Verizon Wireless Pricing and Equipment Offer GTA Proposal No. 9800-GTA794

Government Subscriber: An employee of Georgia Technology Authority ("GTA" or "Customer") utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

Equipment: Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

Wireless Service: Each and every radio service provided directly or indirectly by Verizon Wireless.

Eligible Plan(s): Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.

Eligible Data Feature(s): Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

Machine to Machine Service ("M2M Service"): M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

M2M Line(s): An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

Plans, Features, Rates and Charges: The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (*i.e.*, those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on verizonwireless.com or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. Other rates, charges and fees, including but not limited to charges for options, features, applications and 411 Connect, may be changed following 30 days' written notice. Verizon Wireless may discontinue any retail plans, options, features and applications for new activations without notice. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchase at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing are not available to purchases made through agents or at retail store locations.

Term of Lines ("Line Term"): The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 1 or 2 years). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees and Early Termination Fees ("ETF's") are waived for Government Subscribers on voice and data plans and for M2M Lines.

M2M Management Center: The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in any resulting agreement. The M2M Management Center may be provided by Verizon Wireless' third party supplier nPhase. The set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless and nPhase retain full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof. The limitation of liability, limitation of damages and disclaimer of warranties sections of the Agreement apply to nPhase and to services provided hereunder by nPhase.

Grandfathered Price Plans: Verizon Wireless will allow Customer's existing Government Subscribers who are currently procuring services from Verizon Wireless pursuant to previously offered calling plans ("Grandfathered Plans"), to continue receiving such services at the pricing, terms and conditions contained in such Grandfathered Plans until such Subscribers either migrate to the pricing provided in any resulting agreement or terminate such Grandfathered Plans. Existing Government Subscribers procuring services under such Grandfathered Plans are not eligible for Equipment upgrades until such Subscribers migrate to the pricing provided in any resulting agreement.

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February 8, 2018

Equipment Replacement: Should a State of Georgia recognized governmental entity notify Verizon Wireless of a lost, stolen or damaged phone that is out of warranty, Verizon Wireless will send a replacement device and charge the account a \$100.00 replacement cost, or the then current government equipment price, whichever is less at the time of purchase, excluding rebates or promotions. For damaged devices, if the State of Georgia recognized governmental entity returns the damaged device within thirty (30) days of receipt of the replacement device, Verizon Wireless will credit the account for any amount over the \$100.00 replacement cost as applicable. If the replacement device is not returned because it is lost or stolen, Verizon Wireless will charge the account \$100.00 or the then current government equipment price, whichever is greater at the time of purchase. Note: This offer is available only once per twelve (12) month period per line, if there is more than one lost, stolen or damaged device per mobile telephone number within a 12-month period, the replacement device cost would be at full retail price.

Equipment Purchases: For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager or visit www.verizonwireless.com. All PC Card, USB Modem, notebooks with Mobile Broadband Built-In, Smartphone or BlackBerry device purchases must be combined with an eligible data plan. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing. Government Subscribers may purchase at Government Equipment Matrix pricing or the then current Government Promotional pricing available from your account manager, whichever is less at the time of purchase. Verizon Wireless reserves the right to disconnect cellular service if a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10-month upgrade policy. Government Subscriber Equipment Pricing listed in Government Matrix is not available for activations or upgrades on Verizon Wireless Machine to Machine (M2M) plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. All Equipment is subject to change and availability; Verizon Wireless reserves the right to add or discontinue models.

Accessory Discount: 25% discount off the retail price of eligible accessories. However, should GTA achieve 85,000 lines in service or more, Verizon Wireless will provide a 30% discount off the retail price of eligible accessories.

This Verizon Wireless offer supersedes all previous offers to GTA that have not been incorporated into an executed Agreement or Amendment.

Government Subscriber	
Monthly Access Fee Discount (on eligible calling plans and data feature	es)

21%

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WIRELESS VOICE CALLING PLANS

Custom America's Choice ^s for GTA Voice Plans						
The calling plans below reflect the mont	hly access charge	e discount. No addi	tional discounts ap	ply.		
AC for GTA Voice Calling Plans:	400 Voice600 Voice1000 Voice2000 VoiceMinutesMinutesMinutesMinutes					
Domestic Anytime Voice Minutes Per Month	400 (73982)	600 (73984)	1000 (73986)	2000 (62994)		
Monthly Access Charge (Pre-Discount)	\$35.88 \$52.55 \$67.94 \$99.99					
Monthly Access Charge (21% Discount Applied)	\$28.35	\$41.51	\$53.67	\$78.99		
Overage Rate	\$0.25 per minute					
Domestic Night & Weekend Minutes		Unlir	nited			
Domestic Mobile to Mobile Minutes		Unlir	nited			
Friends & Family for Government	N/A	Up to 10 number	rs For Entire Accou	unt, Not Per User		
Unlimited Domestic Text Messages \$5.00						
500 Domestic Text/Picture/Video Messages	00 Domestic Text/Picture/Video Messages Included					
Unlimited Domestic Push-to-Talk	\$2.00 additional per user, per month (device dependent)					
Domestic Long Distance Included						
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

Custom America's Choice ^s for GTA Voice Calling Share Plans							
The calling plans below reflect the mon	The calling plans below reflect the monthly access charge discount. No additional discounts apply.						
AC for GTA Voice Calling Plans:	200 Voice	400 Voice	600 Voice	1000 Voice	2000 Voice		
	Minutes	Minutes	Minutes	Minutes	Minutes		
Domestic Anytime Voice Minutes Per Month	200	400	600	1000	2000		
	(ASH-66307)	(ASH-74048)	(ASH-74049)	(ASH-74050)	(ASH-63023)		
	(PSH-72239)	(PSH-73983)	(PSH-73985)	(PSH-73987)	(PSH-63866)		
Monthly Access Charge (Pre-Discount)	\$34.99	\$38.45	\$55.12	\$70.50	\$104.99		
Monthly Access Charge (21% Discount Applied)	\$27.64	\$30.38	\$43.54	\$55.70	\$82.94		
Overage Rate		\$	0.25 per minut	e			
Domestic Night & Weekend Minutes			Unlimited				
Domestic Mobile to Mobile Minutes			Unlimited				
Friends & Family for Government	N	/A	Up to 10 nu	Imbers For Enti	ire Account,		
			-	Not Per User			
Unlimited Domestic Text Messages \$5.00 (34941)							
500 Domestic Text/Picture/Video Messages	xt/Picture/Video Messages Included (73811)						
Unlimited Domestic Push-to-Talk	Jnlimited Domestic Push-to-Talk \$2.00 additional per user, per month (device dependent) (PTT+ 81129)						
Domestic Long Distance Included							
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.							

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Custom Nationwide for GTA Shared Minute Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.				
	Custom Nationwide for GTA Additional Line Voice Plan			
Monthly Access Charge	\$19.99			
	(ASH -83498)			
	(PSH – 83493)			
Domestic Anytime Voice Minutes Per Month	0 Minutes.			
	Minutes can share minutes from voice and/or voice & data bundle plans			
Domestic Night & Weekend Minutes	Unlimited			
Domestic Mobile to Mobile Minutes	Unlimited			
Voice Per Minute Rate	\$0.25 per minute			
Unlimited Domestic Push-to-Talk Plus	\$5.00			
	(\$2.00/3G grandfathered plans only)			
Data Sent or Received \$1.99/MB or per data package				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.				
Customer must have five (5) or more lines on a single account to qualify. No more than 50% of the total Subscriber lines on				
Share Plans can be placed on the Custom Nationwide for GTA Shared Minute plan.				

America's ChoiceSM for GTA Voice Flat Rate Plan: GTA Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.					
America's Choice SM for GTA Voice Flat Rate Plan					
Monthly Access Charge	\$10.99 (66288)				
Domestic Anytime Voice Minutes Per Month	Voice Minutes Per Month 0 Minutes.				
Voice Per Minute Rate	\$0.11 per minute				
Domestic Long Distance Included					
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.					
The \$2.00 PTT feature may NOT be added to this plan.					

GTA Custom Nationwide Non-Share Push-to-Talk Plan: GTA Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

GTA Custom Nationwide Non-share Push-to-Talk Plan					
Monthly Access Charge	\$19.99 (3G PTT+ 94244)				
Domestic Anytime Voice Minutes Per Month	0 Minutes.				
One to One & Group Talk	Unlimited (device dependent)				
Data Sent or Received	\$1.99/MB or per data package				
NOTE: See attached Calling Plan and Feature D	etails for important information about calling plans, features and options.				

GTA Unlimited Domestic Messaging Feature: Government Subscribers Only

The features below reflect the monthly access charge discount. No additional discounts apply.						
Service Feature	Monthly Access	Allowance				
Domestic Messaging (SMS and MMS)	\$5.00 (34941)	Unlimited				
Note: Current Messaging terms and conditions apply. This feature is only available to GTA entities on a price plan with a						
monthly access fee of \$19.99 or higher.						

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Custom Wireless Home Phone for Government Plan*: No Domestic Roaming or Long Distance Charges

This Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (12962)				
Monthly Anytime Minutes	Unlimited				
Notes: Current coverage details and additional plan and feature information can be found at <u>www.verizonwireless.com</u> . Activation on this plan requires a separate					
billing account. Activations on this plan are limited to no more than 9 lines per account. *May only be activated on a Verizon Wireless Home Phone Approved					

Device. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

4G Smartwatch with NumberShare¹ Unlimited Plan - Government

This plan is not eligible for monthly access fee discounts

Monthly Access Fee	\$10.00 (13413)
Domestic Anytime Minutes	Unlimited
Domestic Data Allowance ²	Unlimited
Domestic and International Messaging Allowance ³	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding. No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smarthwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.

2. Usage may be prioritized behind other customers in the event of network congestion.

Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

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WIRELESS VOICE & DATA BUNDLED PLANS

America's Choice SM for GTA Voice & 3G/4G Data: Shared Minute Plans						
The calling plans below reflect the	monthly access o	harge discount.	No additional dis	counts apply.		
AC for GTA Voice & 3G/4G Data: Shared Minute Plans:	200 Voice Minutes	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes	2000 Voice Minutes	
Domestic Anytime Voice Minutes Per Month	200 (ASH-89664) (PSH-89671)	400 (ASH -89654) (PSH -89667)	600 (ASH -89655) (PSH -89668)	1000 (ASH -89656) (PSH -89669)	2000 (ASH-89663) (PSH-89670)	
Monthly Access Charge (Pre-Discount)	\$54.99	\$60.99	\$74.99	\$90.99	\$124.99	
Monthly Access Charge (21% Discount Applied)	\$43.44	\$48.18	\$59.24	\$71.88	\$98.74	
Overage Rate			\$0.25 per mi	nute		
Domestic Data Allowance for Email			Unlimited	k		
Domestic Night & Weekend Minutes			Unlimited	k		
Domestic Mobile to Mobile Minutes			Unlimited	k		
Unlimited Domestic Text Messages	Jnlimited Domestic Text Messages Included					
Unlimited Domestic Text/Picture Messaging	Included (Smartphones Only)					
Friends & Family for Government	N/A Up to 10 numbers For Entire Account, Not Per User					
Unlimited Domestic Push to Talk Plus	\$2.00 (device dependent) (83270 3G / 81129 4G)					
Domestic Long Distance Included						
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.				
Monthly Access Fee	\$70.00 (99719)			
Monthly Anytime Minutes – Domestic, Canada and	Unlimited			
Mexico	Brillinited			
Domestic Data and Messaging Allowance*	Unlimited			
Canada & Mexico Data and Messaging Allowance**	Unlimited			
Mobile Hotspot [^]	Included			
Domestic, Canada and Mexico Long Distance Toll	Included			
Free ^{^^}	liicidded			
International Messaging Allowance^^^	Unlimited			

Notes: Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

**For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day.

[^]Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^^^Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

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Custom 4G V	/erizon Unlimited	Smartphone	Plan for	Public Sector
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Government Subscribers Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee (Discount Applied)	\$51.35 (13656)
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited ⁽¹⁾
Domestic Mobile Hotspot	Unlimited ⁽²⁾
Domestic and International Messaging Allowance	Unlimited ⁽³⁾

Notes: Current coverage details can be found at <u>www.verizonwireless.com</u>. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

⁽¹⁾ In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

⁽²⁾ Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

⁽³⁾ Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to <u>www.verizonwireless.com</u>.

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INTERNATIONAL OPTIONS MONTHLY FEATURES: MEXICO AND CANADA

The calling features below reflect the monthly access fee discount. No additional discounts apply.						
International Options Monthly Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes		
Monthly Access Fee (1 Month)*	\$10.00 (SPO 428)*	\$20.00 (SPO 426)*	\$15.00 (SPO 441)*	\$30.00 (SPO 425)*		
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.40		
International Options Monthly Recurring Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes		
Monthly Access Fee (Recurring)**	\$10.00 (SPO 427)**	\$20.00 (SPO 446)**	\$15.00 (SPO 434)**	\$30.00 (SPO 424)**		
Monthly Access Fee less discount	\$10.00	\$10.00 \$20.00		\$23.40		
Voice Overage Rate	Pay	Go	\$0.10/minute			
Data Allowance ¹	100 MB	250 MB	100 MB	250 MB		
Data Overage Rate After Allowance ²		\$10.00/	100 MB			
Messaging Allowance ³	Pay	Go	100 sent; unlimited incoming	250 sent; unlimited incoming		
Messaging Overage Rate After Allowance ²	Pay	Go	\$0.10/Sent Message			
Mexico only, where coverage is available.	Notes: Current coverage details and additional information can be found at <u>www.verizonwireless.com</u> . ¹ The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ² The overage rate is not eligible for discounts. ³ Multimedia messages					

(MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

This is a monthly feature and will be removed from the account one month after being added to an account.

"This is a recurring feature and will remain on the account until removed.

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INTERNATIONAL OPTIONS MONTHLY FEATURES: 140+ COUNTRIES

helow reflect the monthly				
below relieve the monthly	/ access fee discount. No	additional discounts app	ly.	
0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	
\$25.00 (SPO 431)*	\$50.00 (SPO 433)*	\$40.00 (SPO 445)*	\$85.00 (SPO 423)*	
\$19.50	\$39.00	\$31.20	\$66.30	
0 Voice Minutes 0 Voice Minutes		100 Voice Minutes	250 Voice Minutes	
\$25.00 (SPO 412)** \$50.00 (SPO 432)**		\$40.00 (SPO 444)**	\$85.00 (SPO 422)**	
\$19.50 \$39.00		\$31.20	\$66.30	
Pay	Go	\$0.25/minute		
100 MB	250 MB	100 MB	250 MB	
	\$25.00/1	DO MB		
Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming	
Pay	Go	\$0.25/Sent	Message	
	\$25.00 (SPO 431)* \$19.50 0 Voice Minutes \$25.00 (SPO 412)** \$19.50 Pay 100 MB Pay Pay	\$25.00 (SPO 431)* \$50.00 (SPO 433)* \$19.50 \$39.00 0 Voice Minutes 0 Voice Minutes \$25.00 (SPO 412)** \$50.00 (SPO 432)** \$19.50 \$39.00 Pay Go \$25.00/10 Pay Go \$25.00/10	\$25.00 (SPO 431)* \$50.00 (SPO 433)* \$40.00 (SPO 445)* \$19.50 \$39.00 \$31.20 0 Voice Minutes 0 Voice Minutes 100 Voice Minutes \$25.00 (SPO 412)** \$50.00 (SPO 432)** \$40.00 (SPO 444)** \$19.50 \$39.00 \$31.20 Pay Go \$0.25/r \$0.25/r 100 MB 250 MB 100 MB Pay Go \$0.25/r \$100 sent; unlimited incoming	

Notes: Current coverage details and additional information can be found at <u>www.verizonwireless.com</u>. ¹The data allowance applies in 140+ countries where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ²The overage rate is not eligible for discounts. ³Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

¹This is a monthly feature and will be removed from the account one month after being added to an account.

²This is a recurring feature and will remain on the account until removed.

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 Unlimited Domestic National M Mobile Calling Minutes Unlimited Domestic Night & W 		cess fee discounts Long Distance Charges included
Minutes Monthly Access Fee (non share)	\$82.04	\$98.70
Monthly Access Fee (share)	\$84.60	\$101.27
Monthly Access Fee discount applied (non-share)	\$64.81 (97955)	\$77.97 (97956)
Monthly Access Fee discount applied (share)	\$66.83 (ASH 97957) (PSH 97973)	\$80.00 (ASH 97958) (PSH 97974)
Monthly Domestic Anytime Minutes	400	600
Domestic Per Minute Rate After Allowance	\$0.25	\$0.25
Friends & Family (up to 10 numbers per account)		Included
Unlimited Domestic Push To Talk Plus	\$2.0	0 (device dependent)
Domestic Messaging		Unlimited
Domestic Data Allowance		Unlimited ¹
International Travel Data Allowance [†]		Unlimited ²
Plan and Feature Details for important inform [†] The international travel data allowance supported countries and rates for s Verizon Wireless will terminate a line of s United States. ¹ Domestic Data Allowance: Should a cu	ation about calling plans, features and op applies in Canada, Mexico, and the r ervices such as voice and mess service if more than half of the usage ustomer exceed 5 GB of data usage v	rest of the world where coverage is available. To se aging, go to verizonwireless.com/internationa over three consecutive billing cycles is outside of th within a given bill cycle on any line, Verizon Wireles
	f data usage is exceeded on any line	mainder of that bill cycle. e in any given billing cycle, Verizon Wireless will lim current billing cycle for the line that exceeds the dat
Account Share - Voice Sharing (Dome		cle, any unused voice allowances for lines sharing o ame account beginning with the line with the highes

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International Data Optional Features

The Data Packages are eligible for monthly	access fee discounts and promot	ions, when available.

Monthly Access Fee	Allowance	Rate per MB
N/A (4G/3G/GSM)	N/A	\$2.05/MB
lates, Current equerage details and list of	International Data Countries can be found at www.yori-	convirologs com/International See Calling Dian

Notes: Current coverage details and list of International Data Countries can be found at <u>www.verizonwireless.com/International</u>. See Calling Plan Optional Features section for important information about calling plans, features and options. Applies to all international-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

International Messaging ¹					
	No additional discounts apply.				
	International Text Messaging				
Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan				
Other Countries \$0.50 per recipient per message sent and \$0.05 per message received					
International Picture and Video Messaging					
Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus international data roaming charges.				
Other Countries \$0.50 per recipient to send, \$0.25 per message to receive plus international data roaming charges. Visit verizonwireless.com/internationalmms for supported countries.					
Plan and Feature Details for important informat	er Available Countries can be found at <u>www.verizonwireless.com/International</u> . See attached Calling ion about calling plans, features and options. ¹ Applies to all international-capable devices. Must be ng plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.				

International Voice Value Plans¹

	No additional discounts apply.
Monthly Account Access Fee	\$5.00

 International Value Plan Rates
 As low as \$0.99/min

 Notes: Current coverage details and list of Other Available Countries can be found at http://www.verizonwireless.com/landingpages/international/. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Applies to all international-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

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MORE Everything Plan for Small Business: Talk, Text and Data Government Subscribers (Not Available to E-Rate Eligible Entities.)

	Select Device Type Monthly Line Access Fee (Is NOT eligible for Monthly Access Charge discounts)								
Smartphones (77573)	Basic Phones (77572)	Jetpacks/Netbooks/N otebooks/ USBs(77575) and 4G LTE Routers - with voice only(79390) or data only(79391)	(with v data l	Routers oice and oundle) 388)	Tablets (including Google Chromebook) (77576)	Home Phone Connect ¹ (77600 HomeFusion Broadband ² (78047))/ Select Connected Devices ³ (78302, 81393, 81477)		
\$40.00 per device	\$30.00 per device	\$20.00 per device	per	0.00 device	\$10.00 per device	\$20.00 per device	\$5.00 per device		
	M	Select Data Amou onthly Account Access Fee				ble)			
Monthly Acco	ount Access	Maximum Number of (per billing accoun		Share	d Data Allowance	e Domes	tic Data Overage		
\$20.00 ⁴ (500 MB ⁵	\$15.	00 per 500 MB		
	1.60 (88605)				1 GB				
	39.50 (86491)			2 GB					
	17.40 (86492)			3 GB			-		
	55.30 (86494)	-		4 GB					
	63.20 (86495)				6 GB				
-	71.10 (86496)		10 GB		8 GB				
	79.00 (86497) 36.90 (86498)		10 GB			-			
-	94.80 (86498)				12 GB				
	02.70 (86500)			16 GB			-		
	10.60 (86501)				18 GB				
	18.50 (86502)				20 GB	\$1	\$15.00 per 1 GB		
	177.75 (86503)			30 GB ²					
	237.00 (87269)				40 GB ²				
	296.25 (87270)				50 GB ²				
	355.50 (90907)				60 GB ²				
-	174.00 (90908)				80 GB ²				
	592.50 (90909)				100 GB ²				
\$225.00 \$ 1	177.75 (87180)				30 GB ²				
	237.00 (87181)	Up to 25			40 GB ²				
\$375.00 \$2	296.25 (87182)				50 GB ²				

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\$450.00 \$355.50 (90427)		60 GB ²				
\$600.00 \$474.00 (90428)	Up to 50	80 GB ²				
\$750.00 \$592.50 (90426)		100 GB ²				
\$1,125.00 \$888.75 (91519)	Up to 100	150 GB ²				
\$1,500.00 \$1,185.00 (91518)	00 10 100	200 GB ²				
General Allowance Minutes		Unlimited				
Domestic Long Distance		Included				
Good Mobile Messenger		\$15.00 per line (77551)				
BlackBerry Enterprise Server		\$15.00 per line (77515)				
Cloud Storage	25 GB per line (must be selected)					
Unlimited Domestic Text and						
Multimedia Messages	Included (Including messages to Canada and Mexico)					
Domestic Mobile Hotspot		Included				
Travel Pass (383		\$2.00/ 24 hours/ Canada and Mex	ico			
Travel Pass (691)		\$0.00/ 24 hours/ Canada and Mex	ico			
(Including Canada & Mexico)		\$10.00/ 24 hours/ 100+ other count	ries			
Notes: Data-only devices on these plans ¹ Home Phone Connect shares in the unli these MORE Everything plans. ³ Only Del with Data only devices must take the dat applied at the account level only. Included Text Messages originating from Mexico ar Everything for Small Business Plans and	mited voice minutes but not the me phi Connect and Samsung Galaxy a only plans. Current coverage do I Text Messages originating in the L e \$0.50 per message sent (per recip	ssage or data allowance. ² HomeF Camera devices are eligible. ⁴ No a etails can be found at www.verizor J.S. to Canada and Mexico. Prevaill pient) and \$0.05 per message receiv	usion Broadband cannot be added to additional discounts apply. ⁵ Accounts wireless.com. Access fee discounts ing rates apply to all other messages. ved. Customers subscribing to MORE			

Sharing: Sharing is available only among Government Subscribers on the MORE Everything for Small Business Plans – Talk Text and Data. At the end of each bill cycle any unused data allowances will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Calling plan changes may not take effect until the billing cycle following the change request. Each sharing Subscriber's unused allowances will pass to other sharing Subscribers that have exceeded their GB allowance during the same monthly bill period. Data allowances

from MORE Everything for Business plans will not share with any non-MORE Everything for Small Business Plans.

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MORE Everything Plan with	Canada and Mexico F	eature: Talk, Te	ext and Data Gov	ernment Subscribers

(Not Available to E-Rate Eligible Entities.)

		(Subject to inte			quirements)			
				vice Туре				
	Moi	nthly Line Access Fee (Is N	IOT eligibl	e for Monthly	Access Charge discour	its)	1	
Smartphones (77573)	Basic Device (77572)	Jetpacks/Netbooks/N otebooks/ USBs(77575) and 4G LTE Routers - with voice data bundle) only(79390) or data only(79391)		Tablets (including Google Chromebook) (77576)	Home Phone Connect ¹ (77600) / HomeFusion Broadband ² (78047)	Select Connected Devices ³ (78302, 81393, 81477)		
\$40.00 per device	\$30.00 per device	\$20.00 per device		30.00 device	\$10.00 per device	\$20.00 per device	\$5.00 per device	
		Select Data Am Monthly Account Access I						
		Monthly Account Access I				Dama atta D		
Monthly Acco	unt Access	Maximum Number of (per billing account		Shar	ed Data Allowance	(within the d	ata Overage omestic US)	
\$45.00 ⁴ (8					500 MB ⁵	\$15.00 pe	er 500 MB	
	. 45 (88606)	_			1 GB			
	.35 (87088)	2 GB 3 GB						
	.25 (87089)						_	
	.15 (87090)	-		4 GB			\$15.00 per 1 GB	
	.05 (87091)			6 GB 8 GB				
	. <mark>95</mark> (87092) 5 (87093)			10 GB				
	67093) 6 (87094)	-		12 GB		\$15.00 r		
	5 (87095)				14 GB			
	4.55 (87096)	-			16 GB			
	2.45 (87097)	-			18 GB		-	
	D.35 (87098)	-			20 GB			
	60 (87266)				30 GB ²			
\$315.00 \$24	8.85 (87267)		40 GB ²		—			
\$390.00 \$308 .1	0 (87268)				50 GB ²			
General Allowa	nce Minutes	1,000 s	hared mir	nutes for Long	Distance and roaming	in Canada and Mexico.		
Domestic Lon	g Distance			Voice	overage \$0.35/minute			
\$250.00 \$197.5	<mark>60</mark> (87274)				30 GB ²			
	6.75 (87275)	Up to 25			40 GB ²	—		
	0 (87276)				50 GB ²		1.00	
	25 (90433)				60 GB ²	=\$15.00 p	er T GB	
	3.75 (90434)	Up to 50	Up to 50		80 GB ²			
	.25 (90432)	1			100 GB ²			
General Allowa		2,000 s	hared mir		Distance and roaming	in Canada and Mexico.		
Domestic Lon	g Distance		_	Voice	overage \$0.35/minute			
\$1,175.00 \$928	25 (01522)	Up to 100			150 GB ²	\$15.00 p	per 1 GB	
φ1,170.00 φ 120	.20 (71323)	ομιο του			100 00.	φ10.00 μ		

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\$1,550.00 \$1,224.50 (91522)		200 GB ³	2	
General Allowance Minutes	4,000 shared minutes for Long Distance and roaming in Canada and Mexico.			
Domestic Long Distance		Voice overage \$0.	.35/minute	
	I			
Good Mobile Messenger		\$15.00 per line		
BlackBerry Enterprise Server		\$15.00 per line		
Cloud Storage		25 GB per line (must	•	
Mobile Hotspot	Note: Data usage of	Included n both 3G MHS and 4G MHS will ded		onal Data Feature allowance
Travel Pass (383)	-	\$2.00/ 24 hours/ Cana	da and Mexico	
Travel Pass (691)		\$0.00/ 24 hours/ Cana	da and Mexico	
(Including Canada & Mexico)		\$10.00/ 24 hours/ 100+	other countries	
International Data Usage OPTION 1: Pay As You Go	\$2.05 per MB(Canada)/ \$5.12 per MB (Mexico)			
International Data Usage OPTION 2:	Per International Data package or feature Note: If a customer has a international data option on their line, data usage while sending multimedia messaging will deduct from the international data allowance.			
	Canada Messaging Mexico Messaging			co Messaging
	Sent TO	Sent FROM	Sent TO	Sent FROM
Unlimited Domestic Text and Multimedia Messages	Included	Text: included in Messaging allowance. Multimedia: sent/received domestic msg. rate + \$2.05/MB	Included	Text: \$0.50 per msg sen per recipient/\$0.05 per msg received. Multimedia: sent/receive domestic msg. rate + \$5.12/MB
Notes: Customers in Canada or Mexico minute allowance and are charged at the Plan to discount international long distanc allowance (if available). Customers who Virgin Islands while roaming in Canada/N	International Long Dista e per minute rates. Puer exceed their 1000, 2000	nce (LD) rate for the country they are to Rico and US Virgin Islands usage i or 4,000 minute allowance and call a	calling. Customers m s billed at domestic ra iny destination beside	hay add the International Valu tes and deducts from domesti as the US, Puerto Rico and US

country they are calling.

Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. Shared data allowance is domestic only. For data in Canada or Mexico refer to International Data options. 1Home Phone Connect shares in the unlimited voice minutes but not the message or data allowance. ²HomeFusion Broadband cannot be added to these MORE Everything plans. ³Only Delphi Connect and Samsung Galaxy Camera devices are eligible. ⁴ No additional discounts apply. ⁵Accounts with Data only devices must take the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico. Prevailing rates apply to all other messages. Customers subscribing to MORE Everything for Small Business Plans and non-MORE Everything for Small Business Plans will be billed on separate billing accounts and invoices. **Voice Sharing Canada and Mexico only:** At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Calling plan changes may not take effect until the next billing cycle following the request. **International Data Package**. Not available in all countries. **\$20.48/MB** for countries not included in the International allowance. **Sharing:** Sharing is available only among Government Subscribers on the NORE Everything Plan with Canada and Mexico Feature – Talk Text and Data. At the end of each bill cycle any unused data allowances will be applied to the overage need. Calling plan changes may not take effect until the line with the lowest overage need. Calling plan changes may not take effect until the next billing cycle following the change request. Each sharing Subscriber's unused allowances will pass to other sharing Subscribers that have exceeded their GB allowance during the same monthly bill period. Data allowanc

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MORE Everything for Small Business Plans: Basic Device Talk Only (Not Available to E-Rate Eligible Entities.)

Up to ten (10) lines Only (per billing account)

Monthly Line Access and Monthly Account Access (Are NOT eligible for Monthly Access Charge discounts)

Basic Phones Only

Monthly Device Access Charge	\$30.00 per device (80165)		
Monthly Account Access Charge	\$5.00 (89849)		
Domestic Anytime Voice Allowance Per Month 700 Minutes (shared)			
Voice Per Minute Rate (after allowance)	\$0.45		
Unlimited Domestic Night & Weekend Minutes	Included		
Unlimited Domestic Mobile Included			
Domestic Long Distance Included			
Domestic Data	\$1.99 per MB		
Personal Email	\$5.00		
1000 Domestic Text and Multimedia Messages	\$10.00 (76898 w/o camera) (76901 w/ camera)		
Cloud Storage	25 GB per line (must be selected)		
Domestic Text and Multimedia Messages (Pay As You Go)	\$0.20 (SMS) Text sent/received \$0.25 (MMS) Multimedia sent/received		

Notes: Current coverage details can be found at www.verizonwireless.com. Not eligible for monthly access discounts.

MORE Everything Talk-only plans are not available for accounts with Smartphones or data devices. Customers subscribing to MORE Everything for Small Business Plans and non- MORE Everything for Small Business Plans will be billed on separate billing accounts and invoices. MORE Everything Canada and Mexico cannot be added to this plan.

Sharing: Sharing is available only among Government Subscribers to this MORE Everything for Small Business Plans Basic Phone Only Plan. At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Calling plan changes may not take effect until the billing cycle following the change request. Each sharing Subscriber's unused allowances will pass to other sharing Subscribers that have exceeded their minute allowance during the same monthly bill period. Canada and Mexico minutes cannot be added to this plan. Domestic Data MBs, and Text, Picture and Video messages are not eligible for sharing. Voice allowances from MORE Everything for Small Business Basic Phone Talk Only Plans will not share with any non- MORE Everything Small Business Basic Phone Talk Only Plans.

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WIRELESS DATA PLANS

Custom Mobile BroadbandAccess for GTA 3G Data Plan				
A discount has been applied and this plan is not eligible for any further discounts.				
3G Mobile Broadband Access Only				
Discounted Monthly Access Fee \$37.99 (76509)				
Domestic Data Allowance for Email and Internet/Intranet Browsing Unlimited				
Overage Rate Per GB NA				
National-Access Roaming \$0.002 per Kilobyte				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.				

Custom Mobile BroadbandAccess for GTA 4G Data Plan

A discount has been applied and this plan is not eligible for any further discounts.

	4G Mobile Broadband Access Only			
Discounted Monthly Access Fee	\$37.99 (84356)			
Domestic Data Allowance for Email and Internet/Intranet Browsing	Unlimited			
Overage Rate Per GB	NA			
National-Access Roaming \$0.002 per Kilobyte				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Included each month is a 5 GB usage allowance with no overage charges. Should a customer exceed 5 GB of data usage within a given month, Verizon				

Wireless reserves the right to limit data throughput speeds for the remainder of that month.

Custom Flat Rate Mobile Broadband - Government Government Subscribers Only This plan is not eligible for monthly access fee discounts.			
Monthly Access Fee	\$34.99 (99716)		
Domestic Data Allowance*	Unlimited		
Overage Rate per KB	NA		

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

Custom Mobile Broadband Plan II – Government Government Subscribers Only				
This plan is not eligible for monthly access fee discounts.				
Monthly Access Fee \$44.99 (99717)				
Domestic Data Allowance Unlimited				
Overage Rate Per KB	NA			

. NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections

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on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

Data Packages for Feature Phones and Smartphones

The Data Packages are eligible for monthly access fee discounts and promotions, when available¹

Monthly Access Per Line when added to an eligible voice plan	Data Allowance	Rate After Allowance	Optional Business Email Feature Compatible with server based email solutions
N/A	-0-	\$1.99 per MB	N/A
<mark>\$10.00</mark> (77810)	75 MB	\$10.00 per each additional 75 MB of usage	N/A
\$12.00 ¹ (Basic Devices Only)	300 MB	\$15.00 per each additional GB of usage	N/A
\$30.00 \$23.10 ^{2,3} (Smartphone 76375) (Basic 76381)	2 GB ²	\$10.00 per each additional GB of usage	\$15.00

Notes: Current coverage details can be found at <u>www.verizonwireless.com</u>. See attached Calling Plan and Feature Details for important information about calling plans, features and options.. ¹The \$12.00/300MB data package for Basic Devices can be added to a voice only price plan with a monthly access fee of \$15.99 or higher, this feature cannot be activated on a Smartphone Device. ²The \$30.00/2GB data package is eligible for a monthly access fee discounts when combined with select Business calling plans ³Smartphone Subscribers require a data package with a minimum allowance of 2GB. Personal Email Feature is included with all data packages contained herein.

Mobile BroadbandAccess Calling Plan for Tablet/Netbook Devices				
A discount has been applied and this plan is not eligible for any further discounts.				
4G Mobile Broadband Access Only				
Discounted Monthly Access Fee	\$29.99 (89672)			
Domestic Data Allowance for Email and Internet/Intranet Browsing 2 GB Pooled				
Overage Rate Per GB \$10.00				
National-Access Roaming \$0.002 per KB				
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. This plan will only				
pool allowances with subscribers on the 4G Mobile BroadbandAccess 2 Gigabyte Pooled Plan for Tablet/Netbook Devices.				

Mobile Broadband for GTA Shared Data Plans						
The plans below reflect the monthly access charge discount. No additional discounts apply.						
Mobile Broadband for GTA Shared Data Plans Tablets, Netbooks, USB Modems, Notebooks, Dedicated Mobile Hotspots, and Verizon Jetpacks						
Monthly Access Fee (Pre-Discount)	\$30.00 (ASH-88514) (PSH-88560)	\$50.00 (ASH-88516) (PSH-88563)	\$80.00 (ASH-88517) (PSH-88562)			
Monthly Access Fee (21% Discount Applied)	N/A	\$39.50	\$63.20			
Monthly Data Allowance (Shared)	2 GB	5 GB	10 GB			
Rate After Allowance	\$10.00 per GB					
Notes: Current coverage and speed details can be found at www.verizonwireless.com. See attached Verizon Wireless Plan and Feature Details for important information about calling plans, features and options. 4G service requires 4G Equipment and 4G coverage. *Monthly access fee discounts on these plans are only available to Government Subscribers. Sharing is available only among Government Subscribers to Mobile Broadband for GTA Shared Data Plans. Good for Enterprise is available for tablets at no charge on the 5GB and 10GB plans and for \$15.00 per month on the 2GB plan.						

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(Domestic) BlackBerry/Smartphone Data Plan for GTA: Government Subscribers Only						
The calling plan below reflects the monthly access charge discount. No additional discounts apply.						
BlackBerry/Smartphone Data Plan for State of Georgia						
Monthly Access Charge	\$35.43 (73994 / 74002)					
Domestic Data Allowance for Email and	Unlimited					
Internet/Intranet	Uninnited					
Domestic Voice Per Minute Rate	\$0.12					
Domestic Mobile to Mobile Minutes	Unlimited					
Other Domestic Data Services/Per Minute Rate	\$0.25 per minute					
Domestic Text/Picture/Video Messages	Unlimited					
Unlimited Domestic Push to Talk Plus	Included					
Domestic Long Distance	Included					
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.						
Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes			
Monthly Access Charge	\$37.99	\$59.99	\$99.99			
, , , , , , , , , , , , , , , , , , ,	(90238)	(90240)	(90241)			
Shared Domestic Data Allowance	5GB	10GB	20GB			
Overage Per Gigabyte \$8.00 Per Gigabyte						
Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end						
of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other						
lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the						
billing cycle following the change request. Current Mobile Broadband coverage details can be found at						
www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning						
to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband						
Plans are able to share with each other.						

		(Not Available	nment Subscribe to E-Rate Eligible elect Device Type	rs e Entities.)		
Jetpacks (77555)	USBs (77555)	Netbooks/ Notebooks, LTE Internet (77555, 78045)	4G LTE Routers with data only (77555)	Verizon 4G LTE Broadband Routers with voice data only (79392)	Tablets (including Google Chromebook) (77567)	Connected Devices (78303)
\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$10.00 per device	\$5.00 per device
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	Monthly Account Access Fee with a 21%	GTA Discount (as applicable)	
Monthly Account Access	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic Data Overage
\$20.00 (90525)		2GB	
ablet & Connected Devices only		ZGB	
\$30.00 (86504)		4 GB	
\$40.00 \$31.60 (86505)		6 GB	
\$50.00 \$39.50 (86506)		8 GB	
\$60.00 \$47.40 (86507)		10 GB	
\$70.00 \$55.30 (86508)		12 GB	
\$80.00 \$63.20 (86509)		14 GB	_
\$90.00 \$71.10 (86510)	Up to 10	16 GB	—
\$100.00 \$79.00 (86511)		18 GB	-
\$110.00 \$86.90 (86512)		20 GB	_
\$185.00 \$146.15 (86513)		30 GB	
\$260.00 \$205.40 (87271)	-	40 GB	
\$335.00 \$264.65 (87272)	-	50 GB	\$15.00 per 1 GB
<u>\$410.00</u> \$323.90 (90910)		60 GB	
\$560.00 \$442.40 (90911)		80 GB	—
\$710.00 \$560.90 (90912)		100 GB	
\$185.00 \$146.15 (87184)		30 GB	
\$260.00 \$205.40 (87185)	Up to 25	40 GB	
\$335.00 \$264.65 (87186)		50 GB	
\$410.00 \$323.90 (90430)		60 GB	
\$560.00 \$442.40 (90431)	Up to 50	80 GB	_
\$710.00 \$560.90 (90429)		100 GB	-
\$1,025.00 \$809.75 (91521)		150 GB	_
\$1,400.00 \$1,106.00 (91520)	Up to 100	200 GB	_
		· · ·	
Domestic Text Messaging		Unlimited (device dependent)	
Good Mobile Messenger		\$15.00 per line (77551)	
BlackBerry Enterprise Server		\$15.00 per line (77515)	

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. MORE Everything data-only plans are not available for accounts with Smartphones or basic phones. LTE Internet (installed) devices require a data package of 10 GB or higher. Current coverage details can be found at www.verizonwireless.com. Access Charge discounts applied at the account level only. Open Development approved devices cannot be activated on MORE Everything plans. Customers subscribing to MORE Everything for Small Business Data Only Plans and non-MORE Everything for Business Data Only Plans will be billed on separate billing accounts and invoices. **Sharing:** Sharing is available only among Government Subscribers to this MORE Everything for Small Business Plans Data Only Plans. At the end of each bill cycle any unused data allowances will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Calling plan changes may not take effect until the billing cycle following the change request. Each sharing Subscriber's unused allowances will pass to other sharing Subscribers that have exceeded their GB allowance during the same monthly bill period. Text, Picture and Video messages are not eligible for sharing. Data allowances from MORE Everything for Small Business Data Only plans will not share with any non- MORE Everything for Business Data Only Plans.

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Flexible Business Plans For Basic & Smartphones

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Basic Phones*		Smartphones ¹					
Monthly Access Fee	\$35.00- \$27.65 (92731)	\$65.00 \$51.35 (92732)	\$75.00 \$59.25 (92736)	\$85.00 \$67.15 (92737)	\$95.00	\$105.00 \$82.95 (92740)		
Shared Data Allowance	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB		
Data Overage		\$10.00 per GB						
Mobile Hotspot ²		Included						
Monthly Anytime Minutes		Unlimited						
Messaging Allowance ³		Unlimited Domestic and International Messaging						
Push to Talk Plus		Additional monthly access fee per line \$5.00 per line						
Notes: Current coverage details ar	d additional plan and	feature informati	on can be found at v	www.verizonwirele	ss.com. No Domest	ic Roaming or Long		

Notes: Current coverage details and additional plan and feature information can be found at <u>www.verizonwireless.com</u>. No Domestic Roaming or Long Distance Charges. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

* Basic phones may only be added to an account with at least 1 Smartphone (bill account level).

1. Access to corporate email using BlackBerry Enterprise Server (BES) is available for an additional \$15.00 per line.

Mobile Hotspot is available on all capable devices and allows you to use your device and share data allowance with multiple Wi-Fi enabled devices.
 Unlimited Messaging from within the United States to anywhere in the world where messaging services are available.

Data Sharing: Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

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MACHINE-TO-MACHINE/ TELEMETRY PLANS

Mobile Broadband Machine-to-Machine (M2M) Share Plans Low Usage Group							
The calling plans below reflect the mo	onthly access c	harge discount.	No additi	ional d	iscounts app	oly.	
Mobile Broadband Machine-to-Machine Plans:	1 Megabyte	5 Megabytes	25 Megab		50 Megabyte	150 es Megabytes	
Domestic Shared Data Allowance Per Month	1 MB	5 MB	25 M	IB	50 MB	150 MB	
Monthly Access Charge	\$5.00 (ASH-87640) (PSH-87660)	\$7.00 (ASH-87641) (PSH-87661)	\$10.0 (ASH-87 (PSH-87	7642)	\$15.00 (ASH-87643 (PSH-87663		
Overage Rate Per Megabyte			\$1.0				
Mobile Broadband Machine-to-Ma	chine Plan	s (M2M) Sł	nare Pla	ans I	High Usa	ige Group	
Calling plans with a monthly access fee of \$34.99 and higher are eligible to receive a monthly access charge discount.							
Mobile Broadband Machine-to-Machine Plans:	250 Megaby	tes 1 Giga	byte	5 G	igabytes	10 Gigabytes	
Domestic Data Allowance Per Month	250 MB	1 G	В		5 GB	10 GB	
Monthly Access Charge (Pre-Discount)	\$20.00 (ASH-87645) (PSH-87665)	· ·	7646)	\$50.00 (ASH-87647) (PSH-87671)		\$80.00 (ASH-87648) (PSH-87673)	
Monthly Access Charge (21% Discount Applied)	N/A	N/A	A	\$	39.50	\$63.20	
Overage Rate Per Megabyte			\$0.0	15			
					-		
Sharing Please Note: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. <u>Customers subscribing to Mobile Broadband M2M Profile Share Plans</u> will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans. Note: ¹ A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.							

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3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan: Government Subscribers Only

The data plan below reflect the	monthly access fee discount. No additional discounts apply.
3G/4G M2M Wireless Backup Router Plan	
Monthly Access Fee (non-pooled)	\$10.00 (86847 ₃ G/86848 ₄ G)
Domestic Data Allowance Per Month	25 MB
Share Option	N/A
Domestic Overage Rate Per GB	\$10.00 per GB
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)
International Roaming	N/A. Verizon Wireless network only.

Public Sector Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans:							
Government Subscribers Only							
The calling plans below reflect the monthly access charge discount. No additional discounts apply.							
Public Sector Mobile Broadband 5 Gigabytes 10 Gigabytes 20 Gigabytes							
Monthly Access Charge	\$37.99 (90232)	\$59.99 (90234)	\$99.99 (90235)				
Shared Domestic Data Allowance5GB10GB20GB							
Overage Per Gigabyte		\$8.00 Per Giga	byte				
Note: This plan is available for domestic data of each bill cycle, any unused data allowance other lines on the same account beginning wit the billing cycle following the change re <u>www.verizonwireless.com</u> . Netbook, Smartpho activations on these service plans require 4G able to utilize existing 3G devices. The 5GB, re each other.	is for lines sharing on h the line with the low equest. Current Mo one, and Tablet device LTE devices. Existing	the same account will est overage need. Plan bile Broadband cover s are not eligible for Mot customers transitioning	be applied to the overages of the changes may not take effect until age details can be found at bile Broadband M2M pricing. New to one of these service plans are				

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ADDITIONAL WIRELESS SERVICES

		One Talk Solution	on: Desk Phone/Mobi	le Client				
Price Plan Type			vel Plans		Account Level Plans			
			Business Plans)		(e.g. Verizon Plans, More Everything)			
One Talk Primary MDN	\ \		y Access		Monthly Access			
One Talk Price Plan (100 MB Data One Talk Feature)		0.00 5.00		N/A \$15.00			
One Talk Line Access Charge			J/A		\$10.00 (96029)			
	One		Receptionist (AR) /H	lunt Gro				
Each One Talk solu					Group at no cost per Customer.			
			vel Plans		Account Level Plans			
Price Plan Type			Business Plans)		(e.g. Verizon Plans, More Everything)			
One Talk Primary MDN			y Access		Monthly Access			
One Talk AR/HG Price Plan (100) MB Data)		0.00		\$0.00			
One Talk AR/HG Feature			0.00		\$10.00			
One Talk AR/HG Line Access C	harge		I/A dditional Devices		\$10.00 (96030)			
per Government Subscriber line			as follows: Up to 2 desk	phones	and up to 5 mobile clients; limit one (1) MDN			
Primary One Talk MDN Device	Desk Ph	one ¹	Mobile Client ² (Includes Smartphones and	Tablets)	Auto Receptionist/ Hunt Group			
Additional devices per MDN:	\$0.00 for	additional devices	\$0.00 for additional de					
Monthly Access	(excluding S with One Ta	Smartphone devices alk Dialer client)	(excluding Smartphone devices with One Talk Dialer client)					
phone or Smartphone).		-			e moved to a different One Talk device (i.e. de			
credit card POS solutions, or Secu coverage. When outside of the 4G voice and SMS messaging capabili can be added as an additional devi client), wireless and WiFi tablets; lii	rity Systems LTE covera ties with no ce per MDN mit five (5) to Mobile clien	 4G LTE Coverage: \$ age area and without 30 One Talk features avai ²Mobile Client eligible tal per MDN (including 	Similar to Advanced Calling G or WiFi service, the dev lable to the user. Mobile c e devices (includes devices primary device). Not curr	g, One Ta ice operat client is th s from oth rently ava	es. One Talk is not compatible with Fax machine alk calls drop if either party leaves Verizon 4G LT tes as a standard device (1X calling) with standar e One Talk client. ¹ One (1) additional Desk Phor her carriers); Smartphones (without One Talk Dial ilable for Smartphone devices with One Talk Dial nal information regarding One Talk please vis			

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	TT+ : Government Subscribers Only lus service is required.
	igible for any further discounts.
Product	Monthly Access
LMR Channel per account	\$0.00 (590921)
Notes: Customer may have multiple channels.	``````````````````````````````````````
LMR FI	EATURE Only
(When added to a Basic/	(Smartphone Device with PTT+)
Basic/Smartphone Devices (FEATURE)	\$4.50 (85280)
Notes: LMR cannot be added to any device without Domestic Pus	· · ·
LMR License bun	ndled with PTT+ License
Tablet	\$8.25 (600952)
Inter-carrier (any device)	\$8.25 (600954)
3rd Party Web (HTML) API Client	\$8.25 (600953)
information about calling plans, features and options. Land Mobile PTT+, Customer needs a PTT+ feature (or a software license for t (IP) link is required to connect Verizon's PTT+ service with the cus Mobile Radio for PTT+ Customer consents to the tracking of Land tracking from all users and affected persons. No guarantee of accus	ireless.com. See attached Calling Plan and Feature Details for important Radio (LMR) Interoperability works with all PTT+ capable devices. To use tablets and dispatch) and a PTT+ compatible device. An Internet Protocol stomer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ equipment and must obtain authorized consent to racy of information transmitted, disclosed, displayed or otherwise conveyed oheric conditions, inaccurate ephemeris data and other factors associated

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	Canvas		
Canvas is a service that helps you replace pap	per forms and processes with e	efficient mobile business ap	ps and forms to save money
and time on data collection. Canvas offers 3			n only select one of the plans
at a time (e.g. cannot mix plans on the same			
Item Name	Canvas Startup	Canvas Business	Canvas Professional
Number of Users Supported	1-5	Unlimited	
Monthly Service Fee Annual Service Fee	\$15.00 (585853)	\$25.00 (585855	
Allitudi Service Fee	\$156.00 (585854) Canvas Features	\$264.00 (585856) \$372.00 (383838)
Features	Startup	Business	Professional
Form Submissions	Unlimited	Unlimited	Unlimited
3 rd Party Cloud Integration	\checkmark	\checkmark	\checkmark
App Builder	\checkmark	\checkmark	\checkmark
PDF Designer	\checkmark	\checkmark	\checkmark
Email/Chat Support	\checkmark	\checkmark	\checkmark
Mobile and Web Editing		\checkmark	\checkmark
Phone Support		\checkmark	\checkmark
Dispatch		\checkmark	\checkmark
Submission Status		\checkmark	\checkmark
HIPPA Compliance		\checkmark	\checkmark
Dedicated Support Representative			\checkmark
Dispatch Scheduling			\checkmark
Advanced Password Management			\checkmark
Webservices			\checkmark
Work flow			\checkmark
Canvas Connect			\checkmark

Notes: Products shown or referenced are provided by Canvas, a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Canvas can connect to several different systems including cloud based and server based applications. Customer may purchase Canvas licenses and services ("Canvas Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Canvas Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Canvas Services are manufactured by Canvas Solutions, Inc. Any license for Canvas Services must be obtained directly from Canvas either upon purchase or installation of the Canvas Services. Canvas Services are subject to Canvas' terms and conditions and can be viewed here: https://www.gocanvas.com/content/about-us/policy/. Verizon Wireless will direct Canvas to fulfill Customer's Canvas Services order. Customer support for Canvas Services must be obtained directly from Canvas Solutions, Inc.. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Canvas Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Canvas representatives.

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IBM[®] MaaS360[®] Enterprise Mobility Management (EMM)

Unified Endpoint Management (UEM)

IBM MaaS360 Unified Endpoint Management License Fees

A discount has been applied. IBM MaaS360 UEM Licenses and services are not eligible for any further discounts.

IBM MaaS360 UEM offers a comprehensive, highly secure platform that manages and protects Devices and Things (smartphones, tablets, laptops, desktops,), People and Identity (authentication, authorization, Single Sign On, secure use access), Apps and Content combined with cognitive technology.

	Subscription License Bundle: p One (1) license per de			Subscription License B (One (1) license per single use		
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Essential	EMM Essentials Suite Per Device License SKU: D1P3GLL (Monthly/Annual)	\$2.25 (598456)	\$27.00 (598455)	EMM Essentials Suite Per User SKU: D1P3ILL (Monthly/Annual)	\$4.50 (598463)	\$54.00 (598464)
Deluxe	EMM Deluxe Suite Per Device License SKU: D1P3LLL (Monthly/Annual)	\$3.75 (598457)	\$45.00 (598458)	EMM Deluxe Suite Per User License SKU: D1P3NLL (Monthly/Annual)	\$7.50 (598465)	\$90.00 (598466)
Premiere	EMM Premier Suite Per Device SKU: D1P3RLL (Monthly/Annual)	\$4.69 (598459)	\$56.25 (598460)	EMM Premier Suite Per User License SKU: D1P3TLL (Monthly/Annual)	\$9.38 (598467)	\$112.50 (598468)
Enterprise	EMM Enterprise Suite Per Device SKU: D1P3WLL (Monthly/Annual)	\$6.75 (598461)	\$81.00 (598462)	EMM Enterprise Suite Per User License SKU: D1P3YLL (Monthly/Annual)	\$13.50 (598469)	\$162.00 (598470)
				ense Options	Monthly	Annual
License Typ		Dese	cription/SK	U	Cost	Cost
Laptop Location	Laptop Location SKU: D1AM8LL (Monthly	/Annual)			\$0.38 (598471)	\$4.50 (598472)

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	E	60 UEM License Type Included Features by License				
Feature	Functionality	Essential	Deluxe	Premier	Enterprise	
Device Management	Manage smartphones, tablets & laptops featuring iOS, Android, Windows 10 Mobile, Windows 7, Windows 10 & macOS	~	~	~	~	
App Management	Deploy custom enterprise app catalogs Blacklist, whitelist & require apps	~	~	~	~	
Patch and Update Management	Identify & report on missing OS patches Schedule distribution and installation of Windows OS & macOS patches	~	~	~	~	
Identity Management	Single sign-on & touch access Conditional access to trusted devices Identity federation with apps	~	~	~	~	
Advisor	Improve IT operational efficiency by applying best practices & learning from industry & peer benchmarks	~	~	~	~	
Container App	A separate, corporate mobile workplace for iOS, Android & Windows Productivity apps for work in one place	~	~	~	~	
Mobile Expense Management	Monitor mobile data usage with real-time alerts Set policies to restrict or limit data & voice roaming	~	~	~	~	
Secure Mobile Email	Contain emails, attachments & chat to prevent data leakage Enforce authentication, copy/paste & forwarding restrictions FIPS 140-2 compliant, AES-256 bit encryption for data at res	×	~	~	~	
Secure Mobile Chat	Contain all chat mobile conversations and data Establish quick connections via corporate directory lookup	×	~	~	~	
OS VPN	Leverages the hosted MaaS360 Certificate Authority to issue authentication certs Deployed alongside your corporate VPN solution	×	×	~	~	
Secure Browser	A feature-rich web browser for secure access to intranet sites Define URL filters & security policies based on categories Block known malicious websites	×	×	~	~	
Gateway for Browser	Enable MaaS360 Secure Mobile Browser to access enterprise intranet sites, web apps & network resources Access seamlessly & securely without needing a VPN session on mobile device	×	×	~	~	
Content Management	Enforce authentication, copy/paste & view-only restrictions	×	×	~	~	

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Gateway for Documents	Secure access to internal files: e.g., SharePoint & Windows File Share	×	×	✓	✓
App Security	Enforce authentication & copy/paste restrictions	×	×	✓	✓
Gateway for Apps	Add per app VPN to Application Security to integrate behind-the-firewall data in private apps	×	×	~	~
Mobile Document Editor	Create, edit & save content in a secure, encrypted container	×	×	×	~
Mobile Document Sync	Restrict copy/paste & opening in unmanaged apps Store content securely, both in the cloud & on devices	×	×	×	~
Mobile Threat Management	Detect and analyze mobile malware on compromised devices Automate remediation via near real-time compliance engine Take action on jailbroken/rooted devices over- the-air	×	×	×	✓

Notes. Customer may purchase IBM MaaS360 software licenses and services ("IBM MaaS360 Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the IBM MaaS360 Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. IBM MaaS360 Services are manufactured by International Business Machines Corporation, Inc. Any license for IBM MaaS360 Services must be obtained directly from IBM MaaS360 either upon purchase or receipt of notification from IBM of access to IBM MaaS360 Services. IBM MaaS360 Services are subject to IBM MaaS360's terms and conditions and can be viewed here: http://www-03.ibm.com/software/sla/sladb.nsf/sla/saas. Verizon Wireless will direct IBM MaaS360 to fulfill Customer's IBM MaaS360 Services order. Customer support for IBM MaaS360 Services must be obtained directly from International Business Machines Corporation, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to IBM MaaS360 Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate IBM MaaS360 representatives.

Zipit Now Messaging Solution*

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Please note a separate agreement must be negotiated and executed between the Customer and Zipit Wireless for the services* it will provide.

provide.		
Monthly Access Fee	\$15.00 (86024)	
Optional Feature Access Fee	N/A	
Domestic MB Allowance	35 MB	
Overage Rate Per MB	\$0.10 MB	
Home Airtime/Min. Rate	N/A	
Domestic Text Messages	Standard Rate	
Domestic Long Distance ¹	Included	

NOTE: Current coverage details can be found at <u>www.verizonwireless.com</u>. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the monthly megabyte allowance is lost. This plan is not eligible for pooling or sharing of the megabyte allowance. *Please note installation, maintenance, warranty, customer service, billing, and pricing of Zipit equipment are provided separately, directly through Zipit Wireless.

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Please note: that these plans are being offered as Choop Market. Contingent upon execution of a Blanket Purchase Agreement between the parties. The plans below are Not eliqUble for discounds. Image: Status Image: Status Messaging Allowance Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient) Unlimited \$0.00° (83431) (For Public Safety/First Responders Only as (standard text messaging rates apply for Recipient) \$0.00° (83432)	Entorpriso Mossaging Dlans				
The plans below are Not eligible for discourts. Messaging Allowance Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient) Per Message After Allowance (For Public Safety/First Responders Only as defined below') \$0.00° (83431) 100,000 \$200.00 (83432) \$0.02 Unlimited 500.00° (83433) - - \$2100 Monthly Access Unlimited plans only available to Public Safety/First Responders Classified with the following MACS (omerly SIC) Codes: - \$2100 Out					
Messaging Allowance Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient) Per Message After Allowance Unlimited \$0.00° (83431) 100,000 \$200.00 (83431) 100,000 \$200.00 (83431) 100,000 \$200.00 (83432) "The 50.00 Monthly Access Unlimited 0.002 \$50.000 (83433) "The 50.00 Monthly Access Unlimited 0.0210 Arbitrop Protection 0.02110 Arbitrop Protection 0.02110 Other Jacise, Public Safety /First Responders classified with the following MAICS (omerly SIC) Codes: 0.02110 Other Jacise, Public Arbitrop Protection 0.02110 Other Protection 0.02110 Other Protection 0.02110 Other Protection 0.02110 Other Jacise, Public Safety ison Public Saf					
(For Public Safety/First Responders Only as defined below") \$0.00° (83431) 100,000 \$200.00 (83432) \$0.02 Unlimited \$500.00 (83432) - The 500 Monthy Access full-inited plan is only available to Public Safety / First Responders classified with the following NAICS (formerly SIC) Codes: - 92120 File Protection - 1000000000000000000000000000000000000		Enterprise Messaging Monthly Access (standard text messaging rates apply for	Per Message After Allowance		
100,000 \$200.00 (83432) \$0.02 Unlimited \$500.00 (83433) The \$000 Monthy Access Unlimited plan is only available to Public Safety / First Responders classified with the following NAICS (formerly SIC) Codes: 922110 Courts 922110 Courts 922110 Courts 922120 Dolice Protection 922120 Courts 922100 Courts Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering and speed of service limitations on publicly accessible Internet messaging gateways. Verizon Wireless Enterprise Messaging service allows enterprise accounts to send aggregate text messages to tothe verizon Wireless subscribers volume limitade to these proteicher measures. 2. REOUIREMENTS AND RESTRICTIONS: Enterprise Messaging for Public Safety is only available to customers approved by Verizon Wireless that quality or alloss enterprise dessaging can only be used to send messages to Verizon Wireless and Customer agrees that I will send messages only to subscriber software shall esafting a public process of the effective gate set and the set as a scope of Customer's messages, inder some stage stage and the date of a subscriber's optimic customer's message in (formas subscriber's ofthen cause and scope of Customer's message) and entities of the nature and scope of Customer's message in gender stores with acceutable files or antihum of a northis form the date of a subscriber's optimic customer's messagas,		\$0.00* (83431)			
Unlimited \$500.00 (83433) "The \$0.00 Monthly Access Unlimited plan is only available to Public Safety / First Responders classified with the following NAICS (formerly SIC) Codes: 621910 Anbulance Services 922120 Olice Protection 922120 Dice Protection 922120 Olice Protection 922120 Olice Protection 922120 Olice Protection 922100 File Protection 922100 Olice Protection 922100 Olice Protection 922100 Clice Protection Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering and speed of service limitations on publicly accessible internet messaging galeways. Verizon Wireless Interprise Messaging for Public Safety is only available to customers approved by Verizon Wireless to other Verizon Wireless subscribers will erducing potential delays related to these protective measures. 1. 2. REQUIREMENTIS AND RESTRICTIONS: Enterprise Messaging for Public Safety is only available to customers approved by Verizon Wireless that qualify as Customer must have at least five (3) active. Government Subscriber's customer Wireless will provision a PIDI Mobile Phone (described below) and provide access to the Enterprise Messaging for Dubli Safety is only available to customer's messaging and participation and timation and timatin the date of a subscriber's custond'maressages, timotima subsc	,	\$200.00 (83432)	\$0.02		
The \$0.00 Monthly Access Unlimited plan is only available to Public Safety / First Responders classified with the following NAICS (formerty SIC) Codes:			¢0.02		
messages to Verizon Wireless subscribers and Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging: and any financial obligations ("Standard Messaging Charges Apply) associated with the messaging: b) maintaining opt-in records for a minimum of 6 months from the date of a subscriber's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with Mobile Marketing Association (MMA) guidelines (www.mmaglobal.com). Customer can use compatible, properly configured SNPP, WCTP, XML and SMTP messages per second to subscribers. Provision of the EMAG service does not obligate Verizon Wireless to support variations of these protocols, whether those variations are optional within the published protocols or authorized or unauthorized variations to the published protocols. Customer agrees that: a) its messaging will comply with applicable industry guidelines (e.g. MMA's Best Practices and CTIA's Wireless Content Guidelines) and Verizon Wireless content (www.verizon.com/contentploi/y) standards as they may updated from time to time; b) it will not send messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge; c) it will not instali, deploy, or use any hardware, firmware, software or other technology or technique to circumvent Verizon Wireless' messaging or advertise, promote, distributed or use objectionable material in connection with Enterprise Messaging (for purposes of the Contract, objectionable material includes, but is not limited to material that: (i) is prohibited by any applicable law, rule or regulation, (ii) contains anything that is obscene or indecent or anything with strong sexual, explicit or erotic themes or that li	 922120 Police Protection 922160 Fire Protection 922190 Other Justice, Public Order, and Safety Activities 1. ENTERPRISE MESSAGING: In order to protect our network and safeguard subscriber privacy from unsolicited (spam) or objectionable text messaging, Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering and speed of service limitations on publicly accessible Internet messaging gateways. Verizon Wireless Enterprise Messaging service allows enterprise accounts to send aggregate text messages to other Verizon Wireless subscribers while reducing potential delays related to these protective measures. 2. REQUIREMENTS AND RESTRICTIONS: Enterprise Messaging for Public Safety is only available to customers approved by Verizon Wireless that qualify				
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BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS.

5. CUSTOMER'S ENTERPRISE MESSAGING CONTACT: Customer agrees to provide contact information including a phone number and email address to Verizon Wireless of an Enterprise Messaging contact or contacts, who shall be available during business hours and any other time period that Customer utilizes Enterprise Messaging for the purpose of assisting to resolve service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen days prior.

6. PILOT MOBILE PHONE: Verizon Wireless shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as Verizon Wireless must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify Verizon Wireless if the phone is lost, damaged or stolen and Verizon Wireless reserves the right to charge Customer for replacement phones.

7. IP ADDRESSES: Enterprise Messaging will be available for up to fifteen public static IP addresses for each messaging protocol the Customer uses. Customer's Authorized Enterprise Messaging Contact, shall provide the IP addresses and updates to the addresses in writing on a form provided to Customer by Verizon Wireless. Dynamic IP addresses and IP address ranges are not permitted.

8. TERMINATION OF SERVICE: VERIZON WIRELESS CAN, WITH NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF THE ENTERPRISE MESSAGING SERVICE OR EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS CONTRACT OR FOR GOOD CAUSE which shall include, but is not limited to: (a) breaching these terms or the Contract; (b) spamming or other abusive messaging; (c) using Enterprise Messaging in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to these terms; (e) any governmental body of competent jurisdiction suspends or terminates your service or institutes a requirement, ruling or regulation that conflicts with these terms; or (f) operational or other governmental reasons.

Verizon Wireless' Enterprise Messaging Terms of Service (Government)

Verizon Wireless' Enterprise Messaging Access Gateway platform and portal ("EM AG") allows government customers ("Customer") to send high volumes of text messages. This agreement is between Customer as our subscriber and Verizon Wireless ("VZW") and it sets forth the tell111s and conditions under which Customer agrees to use and VZW agrees to provide access to EMAG. By using EMAG, Customer accepts these Tell11s of Service ("TOS"), which may be modified by VZW from time to time.

1. Enterprise Messaging. EMAG is a VZW service available for a monthly access fee that provides access to EMAG. Customer may use EMAG to send short message service ("SMS") and/or multimedia messaging service ("MMS") messages, as applicable, to VZW subscribers and to subscribers on most domestic wireless carriers; *provided, however*, that inter-carrier messaging requires additional provisioning, is subject to message size, message throughput requirements, and delivery of A2P traffic may also be impacted by an another carrier's SPAM policy. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic. Customers must have a valid Blanket Purchase Agreement with at least five (5) active Government lines requirement. Customer is solely responsible for monitoring its messaging operations. Customers using the EMAG Portal must provide a user JD and password and must safeguard the Portal credentials and prevent unauthorized use. VZW has the right to alter or not offer the EMAG service in part or at all.

2. **Term and TOS Termination.** The term of this TOS shall be one year from the date the Customer signs the TOS ("Effective Date"). The TOS shall automatically renew for additional terms of one (I) year each unless either Party shall give notice of cancellation at least thirty (30) days prior to the expiration of the original term or any renewal term or the TOS or service is otherwise terminated as per the tem1s of this TOS. Either party may terminate this TOS upon thirty (30) day's written notice to the other party for any reason. Fees are payable on a monthly basis and subject to increase upon thirty (30) days' notice to the Customer. Upon termination by the Customer, fees are due and payable up to the end of the month of termination.

3. Intellectual Property. VZW owns all rights, including intellectual property rights, in EMAG and its

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components, software, tools, portal, documentation, and other materials relating thereto, including modifications, updates, revisions or enhancements. All rights not explicitly given are reserved by VZW.

License Rights and Restrictions. Subject to the TOS and all documentation provided by VZW, VZW grants 4. to Customer a personal, revocable, limited, nonexclusive, non-transferable, non-sublicensable license during the Term to access and use EMAG solely to send text and picture messages for internal business use. Customer will not, and will not allow any Third Party to, (a) modify, copy, or otherwise reproduce EMAG in whole or in part; (b) reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code form or structure of any of the elements used in EMAG; (c) provide, lease or lend EMAG in whole or in part to any Third Party; (d) remove any proprietary notices or labels displayed on EMAG; (e) modify or create a derivative work of any part of EMAG; (f) use EMAG for any unlawful purpose; (g) use EMAG for any high risk or illegal activity; (h) use EMAG in contravention of any of VZW's policies, procedures, rules or guidelines provided or made available by VZW or use EMAG in such a way that it interferes with, disrupts, damages, or accesses in an unauthorized manner the servers, networks, or other propeltics or services of VZW; (i) export or re-export EMAG without the appropriate U.S. or foreign government licenses; U) incorporate or combine EMAG in whole or in part with any open source software in such a way that would cause EMAG, or any polition thereof, to be subject to all or part of the license terms of such open source software; or (k) provide access to or use of EMAG to any Third Party or sublicense any rights in EMAG to any Third Party. Customer is not entitled to resell the EMAG services without the express written approval of VZW.

5. Content. Customer is solely responsible for its content it transmits through EMAG (or use by any person or entity Customer pelmits to access EMAG). Customer agrees that its messaging will comply with applicable industry guidelines (e.g. Mobile Marketing Associate's best practices for messaging, and CTIA's Messaging Principles and Best Practices) and VZW content standards (attached hereto as Exhibit "A"), which may updated from time to time ("Messaging Guidelines"). Customer will not send any unsolicited bulk commercial messages (*i.e.*, spam), "phishing" messages intended to access private or confidential information through deception, other forms of abusive, harmful, or malicious, unlawful, or otherwise inappropriate messages, messages which required an opt-in that was not obtained, messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge, and as otherwise set folth in the Messaging Guidelines or as determined by VZW, in its sole discretion. Customer will not transmit any messages that would violate any federal, state or local law, court order, regulation or the Messaging Guidelines. Customer will cooperate with VZW and/or any governmental authority in investigating any violation or prohibited use of EM/G.

6. **Consent Requirements.** Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a recipient's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, EN D, CANCEL, UNSUBSCRIBE or QUIT in compliance with the Messaging Guidelines. Customer will send messages that require opt-in consent only to those recipients that have affirmatively opted in to receive such messages. Although VZW may provide in the Portal a way to manage lists of opt-out records, it is up to the Customer to obtain the consents and maintain proper records and VZW accepts no responsibility for consents and retention of such records.

7. **HIPAA.** EMAG is not designed for secure transmission or storage of personal healthcare information. Customer will not use EMAG to store or transmit Protected Health Information (PHI) as defined in the Health Insurance P01tability & Accountability Act of 1996 and the Health Information Technology for Economic and

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Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). If Customer is a Covered Entity or a Business Associate as defined by HIPAA, Customer will not use EMAG to store or transmit PHI. To learn more about HIPAA, go to: http://www.hhs.gov/ocr/privacv/hipaa/understanding/indcx.html.

8. **Fees.** Customer will pay monthly to VZW the amount in the below chart for each SMS and/or MMS sent through EMAG. The billing and payment terms set forth in Customer's Government agreement with VZW will apply to the EMAG charges set forth on your VZW bill. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic. VZW reserves the right to increase pricing upon thirty (30) days' notice.

Enterprise Messaging (Open Market)

Please note that these plans are being offered as Open Market.

Contingent upon execution of a Blanket Purchase Agreement between the patties

	Text Only Plans (SMS)	
Monthly Message Allowance	Monthly Access Fee (standard text messaging rates apply for Recipient)	Per Message Rate After Allowance
15,000	\$50	\$0.01
100,000	\$200	\$0.01
500,000	\$975	\$0.01
1,000,000	\$1,850	\$0.01
5,000,000	\$9,000	\$0.005
	Text and Multi-Media Plans (SMS/MMS Plans)	
Monthly Message Allowance	Monthly Access Fee (standard text messaging rates apply for Recipient)	Per Message Rate After Allowance
15,000	\$100	\$0.02
100000	\$400	\$0.02
500,000	\$1,950	\$0.02
1,000,000	\$3,700	\$0.02
5,000,000	\$18,000	\$0.01

9. **Pilot Mobile Phone.** VZW shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as VZW must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify VZW if the phone is lost, damaged or stolen and VZW reserves the right to charge Customer for replacement phones.

10. Security and Unauthorized Code. Customer will comply with VZW's information security requirements available at <u>http://www.verizon.com/suppliers</u> (or successor website) as updated from time to time. Customer will implement and maintain effective administrative, physical and technical security controls to protect VZW's assets, network and other facilities, information and EMAG that Customer accesses or uses. Customer will design, develop, build, operate and maintain your access to EMAG to sufficiently prevent the transmission of Unauthorized Code and mitigate security threats, including, but not limited to, unauthorized access, use or fraud. Customer will not send or introduce any Unauthorized Code to EMAG, VZW's network or my other

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VZW system or facility. Customer will not use EMAG, or permit any Third Party to use EMAG, to engage in any fraudulent, illegal, or unauthorized use. Customer will continually monitor for the presence of any Unauthorized Code. In the event you detect the presence of any Unauthorized Code, Customer will: (a) notify VZW in writing the same day the Unauthorized Code is detected; (b) promptly remove the Unauthorized Code; and (c) promptly remedy any condition caused by the Unauthorized Code. VZW may audit your use of EMAG. Should such audit request be denied, or should the audit reveal a violation of applicable laws, regulations, policies or procedures, or this TOS, VZW may immediately terminate this TOS and your use of EMAG. "Unauthorized Code" means any virus, Trojan horse, worm, rootkit, back door, trap door, time bomb, drop-dead device, timer, clock, counter or other limiting routine, as well as any other instructions, designs, software routines, or hardware components designed to: (a) disable, erase, or otherwise harm software, hardware, data, text or any other information stored in electronic form; (b) cause any of the foregoing with the passage of time; or (c) place a program or hardware under the positive control of a Third Party other than an owner or licensee of the program or hardware.

11. **Certification Tests.** VZW may conduct certification tests in its sole discretion. Customer will pass such cellification tests furnished by VZW prior to using EMAG. If Customer fails any such certification tests, then VZW may, in its sole discretion, refrain from providing Customer with access to EMAG.

12. **Data Retention and Access.** VZW provides access to the metadata relating to the messages (time/date/sent/received) for up to one year. For messages sent or received over the EMAG APIs, VZW provides Customer access to messaging content for up to fourteen (14) days after which time it is deleted. For messages sent or received over the P01lal, Verizon retains Customer message content for sixty (60) days after which time it is deleted

13. **Customer Contact.** Customer will provide to VZW contact information including a phone number and email address of an EMAG contact(s), who shall be available during business hours and during such time as Customer utilizes EMAG to assist with the resolving of service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen days prior.

14. **Termination of Service.** VZW CAN, WITHOUT NOTICE, LIMIT, SUSPEN D, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS TOS OR FOR GOOD CAUSE, which shall include, but is not limited to: (a) breaching this TOS or Customer's Government agreement with VZW; (b) spamming or other abusive messaging; (c) using EMAG in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contraly to this TOS; (e) any governmental body of competent jurisdiction suspends or terminates Customer's service or institutes a requirement, ruling or regulation that conflicts with this TOS; or (f) operation al or other governmental reasons.

15. Service Limitations. VZW may establish limits on the use of EMAG, including, but not limited to, the number of messages sent over a limited time period (i.e., per minute, hourly and daily), the number of active connections, and recommended connections per group, as set out in our User's Guide (available on the EMAG Portal) which may be updated form time to time. VZW provides no service level commitments or quality of service standards for EMAG. VZW will provide to Customer maintenance, technical and support services for EMAG, as determined by VZW in its sole discretion. VZW may extend, enhance, or otherwise modify EMAG at any time and for any reason without notice. There are limitations to wireless messaging wllich by their nature do not permit or may delay the delivery of text messages. These limitations include, but are not limited to, network limitations, when a wireless phone is not in range of one of our transmission sites or those of another company that carries our customer calls, insufficient network capacity, interference clue to subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Further, VZW does not own or control all of the various facilities and communications lines between a Customer's site and VZW's EMAG access point. Experience by carrier and region may cause the experience to vary.

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Due to these limitations and the limitation in the number of messages that can be sent, EMAG SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS. VZW reserves the right to block any messaging traffic that violates this TOS or harms or may harm VZW, EMAG or our assets, network or facilities.

- 16. Disclaimer and Limitation of Liability. EMAG IS PROVIDED ON AN "AS IS" BASIS AND CUSTOMER'S USE OF EMAG IS ITS SOLE RESPONSIBILITY. VZW (AND ITS OFFICERS, EMPLOYEES, PARENTS, SUBSIDIARIES AND AFFILIATES), ITS THIRD PARTY LICENSORS, PROVIDERS VENDORS AND SUPPLIERS, DISCLAIM ANY AND ALL WARRANTIES FOR EMAG OR TEXT MESSAGE DELIVERY, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLJED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, NONINTERFERENCE, AND THOSE ARISING FROM COURSE OF DEALING, COURSE OF TRADE, OR ARISING UNDER STATUTE. VZW DOES NOT WARRANT THAT EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VZW SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE EMAG, FOR ANY CONTENT, AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED. NEITHER PARTY, NOR ITS AGENTS OR VENDORS, SHALL BE LIABLE TO THE OTHER PARTY, ITS EMPLOYEES, AGENTS OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES. IN THE EVENT OF ANY BREACH BY VZW DUE TO TOS, VZW'S LIABILITY TO CUSTOMER SHALL NOT EXCEED THE AMOUNT PAID TO VZW BY CUSTOMER PRIOR TO TOS DURING THE PREVIOUS THREE MONTHS.
- 17. **Miscellaneous.** Customer will not resell or aggregate EMAG or allow Third Parties to use or access EMAG without prior written permission from VZW. This TOS supplements Customer's Government agreement with VZW as it relates to EMAG. If there are any inconsistencies between this TOS and Customer's Government agreement with VZW, then this TOS shall control with respect to EMAG. Customer agrees that its use of EMAG will comply with any applicable local, state, national and international laws and regulations. This TOS may not be assigned in whole or i n part by the Customer with prior written consent of VZW. Any failure of VZW to perform hereunder shall be excused if caused by failure of a third pat1y wireless or telecommunications provider serving a particular area, power failure, national emergency, interference by any governmental agency, acts of God, strikes, other labor disturbance, severe weather conditions, fire, terrorism, riots, war, earthquakes, or any other causes beyond VZW's reasonable control.

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Wireless Priority Service (WPS)

The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
Discounted Monthly Access Fee	\$0.00 (Waived)		
Discounted Feature Initiation Charge	\$10.00		
Per Minute of Use Charge	\$0.75		
WPS is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz network, and is available only to individuals authorized by the Office of the Manager			
National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available			
wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the			
\$0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Please contact your Verizon			
Wireless Government Account Manager for complete details on WPS	Wireless Government Account Manager for complete details on WPS Access.		

Field Force Manager Feature: GTA Subscribers Only Data Package Required The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
	Monthly Access per Basic Device:		
(R	equires a minimum 75 MB Data Package or high	ner)	
Limited	Basic	Pro	
¢1E 00 per uper (7(701)	¢20.00 por upor (75722)	\$25.00 per user (75723)	
\$15.00 per user (76721)	\$20.00 per user (75722)	\$19.75 (21% Discount Applied)	
Monthly Access per Advanced Device			
(Requires a minimum 2 GB Data Package or higher)			
Limited	Basic	Pro	
\$15.00 per user (76636)	¢20.00 por upor (7// 27)	\$25.00 per user (76638)	
	\$20.00 per user (76637)	\$19.75 (21% Discount Applied)	
May be added to America's Choice and Nationwide plans. Requires 2 MB of data for initial download. Subsequent downloads are charged.			

Verizon Wireless Field Force Manager: Basic Phones Only (3G Only)

The feature and plan below reflect the monthly access charge discount. No additional discounts apply.

Select Basic Phones only	Limited	Basic
Monthly Access Charge (Pre-Discount)	\$24.99 (83428)	\$29.99 (85701)
Monthly Access Charge (21% Discount Applied)	N/A	\$23.69
Monthly Data Allowance	Includes 50 MB of data	Unlimited
Overage Charge	\$10.00 per 50 MB	N/A

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of \$34.99 or higher. **Field Force Manager:** By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess feature details.

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MobileIron Enterprise Mobility Management License Fees

	On-Premise (Core)						
	(Minimum 500+ MI Core Licenses Required for initial order/installation)						
A dis	A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.						
	On-Premise (Core) (Software Subscription License)						
	Annual Subscription License Bundle			Annual Subscription Licen			
	per Device with Direct Support			per User with Direct Support (3 D		,	
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost	
Silver	MobileIron Core (on-premise) EMM Silver Bundle per Device	\$3.00	\$36.00	MobileIron Core (on-premise) EMM Silver Bundle per User	\$4.50	\$54.00	
	SKU: MICore Silver Per Device			SKU: MICore Silver Per User			
Gold	MobileIron Core (on-premise) EMM Gold Bundle per Device	\$4.50	\$54.00	MobileIron Core (on-premise) EMM Gold Bundle per User	\$6.75	\$81.00	
	SKU: MICore Gold Per Device			SKU: MICore Gold Per User			
Platinum	MobileIron Core (on-premise) EMM Platinum Bundle per Device SKU: MICore Platinum Per Device	\$5.63	\$67.50	MobileIron Core (on-premise) EMM Platinum Bundle per User SKU: MICore Platinum Per User	\$8.63	\$103.50	

	On-Premise (Core) (Software Perpetual License)							
	Annual Subscription License Bundle per Device and Direct Support			Annual Subscription License Bundle per User and Direct Support (3 Devices per User)				
Туре	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost
Silver License	MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: MICore Silver Per Device Perpetual License	-	-	\$56.25	MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: MICore Silver Per User Perpetual License	-	-	\$82.50
Silver Support (REQUIRED)	Maintenance Support for MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: Maintenance Support MICore Silver Per Device Perpetual License	\$0.94	\$11.25	-	Maintenance Support MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: Maintenance Support MICore Silver Per User Perpetual License	\$1.38	\$16.50	-

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	GEORGIA	ECHI	NOL	OGY	AUTHORIT	Y		
Gold License	MobileIron Core (on- premise) EMM Gold per Device Perpetual License SKU: MICore Gold Per	-	-	\$82.50	MobileIron Core (on- premise) EMM Gold per User Perpetual License SKU: MICore Gold Per	-	-	\$123.75
Gold Support (REQUIRED)	Device Perpetual License Maintenance Support MobileIron Core (on- premise) EMM Gold per Device Perpetual License SKU: Maintenance Support MICore Gold Per Device Perpetual License	\$1.38	\$16.50	-	User Perpetual License Maintenance Support MobileIron Core (on- premise) EMM Gold per User Perpetual License SKU: Maintenance Support MICore Gold Per User Perpetual License	\$2.06	\$24.75	-
Platinum License	MobileIron Core (on- premise) EMM Platinum per Device Perpetual License SKU: MICore Platinum Per Device Perpetual License	-	-	\$105.00	MobileIron Core (on- premise) EMM Platinum per User Perpetual License SKU: MICore Platinum Per User Perpetual License	-	-	\$157.50
Platinum Support (REQUIRED)	Maintenance Support MobileIron Core (on- premise) EMM Platinum per Device Perpetual License SKU: Maintenance Support MICore Platinum Per Device Perpetual License	\$1.75	\$21.00	-	Maintenance Support MobileIron Core (on- premise) EMM Platinum per User Perpetual License SKU: Maintenance Support MICore Platinum Per User Perpetual License	\$2.63	\$31.50	-

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PROFESSIONAL SERVICES				
On-Premise (Core) Installation ¹ Support and Maintenance Included				
License Type	Description/SKU	One-time Cost ²		
Silver	MICore Silver Installation MI-PS-DEPLOY1	\$3,000.00		
Gold	MICore Gold Installation MI-PS-DEPLOY2	\$6,000.00		
Platinum	MICore Platinum Installation MI-PS-DEPLOY3	\$8,000.00		
	e one License Type; selection cannot be mixed and/or matchen nitial order for new MobileIron Customers. ² On-premise			

systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

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MobileIron Enterprise Mobility Management License Fees Cloud

(Minimum 25+ MI Cloud Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

	Cloud License					
Annual Subscription License Bundle per Device with Direct Support			Annual Subscription License Bundle per User with Direct Support (3 Devices per User)			
License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Cloud EMM Silver Bundle per Device SKU: MICloud Silver Per Device	\$3.00	\$36.00	MobileIron Cloud EMM Silver Bundle per User SKU: MICloud Silver Per User	\$4.50	\$54.00
Gold	MobileIron Cloud EMM Gold Bundle per Device SKU: MICloud Gold Per Device	\$4.50	\$54.00	MobileIron Cloud EMM Gold Bundle per User SKU: MICloud Gold Per User	\$6.75	\$81.00
Platinum	MobileIron Cloud EMM Platinum Bundle per Device SKU: MICloud Platinum Per Device	\$5.63	\$67.50	MobileIron Cloud EMM Platinum Bundle per User SKU: MICloud Platinum Per User	\$8.63	\$103.50

PROFESSIONAL SERVICES				
	Cloud Installation ¹			
Support and Maintenance Included				
License Type	SKU	One-time Cost ²		
Silver	MICloud Silver Installation MI-PS-DEPLOY1-MICLOUD	\$1,500.00		
Gold MICloud Gold Installation \$3,000.00				
Platinum MICloud Platinum Installation MI-PS-DEPLOY3-MICLOUD \$4,000.00				
Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ¹ A minimum of 25 MobileIron licenses are required for initial Cloud order for new MobileIron customers. ² MICloud requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.				

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MobileIron Enterprise Mobility Management: Government Subscribers On-Premise and Cloud Managed Service Features

All features are available on both On-premise and Cloud managed installations. Included features are determined by MobileIron License Type

	Mobilei on License Type	المواريط	Footuroo bi	Lioonaa
Feature	Functionality	Silver	Features by Gold	y License Platinum
Apple DEP	Supports Apple DEP (for iOS devices)	\checkmark	√	\checkmark
Android for Work	Supports AFW (on AFW enabled devices)	×	✓	✓
Samsung KNOX	Integrates with Samsung KNOX (KNOX sold separately)	×	✓	✓
Email Access	Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee)	~	~	~
Secure Enterprise Gateway (Sentry)	In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation)	~	~	~
Apps@Work	Enterprise App Store Basic Container	~	~	~
Content Catalog	Secure Doc catalog and publishing (basic content repository)	25 files/ 2MB each		iles/ 3 each
Docs@Work	Access, annotate and share documents from email, and on-premise management repositories	×	~	~
AppConnect	Containerization of Application at Rest App wrapping AppConnect ecosystem (3rd Party applications already compatible with MobileIron container)	×	~	~
Web@Work	Secure Browser Secure data in motion No VPN required	×	~	~
Tunnel	iOS per App VPN native functionality	×	×	✓
Help@Work	Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting	×	×	~
Identity@Work	MobileIron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC)	×	×	~
Service Connect Integrations	ServiceNow integration to streamline IT workflows	×	×	~
Verizon Wireless, at the representations or warr manufactured by Mobilel purchase or installation of can be viewed here: www order. Customer support	purchase MobileIron, Inc. ("MobileIron") licenses and services ("I prices listed above. Verizon Wireless is not the licensor of the anties whatsoever, either express or implied, with respect Iron, Inc. Any license for MobileIron Services must be obtained of the MobileIron Services. MobileIron Services are subject to M w.mobileiron.com/legal. Verizon Wireless will direct MobileIron to for MobileIron Services must be obtained directly from MobileIron at an inquiry from a subscriber is related to MobileIron Services are	MobileIron 3 to them. M directly from obileIron's te fulfill Custom on, Inc. If Ver	Services and lobileIron Se MobileIron erms and cor er's MobileIro izon Wireles	I makes no ervices are either upon nditions and on Services s in its sole

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or Wireless Service, it may transfer the service request to appropriate MobileIron representatives.

SAMSUNG Knox FOR ENTERPRISE

	Samsung	Knox Premium	
Knox Premium is a c container for Samsur	loud-based cross-platform enterprise n ng devices.	nobility management solution co	mbined with an on-device secure
Subscription	Monthly (Month to month)	1-Year Term (Paid in advance)	2 – Year Term (Paid in advance)
License Fee	\$0.75 (594560)	\$9.00 (594561)	\$18.00 (595858)
SKU#	Knox Premium EMM - Monthly	Knox Premium EMM - 1- Year	Knox Premium EMM - 2- Year
government-grade to enterprise IT ad	s an on-device container that isolat security. Knox Workspace also pr ministrators. Requires an additional her by integrating Knox IT policies w	ovides enhanced granular o MDM/EMM (like Knox Prem	controls over device features um) to manage the container.
Subscription	Monthly (Month to month)	1-Year Term (Paid in advance)	2 – Year Term (Paid in advance)
License Fee	\$2.70 (594558)	\$32.40 (594559)	\$64.80 (595857)
SKU#	Knox Workspace - Monthly	Knox Workspace - 1- Year	Knox Workspace - 2-Year
offering, is an enter and apps.	erprise device container that acts	as a secure and productive	environment for work data
	Package Name	Samsung Knox Premium	Samsung Know Workspace
	Target Audience	SMB & Enterprise with basic security needs	Enterprise, Government & Regulated Industries
	End-to-end secure mobile platform bundled with Samsung cloud EMM for device	~	
	management		
	Works on both Android and iOS ecosystems	~	
Components	Works on both Android	✓ ✓	✓
Components	Works on both Android and iOS ecosystems Knox container with	✓ ✓	✓ ✓
Components	Works on both Android and iOS ecosystems Knox container with essential policy controls Knox Workspace container with expanded and	✓ ✓	

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the Knox Workspace container	
Can manage VPN profiles in Knox Workspace container	✓

Notes. Customer may purchase SAMSUNG Knox FOR ENTERPRISE licenses and services ("Knox Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Knox Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Knox Services are manufactured by Samsung Electronics Co., Ltd. ("Samsung"). Any license for Knox Services must be obtained directly from Samsung either upon purchase or installation of the Knox Services. Knox Services are subject to Knox Services' terms and conditions and can be viewed here: <u>https:</u>//www.samsungknox.com/en/eula</u>. Verizon Wireless will direct Knox Services to fulfill Customer's Knox Services order. Customer support for Knox Services must be obtained directly from Samsung. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Knox Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Knox Services representatives.

Verizon Auto Share (In-Vehicle) Plan*					
This plan is NOT eligible for monthly access fee discounts.					
Monthly Access Fee per Connection (device)	Shared Data Allowance	Data Overage Rate	Included Domestic Text Message Allowance (non-shared)**	Overage Rate per Text Message	
\$25.00 (93074)	20 MB (82297)	\$10.00 per GB	20	\$0.20 per message	

Notes: Coverage is only available in the United States and includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Current data coverage details and additional plan information can be found at www.verizonwireless.com. This plan is restricted for use on the Delphi Onboard device only. Components of this plan include Verizon Auto Share Platform access and an in-vehicle hardware device. *Voice calls cannot be placed or received on this plan, except for calls to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

ACCOUNT SHARING-

Data Sharing: Sharing is only available among lines active on this plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

**Domestic text message allowance does not include picture or video messages.

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Custom Verizon Auto Share Components for Government Subscribers Verizon Auto Share Components are NOT eligible for discounts.		
Verizon M2M Management Center	Included	
Mobile App	Included	
QR Code ¹	Included	
Verizon Auto Share Included		
Delphi Onboard Device (OBD) SKU - ACT233LVWQE	\$199.00	
Verizon Auto Share Security Kit ² (self-install kit) SKU – VZN-SECKIT \$199.97		

Networkfleet Service Options for GTA Contract #9800-GTA794V				
The Service Options below have been d	iscounted. No additional discounts apply.			
Service Options	Purchase Cost			
5200-GPS Only	\$17.00			
5500-Diagnostics + GPS	\$19.00			
H6100 Expressfleet	\$13.86			
AssetGuard BX Non-Powered Asset Tracking	\$13.00			
Connect	\$2.95			
CUR 1 Minute	\$0.00			
CUR 45 Seconds	\$1.00			
CUR 30 Seconds	\$2.00			
CUR 15 Seconds	\$3.00			
Satellite	\$34.95			
Data Services	\$0.00			
Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms & conditions apply to				

Networkfleet Service they are subject to review by end user government agencies.

The Devices/Hardware Options below have be	een discounted. No additional discounts apply.				
Device/Hardware Options	Purchase Cost				
5200-GPS Only	\$85.00				
5500-Diagnostics + GPS	\$85.00				
1009N2VD-6100 Expressfleet	\$55.00				
AssetGuard BX Non-Powered Asset Tracking	\$150.00				
Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes					
are not included in the above pricing. Any applicable taxes will be app	lied to the billing invoice.				

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Item Number	The Accessory Options below have been discounted. No additional disc Accessory	Price
PARTS030	Reinstallation Kit	\$3.00
PARTS031	Tamper Resistant Zip Ties (100 per pack)	\$50.00
PARTS032	Combination Antenna A (standard)	\$30.00
PARTS037	AT-1400 Replacement Battery	\$45.00
PARTS039	AT-1400 Bracket	\$20.00
PARTS040	Window-Mount GPS Antenna Module (5500/5200)	\$35.00
PARTS041	Sensor Input Harness (5500/5200)	\$10.00
PARTS042	OBD-II Adapter Kit only including Core Connector & 8 Adapters (5500/5200)	\$20.00
PARTS043	6-pin Heavy Duty Harness (5500/5200)	\$35.00
PARTS044	9-pin Heavy Duty Harness with Square Flange (5500/5200)	\$35.00
PARTS045	9-pin Heavy Duty Harness with "D" Mount (5500/5200)	\$35.00
PARTS069	OBD Harness Extension	\$10.00
PARTS070	16-Pin Heavy Duty Harness	\$35.00
PARTS046	Universal Harness (5200)	\$10.00
PARTS047	Light Duty Harness plus OBD-II Adapter Kit (5500/5200)	\$35.00
PARTS090	Alternate Power/Ground Adaptor (5500/5200)	\$20.00
PARTS053	Garmin FMI 45 Cable with Traffic for Connect	\$145.95
PARTS054	Garmin FMI Modified Cable	\$55.00
PARTS057	Pelican Micro Case for 5200 w/ 15' Universal Harness	\$74.95
A-PEM001	PEM Port Expansion Module	\$140.00
PARTS059	Quick Install Harness	\$10.00
A-SAT001	Satellite Modem	\$550.00
PARTSS063	Satellite Antenna	\$50.00
PARTSS064	Satellite Harness	\$50.00
KIT-SAT	Satellite Kit (includes one modem, antenna & harness)	\$650.00
PARTS065	Asset Guard BX Replacement Batter (1)	\$75.00
PARTS066	Asset Guard BX Magnet Mount Kit (set of 4) * See Note	\$75.00
PARTS095	Driver ID Reader Adapter	\$30.00
PARTS060	Driver ID Reader	\$15.00
PARTS061	Driver ID Key	\$3.50
PARTS087	Audible Driver ID Alert	\$15.00
PARTS071	Bluetooth Extension	\$0.00
PARTS093	Universal Harness (6100)	\$10.00
PARTS058	Universal Harness	\$10.00
PARTS097	5000 9-Pin "D" Mount Harness Type 2	\$35.00
PARTS098	5000 9-Pin Square Harness Type 2	\$35.00
PARTS111 PARTS112	USM 9-Pin "D" Mount Harness Type 2 Pins F-G USM 9-Pin Square Harness Type 2 Pins F-G	\$35.00 \$35.00

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	Networkfleet Install Options f The Install Options below have bee		
Item Number	Installation Type	Pricing	Notes
I-INSTALL-UNIT	Base Installation – Plug/Play or 3 Wire	(per unit) \$65.00	Base Installation includes 1 Device and 1 Harness
D-INSTALL-UNIT	Limited Lifetime Base Installation	\$2.00	Monthly Service Fee
I-INSTALL-FMI	Add-On to Base Installation (Garmin)	\$35.00	
I-INSTALL-SENSOR	Add-On to Base Installation (Sensor)	\$65.00	Sensor Install is \$65 PER SENSOR
I-INSTALL-AG	Add-On to Base Installation (AssetGuard BX)	\$65.00	
I-INSTALL-PMC	Add-On to Base Installation (Pelican Micro Case)	\$35.00	
I-INSTALL-PEM	Add-On to Base Installation (Port Expansion Module)	\$35.00	
I-INSTALL-SAT	Add-On to Base Installation (Satellite)	\$35.00	
I-INSTALL-DID	Add-On to Base Installation (Driver ID)	\$35.00	
I-INSTALL-BTE	Add-On to Base Installation (Bluetooth)	\$35.00	
D-INSTALL-BTE	Limited Lifetime Add-On to Base Installation (Bluetooth)	\$1.00	Monthly Service Fee
D-INSTALL-FMI	Limited Lifetime Add-On to Base Installation (Garmin)	\$1.00	Monthly Service Fee
D-INSTALL-SENSOR	Limited Lifetime Add-On to Base Installation (Sensor)	\$1.00	
D-INSTALL-AG	Limited Lifetime Add-On to Base Installation (AssetGuard BX/PW)	\$2.00	
D-INSTALL-PMC	Limited Lifetime Add-On to Base Installation (Pelican Micro Case)	\$1.00	Monthly Service Fee
D-INSTALL-PEM	Limited Lifetime Add-On to Base Installation (Port Expansion Module)	\$1.00	Monthly Service Fee
D-INSTALL-SAT	Limited Lifetime Add-On to Base Installation (Satellite)	\$1.00	Monthly Service Fee
D-INSTALL-DID	Limited Lifetime Add-On to Base Installation (Driver ID)	\$1.00	Monthly Service Fee
I-SWAP-UNIT	Device Swap	\$65.00	
I-TRANSFER-UNIT	Device Transfer	\$65.00	
I-REMOVAL-UNIT	Removal	\$65.00	Removal of device.
I-NOSHOW	No Show	\$75.00	Applies per Trip if the installer makes the trip and the designated vehicle is not available so the unit cannot be installed.
I-TROUBLESHOOT- UNIT	Troubleshoot	\$65.00	Per Trip.
TRAINING-HALF	1/2 Day Installation Training	\$150.00	

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TRAINING-FULL

Full Day Installation Training

\$300.00

Intrepid Networks[®]: Government Subscribers

Intrepid Networks provides a real-time situational awareness solution for both public and private organizations. Intrepid Networks solution suite is suited for emergency response agencies within the public sector, as well as any private sector companies that require day-to-day operational efficiencies and tracking needs. The solution provides critical end-user-level situational awareness which substantially improves operational efficiency and reduces the communication loop. Package Name Description Cost Conditions INT_RESP_PKG INTREPID RESPONSE PACKAGE \$90.00/yr ANNUAL SUBSCRIPTION INT ACT PKG INTREPID ACTIVATE PACKAGE ANNUAL \$27.00/yr **SUBSCRIPTION** INT_RESP_ACT_PKG INTREPID RESPONSE PACKAGE & \$103.50/yr INTREPID ACTIVATE PACKAGE ANNUAL **SUBSCRIPTION** INT_EXT_GPS ADDITIONAL EXTERNAL GPS ASSET \$90.00/yr ANNUAL SUBSCRIPTION INT RESP+ PKG INTREPID RESPONSE 'PLUS' PACKAGE \$180.00/vr ANNUAL SUBSCRIPTION VZ PTT PLUS VERIZON PTT+/KODIAK INTEGRATION \$12.00/yr SKU cannot be YEAR SUBSCRIPTION purchased separately. Software Customer must purchase either Response, Activate, and/or Response+ solution. Also, customer must subscribe to Verizon's PTT+ service. ES_CHAT_INTEGRATION **ES-CHAT PTT INTEGRATION YEAR** \$72.00/yr SKU cannot be **SUBSCRIPTION** purchased separately. Customer must purchase either Response, Activate, and/or Response+ solution. ON_PREM_SETUP **ON-PREMISES SETUP FEE ONE TIME** \$20,000 SKU cannot be Services AND ONE YEAR SUPPORT One-time fee purchased separately. Customer must purchase with either Response, Activate, and/or Response+ solution. ON_PREM_SUPPORT **ON-PREMISES MAINTENANCE AND** \$10,000/yr ONGOING SUPPORT ANNUAL FEE TRAINING_AT_INTREPID **1 TRAINING DAY AT INTREPID FACILITY** \$1,000/day 1 day of training at Intrepid Networks' facility in Orlando, FL. TRAINING AT CUST **1 TRAINING DAY AT CUSTOMER'S SITE** \$2,500/day 1 Day of training at Customer's site (includes travel expenses)

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	GEORGIA	TECHNOLOGY AUTH	IORIT	Y
Trials	INT_RESP_TRIAL	INTREPID RESPONSE PACKAGE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_ACT_TRIAL	INTREPID ACTIVATE PACKAGE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_RESP_ACT_TRIAL	INTREPID RESPONSE PACKAGE & INTREPID ACTIVATE 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	INT_RESP+_TRIAL	INTREPID RESPONSE+ 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One per customer. Recurring trials are not permitted.
	VZ_PTT_PLUS_TRIAL	VERIZON PTT+/KODIAK INTEGRATION 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One Trial per customer. Recurring trials are not permitted. Trial is free, but customer must subscribe to Verizon PTT+ monthly service. Cannot utilize VZ PTT Plus trial concurrently with ESChat trial.
	ES_CHAT_INTGR_TRIAL	ESCHAT PTT INTEGRATION 30 DAY FREE TRIAL	\$0.00	Free 30-Day trial for 5-10 licenses. Trial can only be utilized once per customer within a 6 month period. One Trial per customer. Recurring trials are not permitted. Cannot utilize ESChat trial concurrently with PTT Plus trial.

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https://documents.intrepid-networks.com/Intrepid+Networks+Standard+Services+Agreement+Feb2017+Click+Through+Version.pdf. Verizon Wireless will direct Intrepid Networks to fulfill Customer's Intrepid Networks Services order. Customer support for Intrepid Networks Services must be obtained directly from Intrepid Networks[®]. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Intrepid Networks Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Intrepid Networks representatives.

Verizon Mobile Device Management (MDM): Government Subscribers Only

Verizon MDM is not eligible for the mo	onthly access charge discount. No additional discounts apply.		
Verizon MDM Feature Access Fee			
Enterprise Firmware Over the Air (FOTA) Management	\$0.00		
Device Diagnostics	\$0.99/device per month		
Broadband Hotspot Management	\$1.49/device per month OR \$15.00/device per year		
Verizon Software Management	\$0.10/device per month OR Event-based pricing of \$6 per device per update		

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently.

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Verizon Wireless Calling Plan and Feature Details

Plans and Associated Charges: Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses END or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers.

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at <u>www.verizonwireless.com</u>. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

Verizon Wireless Callin	g Plan Included Features
Call Waiting ^{1,6}	Three Way Calling ^{1,6}
Call Forwarding 6	No Answer/ Busy Transfer 6
Caller ID ^{2,6}	Basic Voice Mail ^{3,6}
411 Connect ^{sm 4,6} (Directory Assistance)	Basic TTXT Messaging 5

¹Airtime charges apply to all calls simultaneously.

²When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

³Airtime charges apply to message retrieval.

⁴411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.

⁵TXT Messaging offered at the prevailing rate, currently \$0.02 per inbound and \$0.10 per outbound message per address. TXT message charges are subject to change.

⁶Feature not included on BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Unlimited Messaging: Unlimited Messaging is included with the select Plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Friends & Family for Business: Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk Plus calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the international services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current

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February 8, 2018

wireless exchange restricts the delivery of Caller ID And (viiii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

Nationwide for Business Share Option: The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan. Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. . Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk Plus information.

International Long Distance: You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizonwireless.com/international for details. Verizon Wireless International Long Distance Value Plan: International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming: Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using International Phone, or International Data services, or if you subscribe to a Nationwide Plus Canada or Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause if less than half of your voice or data usage over three consecutive billing cycles is on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See verizonwireless.com/international for rates and destinations, which are subject to change without notice. International Eligibility required for GSM roaming, and for roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit verizonwireless.com/naroaming. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in GSM countries: GSM International Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published International Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers

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of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers.

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the SEND or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless is implementing optimization and transcoding technologies in our network to transmit data files in a more efficient manner to allow available network capacity to benefit the greatest number of users. These techniques include caching less data, using less capacity, and sizing the video more appropriately for the device. The optimization process is agnostic to the content itself and to the website that provides it. While Verizon Wireless invests much effort to avoid changing text, image, and video files in the compression process, and while any change to the file is likely to be indiscernible, the optimization process may minimally impact the appearance of the file as displayed on your device. For a further, more detailed explanation of these techniques, please visit verizonwireless.com/vzwoptimization.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit www.verizonwireless.com/networkoptimization. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless" requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

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For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 5 GB in a given month, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: BroadbandAccess, and InternationalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (ii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. In other available countries, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/international

International Data Optional Features: International PC Card required for international use. International PC Cards will not work in the United States or Canada and International Data Optional Features subscribers will need a Mobile Broadband PC card for domestic use. The domestic and International PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install International Data Optional Features VZAccess ManagerSM and run the OTA wizard. International Data Optional Features subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles.

International Email SIM Cards: SIM Cards are available for use with your International PC Card, International Smartphone, or International Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your InternationalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option. America's Choice for Business & Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

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M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/naroaming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

M2M Share Options

Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans on the same billing account, in the same usage group (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines on the same billing account that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

Profile (Multi-Account) Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Note: ¹A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

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AMENDMENT No. 19 TO Enterprise Agreement for Equipment and Devices to Provide the Service CONTRACT NUMBER 9800-GTA794V

This Amendment No. 19 is made this 2 day of March 2018, by and between the GEORGIA TECHNOLOGY AUTHORITY ("GTA") and VERIZON WIRELESS (VAW) LLC (A DELAWARE PARTNERSHIP) D/B/A VERIZON WIRELES AND CELLCO PARTNERSHIP (A DELAWARE PARTNERSHIP) D/B/A VERIZON WIRELESS AND VERIZON WIRELESS OF THE EAST LP (A DELAWARE LP) D/B/A VERIZON WIRELESS ("Contractor").

WHEREAS, heretofore GTA entered into that certain Enterprise Agreement for Equipment and Devices to Provide the Service on January 1, 2014 ("Agreement") certain products and services to be provided to GTA by the Contractor, as more particularly described therein as amended by the following amendments (collectively, the Enterprise Agreement for Equipment and Devices to Provide the Service and all the Amendments hereinafter referred to as the "Agreement"):

WHEREAS, the parties wish to amend the Agreement to reflect certain changes.

NOW, THEREFORE, in consideration of the premises, the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto hereby agree as follows:

- Definitions. All capitalized terms used herein and not expressly defined herein shall have the respective meanings given to such 1. terms in the Agreement.
- 2. Successors and Assigns. This Amendment No. 19 shall be binding upon and inure to the benefit of the successors and permitted assigns of the parties hereto.
- 3. The existing Agreement is amended by deleting the MORE Everything for Small Business Plans that were added in Amendment No. 3 and replacing those plans with the New Verizon Plans, as attached hereto.
- 4. The existing Agreement is amended by adding America's ChoiceSM for GTA Voice & 3G/4G Data Add-a-Line Plan, Flexible Business Plans For Data Devices, Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA), 4G LTE Private Network Traffic Management (PNTM) Feature: Private IP Only (fixed WAN), and Wireless Priority Service (WPS), as attached hereto.
- 5. Entire Agreement. Except as expressly modified by this Amendment No. 19, the Agreement shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations of the parties. This Amendment No. 19 and the Agreement, collectively, are the complete agreement of the parties and supersede any prior agreements or representations, whether oral or written, with respect thereto.

IN WITNESS WHEREOF, the parties have caused this Amendment No. 19 to be duly executed by their authorized representatives as of the date set forth above.

VERIZON WIRELESS (VAW) LLC (A **DELAWARE LLC) D/B/A VERIZON WIRELESS** AND CELLCO PARTNERSHIP (A DELAWARE PARTNERSHIP) D/B/A VERIZON WIRELESS AND VERIZON WIRELESS OF THE EAST LP (A DELAWARE LP) D/B/A VERIZON WIRELESS

By:

Name: Todd Loccisano **Executive** Director Title: Enterprise & Government Contracts

Date: March 16, 2018

GEORGIA TECHNOLOGY AUTHORITY

By: MX atham Name: Mark Latham Conversion Covernance Officer

March 16, 2018

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		The	New '	Verizon Plan - 7 (Up to 10 Pho	Falk, Text a ne/Internet Devi Select Devi	ces/20 Co	a: Gonnecte	overnment Sul ed Devices)	oscribers	
Smartp hones Purcha sed at Discou nted Price (Matrix) (SFO 84014)	Smartpl Purchas Full R Price Custo Provie Equipn (SFO 840	sed at etail or mer ded nent	Basi Phone (SFC 84016	es only(SFO 84019)	ers - 4G l Broad or Router ata Only ⁸⁴⁰¹	-TE band - Data SFO 8)	USB 840 (includir 4G L1 (Inst	packs/Netbooks/ /Notebooks/ s (SFO 84022, 84023, 124) and Tablets ng Google Chromebook) (SFO 84021) / TE Internet device ialled) ¹ (SFO 84025)	Wireless Home Phone ² (SFO 84017)	Select Connected Devices ³ (SFO 84026, 84027, 84028)
\$40.00			\$20.0	0	Monthly Line A	ccess Fe	е			
per device	\$20.00 devid		per devic	\$20.00	\$10. per de			\$10.00 per device	\$20.00 per device	\$5.00 per device
		-		Select Data	Amount (Talk	and Text	are Un	limited)		
		Max	e calling p imum	lans below reflect the	e monthly acces	s fee disc	ount. N	lo additional discour	its apply.	
Monthly Acces	s Fee	Num Line bil	ber of s (per ling ount)	Shared Data Allowance	Domestic Data Overage	Saf Mo (68	de ⁶	Safety Mode ⁶ (672)	Carryover Data (671)	Data Boost ⁷ (681)
\$35.00 ⁴ (963)	25)			2 GB (Small)		\$5.	00	N/A		
\$50.00 (963)	27)			4 GB (Medium)		\$5.	00	N/A		
\$70.00 (963)	28)			8 GB (Large)		\$5.	00	N/A		
\$90.00 5 (9632	29)		o 10	16 GB (XLarge)		N/	A	Included		
(9633	\$106.65 devi		one/ met	24 GB (XX Large)		N/	A	Included		
135.00 ⁵ (963:			ices	30 GB	\$15.00 per 1 GB	N/.	A	Included	Included	\$15.00 for 1 GB
180.00 ⁵ (9633	\$142.20	Up t Conn	o 20 ected	40 GB	00	N//	A	Included		(optional)
225.00⁵ (9633	\$177.75	Dev		50 GB		N//	A	Included		
270.00 ⁵ (9633	\$213.30			60 GB		N//	4	Included		
360.00 ⁵ (9633	0.00 ⁵ \$284.40 (96339)			80 GB		N//	4	Included		
4 50.00 5 (9634	\$355.50			100 GB		N//	4	Included		
	owance Mi					U	Inlimite	d		
	Long Dista						ncludeo	k		
	rry Enterpr Server	ise				\$15.00	per line	9 (77515)		
Clou	d Storage					5 0	Bperl	line		
nd Multim and Inte	Domestic nedia Mess mational To	ages					ncluded			
	essages Mobile Hot	spot				1.	ncluded			

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connected devices are eligible. 4No additional discounts apply. ⁵All Talk, Text and Data allowances on the new Verizon Plan XL or higher plans include Mexico and Canada and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added on the new Verizon Plan XL or higher plans for access to additional countries. ⁶Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. ⁷Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Text Messages originating from Mexico are \$0.50 per message sent (per recipient) and \$0.05 per message received on the 2GB, 4GB, and 8 GB plans. Data allowances from new Verizon Plans with not share with any other Verizon Plans. The new Verizon Plan is not compatible with Private Network Traffic Management.

Sharing: Sharing is available only among Government Subscribers on Verizon Plans – Talk Text and Data for up to 10 lines on the same account. **The \$40.00 monthly line access for Smartphones will automatically change to \$20.00 monthly line access once the line term is fulfilled. Proration may occur. Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

The New Verizon Plan for Business Plan - Talk, Text and Data Plans: Government Subscribers (Up to 25 Phone/Internet Devices/50 Connected Devices)

Smarte			Selec	t Device Type				
Smartp hones Purcha sed at Discou nted Price (Matrix) (SFO 84040)	Smartphone Purchased a Full Retail Price or Customer Provided Equipment (SFO 84041**)	at Basic Phones (SFO 84042)	4G LTE Routers - with voice only(SFO 84044) or 4G LTE Routers (with voice and data bundle) (SFO 84045)	4G LTE Routers (data only) (SFO 84018)	Nc 840 (ir	etpacks(SFO 84022)/ Netbooks/ Dtebooks(SFO 024)USBs(SFO 84023) Tablets ncluding Google Chromebook) (SFO 84021)	Wireless Home Phone ¹ (SFO 84043)	Select Connected Devices ² (SFO 84026, 8402 84028)
			Monthly	Line Access Fee				
\$35.00 per device	\$15.00 per device	\$15.00 per device	\$15.00 per device	\$10.00 per device		\$10.00 per device	\$15.00 per device	\$5.00 per device
		S	elect Data Amount	(Talk and Text a	re Uni	imited)		
		he calling plans below	reflect the monthly	access fee discor	unt. N	o additional disc	counts apply.	
	Account	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic D Overage		Safety Mode ³ (672)	Carryover Data (671)	Data Boost ⁴ (681)
	\$138.25 345)		25 GB3					
	\$193.55 366)	Up to 25 Phone/	35 GB ³			B Included	Included	\$15.00 for 1 GB (optional)
	\$276.50 368)	Internet devices	50 GB ³	¢15.00 por 1	0.0			
\$500.00 (963	\$395.00 369)	Up to 50 Connected	85 GB ³		GB			
\$750.00 (963		Devices	- 150 GB ³					
\$1000.00 (963			200 GB3					
General A Minu				Unlim	nited			
Domest Dista	ic Long ance			Inclue	ded			
Ser				\$15.00 per l				
Cloud S				5 GB pe	er line			
Unlimited Text and M Messag	Aultimedia es and			Inclue	ded			
Internatio	ages							

Domestic Mobile	
Hotspot	Included

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. ¹Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. ²Only approved connected devices are eligible. All Talk, Text and charge. TravelPass (including Canada and Mexico) may be added to the new Verizon Plan for Business plans for access to additional countries. ³Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. ⁴Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee Private Network Traffic Management.

Sharing: Customers subscribing to Verizon Plan for Business will be billed on separate billing accounts and invoices. Sharing is available only among Government Subscribers on these Verizon Plan for Business – Talk Text and Data with 11 or more lines on the same account.

**The \$35.00 monthly line access for Smartphones will automatically change to \$15.00 monthly line access once the line term is fulfilled. Proration may occur. Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

The New Verizon Single Basic Phone Plan: Unlimited Talk and Text Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Maill D. C. I. T	3G or 4G LTE Basic Phone	4G LTE Basic Phone Only
Monthly Device Access Fee	\$30.00 (98245)	\$50.00 \$39.50 (98817)
Domestic Anytime Voice Allowance Per Month		Unlimited
Voice Per Minute Rate (after allowance)		N/A
Domestic Data Allowance	500 MB	4 GB
Data Overage	\$5.00	0 per 500 MB
Domestic Long Distance		Included
Domestic Text Messages Notes: Current coverage details can be found at www.ver		Inlimited

The new Verizon Basic Plan is not available for accounts with Smartphones data devices, or connected devices- Customers subscribing to the new Verizon Single Basic Plan and non- new Verizon Basic Plan will be billed on separate billing accounts and invoices. The New Verizon Single Basic Plan is a standalone plan.

America's Choices for GTA Voice & 3G/4G Data: Add-a-Line Plan

America's Choice SM for GTA Voice & 3G/4G Data: Add-a-Line Plan	Government Subscribers Only
Monthly Access Fee	\$34.991 (84964)
Monthly Anytime Voice Minutes	0 Minutes
Domestic Voice Per Minute Rate	Minutes can share minutes from voice & data bundle plans
	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic National Mobile to Mobile	Unlimited
Domestic Long Distance	Included
Domestic Data Allowance	Unlimited*
Optional F	
Domestic Text (SMS)	alimited

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹The \$34.99 Add-a-Line plan can only be 50% of an accounts total share lines. The \$34.99 Add-A-Line plan shares with the America's ChoiceSM for GTA Voice & 3G/4G Data 200, 400, 600 and 1000 minute plans. * Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Account Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

	Da		S: Gove to 10 Data Or Select Devic	nly Device		ers	
Jetpacks ¹ (SFO 77555)	USBs (SFO 77555)	Netbooks/ Notebooks, LTE Internet (SFO 77555, 78045)	4G LTE R with data (SFO 77	only	Verizon 4G LTE Broadband Routers with data only (SFO 79392)	Tablets (including Google Chromebook and Amazon Kindle Fire) (SFO 77567)	Connected Devices (SFO 78303)
	h	Мо	onthly Line Ac	cess Fee			
\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.0 per dev	vice	\$20.00 per device	\$10.00 per device	\$5.00 per device
the state of the state	The colling pla	ns below reflect the mo	Select Data A		unt No additional dia	counto onstu	NAMES AND ADDRESS OF
		laximum Number of D					
Monthly Accou	Int Access	(per billing account		Share	ed Data Allowance	Domestic	Data Overage
\$20.00 ² (9 Tablet & Connected \$30.00 ² (8	Devices only	т. Т	-		2GB 4 GB		
	60 (86505)				6 GB		
	.50 (86506)				8 GB		
	.40 (86507) .30 (86508)	-			10 GB 12 GB		
	.20 (86509)		1		12 GB		
	.10 (36510)	Up to 10		_	16 GB	\$15.00) per 1 GB
	00 (86511)	001010	-		18 GB	φ13.00	регтов
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	5.15 (86513)				30 GB		
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\$710.00 \$560					100 GB		
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Multimed	dia)	Pay as you go or				Text, \$0.25 (MMS) se	nt/received
Cloud Sto					er line (must be selected		
a-only plans are not kage of 10 GB or hig ount level only. Sha ong Government Su	t available for accounts gher. ² No additional diso aring: Customers subso bscribers to these Data	in the data allowance but with Smartphones, basi counts apply. Current cov cribing to Verizon Plans - Only Plans - Data Only o ine and Account Access	ic phones or c verage details o Data Only - wi in the same ac	connected can be fou ill be billed count.	devices with voice. ¹ LT nd at www.verizonwirele on separate billing acco	E Internet (installed) de ass.com. Access fee dis ounts and invoices. Sha	vices require a date
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	ng plans below i	Data Devices eflect the monthly	225 X 1	Device / In	ternet with		
	Connected	Device*		Broadba	nd Router		
Nonthly Access Fee	\$5.00 (94532)				.00 497)	\$95.00 (94500)	\$105.00 (94504)
Ionthly Access Fee less discount	\$5.00	\$51.	35 \$59.2	5 \$67	.15	\$75.05	\$82.95
Shared Data Allowance	1 MB	2 G	B 4 GB	6(3B	8 GB	10 GB
Domestic Data Overage Rate lotes: Current coverage details and a				.00 per GB			
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Configuration	line		and a second planta o	Cost	Aug. 10 (1997)		
Per Account FES Connect Set-Up (One	e time fee)			\$1500.00			
	Priv	ate Network Only	Private Network v DMNR		Network with SBA	Static	IP Only
Per Account Level Set-Up (One tim	e fee) Teo	aived for Georgia hnology Authority, contract # 9800- \794-V subscribers	\$250.00		250.00		orgia Technolog ntract # 9800- subscribers

DMNR or SBA (Per build) \$250.00 (Adding to existing Private Network Only)
Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fee
and the DMNR/SBA for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.

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- 621910 Ambulance Services
 - 922110 Courts
 - 922120 Police Protection
 - 922130 Legal Counsel and Prosecution
 - 922140 Correctional Institutions

• 922140 Correctional institutions Note: Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to uti izing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited NationalAccess plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.

922160 Fire Protection

928110 National Security

922190 Other Justice, Public Order, and Safety Activities

922150 Parole Offices and Probation Offices

Static IP: Fees are per account level (regardless of the number of IPs ordered). Static IP addresses will be available on remote access, Mobile Broadband and NationalAccess plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data

session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Eligible 3C//C data session. Making and ESN (Electronic Serial Eligible 3C//C data session.

Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.

4G LTE	Private Network Traffic Manageme	ent (PNTM) Feature: Private ID O	AND AND AND
	Metered Data Pricing only Not	compatible with Unlimited Data E	niy (fixed WAN)
(PNTM f	eature is available for use with Verizon	Wireless Private Network and 4G1	TE devices only.)
	The plans below reflect any applicab	le discount. No additional discounts	apply
Class of service ("CoS")	Customer can allocate bandwidt	h for applications into the Missio	n Critical CoS according to the DNTM Partie
Mission Critical CoS Applications	Option selected. Remaining 4G I Recommended for video. Voice	LIE bandwidth supports Best Effo	ort CoS. other mission critical applications
Best Effort CoS Applications	Suitable for best effort applications (e.g. email, web brows		other mission critical applications
PNTM Service Options:	Enhanced(Entry Level)	Premium (Mid Level)	Public Safety (Highest Level)
Monthly Access Fee (per line)	Waived	Waived	(Qualifying Public Safety NAICS Only) Waived
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

Qualifying Public Safety NAICS: Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922190 Other Justice, Public Order, and Safety Activities
 928110 National Security
- 922140 Correctional Institutions
- Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their generating and entering the second secon

922150 Parole Offices and Probation Offices

922160 Fire Protection

etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

Wireless Priority Service (WPS)

The calling plans below reflect the monthly access charge discount. No additional discounts apply.					
Discouried Monthly Access Fee	Waived				
Discounted Feature Initiation Charge Per Minute of Use Charge	Waived				
WPS is subject to the terms and conditions of the resulting	Waived				

WPS is subject to the terms and conditions of the resulting agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. Please contact your Verizon Wireless Government Account Manager for complete details on WPS Access.