



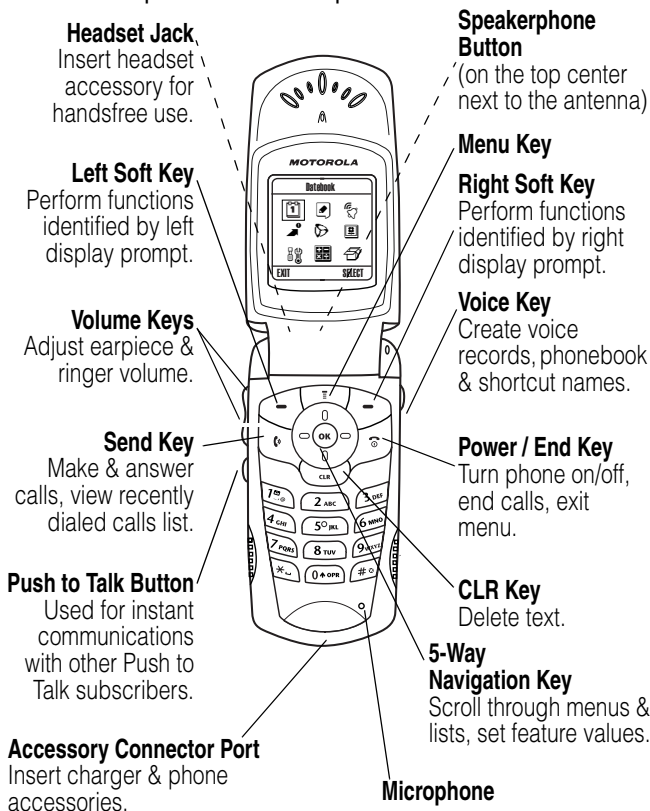
MOTOROLA

V65p
CDMA

START HERE >

Welcome

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola V65p CDMA wireless phone.



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Getting Started



CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

About This Guide

This guide describes the basic features of your Motorola wireless phone.

Optional Features



This label identifies an optional network or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

Optional Accessories



This label identifies a feature that requires an optional Motorola Original™ accessory.

Battery Tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



TM



Getting Started



Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Warning: Before using your phone, read the battery safety information in the “Safety and General Information” section included in this guide.

Installing the Battery



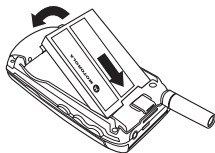
™ Your phone is designed to use only Motorola Original batteries and accessories. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

Action

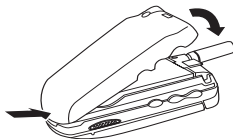
- 1 Remove the battery from its protective packaging.
- 2 If necessary, push down the battery door release latch and lift the door off of the phone.



- 3 Insert the battery, printed arrow first, **under the tab** at the top of the battery compartment and push down.



- 4 Insert the ridge at the bottom of the battery door into the base of the phone, then push the door down and snap it into place.



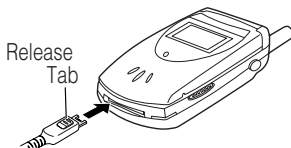
Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery as described below. Some batteries perform best after several full charge/discharge cycles.



Action

- 1 Plug the travel charger into your phone with the release tab facing up.





- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
- 3 When your phone indicates **Charge Complete**, press the release tab and remove the travel charger.

Tip: You can safely leave the travel charger connected to the phone after charging is complete. This will **not** damage the battery.

Turning Your Phone On

Action

- 1 Open your phone.
- 2 Press and hold  for 2 seconds to turn on the phone.
- 3 If necessary, enter your 4-digit unlock code and press **OK** ().



Power Key

Adjusting Volume

Press the up or down volume keys to:



- increase or decrease earpiece volume during a call
- increase or decrease the ringer volume setting when the home screen is visible (flip must be open)
- **Tip:** At the lowest volume setting, press the down volume key once to switch to vibrate alert. Press it again to switch to silent alert. Press the up volume key to cycle back to vibrate alert, then ring alert.
- turn off an incoming call alert

Volume Keys



Making a Call

Action




- 1 Press the keypad keys to dial the phone number
- 2 Press  make the call.
- 3 Press  or close the flip to end the call





Answering a Call

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

Action

- 1 Press , **ANSWER** () or open the flip.
- 2 Press  or close the flip to end the call

Viewing Your Phone Number

To view your phone number from the home screen, press  .

While you are on a call, press  > **My Tel. Numbers**.

Changing the Convertible Covers



You can replace the flip cover and battery cover on your phone to personalize its appearance. Matching front and back cover sets are available in a variety of colors and

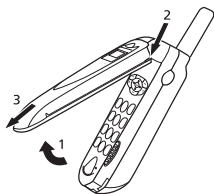
designs.

Your phone is designed to be used only with Motorola Original accessories. See your Motorola retailer for these convertible covers.

Remove a Flip Cover

Action

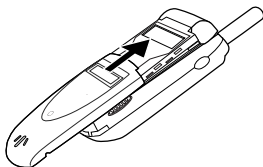
- 1 Open your flip phone *half* way.
- 2 Press in the tiny silver release button. This button is on the side of the top half of the phone.
- 3 While pressing the silver button in, slide the cover off.



Attach a Flip Cover

Action

- 1 Close your flip phone.
- 2 Line up the ridges on each side of the cover so they align with the slots on the phone.
- 3 Slide the cover onto the phone until it snaps into place.

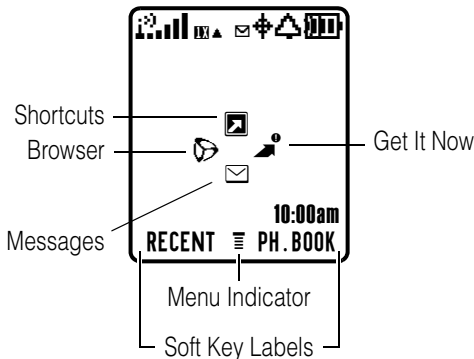


Learning to Use Your Phone


See page 1 for a basic phone diagram.



Using the Display



The *home screen* is displayed when you are **not** on a call or using the menu. You must be in the home screen to dial a phone number.



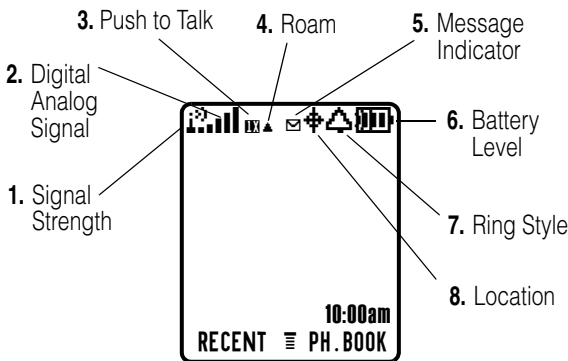
Note: Your home screen may look different than the display shown above.



Press the 5-way navigation key (⊕) left, right, up, or down to select one of the menu feature icons. If you select a menu icon by mistake, press  to return to the home screen.

The  (menu) indicator indicates that you can press the Menu key () to enter the main menu.

Labels at the bottom corners of the display show the current soft key functions. Press the left soft key () or right soft key () to perform the function indicated by the left or right soft key label.

The following status indicators can display:





1. Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when the  (no signal) indicator or  (no transmit) indicator is displayed.



2. Digital or Analog Signal Indicator Shows whether your phone is receiving a signal or not.



3. Push to Talk Use Indicator Shows that your phone is connected to the Push to Talk network and if the network is available () or unavailable () (**IX**).





4. Roam Indicator Shows that your phone is seeking or using another network system outside your home network.

Note: When the roam indicator displays, you can still make and receive PTT calls when you are in the 1X coverage area and connected to the PTT network.



5. Message Waiting Indicator Indicates when you receive a voicemail or text message.

6. Battery Level Indicator Vertical bars show the battery charge level. Recharge the battery when **Low Battery** displays and the battery alert sounds.

7. Ring Style Indicator Shows the ring style setting.

= loud ring

= soft ring

= vibrate

= vibrate and ring

= silent



8. Location Indicator Indicates when your Location information is available or unavailable .

Using the 5-Way Navigation Key

Use the 5-way navigation key () to scroll up, down, left, or right through the menu

system, highlight menu items, and change feature settings. Press **OK** () to select a highlighted menu item. The




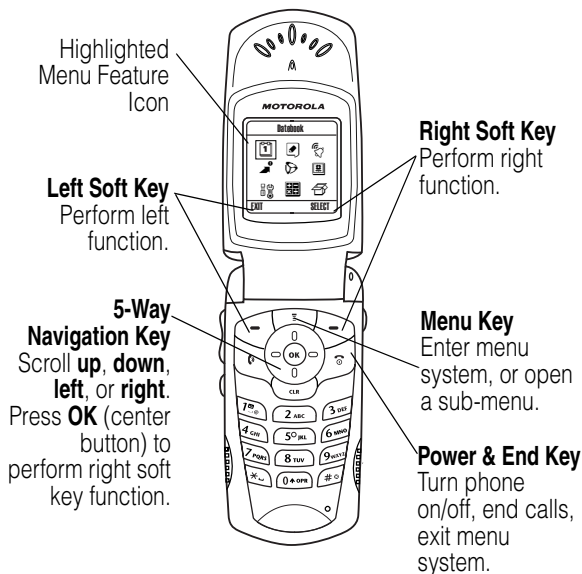
5-way
Navigation
Key



center select button usually performs the same function as the right soft key (⏏).














Tip: Down and up are the primary movements within menus. Move left and right to change feature settings, navigate the datebook, and edit text.

Using Menus

From the home screen, press  to enter the main menu.



Press  to scroll to and highlight a menu feature icon in the main menu. Select **More** () to see additional menu features. The following icons represent features that may appear in the main menu, depending on your service provider and service subscription options.




Menu Icon	Feature	Menu Icon	Feature
	Datebook		Voice Records
	Ring Styles		Get It Now
	Web Browser*		Pictures
	Settings		Calculator
	More		Messages
	Recent Calls		Shortcuts
	Phonebook		

* Optional network/subscription dependent feature.

Selecting a Menu Feature

This guide shows you how to select a menu feature, starting from the home screen.

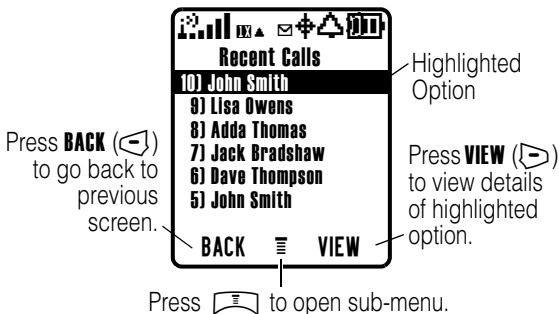
Find the Feature > Phonebook

The example above shows that from the home screen, press , scroll to and select  (**More**) from the main menu, then scroll to and select **Phonebook**. Press  to scroll to features. Press the left/right soft keys to select the functions listed in the bottom left and right corners of the display.*

Note: * When you have personalized the Main Menu view to "List" mode, simply scroll to the desired menu feature and select.

Selecting a Feature Option

Some features require you to select an option from a list:

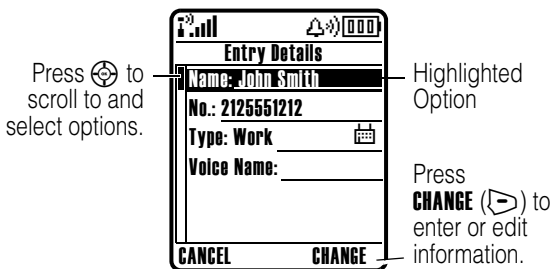


- Press to scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight the option.
- In an alphabetized list, press a key repeatedly to cycle through the letters on the key and highlight the closest matching list option.
- When an option has a list of possible values, press left or right to scroll through and select a value.
- When an option has a list of possible numeric values, press a number key to set the value.
- To delete a part or all of an entry, see page 30.



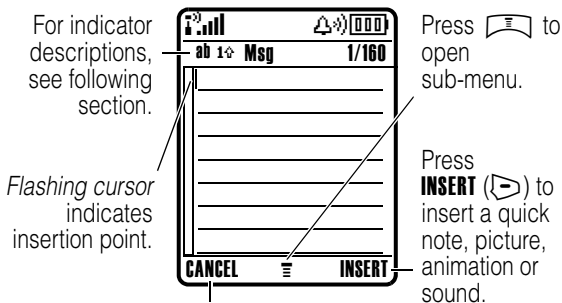
Entering Text

Some features require you to enter information.



Press **CANCEL** (**←**) **BACK** (**←**) to exit without making changes. **CANCEL** displays when you enter information. **BACK** displays when you scroll through a list of selections to enter or edit information.




The message center lets you compose and send text messages.



Press **CANCEL** (**←**) to exit without making changes.

Choosing a Text Entry Method


Multiple text entry methods make it easy for you to enter names, numbers, and messages.

Press  > **Entry Mode** or , when  displays in any text entry screen to select one of the following entry methods:

Primary	The primary text entry method (see below to set).
Numeric	Enter numbers only (see page 28).
Symbol	Enter symbols only (see page 28).
Secondary	The secondary text entry method (see below to set).




Setting Up a Text Entry Method

Press  > **Entry Setup** from any text entry screen. Select **Primary Setup** or **Secondary Setup**, and choose:

ITAP	Let the phone predict each word as you press keys (see page 26).
Tap	Enter letters and numbers by pressing a key one or more times.
Tap Extended	Enter letters, numbers, and symbols by pressing a key one or more times.
None	Hide the Secondary setting (only available for Secondary Setup).

Using Capitalization

Press  in any text entry screen to change text case.
The following indicators show capitalization status:







ab = no capital letters

Ab = capitalize next
letter only

AB = all capital letters

Text Entry Method Indicators

When you select the **Primary** or **Secondary** text entry method, the following indicators identify the text entry setting:

Primary	Secondary	
1	2	Tap, no capital letters
1 ↑	2 ↑	Tap, capitalize next letter only
1 ↑	2 ↑	Tap, all capital letters
		iTAP, no capital letters
		iTAP, capitalize next letter only
		iTAP, all capital letters

The following indicators identify Numeric or Symbol entry method:

12 = numeric method


 = symbol method

Using Tap Method

This is the standard method for entering text on your phone (depending on "Entry Setup" page 21).

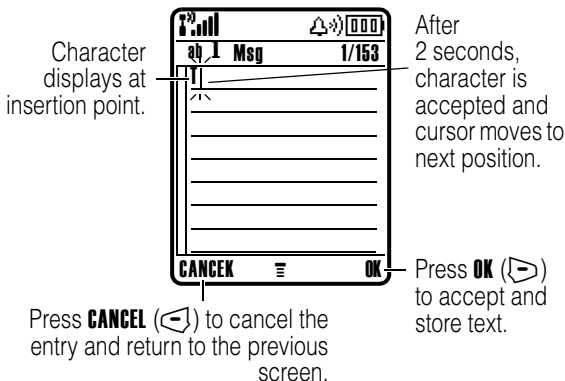
Regular **Tap** method cycles through the letters and number of the key you press. **Tap Extended** method also cycles through additional symbols as shown in the "Character Chart" on page 25.

Press	To
1 A keypad key 1 or more times	select a letter, number, or symbol
2 keypad keys	enter remaining characters
	Tip: Press SELECT (⏏) to accept a word completion. Press (⊕) right to insert a space.
3 OK (⏏)	store the text

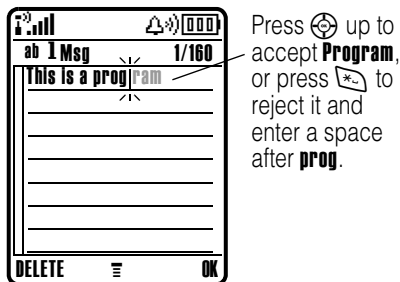
In a text entry screen, you can press  to switch entry methods. If **Tap** or **Tap Extended** is not available as the **Primary** or **Secondary** entry method, see page 21.



When you enter text with **Tap** or **Tap Extended** method, the soft key functions change.















When you enter 3 or more characters in a row, your phone may guess the rest of the word. For example, if you enter **prog** you might see:




If you want a different word (such as **progress**), continue pressing keypad keys to enter the remaining characters.


Character Chart

Use this chart as a guide for entering characters with **Tap Extended** method.



	. 1 ? ! , @ _ & ~ : ; " - () ' ÿ ÿ % £ \$ ¥ ¤ € + x * / \ [] = > < # §
	a b c 2 ä å á à â ã α β ç
	d e f 3 δ ë é è ê ø
	g h i 4 ï í î γ
	j k l 5 λ
	m n o 6 ñ ö ø ó ò ô õ ω
	p q r s 7 π β σ
	t u v 8 θ ü ú ù û
	w x y z 9 ξ ψ
	<i>change text case, for capital letters</i>
	<i>enter a space (hold to enter a return)</i>
	<i>change text entry method (hold for default)</i>

Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor,  first shows common characters for that editor.

Tap Method Text Entry Rules

- Press a keypad key repeatedly to cycle through its characters.
- Press  left or right to move the flashing cursor to the left or right in a text message.

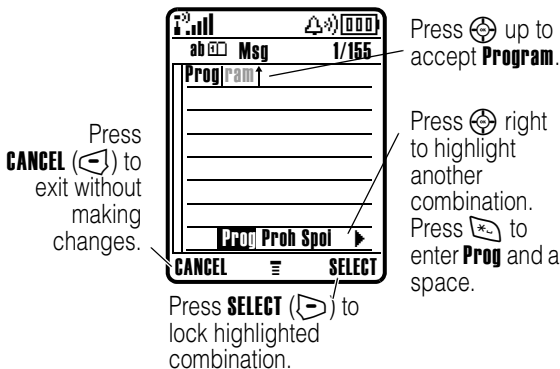


- The first character of every sentence is capitalized. If necessary, press  down to force the character to lowercase before the cursor moves to the next position.
- If you enter or edit information and do not want to save the changes, press  to exit without saving.



Using iTAP™ Method

iTAP software provides a predictive text entry method that lets you enter a word using 1 keypress per letter. This can be faster than **Tap** method, because your phone combines the keypresses into common words.


For example, if you press    , letter combinations that match your key presses display:






If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.

Press  to delete 1 character at a time. Press and hold  to delete multiple characters, whole words, or the entire message.

Entering Words

In a text entry screen, you can press  to switch entry methods. An indicator tells you which method is active (see page 22). If **ITAP** method is not available as the **Primary** or **Secondary** entry method, see page 21.


Press	To
1 keypad keys (1 press per letter)	show possible letter combinations at the bottom of the display
2  left or right	highlight the combination you want
3 SELECT ()	lock a highlighted combination
more keypad keys	add more letters to the end of the combination.
or 	enter the highlighted combination when it spells a word
	A space is automatically inserted after the word.

If you enter a word your phone does not recognize, the phone stores it to use as 1 of your word options. When you fill memory space for unrecognized words, your phone deletes the oldest words to add new words.








Using Numeric Method

In a text entry screen, press  to switch entry methods until the 12 (numeric) indicator displays.

Press keypad keys to enter the numbers you want. When you finish entering numbers, press  to switch to another entry method.













Using Symbol Method


In a text entry screen, press  to switch entry methods until the  (symbol) indicator displays.

Press	To
1 keypad keys (1 press per symbol)	show possible symbol combinations at the bottom of the display
2  left or right	highlight the combination you want
3 SELECT 	lock a highlighted combination
more keypad keys	add more symbols to the end of the combination.
or 	enter the highlighted combination

Symbol Chart

Use this chart as a guide for entering characters with symbol method.

	. ? ! , @ _ & ~ : ; " - () ' ` ; ı % £ \$ ¥ ¤ €
	@ _ \
	/ : ;
	" & '
	() [] { }
	ı ı ~
	< > =
	\$ £ ¥ ¤ €
	# % *
	+ - x * / = > < # §
	<i>enter a space (hold to enter a return)</i>
	<i>change text entry method (hold for default)</i>


Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor,  first shows common characters for that editor.



Deleting Letters and Words

Place the cursor to the right of the text you want to delete, and then:

Action


Press **DELETE** () once to delete one letter at a time.


Press and hold **DELETE** () to delete multiple characters, whole words, or the entire message.



Using the Speakerphone

When you turn on your phone's internal speakerphone, you can talk without holding the phone to your ear.

Press  and hold for 1 second to turn the speakerphone on or off during a call.

When the speakerphone is on, **Spkerphone On** displays during active calls. The speakerphone remains on until you press  again or turn the phone off.

Note: The speakerphone is disabled when you connect your phone to a handsfree car kit or headset accessory.

Changing a Code, PIN, or Password

Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Your service provider may reset these codes before you receive your phone.

If your service provider has **not** reset these codes, we recommend that you change them to prevent others from accessing your personal information. The unlock code must contain 4 digits, and the security code must contain 6 digits.

To change the unlock code:

Find the Feature



> **Settings > Security**
> **Phone Lock > Unlock Code**

Locking and Unlocking Your Phone



You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, **but you must unlock it to answer.**

You can make emergency calls on your phone even when it is locked (see page 53).

Locking Your Phone Manually

Find the Feature



> **Settings > Security**
> **Phone Lock > Lock Now**

Press	To
1 keypad keys	enter your unlock code
2 OK (↵)	lock the phone

Unlocking Your Phone

Tip: Your phone's unlock code is originally set to 1234. Many service providers reset the unlock code to the last 4 digits of your phone number.

At the **Enter Unlock Code** prompt:

Press	To
1 keypad keys	enter your unlock code
2 OK (↵)	unlock your phone

Setting Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:

Find the Feature



> **Settings** > **Security**
> **Phone Lock**
> **Automatic Lock** > **On**



Press	To
1 keypad keys	enter your unlock code
2 OK (↵)	activate automatic lock

If You Forget a Code, PIN, or Password

Note: Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Many service providers reset the unlock code to

the last 4 digits of your phone number before you receive your phone.

If you forget your unlock code, try entering 1234 or the last 4 digits of your phone number. If that does not work, do the following at the **Enter Unlock Code** prompt:


Press	To
1 	display the unlock code bypass screen
2 keypad keys	enter your security code
3 OK ()	submit your security code

If you forget your security code or password, contact your service provider.

Using the Phonebook

This section briefly describes basic phonebook operations. For more information about using the phonebook, see page 69.

Storing a Phone Number

Enter a phone number in the home screen, then press **STORE** () to create a phonebook entry with that number. Fill in the other fields to complete the entry.

Select **MORE** to store another number (for example, a work number) under the same **Name**.



Recording a Voice Name

When creating a phonebook entry, scroll to **Voice Name** and press **RECORD** (⏮). Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name. Press **DONE** (⏭) to store the voice name.



Dialing a Number

Press  > **More** > **Phonebook** > *entry to call*.

Voice Dialing a Number

Press and release the voice key, and say the entry's name (within 2 seconds).

Sorting Phonebook Entries

Press  > **More** > **Phonebook**, press  > **Setup** > **Sort by**, then select whether you want to sort the phonebook list by **Name**, **Speed No.**, **Voice Name**, or **Email**.

When sorting by name, you can view **All** numbers or just the **Primary** number for each name. To set the primary number for a name, see page 69.

Push to Talk (PTT) Calls

The Push to Talk (PTT) feature lets you talk walkie-talkie style with other Push to Talk subscribers. Push to Talk (PTT) connectivity requires PTT-compatible phones.

You can start a Push to Talk call by:

- Selecting a name or number from your **PTT Contacts** list
- Selecting a contact from your **Dialed Calls**, **Received Calls**, or **Phonebook** lists
- Entering a Push to Talk number from the keypad



One-to-One Calls

A one-to-one call is started between you and an individual PTT contact. Calls to an individual contact can be sent as an Alert or Barge call (see page 36).

Alert Calls

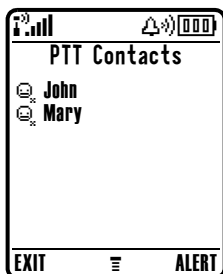
An Alert call allows a user to contact another Push to Talk recipient without barging-in and automatically speaking. The recipient's handset plays an audible tone and displays a message indicating someone wants to speak with them.

Barge Calls

Barge calls are the method by which someone receives a Push to Talk call by hearing an audible tone immediately followed by the voice of the originator.








Viewing Your Push to Talk Contacts List

From the home screen, press the Push to Talk button (⊙).



Sorting Your Push to Talk Contacts List


You can sort your contacts list by name or by status. When sorted by name, the list displays in alphabetical order.

Press	To
1 ⊙	display the PTT Contacts list
2 	display the Contacts Menu
3 	highlight Setup
4 SELECT ()	display the Setup menu
5 CHANGE ()	display the Sort by menu
6 	highlight Name or Status
7 SELECT ()	sort the list
8 DONE ()	exit


Using the Speakerphone During Push to Talk Calls


There are several ways to turn on or turn off the speakerphone during Push to Talk calls.

Action

Press  and hold for 1 second to turn it on or off, depending on the current setting.


Spkrphone On displays on the home screen when the speakerphone is on.

Press **SPEAKER** () , when displayed during a call to turn it on.

Press **SPEAKER** () , when displayed during a call to turn it off.

For privacy, turn off the speakerphone and use the earpiece for listening.

Notes:

To set the speakerphone to **Always On** or to a **20 sec timeout**:  > **Settings** > **Initial Setup** > **SpeakerPhone**.

The speakerphone's default setting is ON every time the phone is turned on.

Push to Talk Calling States

Presence icons indicate when individuals in your contacts list are online. Call tones, text, and icons keep you informed of the calling state during Push to Talk calls.



PTT Call Tones

The following table describes the call tones sent and received during Push to Talk calls.

Note: These tones can not be customized.

Tone	Sent or Received When
PTT Alert	you receive a PTT Alert call To select a PTT Alert ring style, see page 48.
Incoming Barge	you send or receive a standard PTT call
Call Connected	a standard PTT call is connected
OK to Talk	the call is open for you to speak
Floor Unavailable	⦿ is pressed but floor control is not available
Busy	you call with a contact who is already on another PTT call
Call Refused or Unavailable	a contact is not available to answer your call




Basic Push to Talk Instructions



The following table describes actions during Push to Talk calls.


Note: The actions are not necessarily in the exact order of events.

Action



From the idle display, press and release  to display the **PTT Contacts** list.


Press  in the contacts list to highlight a name or a number to call.



Press **ALERT** () , then press and release  to start an Alert call with an individual.

During a call, press and hold , and wait for the **OK to Talk** tone to talk.

Important: If you do not wait for the **OK to Talk** tone, part of your message may be lost.

If no one talks (or  is not pressed and held) for 20 seconds or more during a call, the call automatically disconnects. Press  to return to the idle display, or close the flip.

Release  to make floor control available.

Press **EXIT** () or  to end the call.



Making Push to Talk Calls

When **PTT** displays at the top of the screen, you can make and receive Push to Talk Calls.

Note: If your phone is seeking or using another network system outside your home network, **▲** replaces **PTT** on the display. You can still make and receive Push to Talk calls even when you are out of range of your home network.

Making a Barge Call from the Push to Talk Contacts List








Action	
1	Press ○ to display the PTT Contacts list .
2	Press ⬆ to scroll to and highlight an individual to call.
3	Press and hold ○ , to start the call.
4	After the OK to Talk tone, continue to hold ○ then talk.
5	Release ○ to give floor control to allow the other member to talk.
6	Press EXIT (⏪) or ⏩ end the call.

Making a Barge Call from the Idle Display Using the Keypad

Action

- 1 From the idle display, enter the number of the individual to call.

Note: As you enter the number, it is compared against entries in the **PTT Contacts** list for a match.





- 2 Press and hold .
- 3 After the **OK to Talk** tone, continue to hold  to talk.
- 4 Release  to give floor control to the individual.
- 5 Press **EXIT** () or  to end the call.

Making a Barge Call from the Dialed and Received Calls List

Find the Feature

 > Recent Calls





Action

- 1 Press  to highlight **Dialed Calls** or **Received Calls**.
- 2 Press **SELECT** () to open the highlighted list.
- 3 Press  to highlight the number to call.
- 4 Press and hold .



Push to Talk (PTT) Calls

Action







- 5 After the **OK to Talk** tone, continue to hold  to talk.
- 6 Release  to give floor control to an individual.
- 7 Press **EXIT** () or  to end the call.

Making a Barge Call from the Phonebook

Find the Feature





 > Phonebook

Action






- 1 Press  to highlight an individual to call.
- 2 Press and hold .
- 3 After the **OK to Talk** tone, continue to hold  to talk.
- 4 Release the  to give floor control to the individual.
- 5 Press **EXIT** () or  to end the call.

Making an Alert Call from the Push to Talk Contacts List

Action

- 1 Press  to display the **PTT Contacts** list.
- 2 Press  to highlight an individual to call.
- 3 Press **ALERT** () , then press and release .

Action







- 4 When the individual responds, then releases floor control to you, press and hold .
- 5 After the **OK to Talk** tone, continue to hold  to talk.
- 6 Release  to give floor control to the individual.
- 7 Press **EXIT** () or  to end the call.

Making an Alert Call using the Keypad

Action




- 1 From the idle display, push the appropriate keys on the keypad to enter the number of the individual to call.

Note: As you enter the number, it is compared against entries in the contacts list for a name match. If a match is found, the name replaces the number.

- 2 Press  to display the **Dialing Menu**.
- 3 Press  (if required) to highlight **Alert**.
- 4 Press **SELECT** () , then press and release .
- 5 After the individual responds, then releases floor control, press and hold .
- 6 After the **OK to Talk** tone, continue to hold  to talk.



Action

- 7 Release  to give floor to the individual.
- 8 Press **EXIT** () or () to end the call.












Making an Alert Call from the Dialed and Received Calls List

Find the Feature



- > Recent Call
- > Dialed Calls
- or Received Calls

Action









- 1 Press **SELECT** () to enter the highlighted calls list.
- 2 Press  to highlight an entry from the list.
- 3 Press  to enter the **Last Calls** menu.
- 4 Press  to highlight **Alert**.
- 5 Press **SELECT** () , then press and release .
- 6 After the individual responds then releases floor control, press and hold .
- 7 After the **OK to Talk** tone, continue to hold .
- 8 Release  to give floor control to the individual.
- 9 Press **EXIT** () or () to end the call.

Making an Alert Call from the Phonebook

Find the Feature

 > Phonebook





Action

- 1 Press  to highlight an individual in the phonebook list.
- 2 Press **SELECT** () , then press and release .
- 3 After the individual responds and releases floor control to you, press and hold .
- 4 After the **OK to Talk** tone, continue to hold  to talk.
- 5 Release  to give floor control to the individual.
- 6 Press **EXIT** () or () to end the call.

Answering a Barge Call

When you receive a Barge call (when the flip is open or closed), your phones immediately goes into **Listening** mode.

Action

- 1 When the individual releases floor control to you, press and hold .
- 2 After the **OK to Talk** tone, continue to hold + to talk.
- 3 Release  to give floor control to the individual.
- 4 Press **EXIT** () or () end the call.









Push to Talk (PTT) Calls

Answering an Alert Call

When you receive an Alert call, the **Alert Tone** sounds and **Alert from (name or number)** displays.







Action

- 1 Press **ANSWER** () , then press and hold .
- 2 After the **OK to Talk** tone, continue to hold  to talk.
- 3 Release  to give floor control to the individual.
- 4 Press **EXIT** () or () end the call.

Answering an Alert Call When the Flip is Closed



When you receive an Alert call, the **Alert Tone** sounds and **Alert from (name or number)** appears on the external display.

Action

- 1 Press and release , then press and hold .
- 2 After the **OK to Talk** tone, continue to hold  to talk.
- 3 Release  to give floor control to the individual.
- 4 Open the flip, then press **EXIT** () or () to end the call.

Canceling an Incoming Push to Talk Call

Action




During the call alert tone, press  or **IGNORE** ().

Missed Alert Push to Talk Call

When an Alert call is missed, **Missed Call** displays.

Note: Your phone does not notify you of missed Barge calls.

Action

- 1 Press **View** () to display the **Received Calls** list.
 - 2 Press  to scroll through the list.
 - 3 Press  to return the call.
-



Setting Up Your Phone

Storing Your Name and Phone Number





To store or edit your name and phone number information:

Find the Feature



> **Settings** > **Phone Status**
> **My Tel. Numbers**

Shortcut: Press   from the home screen to edit your name and phone number.

If you do not know your phone number, contact your service provider.

Setting the Time and Date

You must set the time and date to use the datebook.

Find the Feature



> **Settings** > **Initial Setup**
> **Time and Date**

Setting a Ring Style

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an *alert*.



The ring style indicator in the display shows the current ring style.




To set a ring style:

Find the Feature

 > **Settings** > **Ring Styles**
> **Style**

Press	To
1 	scroll to the ring style
2 SELECT ()	select the ring style

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume. To change these settings, press  > **Settings** > **Ring Styles** > *Style Detail*.

Setting Answer Options





You can use additional, alternative methods to answer an incoming call.

Multi-Key answer by pressing any key
Open to Answer answer by opening the flip

To activate or deactivate an answer option:

Find the Feature

 > **Settings** > **In-Call Setup**
> **Answer Options**

Press	To
1 	scroll to Multi-Key or Open to Answer
2 CHANGE ()	select the option
3 	scroll to On or Off
4 SELECT ()	confirm the setting





Setting Display Color

Select the color palette that your phone uses to display indicators, highlights, and soft key labels.

Find the Feature



> **Settings** > **Personalize**
> **Color Style**

Setting a Greeting

Set a greeting that displays when the phone is turned on.

Find the Feature



> **Settings** > **Personalize**
> **Greeting**

Setting a Banner

Set a text message or greeting that displays on the home screen.

Find the Feature



> **Settings** > **Personalize**
> **Banner**

Setting a Wallpaper Image

Selects a style of wallpaper. The wallpaper image appears as a faint watermark in text and menu displays.

Find the Feature



> **Settings** > **Personalize**
> **Wallpaper**

Setting a Screensaver Image

Selects a screensaver style. The screensaver image displays when the flip is open and no activity is detected for a specified period of time.

Find the Feature



> Settings > Personalize
> Screensaver

Adjusting the Backlight

Set the amount of time that the display and keypad backlights remain on.

Find the Feature






> Settings > Initial Setup
> Backlight



Calling Features

For basic instructions on how to make and answer calls, see page 11.



Redialing a Number

Press	To
1 	view the dialed calls list
2 	scroll to the entry you want to call
3 	redial the number

Using Automatic Redial



When you receive a busy signal, your phone displays **Call Failed, Number Busy**.

To redial the phone number, press  or **RETRY** (.

Your phone automatically redials the number. When the call goes through, your phone rings or vibrates one time, displays **Redial Successful**, and then connects the call.

Using Caller ID

Incoming Calls



Calling line identification (caller ID) displays the phone number for incoming calls in your phone's external and internal displays.



The phone displays the caller's name when the name is stored in your phonebook, or **Incoming Call** when caller ID information is not available.

You can also set your phone to play a distinctive ringer ID for specific entries stored in your phonebook. For more information, see page 69.


Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call by pressing either volume key.


Calling an Emergency Number

Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Press	To
1 keypad keys	dial the emergency number
2 	call the emergency number


Dialing International Numbers

Press and hold  to insert the local international access code (+) for the country from which you are calling.










Viewing Recent Calls

Your phone keeps lists of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new entries are added.

Shortcut: Press  from the home screen to view the dialed calls list.

Find the Feature

 > Recent Calls

Press	To
1 	scroll to Received Calls or Dialed Calls
2 SELECT ()	select the list
3 	scroll to an entry Note: ✓ means the call connected.
4 	call the entry's number Tip: Press and hold  for 2 seconds to send the number as DTMF tones during a call.
or	
VIEW ()	view entry details
or	
	open the Last Calls Menu to perform various operations on the entry







The **Last Calls Menu** can include the following options:

Option	Description
Alert	Initiate an Alert mode Push to Talk call to the entry (see page 35).
Store	Create a phonebook entry with the number in the No. field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the To field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent calls lists.

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the  (missed call) indicator
- **X Missed Calls**, where **X** is the number of missed calls

Press	To
1 VIEW 	see the received calls list
2 	select a call to return
3 	make the call



Using the Notepad

The most recent set of digits entered on the keypad are stored in your phone's *notepad* memory. This can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find the Feature

 > More > Recent Calls
> Notepad

Press



To

call the number

or



open the **Dialing Menu** to attach a number or insert a special character

or

STORE 

create a phonebook entry with the number in the **No.** field

Attaching a Number

While dialing (with digits visible in the display):

Press



> Attach Number



To

attach a number from the phonebook or recent calls lists





Calling With Speed Dial

Each entry you store in your phonebook is assigned a unique *speed dial* number.

Tip: To see an entry's speed dial number, press  > **Phonebook**, scroll to the entry, press **VIEW** ().

To speed dial a phonebook entry:

Press	To
1 keypad keys	enter the speed dial number for the entry you want to call
2 	submit the number
3 	call the entry

Calling With 1-Touch Dial

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second.

Using Voicemail



Voicemail messages that you receive are stored on the network. To listen to your messages, you must call your voicemail phone number.

Note: Your service provider may include additional information about using this feature.



Listening to Voicemail Messages


Find the Feature




> Messages > VoiceMail

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the  (voicemail message) indicator and a **New VoiceMail** notification.

Press	To
CALL ()	listen to the message

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

Storing Your Voicemail Number

If necessary, use the following procedure to store your voicemail phone number on your phone. Usually, your service provider has already done this for you.

Find the Feature




> Messages



> Message Settings



> Voicemail No.

Press	To
1 keypad keys	enter your voicemail number
2 OK ()	store the number







Note: You cannot store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.

Using Call Waiting



When you are on a call, an alert tone sounds to indicate that you have received a second call.

Press	To
1 	answer the new call
2 SWITCH 	switch between calls
or	
LINK 	connect the 2 calls
or	
 > End Call On Hold	end the call on hold



Get It Now



With Get It Now, you can download and store new ring tones.

Note: Normal airtime and/or carrier usage charges apply.

Downloading an Application

Find the Feature



> Get It Now
> Get It Now Shop

Press	To
1 START (⏮)	connect to Get It Now shop Your phone displays a list of application categories.
2 (⊕)	scroll to a category
3 SELECT (⏭)	view a list of applications available for downloading
4 (⊕)	scroll to the application you want to download

Press	To
5 SELECT (➤)	view pricing options for the application Pricing options vary by application. You may be presented with options to purchase the application, subscribe for a monthly fee, or pay an unlimited usage charge.
6 ⬇	scroll to the purchase you wish to make
7 SELECT (➤)	select your purchase
8 YES (⏎)	confirm your purchase Your phone downloads and installs the application. The phone then asks if you wish to run the application.
9 YES (⏎)	launch the application
or	
NO (➤)	exit Get It Now shop



Launching an Application

Find the Feature



> Get It Now
> application

Notes:

- If you receive an incoming call while using an application, your phone pauses the application, notifies you of the call, and prompts you to answer. When the call ends, the phone gives you the option to return to the application.
- If you receive an incoming call while downloading an application, your phone forwards the call to your voicemail. If you do not have voicemail, the caller receives a busy signal.

Disabling or Removing an Application

The memory capacity of your phone determines how many applications you can have installed at one time. To free up memory for a new application, you can temporarily disable an existing application, or permanently remove the existing application from your phone.

When you *disable* an application, your phone removes the application from memory but retains the purchase information. You can restore the disabled application at a later time for no additional charge.

When you *remove* an application, your phone completely removes the application from the phone. To reinstall the application, you must download it and pay for it again as described on page 60.


Find the Feature



> Get It Now
> Get It Now Shop



Get It Now

Press	To
1 OPTIONS (➤)	view the list of applications installed on your phone
2 	scroll to the application you want
3 SELECT (➤)	view the application's memory usage information, and expiration information, if applicable
4 DISABLE (⏪)	temporarily disable the application
or	
REMOVE (➤)	permanently remove the application from memory
5 YES (⏪)	confirm your selection
	Your phone disables or removes the application.






Note: Airtime charges apply to remove an application subscription. Contact your service provider for more information.

Restoring a Disabled Application



Find the Feature

 > Get It Now
> Get It Now Shop

Press	To
1 OPTIONS ()	view the list of applications installed on your phone
2 	scroll to the application you want to restore
3 SELECT ()	view the application's memory usage information, and expiration information, if applicable
4 RESTORE ()	restore the application
or	
REMOVE ()	permanently remove the application from memory

Note: Airtime charges apply to restore an application. Contact your service provider for more information.

Viewing Get It Now Information and History

To view the total amount of phone memory available for Get It Now applications, and the memory used for current installed applications:



Find the Feature



- > Get It Now
- > Get It Now Shop
- > Options
- > Information

To view Get It Now version information, and a log of application activities:

Find the Feature



- > Get It Now
- > Get It Now Shop
- > Options > View Log

Your phone lists the date(s) on which application activities occurred. Highlight a date to view the action performed on that date. Your phone documents the following activities:

- download and install application
- disable application
- remove application
- restore application
- end application subscription

Phone Features

Main Menu

This is the standard main menu layout. **Menu organization and feature names may vary on your phone.** Not all features may be available on your phone.



Phonebook



Recent Calls

- Received Calls
- Dialed Calls
- Notepad
- Call Times



Messages

- Voicemail
- Create Message
- Inbox
- Outbox
- Quick Notes
- Drafts
- Message Settings
- Cleanup Messages



Get It Now



Web Browser



Pictures



More

(next menu screen)



Settings

(see next page)



Datebook



Calculator



Shortcuts



Voice Records



Ring Styles

- Style
- Style Detail

Settings Menu

Personalize

- Main Menu
- Home Keys
- Color Style
- Greeting
- Banner
- Wallpaper
- Screen Saver

Ring Styles

- Style
- Style Detail
- My Tones

Browser Setup

Connection

- Incoming Call

In-Call Setup

- In-Call Timer
- Answer Options

Initial Setup

- Time and Date
- SpeakerPhone
- Auto PIN Dial
- Auto Redial
- Backlight
- Status Light
- TTY Setup
- Scroll
- Language
- Contrast
- DTMF
- Master Reset
- Master Clear

Phone Status

- My Tel. Number
- Active Line
- Battery Meter
- Other Information

Headset

- Auto Answer

Car Settings

- Auto Answer
- Auto Handsfree
- Power-off Delay
- Charger Time

Network

- Current Network
- Analog Only
- Set Mode
- Srvc Status
- Service Tone
- Call Drop Tone

Security

- Phone Lock
- Lock Application
- Restrict Calls

Location



- Location On
- 911 Only

Shortcuts


Change ringer alert:

Open flip, press down volume key to decrease volume, switch to vibrate alert, or silent alert. Press up volume key to reset ring alert and increase volume.

Display my phone number:

Press   (from home screen).

Go to dialed calls list:

Press  (from home screen).

Exit menu system:








Press .



Feature Quick Reference

This section helps you locate features on your phone that are not described in this guide.











Calling Features

Feature	Description
3-Way Calling	During a call: Dial the third number to connect, press  to call, press  again to connect. 
Restrict Calls	Restrict outgoing and/or incoming phone and Push to Talk calls:  > Settings > Security > Restrict Calls > Voice Calls or PTT Calls 
TTY Calls	Set up your phone for use with an optional TTY device:  > Settings > Initial Setup > TTY Setup 

Messages

Feature	Description
Send Text Message	Send a text message:  > More > Messages > Create Message > New Short Message 






Phonebook






Feature	Description
Create Entry	Create a new phonebook entry:  > More > Phonebook  > New > Phone Number or Email Address
Dial Number	Call a number stored in the phonebook:  > More > Phonebook , highlight the phonebook entry, press  to call.
Voice Dial Number	Voice dial a number stored in the phonebook: Press and release the voice key, and say the entry's name (within 2 seconds).
Set Ringer ID for Entry	Assign a distinctive ringer alert to a phonebook entry:  > More > Phonebook > <i>entry</i>  > Edit > Ringer ID > <i>ringer name</i>
Sort Phonebook List	Set the order in which phonebook entries are listed:  > More > Phonebook  > Setup > Sort by > <i>sort order</i>
Set Primary Number	Set the primary number for a phonebook entry with multiple numbers:  > More > Phonebook , scroll to entry  > Set Primary > <i>phone number</i> .





Feature	Description
1-Touch Dial	Set 1-touch dial to call entries stored in your phonebook:  > Settings > Initial Setup > 1-Touch Dial


Personalizing Features

Feature	Description
Main Menu	Reorder your phone's main menu:  > Settings > Personalize > Main Menu > Reorder
Home Keys	Change soft key labels and menu feature icons in the home screen:  > Settings > Personalize > Home Screen > Home Keys
Color Style	Set the color palette your phone uses to display indicators, highlights, and soft key labels:  > Settings > Personalize > Home Screen > Color Style
Ring Style	Change the ring alert for an event:  > Settings > Ring Styles > Style Detail > <i>event name</i>
Ringer IDs	Activate distinctive ring alerts assigned to phonebook entries:  > Settings > Ring Styles > Style Detail > Ringer IDs




Feature	Description
Ring Volume	Set ringer volume:  > Settings > Ring Styles > Style Detail > Ring Volume
Keypad Volume	Set keypad keypress volume:  > Settings > Ring Styles > Style Detail > Key Volume
Menu View	Display the main menu as graphic icons or as a text-based list:  > Settings > Personalize > Main Menu > View > format
Shortcuts	Create a shortcut to a menu item: Highlight the menu item, then press and hold  . Select a shortcut:  > More > Shortcuts > <i>shortcut name</i>

Menu Features

Feature	Description
Language	Set menu language:  > Settings > Initial Setup > Language
Master Reset	Reset all options <i>except</i> unlock code, security code, and lifetime timer:  > Settings > Initial Setup > Master Reset


Feature	Description
Master Clear	Reset all options <i>except</i> unlock code, security code, and lifetime timer, and clear all user settings and entries:  > Settings > Initial Setup > Master Clear

Dialing Features





Feature	Description
Fixed Dial	Turn fixed dialing on or off:  > Settings > Security > Fixed Dial
DTMF Tones	Activate DTMF tones:  > Settings > Initial Setup > DTMF Send DTMF tones during a call: Press number keys. Send stored numbers as DTMF tones during a call: Highlight a number in the phonebook or recent calls lists, then press  > Send Tones.



Call Monitoring




Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.









The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

Feature	Description
Call Times	View call timers:  > Recent Calls > Call Times 
In-Call Timer	Display time or cost information during a call:  > Settings > In-Call Setup > In-Call Timer 

Handsfree Features


Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.





Feature	Description
Speaker-phone	Activate a connected external speakerphone during a call: Press SPEAKER () (if available) or  > Spkrphone On . 

Feature	Description
Auto Answer (car kit* or headset)	Automatically answer calls when connected to a car kit or headset:  > Settings > Car Settings or Headset > Auto Answer 
Auto Handsfree (car kit*)	Automatically route calls to a car kit when connected:  > Settings > Car Settings > Auto Handsfree 
Power-Off Delay (car kit*)	Set the phone to stay on for a period of time after the ignition is switched off:  > Settings > Car Settings > Power-Off Delay 
Charger Time (car kit*)	Charge the phone for a period of time after the ignition is switched off:  > Settings > Car Settings > Charger Time 



*All past and present Professional Install Car Kits and Hang-up Cups are NOT compatible with the V65p.

Data and Fax Calls





Feature	Description
Send Data or Fax	Connect your phone to the device, then place the call through the device application. 





Feature	Description
Receive Data or Fax	Connect your phone to the device, then answer the call through the device application. 
Talk Then Fax	Connect your phone to the device, enter the number, press  > Dialing Menu > Talk Then Fax , then press  to make the call. 





Network Features

Feature	Description
Network Settings	View network information and adjust network settings:  > Settings > Network 


Personal Organizer Features

Feature	Description
Create Datebook Event	Create a new datebook event:  > Datebook , highlight the day, press the center select button, press New ()
View Datebook Event	View or edit event details:  > Datebook , highlight the day, press the center select button, press VIEW ()

Feature	Description
Event Reminder	View event reminder: VIEW (⏮) Dismiss event reminder: EXIT (⏮)
Turn Off Alarm	Turn off alarm: Press DISABLE (⏮) or  Set 8-minute delay: Press SNOOZE (⏮)
Create Voice Record	Create a voice record: Play back a voice record:  > Voice Records > [New Voice Record] Press and hold voice key, speak into the phone, release voice key. Note: Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations. Always obey the laws and regulations on the use of this feature
Play Voice Record	Play back a voice record:  > Voice Records > Play > <i>voice record</i>
Calculator	Calculate numbers:  > Calculator







Feature	Description
Currency Converter	Convert currency:  > Calculator  > Exchange Rate Enter exchange rate, press OK () , enter amount, press  > Convert Currency .

Security

Feature	Description
Lock Application	Lock phone applications:  > Settings > Security > Lock Application

News and Entertainment

Note: Normal airtime and/or carrier usage charges apply.

Feature	Description
Launch Micro-Browser	Start a micro-browser session:  > Browser 
Download Objects from Web Page	Download a picture, sound, or phone theme from a Web page: Highlight the file, press SELECT () , then press STORE () . Note: Normal airtime and/or carrier usage charges apply. 
Manage Pictures	Manage pictures and animations:  > Pictures

Troubleshooting

If you have questions or need assistance, we're here to help. Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).



Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when

tested for use at the ear is $(1g) = 1.45 \text{ W/kg}$, and when worn on the body, as described in this user guide, is $(1g) = 0.98 \text{ W/kg}$. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is $1.6 \text{ watts/kg (W/kg)}$ averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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