages in the Sent folder, regardless of whether the message was successfully transmitted. Verify if and when a TXT message or Email was successfully transmitted by enabling the **Enh. Delivery Ack** feature. Press the right soft key **Options** to set the Enh. Delivery Ack feature On when creating a new message.

Note: Enhanced Delivery Acknowledgement can't be set for Picture messages.

# **Review Messages in the Sent Folder**

- From the main screen, press the left soft key Message then press
   Sent.
- Use the Navigation wheel to highlight the message you wish to review, then press the Center Select key ( ) OPEN.

Tip: While viewing a message press the left or right navigation to view other messages.

- 3. While viewing the message, press the right soft key \_\_\_\_ Options. Use the Navigation wheel to highlight the desired option. Press the Center Select key (\_\_\_\_) to perform the function for the highlighted option. Options are dependent on the message type:
  - For Text Messages the following options may appear in the display:
    - **Forward**: Forwards the message to another recipient.
    - Lock/Unlock: Locks or unlocks the entry to prevent accidental deletion.
    - Save Quick Text: Saves the text sent in the message to the Quick Text list.
    - Add To Contacts: Adds the sender's information to your contact list.

- Find Number & Address: Tries to isolate any phone numbers or email addresses within the body of the message to save to your contacts. On the NUMBER & ADDR screen, you can press the Center Select key ( ) to CALL a highlighted phone number, or you can press the Center Select key ( ) to SEND a new message to a highlighted email address.
- Message Info: Provides the following information: Send To Number or Email address. Priority. Msg Type. Size. Status and Cause Code.
- For Picture Messages the following options may appear in the display:
  - Play Again: Plays the sound byte attached to the message.
  - **Forward**: Forwards the message to another recipient.
  - **Erase**: Erases the message.
  - **Lock/Unlock**: Locks or unlocks the entry to prevent accidental deletion.
  - Save Quick Text: Saves the text sent in the message to the Quick Text list.
  - Add To Contacts: Adds the sender's information to your contact list.
  - Find Number & Address: Tries to isolate any phone numbers or email addresses within the body of the message to save to your contacts. On the NUMBER & ADDR screen, you can press the Center Select key( ) to CALL a highlighted phone number, or you can press the Center Select key ( ) to SEND a new message to a highlighted email address.
  - Message Info: Provides the following information: Send To Number or Email address, Priority, Msg Type, Size, Attachment, Status and Cause Code.
- 4. Use the Navigation wheel to highlight the desired option.
- Press the Center Select key ( ) to perform the function for the highlighted option.

Note: If no sound byte is attached to the message, press the left soft key message from the Sent folder. Highlight Yes to delete, or No to return to the message.

If a sound byte is attached to the message, press the left soft key Mute/Unmute to mute/unmute the sound playback.

6. Press the Center Select key ( ) SEND to compose the message with same contents to the recipient again.

Drafts

Draft messages are those that have been composed but never sent. You can return

Draft messages are those that have been composed but never sent. You can return to the Drafts folder at any time to view, edit, or send a draft message.

### **Create a Draft Text Message**

- From the main screen, press the left soft key Message then press New Message.
- 2. Select the type of message you want to create.
- Enter the phone number of the recipient, then press the Navigation wheel down.
- Compose your message using the keypad, then press the right soft key
   Options. A pop-up menu appears in the display.
- 5. Save As Draft is highlighted, press the Center Select key (

key ( ).

# **View and Edit Draft Messages**

- From the main screen, press the left soft key Message then press
   Drafts.
- Use the Navigation wheel to highlight the message you wish to view, then press the Center Select key ( ) EDIT.

Note: Press to backspace and delete any current characters in the display, if desired.

Press and hold to erase a word.

- 3. Edit the **To** field. Press the down navigation to move to the **Text** field.
- 4. Edit the Text field.

Press the right soft key **Options**. A pop-up menu appears in the display with the options listed.

- For Text Messages the following options appear in the display:
  - Save As Draft: Saves the message in the draft folder.
  - Add Graphic: Lists all graphics pre-loaded and downloaded.

- Add Animation: Lists all animations pre-loaded and downloaded.
- Add Sound: Lists all sounds pre-loaded and downloaded.
- Add Quick Text: Choose from up to 12 pre-loaded messages. You can add 15 additional messages by pressing the right soft key
   New and erase messages by pressing the left soft key
- Add Name Card: Allows you to attach your name card to the message.
- Edit Text Format: Allows you to edit the text size, alignment, style, color, and background color.
- Priority Level: Save the message with a High or Normal priority.
- Callback #: Provides the ability to send a callback # with the message.
- Enh. Delivery Ack: Displays a pop-up screen notifying the message sent has been received.
- Cancel Message: Cancel the current message.
- For Picture Messages the following options appear in the display:
  - **Preview**: Allows you to preview the message.
  - Save As Draft: Saves the message in the draft folder.
  - Add Quick Text: Choose from up to 12 pre-loaded messages. You can add 15 additional messages by pressing the right soft key New and erase messages by pressing the left soft key Erase.
  - **Priority Level**: Save the message with a High or Normal priority.
  - Cancel Message: Cancels the message and allows you to save it in the Drafts folder.
- Use the Navigation wheel to highlight the desired option. Press the Center Select key ( ) to perform the function for the highlighted option.
- Once you've returned to the message composer, press the Center Select key ( ) to send the message, if desired.

# **Erase Options**

You can erase unlocked messages in your Inbox, Drafts folder, or Sent folder. Locked messages are not erased.

### To erase messages:

- 1. Press the left soft key MESSAGE.
- **2.** Press the right soft key **Options**. The following options are available:
  - Erase Inbox: Erases unlocked messages in your Inbox.
  - Erase Drafts: Erases unlocked messages in your Drafts folder.
  - Erase Sent: Erases unlocked messages in your Sent folder.
  - Erase All: Erases unlocked messages in all message folders (Inbox, Drafts and Sent).

# **Changing Message Settings**

This menu allows you to define settings for messages sent or received on your phone. To access your message settings, use the following steps:

- From the main screen, press the left soft key Message and then press the left soft key Settings.
  - Entry Mode: Sets the default entry mode for messaging. Choose from Word, Abc, ABC, or 123.
  - Auto Save Sent: Saves all messages sent. Use the Navigation wheel to select On, Off, or Prompt.
  - Auto Erase Inbox: Erases the oldest message of the same type (TXT or Picture) when the maximum number of received messages of that type is exceeded in the Inbox. For example, the oldest read TXT message is replaced by an incoming TXT message when 100 TXT messages are stored in the Inbox, and the oldest read Picture message is replaced by an incoming Picture message when 50 Picture messages are stored in the Inbox. Choose from On or Off.
  - Messaging Font Size: Allows you to change the font size for viewing messages to Normal or Large.
  - TXT Auto View: Automatically displays the TXT message when received. Choose from On or Off.
  - Pic Auto Receive: Automatically receives a Picture message into your Inbox. Choose from On or Off.
  - Quick Text: Displays the Quick Text list, and allows you to erase or add a new phrase.

  - Callback #: Displays the callback number in the text message. Choose from On or Off.
  - Signature: Adds the signature text to each message sent. Choose from None or Custom.

#### Voicemail

When you receive a new voicemail message you'll hear a sound and a prompt screen appears in the display.

- Press the Navigation wheel up or down to select Listen Now or Listen Later.
- 2. Press the Center Select key ( )

# View Voicemail Messages in the Inbox Folder

- 1. From the main screen, press the left soft key Message
- 2. Press 5 Voicemail.
- 3. Press the Center Select key ( ) CALL to call voicemail.

Note: You can also press and hold [] from the main screen to call voicemail.

#### Mobile IM

The Instant Messaging function allows you to send and receive instant messages using one of the following communities:

- AOL<sup>®</sup> Instant Messenger<sup>™</sup>
- Windows Live (WL)® Messenger
- Yahoo!® Messenger

Note: You can set up your Mobile IM account from your home computer. After setting up your Mobile IM account you can log in through your handset. You cannot use your handset to set up a new IM account. Messages will be charged according to your Text Massaging plan.

# **Using Mobile IM**

- 1. From the main screen, press the **left** soft key **Message**
- 2. Press 6 Mobile IM.
- 3. Highlight Mobile IM and press the Center Select key ( ).
- Select your instant message community using the Navigation wheel left or right and press the Center Select key ( ).
- Use the on-screen application specific functions and options to use the instant message applications.

# **Section 8: Changing Your Settings**

#### **Topics Covered**

- Tools
- Bluetooth Menu
- · Sounds Settings
- Display Settings
- Phone Settings
- · Call Settings
- Memory
- Phone Info

This section explains the sound and phone settings for your phone. It includes display settings, security settings, and extra settings associated with your phone.

#### Tools

The Tools menu provides the ability to access the following menus:

- Voice Commands: For more information, refer to "Voice Commands" on page 34.
- Calculator: For more information, refer to "Calculator" on page 122.
- Calendar: For more information, refer to "Calendar" on page 124.
- Alarm Clock: For more information, refer to "Alarm Clock" on page 126.
- Stop Watch: For more information, refer to "Stop Watch" on page 128.
- World Clock: For more information, refer to "World Clock" on page 129.
- Notepad: For more information, refer to "Notepad" on page 129.

#### **Bluetooth Menu**

#### About Bluetooth

Bluetooth is a short-range wireless communications technology capable of exchanging information over a distance of about 30 feet without requiring a physical connection

Unlike infrared, you don't need to line up the devices to beam information with Bluetooth. If the devices are within a range of one another, you can exchange information between them, even if they are located in different rooms.

Note: When connected to your Bluetooth headset, press the headset multi-function key to use VoiceSignal's Voice Dial feature.

#### **Bluetooth Service Profiles**

Actually, the Bluetooth specification is a protocol that describes how the short-range wireless technology works, whereas individual profiles describe the services supported by individual devices. Profiles reduce the chance that different devices will not work together.

Your phone supports the following Bluetooth profile services:

- Voice Calls are supported using any of the following depending on the accessory:
   HSP Headset or HFP Hands-free profiles. \*
- Bluetooth Stereo uses A2DP Advanced Audio Distribution Profile and AVRCP -Audio/Video Remote Control Profile.
- Transfer Object allows sending an OPP Object Push Profile which allows transfer of vCard (i.e., Contact information) between devices.
- Automobile Kits can use any of the following: HFP Hands-free or PBAP Phone Book Access Profiles. \*
- Connectivity Connections (i.e. computer) are supported using SPP Serial Port (connecting two BT devices).
- \* For vehicle/accessory compatibility, go to <a href="https://www.verizonwireless.com/bluetoothchart">www.verizonwireless.com/bluetoothchart</a>. Phone does not support all Bluetooth OBEX profiles.

#### On/Off

When the Bluetooth radio is turned on, you can use the Bluetooth features available. When the Bluetooth radio is turned off, you cannot send or receive information via Bluetooth. To save battery life or in situations where radio use is prohibited, such as airline traveling, you can turn off the Bluetooth wireless technology.

Warning!: To ensure that the Hearing Aid Compatibility rating for your phone is maintained, secondary transmitters such as Bluetooth and WLAN components must be disabled during a call. For instructions to disable these components, see "Changing Your Settings" on page 82.

- 1. From the main screen, press the **Center Select** key (
- 2. Use the Navigation wheel to highlight Settings & Tools \* and press the Center Select key ( ).
- 3. Press 2 Bluetooth Menu.
- **4.** Press the left soft key left to turn Bluetooth **On** or **Off**.

Note: If Bluetooth is turned on, the R Bluetooth icon displays in the top line of the display.

#### Search



- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Bluetooth Menu.
- 4. Add New Device is highlighted, press the Center Select key ( ) twice

Note: If you have NOT already activated Bluetooth on the phone, the message "TURN BLUETOOTH POWER ON?" displays. Highlight Yes to activate or No to exit and press the Center Select key ( ).

- A list of found Bluetooth devices will be displayed. Use the Navigation wheel to highlight a Bluetooth device. Press the Center Select key ( ) to pair the devices.
- 6. The phone automatically attempts to send a passkey of "0000" to a hands-free device and shows the message "ATTEMPTING TO AUTO PAIR". If the default passkey is not successful, the phone will display the message "FAILED IN AUTO PAIR. ENTER PASSKEY". (If you are attempting to pair with a car kit, be sure to clear any error message on the car kit display first.) Enter the correct passkey for the device you want to pair, and press the Center Select key (\_\_\_\_\_).
- Select Yes to connect the devices. Once connected the Bluetooth Connected icon part appears in the upper half of the display.

# **Bluetooth Settings**

The Bluetooth wireless technology settings menu provides the ability to view and change the device name, show the visibility, and set the security for the device.

- 1. From the main screen, press the **Center Select** key ( ).
- 2. Use the Navigation wheel to highlight **Settings & Tools** and press the **Center Select** key ( ).
- 3. Press Bluetooth Menu.

- 4. Press the right soft key Options. The Bluetooth menu displays with the following options:
  - My Phone Name: Allows you enter a customized name.
  - Discovery Mode: Allows other users to see your accessibility. Select On for other devices to see your device, or Off for no visibility.

Note: After selecting On, users have one minute to see your accessibility. After which Discovery Mode will automatically default back to off.

- Supported Profiles: Displays a list of supported Bluetooth profiles. Highlight a
  profile and press the Center Select key ( ) to view a description.
- My Phone Info: Shows the handset information.

# **Sounds Settings**

The Sounds menu provides the ability to access the following menus:

### **Call Sounds**

### **Call Ringtones**

- 1. From the main screen, press the Center Select key ( ).
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Sounds Settings.
- 4. Press . Call Sounds.
- 5. Press Call Ringtone to choose:
  - Preloaded ringtone(s)
    - · Custom ringtone(s)
      - Press Get New Ringtones.

Note: Selecting an application can incur a fee.

 Press Call Vibrate to turn Call Vibrate On or Off. Highlight On or Off, and press the Center Select key ( ) to save the setting.

### **Alert Sounds**

- 1. From the main screen, press the Center Select key ( )
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Sounds Settings.
- Press Alert Sounds. For the following options, you can set the tone for the message alerts. You can also set vibration on and set a reminder.
  - **TXT Message**: Allow you to set a notification for TXT message.
  - **Picture Message**: Allow you to set a notification for Picture message.
  - Voicemail: Allow you to set a notification for Voicemail Message.
  - **Device Connect**: Allow you to set a notification when you connect to a device.

# **Keypad Sounds**

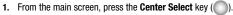
Select the sound of the keypad when pressed.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Sounds Settings.
- 4. Press 3 Keypad Sounds.
- 5. Use the Navigation wheel to select **Default** or **Xylophone**.
- **6.** Press the **Center Select** key ( ) to set the new dial sound.

# Keypad Volume

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Sounds Settings.
- 4. Press Keypad Volume.
- 5. Use the Navigation wheel, or volume key to adjust the keypad volume.
- Press the Center Select key ( ) SET to save.

### **Service Alerts**



- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- Press Sounds Settings.
- Press Service Alerts. For the following options, you can turn the Service Alert On or Off.
  - ERI: Sounds an alert when you go into and out of your coverage areas.
  - Minute Beep: While on a call your phone beeps after every minute of usage.
  - Call Connect: Sounds an alert when a call is connected and when a call has ended.
  - Service Change: Allows you to turn the Service Change alert On or Off.

### Power On/Off

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Sounds Settings.
- Press Power On/Off. You can set the sounds for Power On and Power Off to either On or Off.

# **Display Settings**

The **Display** menu affects the menu style, main screen animation, backlight settings, and more.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.
- 4. Use the Navigation wheel to highlight the display menu that you wish to edit, then press the **Center Select** key ( ).
- Use the Navigation wheel to select an option and press the Center Select key ( ).

#### Banner

**Banner** allows you to create your own personalized greeting that appears in main screen. Or you can display the network to which you are subscribed.

# To create a personal banner:

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.
- 4. Press Banner.
- Press Personal Banner to create a customized banner for your handset.

Note: Press and hold to erase an existing banner, if necessary.

- Enter a word or short phrase (18 characters or less) to appear in the main screen.
- Use the Navigation wheel to highlight the Select Text Color field and to select White or Black.
- 8. Press the **Center Select** key ( ) to save the new banner and text color.

#### To turn on an ERI banner:

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.
- 4. Press Banner.
- 5. Press 2 to set the **ERI Banner** for your handset.
- 6. Select On or Off and press the Center Select key ( ).

### **Backlight**

Set the **backlight** for the display or keypad to remain on for a specified period of time or to remain on as long as the swivel is open.

From the main screen, press the Center Select key ( ).

- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.

Note: Prolonged backlight use drains your battery faster.

- 4. Press Backlight.
  - **Display**: The following options are for the Main LCD.
    - Duration: Can be set to 7 seconds, 15 seconds, 30 seconds, Always On, or Always Off.
    - **Brightness**: Use the Navigation wheel to adjust the brightness.
  - **Keypad**: The following options are for the keypad.
    - **7 Seconds**: The keypad is on for 7 seconds.
    - **15 Seconds**: The keypad is on for 15 seconds.
    - 30 Seconds: The keypad is on for 30 seconds.
    - **Always On**: The keypad is always on.
    - Always Off: The keypad is always off.
- 5. Use the Navigation wheel to highlight a menu.
- Press the Center Select key ( ) to enter the highlighted option's menu and change settings as desired.

### Wallpaper

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.
- 4. Press 3 Wallpaper.
- Use the Navigation wheel to highlight your selection, then press the Center Select key ( ) to select the wallpaper that will appear in the display.

### **Display Themes**

- 1. From the main screen, press the Center Select key ( )
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Display Settings.
- 4. Press Display Themes.
- Use the Navigation wheel to select Boom Box or Vivace display theme, and press the Center Select key ( ).

#### Dial Fonts

- 1. From the main screen, press the **Center Select** key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press July Display Settings.
- 4. Press Dial Fonts.
- 5. Press Style or Size and press the Center Select key ( ).
  - Style: Choose Normal, Rainbow, Quill Pen, or Sticky.
  - Size: Choose Normal or Large Only.
- Use the Navigation wheel to select a dialing font preference, then press the Center Select key (\_\_\_\_).

### Clock Format

This menu allows you to have time displayed in digital or analog format.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- Press Display Settings.
- 4. Press 6 Clock Format.
- The following options appear in the display. Use the Navigation wheel to select an options.

- **Digital**: Time appears in digital format, for example, 12:54pm.
- Analog: Time appears in clock format. Digital format is still present in the display.
- Off: No time is displayed.
- Press the right soft key Options to display the Options pop-up menu.
   Press Time & Date Color. Use the Navigation wheel to select Black or White and press the Center Select key ( ) to set the Time & Date Color.
- 7. Press the Center Select key ( ) to save

# **Phone Settings**

The Phone Settings menu provides the ability to access the following menus:

#### Standalone Mode

With **Standalone Mode** on, all RF functions for your phone are disabled, and you cannot use your phone to place or receive calls.

- From the main screen, press the Center Select key ( ).
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press 1 Standalone Mode. Use the Navigation wheel to select **On** or **Off** and press the **Center Select** key ( ).

# Set Shortcut Keys

**Shortcut Keys** allows you to select from up to 18 applications that appear in the display when you press the left/right/up/down directional keys on the Navigation wheel from the main screen

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press Set Shortcut Keys.
- Use the Navigation wheel to select the directional key you want to change and press the Center Select key ( ).

Note: Press See All to return to the Navigation wheel defaults settings. For default settings see "Menu Navigation" on page 43.

6. Select a menu item and press the Center Select key (



#### Voice Commands

For more information, refer to "Voice Commands" on page 34.

### Language

Change the display language from English to Spanish or vice versa using the Language menu.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press 4 Language.
- Use the Navigation wheel to select English or Español, and press the Center Select key ( ).

#### Location

Note: This feature is only available on the Verizon Wireless network.

The Location (GPS) setting identifies your location to the network. You can fully enable this setting or set GPS to work only in the case that you dial 911 from your phone.

1. From the main screen, press the Center Select key (



- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
  - 3. Press Phone Settings.

Note: If you have set the Location Setting to "Lock Setting" via the Security Restrictions screen, you will need to enter the Calls & Services Code to access this menu.

- 4. Press **5 Location**. The following options appear in the display:
  - Location On: GPS location setting is on wherever the feature is available.
  - **E911 Only**: GPS location setting is on whenever you dial 911 only.
- 5. Use the Navigation wheel to highlight an option.

6. Press the **Center Select** key ( ) to select the highlighted setting.

### Security

The **Security** menu allows you to lock your phone, set restrictions, and other security options.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press 6 Security.
- Enter the Phone Lock Code (default code is your last 4 digits of your phone number) and press the Center Select key ( ). The following options appear in the display:
  - Edit Codes: Allows you to change the Lock Code for Phone Only or for Calls & Services
  - Restrictions: Allows you to restrict the Location Setting (Lock/Unlock Setting), Calls (Outgoing or Incoming calls), Messages (Outgoing or Incoming messages).
     To access the restricted functions, the Calls & Services Code must be entered.
  - Phone Lock Setting: Allows you to set the phone to Unlocked or lock the phone On Power Up.
  - Lock Phone Now: Allows you to temporarily lock the handset. The Phone Lock Code must be entered to unlock the handset.
  - Restore Phone: All settings are reset to factory default settings.

#### **Lock Phone**

**Lock Phone** restricts the use of your phone with the exception of outgoing calls to 911 or the contacts listed in your In Case of Emergency list (For more information, refer to "Emergency Contacts and Your In Case of Emergency List" on page 65.) Lock Phone allows you to answer calls, but to place calls (except to emergency numbers) you have to unlock the phone.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press 5 Phone Settings.
- Press Security. You're prompted to enter the lock code. The Phone Lock Code is the last four digits of your telephone number.

- Enter the Lock Code and press the Center Select key ( ). Severa security menus appear in the display.
- **6.** Press Phone Lock Setting. The following options display:
  - **Unlocked**: If locked, unlocks the device or phone, depending on your selection.
  - On Power Up: The Phone Lock Code is required whenever you power up the phone.
- Use the Navigation wheel to select an option and press the Center Select key ( ).

#### **Lock Phone Now**

- 1. From the main screen, press the **Center Select** key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- Press Security. You're prompted to enter the Phone Lock Code . The default lock code is the last four digits of your telephone number.
- Enter the Phone Lock Code, and press the Center Select key (\_\_\_\_\_). The Security menu appears.
- 6. Press 4 Lock Phone Now.

Your phone returns to the main screen. The Phone Lock Code is required immediately to access any functions other than receive calls or make emergency calls.

#### **Restrict Access to Location Menu**

With the Location "Lock Setting" enabled, the Calls & Services Code is required to access the Phone Settings Location menu. This prevents anyone else from changing the Location setting on the Phone Settings menu.

- 1. From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight **Settings & Tools** and press the **Center Select** key (\_\_\_\_).
- 3. Press Phone Settings.
- Press 6 Security. You're prompted to enter the Phone Lock Code. The default Phone Lock Code is the last four digits of your telephone number.
- Enter the Phone Lock Code then press the Center Select key ( ). The Security menu appears.
- 6. Press 2 Restrictions.

- Enter the Calls & Services Code then press the Center Select key (
   The default Phone Lock Code is the last four digits of your telephone number.
- 8. Press Location Setting. The following options appear in the display:
  - Lock Setting: Restricts access to the Location menu.
  - Unlock Setting: Opens access to the Location menu.
- 9. Highlight Lock Setting and press the Center Select key (

#### Restrict Calls

You may restrict incoming and/or outgoing calls to allow calls from/to Contacts Only, or to Block All calls.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- Press Security. You're prompted to enter the Phone Lock Code. The default Phone Lock Code is the last four digits of your telephone number.
- Enter the Phone Lock Code, then press the Center Select key ( Security menu appears.
- 6. Press Restrictions.
- Enter the Calls & Services Code, then press the Center Select key ( )
  The default Calls & Services Code is the last four digits of your telephone number.
- 8. Press Calls.
- Highlight one of the following and press the Center Select key ( select:



- Incoming Calls: Select from Allow All, Contacts Only, or Block All.
- Outgoing Calls: Select from Allow All, Contacts Only, or Block All.

Note: If Contacts Only is selected, the Contacts list cannot be modified until this setting is changed to Allow All.

Note: If Block All is selected for Outgoing Calls, only emergency calls may be made.

### Restrict Messages



- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- Press Security. You're prompted to enter the Phone Lock Code. The default Phone Lock Code is the last four digits of your telephone number.
- Enter the Phone Lock Code, then press the Center Select key (\_\_\_\_). The Security menu appears.
- 6. Press Restrictions.
- Enter the Calls & Services Code, then press the Center Select key ( )
   The default Calls & Services Code is the last four digits of your telephone number.
- 8. Press 3 Messages.
- Highlight one of the following and press the Center Select key ( ) to select:
  - Incoming Messages: Select Allow All or Block All.
  - Outgoing Messages: Select Allow All or Block All.

### **Edit Lock Codes**

The default lock codes are the last four digits of your phone number. The **Edit Code** function allows you to change the Phone Lock Code or the Calls & Services Code to the code of your preference.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- Press Security. You're prompted to enter the Phone Lock Code. The default Phone Lock Code is the last four digits of your telephone number.
- Enter the Phone Lock Code and press the Center Select key ( ). The Security menu appears.

- - 9. You're prompted to confirm the new Phone Lock Code.
  - 10. At the "RE-ENTER NEW CODE" prompt, re-enter lock code and press the Center Select key ( ).
  - "PHONE ONLY CODE SET" or "CALLS & SERVICE CODE SET" message appears in the display confirming that your lock code was changed.

Note: Your phone does not allow you to view the lock code for obvious security reasons. If you change the lock code, be sure to write down or memorize the new code.

### **Restoring Your Phone**

Restore Phone returns	s all setu	p options to	their f	actory def	ault
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- From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press Security, enter the Phone Lock Code and press the Center Select key ( ).
- 5. Press Restore Phone. A popup appears in the display asking if you wish to "PERMANENTLY ERASE ALL USER DATA & RESET SETTINGS TO FACTORY DEFAULTS?"
- Highlight Yes and press the Center Select key ( ). A popup appears in the display, informing you to "PRESS \*228 SEND AFTER POWER CYCLE TO RE-PROGRAM PHONE".
- Press the Center Select key ( ), you are prompted to "ENTER PHONE LOCK CODE". Enter phone lock code, and press the Center Select key ( ) to restore phone.

Important!: After the phone power cycles back on, you must press \*228 SEND to re-program your phone number.

# **Call Emergency Numbers in Lock Mode**

In Phone Lock Mode, you can dial 911 or the contacts listed in your In Case of Emergency list to place an emergency call. (For more information, refer to "Emergency Contacts and Your In Case of Emergency List" on page 65.)

Note: If you dial 911, your phone dials the emergency number immediately (no prompt).

### System Select

The **System Select** menu allows you to set your roaming options. For more information, refer to "Roaming Options" on page 32.

- 1. From the main screen, press the Center Select key (
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press Phone Settings.
- Press System Select. The following options may appear in the display:
  - Home Only
  - Automatic, Automatic A, Automatic B (at least one of these options will appear in the display)

**Note:** Contact your service provider for information regarding preferred systems.

Automatic settings are determined by the home location of the phone and the user's price plan.

5. Make your selection and press the Center Select key (



#### NAM Selection

Your phone provides the option of selecting between two NAMs (Number Assignment Modules) or phone numbers. Select either NAM1 or NAM2.

- 1. From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight Settings & Tools ?? and press the Center Select key ( ).
- 3. Press Phone Settings.
- **4.** Press **8 NAM Selection**. The following options appear in the display:

- NAM Selection: Choose either NAM1 or NAM2.
- Auto NAM Selection: Choose either Enable or Disable.
- Make your selection and press the Center Select key ( ).

#### Quick Search

Quick Search is an easy way to locate contacts in your Address Book and Menu items.

- 1. From the main screen, press the **Center Select** key ( ).
- 2. Use the Navigation wheel to highlight Settings & Tools 2 and press the Center Select key ( ).
- 3. Press Phone Settings.
- 4. Press 9 Quick Search.
- 5. Press the right soft key Info to display detail information about Quick Search. Press the Center Select key ( ) to return to Quick Search Menu.
- Select On or Off and press the Center Select key ( ).

## **Searching for a Contact**

1. From the main screen, press the first three numeric keys that correspond to the letters of the contacts name.

For example, to search for "Sally" you would enter:







S

- 2. Press the up Navigation wheel to search for Contacts. If a match is found, the name(s) appear in the display.
- 3. Press the key to call the contact.

### Searching for a Menu Item

 From the main screen, press the first three numeric keys that correspond to the letters of the Menu item name.

For example, to search for "Inbox" you would enter:



- Use the Navigation wheel to search for Menu items. If a match is found, the menu item(s) appear in the display.
- 3. Press the Center Select key ( ) to access the content of the menu item.

# **Call Settings**

The **Call Settings** menu allows you to select the method for answering incoming calls, setting redial options, setting data options, voice privacy, and more.

# **Answer Options**

The Answer Options menu allows you to select the method for answering incoming calls.

- From the main screen, press the Center Select key ( ).
   Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
  - 3. Press 6 Call Settings.
  - **4.** Press **1 Answer Options**. The following options appear in the display:
    - Swivel Open: Calls are answered when the swivel is opened.
    - Any Key: Calls are answered when any key is pressed except it will ignore the call and send it to voicemail.
    - Auto w/ Handsfree: Calls are answered automatically with a 5 second delay.
  - Use the Navigation wheel to highlight the method you wish to use for answering calls, then press the Center Select key ( ) MARK.
  - **6.** Press the right soft key Mark All to select all options.
  - 7. Press the left soft key Done.

### **Auto Retry**

Auto Retry automatically redials voice/data calls after a preset period of time.

- From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight Settings & Tools X and press the Center Select key ( ).
- 3. Press 6 Call Settings.
- Auto Retry. The following options appear in the display: 4. Press 2
  - Off
  - · Every 10 Seconds
  - Every 30 Seconds
  - . Every 60 Seconds
- 5. Use the Navigation wheel to select an option and press the **Center Select** kev (

### **TTY Mode**

Before you can use your phone with a TTY device, you'll need to enable TTY functions in the phone. For more information, refer to "TTY" on page 33.

#### One Touch Dial

You can use this option to enable or disable the speed dialing feature.

- From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight Settings & Tools 22 and press the Center Select kev (
- 3. Press 6 Call Settings.
- One Touch Dial. Select On or Off and press the Center Select key (

For more information, refer to "Speed Dialing" on page 64.

## Voice Privacy

Note: This feature is only available on the Verizon Wireless network.

Voice Privacy when enabled turns on advanced voice encryption. Voice privacy can be set to **On** or **Off**.

- From the main screen, press the Center Select key ( ).
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press 6 Call Settings.
- 4. Press **Voice Privacy**. The following options appear in the display:
  - On
  - Off
- Use the Navigation wheel to select an option and press the Center Select key (

### **DTMF Tones**

Use this menu to set DTMF settings to Normal, or Long.

- 1. From the main screen, press the Center Select key ( )
- Use the Navigation wheel to highlight Settings & Tools and press the Center Select key ( ).
- 3. Press 6 Call Settings.
- **4.** Press **6 DTMF Tones**. The following options appear in the display:
  - **Normal**: Select for a normal tone.
  - **Long**: Select for an extended tone.
- Use the Navigation wheel to select an option and press the Center Select key ( ).

# Memory

The Memory menu allows you to view the memory usage for pictures, sounds, and ringtones on your phone.

- From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight **Settings & Tools** and press the Center Select key (
- 3. Press 7 Memory.
- **Phone Memory**. The following options are available: Press 1.
  - Memory Usage: Displays the current memory usage and allocation figures for the various applications and folders stored on the phone. These include: Total Used, Available, My Pictures, My Ringtones, My Sounds, Applications, and Picture Msa.
  - My Pictures: Pictures you have saved from a Picture message, downloaded via the "Get It Now" application, or taken using your phone.
  - My Ringtones: Ringtones you have downloaded via the "Get It Now" application.
  - My Sounds: Sounds you have downloaded, recorded using your phone, or saved from a Picture message with Sound attached.
- Music Memory to view the Available, Used and Total 5. Press 2 memory usage for music files.

### Phone Info

The **Phone Info** menu allows you to view the software and hardware information. your assigned number, and an icon glossary for your phone.

- 1. From the main screen, press the Center Select key (
- 2. Use the Navigation wheel to highlight **Settings & Tools** and press the Center Select kev (
- 3. Press 8 Phone Info.
- My Number is highlighted. Press 1.1 My Number to display the Mobile Device and Identification numbers.
- SW Version to view the version of Software, PRL, ERI, Get it Now. MSUI. Hardware, and MEID on your phone.
- **Icon Glossary** to view the list of icons with a brief description.
- Press the Center Select key ( ) to return to the Phone Info menu.

## **Section 9: Music**

#### **Topics Covered**

- Mv Music
- Sync Music

This section explains how the Music Player functions.

### **My Music**

Your Music Player can be used to play music files that you have transferred from your PC using V CAST Music Manager. Music can be played with the swivel open or closed. Your Juke Music Player can play music in the following Digital Audio Formats:

- AAC and AAC+
- WMA and WMA Pro
   MP3

### Sync Music

### Download music to your PC using V CAST Music Manager

- Open V CAST Music Manager. Don't have V CAST Music Manager? Download it for free at www.verizonwireless.com/musicmanager.
- Select the Buy Music tab.
- 3. Log in.
- 4. Go to My Purchases.
- Songs that you've purchased but have not yet downloaded are indicated by an icon in the "d/l" column on the right-hand side of the song list.
- 6. Check the box(es) of songs you wish to download.
- Select Download.
- 8. To play the song, you can find it by selecting the Music On My PC tab.

Note: V CAST Over The Air Music downloads are not available on the Juke. Music can be purchased and downloaded via V CAST Music Manager through your PC. V CAST Music will work with Windows XP, Windows Vista and Windows Media Player 10 or higher. Mac OS operating system is not supported.

# Sync Music from your PC to your device using V CAST Music Manager

This option allows you to transfer music files from your PC. In order to use this option, you must load V CAST Music Manager on your PC.

 Plug in the USB cable to your phone and connect it to a USB port on your PC.



 The Portable Device window display on your PC. Select Synchronize your music using V CAST Music Manager ( ) icon and click OK.



- With V CAST Music Manager opened on your PC, click the Sync List button (A) on the bottom bar. Drag and drop your music selection(s).
- 4. Press the Sync Now button ( ).
- When synchronization is complete, disconnect the USB cable. To return to the main screen, press the End/Power key ().

## **Music Player**



## Music Player Icons

- Sync Music: Indicates that music is being synchronized between your computer and your phone.
- Paused: Indicates that music playback has been paused while phone is open and incoming call is received.
- Play: Indicates that music is playing while the phone is open.
- **Shuffle:** Indicates that music will play in a re-sorted playlist order.
- **Repeat One**: Indicates the selected song will repeat.
- **CA** Repeat All: Indicates all music in current playlist will repeat in list order.
- Shuffle Repeat All: Indicates all music will repeat in a re-sorted playlist order.

## **Opening the Music Player**

▶ With the swivel closed, press and hold the Center Select key (



## **Using the Navigation Wheel and Center Select Key**





To scroll through My Music menus Sub menus and Options, turn the Navigation Wheel clockwise to scroll down or couter clockwise to scroll up.





To view the highlighted menu selection, press the Center Select key **VIEW**.





To move **Back** a menu item press the Navigation Wheel **Up**.





When playing music, press the Navigation Wheel Up, for **My Music** to return to Music Player home screen.

#### Press the Center Select key:

. To Play or Pause music.

#### Press the Navigation Wheel right:

- A long press to fast forward or rotate the Navigation Wheel clockwise to fast forward.
- A short press to move forward one complete song.

#### Press the Navigation Wheel left:

- A long press to rewind or rotate the Navigation Wheel counter clockwise to rewind.
- A short press to move back one complete song

### Press the Navigation Wheel down Options:

. To display additional options.

## **Operating the Music Player**

- With the phone's swivel closed and the Music Player opened, the following items may appear in the display:
  - Resume: Allows you to resume music playback at the point where music was last stopped.

Note: The Resume list is deleted when Music Sync is performed. You will have to make your music selection again.

- All: Allows you to view and play all of your songs in list order.
- Plavlists: Any playlists that you have created are displayed in this option.
- . Artists: Allows you to view and play your songs by artist.
- Genres: Allows you to view and play your songs by music type (genre). For
  example, Folk, Rock, Country, Classical, Soul, Unknown and so on. Each folder
  will contain all songs within that genre.
- Albums: Allows you to view and play your songs by album title. Even if you only
  have one song from an album, a folder for the album will display.

Note: The number listed outside the options denotes the number of item listed under the option.

- Press the Navigation wheel up to go Back to the previous menu, or press the Center Select key ( ) to VIEW the items listed under the option highlighted.
- Rotate the Navigation wheel to highlight a category or song, and press the Center Select key ( ) to VIEW your selection.
- Once a song is highlighted (indicated by music notes to the left of the title), press the Center Select key ( ) to PLAY the song.

Note: With the swivel open, your music will continue to play in the background and the Play icon (()) appears on the top line of the display.

Important!: Music will pause when you receive an incoming call and the Pause icon ((()) appears on the top line of the display. Music playback will resume when the call ends.

Note: Music will stop when you do any of the following:

Place an outgoing call Launch an application (i.e., games, speech recognition) Sync Music

# Stopping the Music Player

#### Method 1 (Swivel Closed)

To stop the Music Player when the swivel is closed, and with the music player in operation, press and hold the **Center Select** key ( ).

### Method 2 (Swivel Open)

To stop the Music Player when the swivel is opened, and with the music player in operation, press from the main screen.

## **Music Player Options**

While the Music Player screen is displaying, press the Navigation wheel down to see the following Options. Rotate the Navigation wheel left or right to scroll through the options, and press the **Center Select** key ( ) to select it.

- Play Mode: Normal, Shuffle, Repeat One, Repeat All, Shuffle Repeat All.
- Add To Playlist: Add current playing song to playlist.
- Skin: Select Simple, Album Artwork, Visualizer, Lyrics.
- Equalizer: Select Basic, Rock, Jazz, Live, Classic, Full Bass, Full Bass and Treble, Dance, Pop, Full Treble, Club, Party, Large Hall, Soft, Soft Rock, User Setting.
- 3D Sound: Select Wide, Dynamic, Surround, Off.
- Backlight: Select 15 Seconds, 30 Seconds, 1Minute.
- Song Info: Displays song information.
- Memory Info: Displays available, used and total memory for song storage.

## **Playlist**

## **Creating a Playlist**

2	Rotate the Navigation wheel to highlight <b>Playlists</b> and press the <b>Center Select</b> key ( ) <b>VIEW</b> .
3	Press the Navigation wheel down to open <b>Options</b> .
4	Add New Playlist is highlighted, press the Center Select key ( ). The OPEN PHONE TO CONTINUE pop up displays.
5	Open the swivel, and use the alphanumeric keypad to enter a name for your playlist and press the <b>Center Select</b> key ( ). Press to remove unwanted text.
6	Press the left soft 🕞 key to change Text Entry mode.
7	Close the swivel to view your new playlist.
Addin	g a Song to a Playlist
1	With the swivel closed, from the main screen, press and hold the <b>Center Select</b> key ( ). The Music Player is now active.
2	Rotate the Navigation wheel to highlight <b>All</b> and press the <b>Center Select</b> key ( ) to <b>VIEW</b> the songs.
3	With Play All Songs highlighted, press down on the Navigation wheel to open Options.

1. With the swivel closed, from the main screen, press and hold the Center

**Select** key ( ). The Music Player is now active.

-orTo select a specific song - use the Navigation wheel to highlight the song and press the **Center Select** key ( ). A check mark displays beside the selected song.

Highlight Add To Playlist and press the Center Select key ( ).
 To select all songs- highlight Mark All and press the Center Select key

6. Press the Navigation wheel down when **Done**.

( ). A check mark displays beside each song.

7. Rotate the Navigation wheel to highlight the name of the Playlist to which you wish to add the song, and press the **Center Select** key ( ).

# Cha

Changing Song Order in a Playlist		
1.	With the swivel closed, from the main screen, press and hold the <b>Center Select</b> key ( ( ). The Music Player is now active.	
2.	Rotate the Navigation wheel to highlight <b>Playlists</b> and press the <b>Center Select</b> key ( ).	
3.	Highlight a <b>Playlist</b> .	
4.	Press down on the Navigation wheel to open <b>Options</b> .	
5.	Highlight View and press the Center Select key ( ).	
6.	Press down on the Navigation wheel to open <b>Options</b> .	
7.	Highlight <b>Reorder</b> and press the <b>Center Select</b> key ( ).	
8.	Highlight the song you would like to move and press the <b>Center Select</b> key ( ). A checkmark displays.	
9.	Press Navigation wheel up to move the selection up in the song order or press the Navigation wheel down to move the selection down in the song order.	
10.	Press the <b>Center Select</b> key ( ) when <b>Done</b> .	
11.	Repeat step 6-10 if needed.	
Deleting a Playlist		
1.	With the swivel closed, from the main screen, press and hold the <b>Center Select</b> key ( ( ). The Music Player is now active.	
2.	Rotate the Navigation wheel to highlight <b>Playlists</b> and press the <b>Center Select</b> key ( ) <b>VIEW</b> .	
3.	Highlight the name of the playlist to be deleted and Press down on the Navigation wheel to open <b>Options</b> .	
4.	Highlight <b>Remove</b> and press the <b>Center Select</b> key ( ). The <b>Remove</b> popup displays.	
5.	With <b>Yes</b> highlighted, press the <b>Center Select</b> key ( ) to confirm the removal of the playlistor-	
	Rotate the Navigation wheel to highlight ${\bf No}$ to cancel and press the ${\bf Center}$ ${\bf Select}$ key ( $\bigcirc$ ).	

Note: Only the Playlist is deleted. But the songs will not be deleted from the Music Player.

## **Deleting Songs from the Music Player**

 Plug in the USB cable to your phone and connect it to a USB port on your PC



 The Portable Device window display on your PC. Select Synchronize your music using V CAST Music Manager ( ) icon and click OK.



- With the V CAST Music Manager opened on your PC, click the Music on My Phone tab.
- 4. Right click on the song title, and select **Delete**.
- 5. You will be prompted "Are you sure that you want to delete ...?"
- 6. Click **OK**, the song will be deleted from the Music Player.
- 7. When finished, remove the USB cable.

## **Section 10: Get It Now**

### **Topics Covered**

- Get It Now
- Tune & Tones
- Pictures
- Games
- · Tool on the Go
- Extras

This section describes how to receive tones, and images. It also outlines how to take and store images, sounds, and ringtones using your phone.

#### **Get It Now**

The Get It Now menu provides sub-menus to Tunes & Tones, Pictures, Games, Tools on the Go and Extras. You can also view memory info to see how much space you've used (and have left) for stored media. Use the following steps for each **GET IT NOW** sub-menu.

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press the right soft key Info.
- 3. Press App. Memory to display the memory available. Press the key to return.
- 4. Press Phone Memory to view the internal memory availability. Press the key to return.
- 5. Press **3** View Log to see the file transfer activity.
- **6.** Press the key to return.
- Press Help to display a list of frequently asked questions. Use the Navigation wheel to highlight an item and press the Center Select key

   to display help text.
- 8. Press the key to return.

#### **Tunes & Tones**

This menu allows you to get new tunes and tones, record new sounds, and set tunes and tones as your ringtone.

# **Get New Ringtones**

You can use this option to download new ringtones from the Internet.

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press Tunes & Tones.
- 3. Press Get New Ringtones.
- 4. Press Get New Applications.
- You are connected to the Get It Now store and presented with available provider ringtone applications.
- 6. To return to the main screen, press

## My Ringtones

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press Tunes & Tones.
- 3. Press 2 My Ringtones.
- 4. Use the Navigation wheel to highlight a ringtone.
- 5. Press the **Center Select** key ( ) to **Play** the highlighted ringtone.
- Press the left soft keySet As to set the ringtone as a Ringtone, Contact ID, or Alert Tones.

Press the right soft key **Info** to view detailed information about the rindtone.

7. To return to the main screen, press .

# **My Sounds**

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press Tunes & Tones.
- 3. Press My Sounds.
- Record New is highlighted. Press the Center Select key ( ) to launch the RECORD NEW screen.
- 5. Press the left soft key RecMode to select a recording mode and press the Center Select key ( ). Select one of the following:
  - Limit for Pic Msg: Records a 60 sec message.
  - Normal: Records for an extended message.
- Press the Center Select key ( ) REC to begin recording. Press the left soft key Pause to pause and resume the recording appropriately.
- Press the Center Select key ( ) STOP to stop and save the message automatically to My Sounds.

#### **Pictures**

This menu allows you to get new Pictures via the Get It Now store or take new Pictures using your phone's camera. You can also view the saved pictures.

#### **Get New Pictures**

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press Pictures.
- 3. Press Get New Picture.
- 4. Press Get New Applications. Follow the on-screen prompts.

## **My Pictures**

**My Pictures** allows you to review the pictures taken with the camera feature or downloaded and stored into your phone.

- 1. From the main screen, use the Navigation wheel to access the **GET IT NOW**
- 2. Press Pictures.
- 3. Press 2 My Pictures.
- 4. Use the Navigation wheel to select a photo, and press the Center Select key ( ) VIEW to view the highlighted picture. Press the left soft key Frase to erase the highlighted image. Press the right soft key Options to select from the following options:
  - **Send**: Launches the Create Picture Message screen.
  - Set As: Set the picture as the Wallpaper, or Picture ID.
  - To PIX Place: Sends picture to PIX Place
  - Take Picture: Activates the camera.
  - Get New Picture: Allows you to get pictures from Get New Applications.
  - Slide Show: Allows you to view in a series of pictures.
  - Edit: Allows you to edit the photo.
  - Rename: Allows you to rename the picture.
  - Lock/Unlock: Locks the picture to prevent deletion.
  - Erase Files: Allows you to erase pictures.
  - File Info: Provides the file name, date, time, resolution, size and rights to the selected picture.
- Use the Navigation wheel to make your selection and press the Center Select key ( ).

#### Take Picture

This menu launches the camera.

 From the main screen, use the Navigation wheel to access the GET IT NOW menu.

Tip: Alternatively to launch the camera, press Camera Key ( )

- 2. Press Pictures.
- 3. Press Take Picture. The camera is now active.

- 4. Press the right soft key Options, to choose the specific camera settings. Use the Navigation wheel to highlight the desired setting category, and press the Center Select key ( ). Use the Navigation wheel to make selections within each category. The following categories are available:
  - Resolution: Select High (640X480), Med (320X240), Low (160X120)
  - . Night Shot: Select On or Off.
  - Self Timer: Select Off, 5 Sec., 10 Sec.
  - White Balance: Select Auto, Sunny, Cloudy, Tungsten, or Fluorescent.
  - Quality: Select Economy, Normal, Fine
  - Ready Sound: Select Off, Say Cheese!, Look Here!, 1, 2, 3!
  - Shutter Sound: Select Shutter, Okay, Chime or No Sound.
  - Color Effects: Select Normal, Black&White, Sepia, Negative, Emboss, Green, or Aqua.
  - Preview Mode: Select Full Screen or Standard Screen
- 5. Press the **Center Select** key ( ) **TAKE** to capture a picture.
  - Press the Center Select key ( ) SEND to create a New Picture Message
  - Press the right soft key **Erase** to delete the picture.
  - Press the left soft key
     Save to save the picture to the galley.
- 6. To exit the camera, press

#### Games

Select from several fun and interesting applications or a broad category of games that you can play on your phone.

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- Press 3 Games.
- 3. Press Get New Applications.
- Use the Navigation wheel to make a selection and press the Center Select key ( ).
- Choose the charge Either Subscription or Unlimited, then press the Center Select key ( ). Follow in screen prompts to apply.

#### Tools on the Go

Download applications that keep you in touch with the world, keep you organized, and help you find the coolest spots.

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press 4 Tools on the Go.
- 3. Get New Applications is highlighted. Press the Center Select key (
- Highlight the application you wish to download and press the Center Select key ( ).
- Follow on screen subscription prompts and press the Center Select keyThe download process begins.
- At the "App installed successfully. Would you like to run it?" prompt, press Yes to launch application, or No to return to category list.

Note: The Tools on the Go menu will display all downloaded applications, with the most current download first.

#### **Extras**

- From the main screen, use the Navigation wheel to access the GET IT NOW menu.
- 2. Press Extras.
- 3. Get New Applications is highlighted.
- 4. Press the Center Select key ( ).
- Highlight the application you wish to download and press the Center Select key ( ).
- Follow on screen subscription prompts and press the Center Select key
   The download process begins.
- At the "App installed successfully. Would you like to run it?" prompt, press Yes to launch application, or No to return to category list.

## **Section 11: Tools**

#### **Topics Covered**

- Voice Commands
- Calculator
- Calendar
- · Alarm Clock
- · Stop Watch
- · World Clock
- Notepad

The topics covered in this section allow you to schedule appointments, view the calendar, set an alarm, view time zones, take notes, and perform simple math calculations

#### **Voice Commands**

For more information, refer to "Voice Commands" on page 34.

#### Calculator

You can perform calculations, including addition, subtraction, multiplication and division using your phone.

- From the Main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press Tools, Calculator, Normal. The Calculator opens.
- Enter the first number in your equation using the keypad. (Numbers can be up to nine digits long.)
- 5. Press the right soft key **Operator** to display a pop-up menu which allows you to enter a Parenthesis or Power if desired.
- 6. Press the left soft key Clear to clear all data entered or press delete one character at a time
- 7. Press to change the sign for a number to a negative.
- 8. Press the \* to add a decimal point.

9.	Use the navigation directional keys to set the type of calculation that you
	wish to perform. Your choices are as follows:
	Up key: [+] Addition
	Down key: [-] Subtraction
	Right key: [x] Multiplication
	Left key: [÷] Division
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- 10. Use the keypad to enter the second number into your equation.
- Press the Center Select key ( ) to perform the calculation and view the result.

## Tip

Calculates the tip and determine how much each person should pay for the meal.

- 1. From the Main screen, press the **Center Select** key ( ) **MENU**.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press Tools, Calculator, Tip. The Tip Calculator opens.
- 4. Populate the following fields:
  - . Bill: enter the amount of the bill.
  - **Tip**: enter the tip percentage.
  - # Paying: enter the amount of people paying.

Note: Press the \* key to enter a decimal point.

In the section below, the calculator will automatically display the Tip, total bill including the tip, and the share of the bill for each person.

#### Converter

The **Converter** menu provides the following conversion categories:

- · Temperature
- Length
- Weight
- Area
- Volume
- Currency
  - 1. From the Main screen, press the **Center Select** key ( ) **MENU**.
  - Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).

- 3. Press Tools, Calculator, Converter.
- Scroll to the conversion feature you wish to use and press the Center Select key ( ).
- Use the Navigation wheel to select the From units of money or measure for the quantity you want converted.
- 6. Enter the quantity you want converted in the text box.

Note: Press the regative.

Use the Navigation wheel to select the **To units of money** or measure for the quantity you want converted.

#### Calendar

Schedule up to eight events for any day by indicating each event's start and end time. Set alarms for events so that you can be alerted before an event takes place. Events scheduled for future dates automatically appear on your Today events schedule for the present day.

#### Add a new event

- 1. From the Main screen, press the Center Select key ( ) MENU
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- Press 1 Tools, 2 Calendar. A calendar appears in the display with the current date highlighted.

Note: From the main screen, press the Navigation wheel down to access the Calendar. The calendar appears in the display with the current date highlighted. If you change the shortcut to another function, then proceed with the first two steps.

- To view available options, press the right soft key Options. A pop-up menu appears in the display that contains the menu items.
  - Go To Date: Go to any date that you specify.
  - Go to Today: Go to today on monthly calendar.
  - Erase Old: Select a past event to delete.
  - Erase All: Delete all events in your calendar
- 5. Press the left soft key Add to add a new event.

- The Appointment name field is highlighted. Enter the name and press the Navigation wheel down to move to the following fields:
  - Start Date: Enter the start date for the event.
  - Start Time: Enter the start time for the event.
    - am/pm: Select from am or pm for the start time.
  - **End Date**: Enter the end date for the event.
  - End Time: Enter the end time for the event.
  - am/pm: Select from am or pm for the end time.
  - **Recurrence**: Select the frequency of the event.
  - Alert: Sets the alarm for the event. Select from Tone, Vibrate, or Light Only.
  - Reminder: Set a reminder before the event. Select Off, Once, Every 2 Minutes, Every 15 Minutes.
  - Alert Time: Set the Alert Time to sound before the event takes place.
- Fill in and select event details using the Navigation wheel and the alphanumeric keypad.
- 8. Press the Center Select key ( ). The event is saved.

#### View an event

- From the Main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press 1 Tools, 3 Calendar. A calendar appears in the display with the current date highlighted.

Note: From the main screen, press the Navigation wheel down to access the Calendar. The calendar appears in the display with the current date highlighted. If you change the shortcut to another function, then proceed with the first two steps.

- If you want to view events for a date other than today, press the right soft key Options.
  - In the pop-up menu that appears in the display, use the Navigation wheel to highlight Go To Date, then press the **Center Select** key ( ).
  - Enter the desired date in the box, then press the Center Select key ( ).
     The monthly calendar for the date that you entered appears in the display with the event date highlighted.
- 5. Press the Center Select key ( ) VIEW to view event.
- 6. Press the Center Select key ( ) VIEW to view event details for the date.

- To edit the event being viewed, press the left soft key Edit. Use the Navigation wheel to highlight the field(s) that needs to be edited. Make changes, then press the Center Select key ( ) SAVE.
- Press the right soft key Options. A pop-up menu appears in the display.
  - To see the selected date in a month view, press Monthly.

  - To erase all calendar events, press **3 Erase All**. In the pop-up menu that appears, highlight **Yes** to erase all events, or highlight **No** to cancel and return to the calendar, and press the **Center Select** key ( ).

## **Alarm Clock**

Your phone has an alarm clock that can be set to go off once, or recur daily at a specific time. Once set, the alarm clock is easy to change or turn off.

#### Set An Alarm

- 1. From the Main screen, press the Center Select key ( ) MENU.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press 1 Tools, 4 Alarm Clock. The Alarm Clock menu displays with the Alarm 1 highlighted.
- 4. The following options appear in the display:
  - Alarm 1
  - Alarm 2
  - Alarm 3
- 5. Use the Navigation wheel to highlight the alarm that you wish to enable, then press the Center Select key ( ). The Set Alarm (1, 2, or 3 depending on your selection) screen appears in the display.
- 6. The Alarm field is highlighted. Use the Navigation wheel to select On or Off.
- Use the Navigation wheel to highlight the **Time** field, then enter the time that you wish for the alarm to sound.
- Use the Navigation wheel to highlight the am/pm field and to select am or pm.

- Use the Navigation wheel to highlight the Frequency field and to set the frequency (occurrence) of the alarm. Below lists and defines the options for this field.
  - Once: The alarm sounds only once, at the time specified.
  - Daily: The alarm sounds every day at the time specified.
  - Mon-Fri: The alarm sounds Monday through Friday at the time specified.
  - Weekends: The alarm sounds Saturday through Sunday at the time specified.
- Use the Navigation wheel to highlight the first Ringer field and to set the ringer to Tone, Vibrate, or Light Only.
- 11. If you selected Tone, use the Navigation wheel to highlight the second field to set the alert tone to VZW Default Tone, or select a tone from Alert Tone.
- When all fields have correct information entered, press the Center Select key ( ) SAVE to save your settings.

#### Disable an alarm before it sounds

- 1. From the Main screen, press the **Center Select** key ( ) **MENU**.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- 3. Press 1. Tools, 4. Alarm Clock. The Alarm Clock menu displays with the Alarm 1 highlighted.
- Use the Navigation wheel to highlight the alarm you wish to disable, then
  press the right soft key Options. A pop-up menu appears in the
  display.

#### Snooze

When an alarm sounds, a menu screen displays that allows you to either turn the alarm off or to have the alarm ring again after 5 minutes. This is called Snooze.

To use this feature follow these steps:

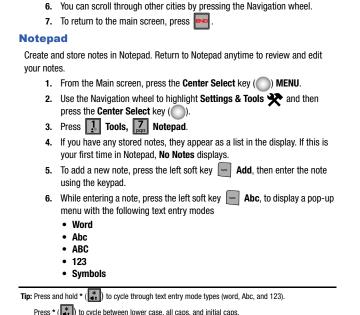
- Set one of your phone's 3 alarms. For more information, refer to "Set An Alarm" on page 126.
- 2. When an alarm sounds, press Navigation wheel up or down to highlight Snooze or Dismiss. To snooze, highlight Snooze and press the Center Select key ( ) to set it to ring again after 5 minutes. Or, highlight Dismiss to turn the alarm off completely. The alarm turns off and the main screen displays.

# Stop Watch

This feature allows you to use a stop watch. Press the <b>Center Select</b> key (
START to start the stop watch. Press the Center Select key ( ) STOP to stop the
stop watch. Press the right soft key Reset to erase recorded stop watch time

- 1. From the Main screen, press the **Center Select** key ( ) **MENU**.
- Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
- Press Tools, Stop Watch. The Stop Watch appears in the display.
- 4. Press the **Center Select** key ( ) **START** to start the stop watch.
- 5. Press the left soft key Record to record split times.
- **6.** Press the **Center Select** key ( ) **STOP** to stop the stop watch.
- 7. Press the right soft key Reset to erase recorded stop watch time.

#### **World Clock**



World Clock allows you to view the time of day or night in any part of the world.
 From the Main screen, press the Center Select key ( ) MENU.
 Use the Navigation wheel to highlight Settings & Tools and then

4. Use the left soft key Cities to display the 45 supported cities. Press the Center Select key () to see that city's current time.
 5. Press the right soft key Dottons to view the following options:
 Set As Local Time: Sets the time according to the city chosen in the Cities field.

press the **Center Select** key ( ). **3.** Press **1. Tools. 6. World Clock**.

• **DST On**: Sets the Daylight Savings time option.

- Use the Navigation wheel to select a text entry modes and press the Center Select key ( ) or press to exit the pop-up menu.
   When you're finished entering details for the note, press the Center Select key ( ). The note is saved.
   Review, Edit, and Erase Notes
   From the Main screen, press the Center Select key ( ) MENU.
   Use the Navigation wheel to highlight Settings & Tools and then press the Center Select key ( ).
  - Press 1 Tools, Notepad. The Notepad menu opens. If you have any stored notes, they appear as a list in the display.
  - 4. With a note highlighted, press the right soft key Options. A pop-up menu with the options listed in the following table appears in the display:
    - Edit: Edit the note currently highlighted or appearing in the display.
    - Erase: Erase the note currently highlighted or appearing in the display.
    - Erase Notes: Frase notes marked with a checkmark
    - **Lock/Unlock**: Locks or unlocks the entry to prevent accidental deletion.
  - 5. Use the Navigation wheel to highlight an option or press to exit the pop-up menu.
  - Press the Center Select key ( ) to perform the highlighted option's function.

# **Section 12: Health and Safety Information**

### **Topics Covered**

- · Health and Safety Information
- Samsung Mobile Products and Recycling
- · UL Certified Travel Adapter
- Consumer Information on Wireless Phones
- Road Safety
- · Responsible Listening
- · Operating Environment
- Using Your Phone Near Other Electronic Devices
- Potentially Explosive Environments
- Emergency Calls
- FCC Notice and Cautions
- Other Important Safety Information
- Product Performance
- Availability of Various Features/Ring Tones
- Battery Standby and Talk Time
- . Battery Precautions
- · Care and Maintenance

This section outlines the safety precautions associated with using your phone. These safety precautions should be followed to safely use your phone.

# **Health and Safety Information**

# Exposure to Radio Frequency (RF) Signals Certification Information (SAR)

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. government.

These FCC exposure limits are derived from the recommendations of two expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE).

In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. The maximum SAR values for this model phone as reported to the FCC are:

• Head: 1.31 W/kg.

Body-worn: 0.558 W/kg.

SAR information on this and other model phones can be viewed on-line at <a href="http://www.fcc.gov/oet/ea">http://www.fcc.gov/oet/ea</a>. To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone.

Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional product specific SAR information can also be obtained at <a href="https://www.fcc.gov/cgb/sar.">www.fcc.gov/cgb/sar.</a>

# **Samsung Mobile Products and Recycling**

Samsung cares for the environment and encourages its customers to recycle Samsung mobile phones and genuine Samsung accessories.

Go to: http://www.samsung.com/us/consumer/type/

type.do?group=mobilephones&type=mobilephones for more information.

## **UL Certified Travel Adapter**

The Travel Adapter for this phone has met applicable UL safety requirements. Please adhere to the following safety instructions per UL quidelines.

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A SUPPLY NOT IN NORTH AMERICA, USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET. THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTATED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION

### Consumer Information on Wireless Phones

The U.S. Food and Drug Administration (FDA) has published a series of Questions and Answers for consumers relating to radio frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

## What kinds of phones are the subject of this update?

The term wireless phone refers here to hand-held wireless phones with built-in antennas, often called "cell," "mobile," or "PCS" phones. These types of wireless phones can expose the user to measurable radio frequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies.

When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures well within the FCC's compliance limits.

## Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

# What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- · National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

### What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radio frequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health.

Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phones RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

# What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years' follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop - if they do - may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

# What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization international Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

# What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products - and at this point we do not know that there is - it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

If you must conduct extended conversations by wireless phone every day, you
could place more distance between your body and the source of the RF, since the
exposure level drops off dramatically with distance. For example, you could use a
headset and carry the wireless phone away from your body or use a wireless
phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

## What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

# Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

## Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand-free" kits, these so-called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption.

In February 2002, the Federal trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

# What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. FDA has tested wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a compatible phone and a compatible hearing aid at the same time. This standard was approved by the IEEE in 2000.

FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations (Updated 12/1/2006):

- FCC RF Safety Program: http://www.fcc.gov/oet/rfsafety/
- Environmental Protection Agency (EPA): http://www.epa.gov/radiation/
- Occupational Safety and Health Administration's (OSHA): http://www.osha.gov/SLTC/radiofrequencyradiation/index.html
- National Institute for Occupational Safety and Health (NIOSH): http://www.cdc.gov/niosh/homepage.html
- World Health Organization (WHO): http://www.who.int/peh-emf/

- International Commission on Non-Ionizing Radiation Protection: http://www.icnirp.de
- National Radiation Protection Board (UK): http://www.hpa.org.uk/radiation
- US Food and Drug Administration http://www.fda.gov/cellphones

## **Road Safety**

Your wireless phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

- Get to know your wireless phone and its features, such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a hands-free device. If possible, add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.
- Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voice mail answer it for you.
- 4. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or swivelping through your address book takes attention away from your primary responsibility. driving safely.
- 6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
- 8. Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies. Remember, it is a free call on your wireless phone!
- 9. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.
- 10. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency number.

"The wireless industry reminds you to use your phone safely when driving."
For more information, please call 1-888-901-SAFE, or visit our web-site

Important!: If you are using a handset other than a standard numeric keypad, please call 1-888-901-7233.

Provided by the Cellular Telecommunications & Internet Association.

# **Responsible Listening**

www.wow-com.com.

Caution!: Avoid potential hearing loss.

Damage to hearing occurs when a person is exposed to loud sounds over time. The risk of hearing loss increases as sound is played louder and for longer durations. Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume settings for long durations may lead to permanent noise-induced hearing loss. This includes the use of headphones (including headsets, earbuds, and Bluetooth or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound and distorted hearing.

Individual susceptibility to noise-induced hearing loss and potential hearing problem varies. Additionally, the amount of sound produced by a portable audio device varies depending on the nature of the sound, the device settings, and the headphones that are used. As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings and equipment.

You should follow some commonsense recommendations when using any portable audio device:

- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen
  to your portable device in a noisy environment, you noise-cancelling headphones
  to block out background environmental noise. By blocking background
  environment noise, noise cancelling headphones should allow you to hear the
  music at lower volumes than when using earbuds.
- Limit the amount of time you listen. As the volume increases, less time is required before you hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor

You can obtain additional information on this subject from the following sources:

# **American Academy of Audiology**

11730 Plaza American Drive, Suite 300

Reston, VA 20190

Voice: (800) 222-2336 Email: info@audiology.org

Internet: http://www.audiology.org

#### National Institute on Deafness and Other Communication Disorders

National Institutes of Health 31 Center Drive, MSC 2320 Bethesda, MD 20892-2320 Voice: (201) 406, 7342

Voice: (301) 496-7243 Email: nidcdinfo@nih.gov

Internet: http://www.cdc.gov/niosh/topics/noise/default.html

### National Institute for Occupational Safety and Health

Hubert H. Humphrey Bldg. 200 Independence Ave., SW

Washington, DC 20201 Voice: 1-800-35-NIOSH (1-800-356-4647)

Internet: http://www.cdc.gov/niosh/topics/noise/default.html

# **Operating Environment**

Remember to follow any special regulations in force in any area and always switch your phone off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the phone or any accessory to another device, read its user's quide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder if you are using an external antenna).

# **Using Your Phone Near Other Electronic Devices**

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

### Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless phone and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device. Persons who have such devices:

- Should ALWAYS keep the phone more than six (6) inches from their implantable medical device when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.
- Should read and follow the directions from the manufacturer of your implantable medical device. if you have any questions about using your wireless phone with such a device, consult your health care provider.

For more information see, http://www.fcc.gov/oet/rfsafety/rf-fags.html

### **Hearing Aid Compatibility with Mobile Phones**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives

#### Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your phone off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

#### Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

#### **Posted Facilities**

Switch your phone off in any facility where posted notices require you to do so.

### **Potentially Explosive Environments**

Switch your phone off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch the phone off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

### **Emergency Calls**

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications (medical emergencies, for example).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call:

- 1. If the phone is not on, switch it on.
- Key in the emergency number for your present location (for example, 911 or other official emergency number). Emergency numbers vary by location.
- 3. Press the key.

If certain features are in use (call barring, for example), you may first need to deactivate those features before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your phone may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

### Restricting Children's access to your Phone

Your phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

#### **FCC Notice and Cautions**

#### **FCC Notice**

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269. Attn: Publication Sales Division.

#### **Cautions**

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

# **Other Important Safety Information**

- Only qualified personnel should service the phone or install the phone in a vehicle.
   Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result

- Switch your phone off before boarding an aircraft. The use of wireless phone in aircraft is illegal and may be dangerous to the aircraft's operation.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

#### **Product Performance**

# **Getting the Most Out of Your Signal Reception**

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

If you're inside a building, being near a window may give you better reception.

### **Understanding the Power Save Feature**

If your phone is unable to find a signal after searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key.

Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to standby mode.

# **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

# Maintaining Your Phone's Peak Performance

For the best care of your phone, only authorized personnel should service your phone and accessories. Faulty service may void the warranty.

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- If your phone is equipped with an external antenna, hold the phone with the antenna raised, fully-extended and over your shoulder.
- Do not hold, bend or twist the phone's antenna, if applicable.
- Do not use the phone if the antenna is damaged.
- If your phone is equipped with an internal antenna, obstructing the internal antenna could inhibit call performance.
- Speak directly into the phone's receiver.

Avoid exposing your phone and accessories to rain or liquid spills. If your phone
does get wet, immediately turn the power off and remove the battery. If it is
inoperable, call Customer Care for service.

# **Availability of Various Features/Ring Tones**

Many services and features are network dependent and may require additional subscription and/or usage charges. Not all features are available for purchase or use in all areas. Downloadable Ring Tones may be available at an additional cost. Other conditions and restrictions may apply. See your service provider for additional information

### **Battery Standby and Talk Time**

Standby and talk times will vary depending on phone usage patterns and conditions. Battery power consumption depends on factors such as network configuration, signal strength, operating temperature, features selected, frequency of calls, and voice, data, and other application usage patterns.

# **Battery Precautions**

- Avoid dropping the cell phone. Dropping it, especially on a hard surface, can
  potentially cause damage to the phone and battery. If you suspect damage to the
  phone or battery, take it to a service center for inspection.
- Never use any charger or battery that is damaged in any way.
- Do not modify or remanufacture the battery as this could result in serious safety hazards
- If you use the phone near the network's base station, it uses less power; talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- Follow battery usage, storage and charging guidelines found in the user's guide.
- Battery charging time depends on the remaining battery charge and the type of battery and charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- If left unused, a fully charged battery will discharge itself over time.
- Use only Samsung-approved batteries and recharge your battery only with Samsung-approved chargers. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.

- Do not use incompatible cell phone batteries and chargers. Some Web sites and second-hand dealers, not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers.
   Consumers should purchase manufacturer or carrier recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.
- Misuse or use of incompatible phones, batteries, and charging devices could result in damage to the equipment and a possible risk of fire, explosion, leakage, or other serious hazard
- Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- Do not leave the battery in hot or cold places, such as in a car in summer or winter
  conditions, as you will reduce the capacity and lifetime of the battery. Always try to
  keep the battery at room temperature. A phone with a hot or cold battery may
  temporarily not work, even when the battery is fully charged. Li-ion batteries are
  particularly affected by temperatures below 0 °C (32 °F).
- Do not place the phone in areas that may get very hot, such as on or near a cooking surface, cooking appliance, iron, or radiator.
- Do not get your phone or battery wet. Even though they will dry and appear to
  operate normally, the circuitry could slowly corrode and pose a safety hazard.
- Do not short-circuit the battery. Accidental short-circuiting can occur when a
  metallic object (coin, clip or pen) causes a direct connection between the + and terminals of the battery (metal strips on the battery), for example when you carry a
  spare battery in a pocket or bag. Short-circuiting the terminals may damage the
  battery or the object causing the short-circuiting.
- Do not permit a battery out of the phone to come in contact with metal objects, such as coins, keys or jewelry.
- Do not crush, puncture or put a high degree of pressure on the battery as this can cause an internal short-circuit, resulting in overheating.
- Dispose of used batteries in accordance with local regulations. In some areas, the disposal of batteries in household or business trash may be prohibited. For safe disposal options for Li-lon batteries, contact your nearest Samsung authorized service center. Always recycle. Do not dispose of batteries in a fire.

#### **Care and Maintenance**

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years.

- Keep the phone and all its parts and accessories out of the reach of small children.
- Keep the phone dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may be damaged.
- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock or shake the phone. Rough handling can break internal circuit hoards
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the phone. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.
- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, a stove or a radiator. The phone may explode when overheated.
- If your phone is equipped with an external antenna, use only the supplied or an approved replacement antenna. Unauthorized antennas or modified accessories may damage the phone and violate regulations governing radio devices.
- If the phone, battery, charger or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

# **Section 13: Warranty Information**

### **Topics Covered**

Standard Limited Warranty

# **Standard Limited Warranty**

#### What is Covered and For How Long? SAMSUNG

TELECOMMUNICATIONS AMERICA, LLC ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

 Phone
 1 Year

 Batteries
 1 Year

 Leather Case/ Pouch
 90 Days

 Holster
 90 Days

 Other Phone Accessories
 1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada

This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery. (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt. reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer, All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

WHAT ARE THE LIMITS ON SAMSUNG'S WARRANTY/LIABILITY? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN. PURCHASER TAKES THE PRODUCT "AS IS." AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS. EXPRESS OR IMPLIED. STATUTORY OR OTHERWISE. OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. INCLUDING BUT NOT LIMITED TO:

- THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE:
- WARRANTIES OF TITLE OR NON-INFRINGEMENT;
- DESIGN. CONDITION. QUALITY. OR PERFORMANCE OF THE PRODUCT:
- THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED. THEREIN: OR

 COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION. SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY. INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS. OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY SAMSUNG, ITS AGENTS OR EMPLOYEES, OR FOR ANY BREACH OF CONTRACT OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. AND YOU MAY ALSO HAVE OTHER RIGHTS. WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED. AS THE LAW PERMITS. THE PARTIES UNDERSTAND THAT THE PURCHASER MAY USE THIRD-PARTY SOFTWARE OR FOLIPMENT IN CONJUNCTION WITH THE PRODUCT. SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRDPARTY SOFTWARE OR EQUIPMENT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. INCLUDING THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR

EQUIPMENT WITH THE PRODUCT, THE QUALITY, CAPABILITIES, OPERATIONS. PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR FOUIPMENT LIE SOLELY WITH THE PURCHASER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT, AS THE CASE MAY BF.

This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees. distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation. whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

### Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the Samsung Customer Care Center for details.

Important!: Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

**Customer Care Center:** 

1000 Klein St.

Plano, TX 75074

Toll Free Tel: 1.888.987.HELP (4357)

Samsung Telecommunications America, LLC

1301 East Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG (726-7864)

Important!: If you are using a handset other than a standard numeric keypad, dial the numbers listed

in brackets.

Phone: 1-888-987-HELP (4357)

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Specifications and availability subject to change without notice.

# Index

	deleting entry 32
	icons 29
Numerics	new contact 31
1-touch dialing 64	updating existing contact 31
2-touch dialing 64	Call In-progress menu 28
3-touch dialing 64	Change lock code 97
911, notes about 65	Changing Message Settings 80
Δ	Clear key 13
**	Clock Format 91
Adding a New Contact Entry 56	Command Keys 13
Alarm clock	Contact List
icon 18	finding a contact entry 63
snooze 128	Contacts
turn off the alarm 127	adding a new contact entry 56
Answer options 101	deleting a contact entry 64
Auto answer icon 18	editing an existing contact
Auto retry 102	entry 63
В	speed dialing 64
Backup to last menu 43	wait pause & 2-second
Battery 19	pause 59
charging 22	Contacts Icons 55
indicator 25	Creating and Sending Picture
installing 20	Messages 73
removing 21	Creating and Sending TXT
strength icon 17	Messages 72
Bluetooth 83	D
about 83	Dial Fonts 91
C	Dialing
	one-touch 64
Calendar	three-touch 64
add a new event 124	two-touch 64
Call Functions 26	Disable alarm 127
answering a call 27	Display 88
Recent Calls 29	backlight 90
roaming 32	banner 89
Call history	language 93
calls using 30	screen icons 16

definition 29

Display Theme 91 Download music to your PC using	. 1
/ CAST Music Manager 105	Icons
Oraft messages 78	alarm on 18
Drafts folder 78	alarm only 18
	battery strength 17
E	display 16
End key 13	signal strength 16
Entering Text	silent mode 18
changing text entry mode 50	TTY 17
entering numbers 53	Inbox folder 75
entering symbols 52	Indicator
using Word Mode 51	calendar appointment 18
F	missed calls 18
•	new message 18
Finding a Contacts Entry 63	no service 17
Folder	roaming 16
drafts 78	signal strength 16
inbox 75	speakerphone 18
sent 76	Installing battery 20
G	L
Get It Now 115	Language setting 93
Getting Started 4	Left soft key 13
understanding this user	Lock code, changing 97
manual 4	Lock Mode
Groups	placing an emergency call 99
creating 61	Lock phone 94
move entries from/to 60	•
send messages to 61	M
send picture messages to 62	Making a call 26
viewing 60	Menu Navigation 43
н	menu outline 44
••	Menu shortcuts 43
Health and Safety Information 131	Menu, Call In-progress option 28
	Messages, receive in call 71
	Messaging 68
	types of messages 68
	Mode
	call answer 101

N	lock phone 94
Navigation key 14	voice privacy 103
Navigation key shortcuts 44	Security settings 94
Navigation wheel 14	Send key 14
New message icon 18	Sent, reviewing messages 76
No service indicator 17	Set an alarm 126
Non-Supported Battery 20	Settings 82
Notes and tips 4	backlight 90
Notes, description 4	banner 89
Notes, editing 130	display settings 88
, •	edit lock code 97
P	language 93
Phone Info 104	lock phone 94
Phone Settings 92	resetting your phone 98
Shortcut Key 92	security settings 94
Standalone Mode 92	Tools 82
Picture messages	Shortcut to menus 43
view later 71	Signal strength icon 16
Powering off 5	Silent mode icon 18
Powering on 5	Snooze 128
R	Sounds 86
Receive messages in call 71	Alert Sounds 87
Receive text messages 68	Call Sounds 86
Receiving a Message 69	Keypad Volume 87
Receiving Picture Messages 70	Power On/Off 88
Removing battery 21	Service Alerts 88
Return to last menu 43	Speakerphone Key 15
Reviewing sent 76	Speed dial, assigning 65
Right soft key 13	Standard Limited
Roaming	Warranty 151
definition 32	Sync Music from your PC to your
options 32	device using V CAST Music
Roaming indicator 16	Manager 106
S	T
	Text messages, receiving 68
Safe Use of your phone 133 Security	Tip, description 4

edit lock code 97

# Tools 82 Alarm Clock 82, 126 Calculator 82, 122 Calendar 82, 124 converter 123 Notepad 82, 129 Stop Watch 128 Tip. calculator 123 view an event 125 Voice Commands 82, 122

Wallpaper 90 Warranty Information 151

W

World Clock 82, 129 Travel Charger 22 TTY Mode 33, 102 Turning Your Phone On and Off 5 Two-touch dialing 64



Understanding Your Contacts 54 **Understanding Your Phone** 7 features of your phone 7 main screen 16



Vibrate mode icon 18 View an event, calendar 125 Voice Call Icon 17 Voice privacy 103 Voicemail listening to 6 setting up 5

voicemail icon 18

# VoiceSignal

commands 38 description 38 name dial 39 name lookup 40 open menu 41 send text 39