



# User's Guide



**moto** ×



## Check it out

When you're up and running, be sure to explore what your smartphone can do.

- **Watch:** Experience crisp, clear photos, movies, and videos on your large HD display. See “**Photos & videos**” on page 44.
- **Automate:** Optimize and customize your smartphone with the Motorola Experience. See “**Discover your Moto X**” on page 13.
- **Speed:** Browse and navigate at 4G LTE network speeds. See “**Browse**” on page 42 and “**Locate & navigate**” on page 51.
- **Connect:** Reach out and connect with Wi-Fi networks, Bluetooth® devices, or just by touching NFC phones. See “**Connect & transfer**” on page 52.

**Tip:** You don't need to carry this guide with you. You can view all of these topics in your smartphone—from the home screen tap Apps  →  **Help**, tap  in the top left, then tap **Tutorials, FAQs**, or **How-tos**.

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# At a glance

## First look

Your new Moto X has a bright display that goes from one side all the way to the other. Its body curves to fit in your hand. And you'll rarely have to plug it in.

**Note:** Your smartphone may look a little different.



## Tips & tricks

- **Start:** The SIM card is pre-installed in your smartphone. Just power on, charge up (if necessary), and register. See “**Start**” on page 4.
- **Top topics:** Just want a quick list of what your smartphone can do? See “**Top topics**” on page 3.
- **More:** All your questions answered, right on your smartphone. Just tap  and tell your smartphone what you want help with. Or tap Apps  →  **Help**. Want even more? See “**Get help & more**” on page 61.

**Note:** Certain apps and features may not be available in all countries.

**SAR** This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or, when worn or carried, at a distance of 1.5 cm from the body. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

## Top topics

Check out what your smartphone can do.

- Personalize your smartphone: see “**Redecorate your home screen**” on page 22.
- Make a quick change: see “**Quick settings**” on page 22.
- Go online: see “**Browse**” on page 42.
- Explore: see “**Google Play™**” on page 8.
- Find apps: see “**Download apps**” on page 15.
- Be social: see “**Socialize**” on page 41.
- Play it safe: see “**Protect**” on page 59.
- Find it yourself: see “**Locate & navigate**” on page 51.
- Take a photo: see “**Take photos**” on page 45.
- Connect to Wi-Fi: see “**Wi-Fi Networks**” on page 54.
- Watch a movie: see “**Play Movies & TV**” on page 47.
- Protect your smartphone: see “**Screen lock**” on page 59.
- Watch interactive guided tutorials: see “**Help & more**” on page 10.
- Get all the help you need: see “**Get help & more**” on page 61.

## Tips & tricks

- **Interactive:** To get started quickly, tap Apps  →  **Help** for interactive tutorials.
- **Helpful:** To quickly change common smartphone settings, drag the status bar down with two fingers. For even more settings, tap .

# Start

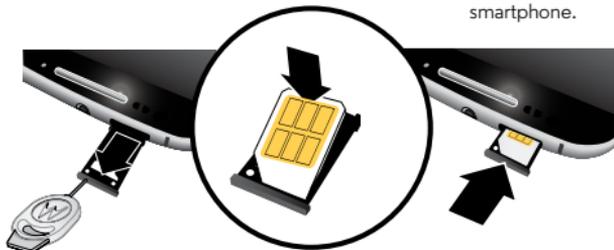
## SIM in

A nano SIM card is already installed in your smartphone. If you need to replace your nano SIM, pull the SIM card tray out of the smartphone as shown.

1. Use the tool to pop out the SIM tray.

2. Snap the nano SIM card into the tray with the gold contacts facing up.

3. With the nano SIM flat, slide the tray back into your smartphone.



**Note:** Take extra care that the **nano** SIM is correctly seated and remains flat in the SIM tray when sliding back into your smartphone.

**Important:** This SIM tray does NOT support microSD memory cards.

## Power on & charge up

Press and hold the Power key until the screen turns on. Then charge up the battery when you need to.

1

**Power on.**



Press & hold the Power Key until the screen lights up.

2

**Charge up, when you need to.**



**Caution:** Before using your smartphone, please read the safety, regulatory, and legal information provided with your product.

## Tips & tricks

- **Power/Sleep key:** To make the screen sleep or wake up, press the Power key. To turn your smartphone on or off, press and hold the Power key.
- **Battery:** Squeeze every bit of juice out of your battery. See “**Battery life**” on page 5.

**Warning:** Don't try to remove or replace the battery yourself—doing so may damage the battery and could cause burning and injury. If your smartphone becomes unresponsive, try a reboot—press and hold the Power key until the screen goes dark and your smartphone restarts.

## Battery life

Your smartphone gives you tons of information and apps at 4G LTE speed. Depending on what you use, that can take a lot of power.

To see what's using up battery power, tap Apps  →  **Settings** → **Battery**.

## Tips & tricks

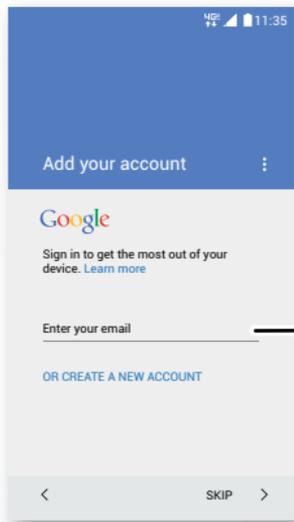
To save even more battery life between charges, you could reduce:

- Wi-Fi and Bluetooth® use: Tap Apps  →  **Settings**, then tap the switch next to **Wi-Fi** or **Bluetooth** to turn them off when you don't need them.
- GPS use: Tap Apps  →  **Settings** → **Location** → **Mode** → **Battery saving** to turn off GPS tracking.
- Display brightness: Tap Apps  →  **Settings** → **Display** → **Brightness level** → (slide dimmer setting left). Make sure **Adaptive brightness** is also turned on.
- Display timeout delay: Tap Apps  →  **Settings** → **Display** → **Sleep** → (shorter setting).
- Widgets that stream information to your home screen, like news or weather.
- Unused online accounts that you registered: Tap Apps  →  **Settings** → **Accounts**. Tap the account you want to remove. Tap it again, then tap Menu  → **Remove account**.
- Recording or watching videos, listening to music, or taking pictures.

## Sign in

If you use Gmail™, you already have a Google™ account—if not, you can create an account now. Signing into your Google account lets you use Google apps, see your contacts, appointments, photos, and more.

Just select your language and follow the screen prompts to get started.



Contacts, appointments, photos, and more—sign in to see it all.

## Tips & tricks

- **Wi-Fi network:** For faster internet access or to conserve data use, swipe the status bar down with two fingers, then tap **Wi-Fi**. There's more in "**Wi-Fi Networks**" on page 54.
- **Accounts:** To add, edit, or delete accounts, tap Apps (⋮) → **Settings** → **Accounts**, then tap **+ Add account**. To set up email accounts, see "**Email**" on page 36.

For help with your Google account, visit [www.google.com/accounts](http://www.google.com/accounts).

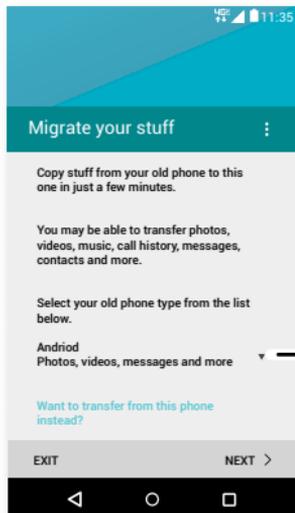
- **Contacts:** To get your contacts from your old phone, you have options. If your old phone was also Android™ and you used the Android Backup and Restore feature, your contacts automatically appear on your new smartphone. Otherwise, use the Motorola Migrate app in "**Old phone to new phone**". Or, visit [www.motorola.com/transfercontacts](http://www.motorola.com/transfercontacts).

**Note:** This smartphone supports apps and services that may use a lot of data, so make sure your data plan meets your needs. Contact Verizon Wireless for details.

## Old phone to new phone

Copying your personal stuff from your old phone to your new smartphone with Motorola Migrate is easy.

- **From Android™:** On your old phone, download the Motorola Migrate app on Google Play™ to get started. Then on your new smartphone, tap Apps (☰) →  **Migrate** → **Android** to get started.
- **From iPhone or other phone:** On your new smartphone, tap Apps (☰) →  **Migrate** to get started.



Select your old phone type.

## Tips & tricks

- While you're migrating, you can keep using your phone.
- Signing into your Google account copies your apps if they are backed up to the cloud.
- For iPhones, you can migrate contacts and calendar events only from the iCloud.
- For phones that support copying music, not all music can be copied. (If you want to know more, you can search online to learn about digital rights management or DRM-protected files.)

# Google Play™

Google Play is a digital content experience from Google where you can find and enjoy your favorite music, movies, TV shows, books, magazines, and Android apps and games. It's your entertainment hub: you can access it from the web or from your Android device, and all your content is instantly available across your devices.



**Note:** Your content may be different based on your country.

## Tips & tricks

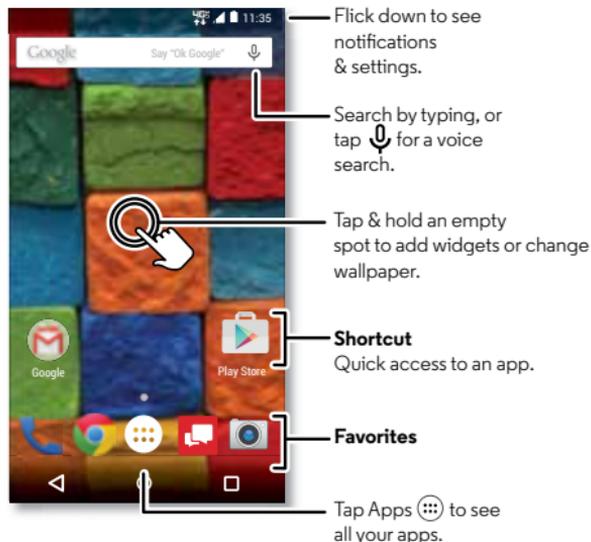
- Find out more about **Google products:** See [www.google.com/about/products](http://www.google.com/about/products).
- Log in or open a **Google account:** Visit [www.google.com/accounts](http://www.google.com/accounts).
- **Google help:** See [www.google.com/support](http://www.google.com/support).
- **Download Android apps:** Tap Apps  →  **Play Store**.
- Access all of your files **in the cloud:** Check out **“Your cloud”** on page 57.

# Home screen & apps

## Quick start: Home screen & apps

The home screen is what you see when you first turn on your smartphone. From here, you can explore apps and more.

- **Search:** Type text in the Google Search box at the top of your home screen, or tap  to search by voice. Or say your custom prompt to ask your smartphone a question. See **“Moto Voice”** on page 13 for details.
- **Open app list:** To see your apps, tap Apps .



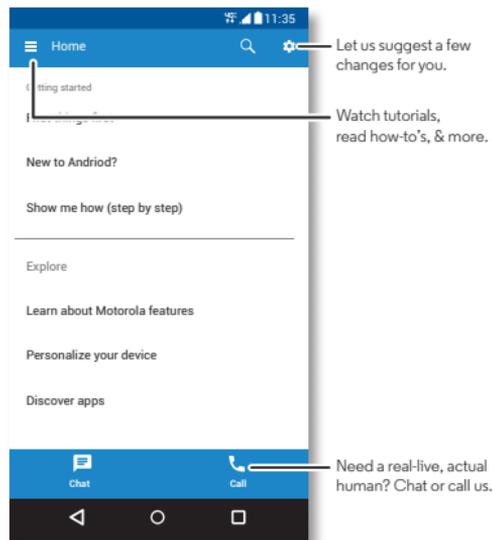
## Tips & tricks

- **Widgets:** To put widgets like a clock, interactive calendar, and more on your home screen, tap and hold an empty spot on the home screen, then tap **WIDGETS**.
- **Pages:** To add a page, drag an app to the right side of the screen until you see a white bar. You can add multiple pages. To show other pages of shortcuts and widgets, swipe the home screen left.
- **Remove:** To remove an app from a home screen page, tap and hold the app, then drag it to **Remove**.
- **Search:** To open Google Now™, tap and hold Home , then flick up to the Google icon .
- **Settings:** To quickly open settings, swipe the status bar down with two fingers and tap .
- **Uninstall:** To uninstall apps, tap Apps , tap and hold an app, then drag it to **Uninstall**. (You can't uninstall some apps).
- **Customize:** For more about changing your home screen, see **“Redecorate your home screen”** on page 22.

## Help & more

Watch a tutorial. Read a how-to. Talk to someone. Find out anything about your smartphone.

**Find it:** Tap Apps (☰) → ? Help



## Search

At the top of the home screen, tap the Google Search box for a text search, or say your custom prompt to ask your smartphone a question. See **“Moto Voice”** on page 13 for details.

As you type, suggestions appear below the search field:

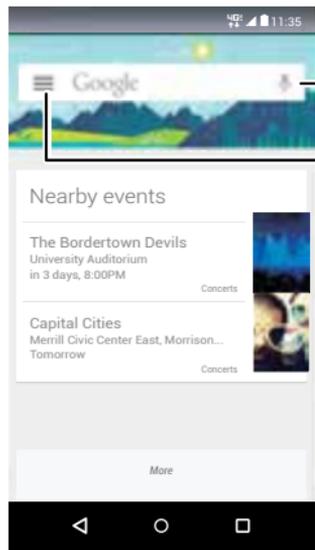
- To search for a suggestion, tap it.
- To search for text in the search field, tap  on the keyboard.

**Tip:** To close the keyboard, tap .

## Google Now™

Google Now brings you just the right information at just the right time, before you even ask. Weather, traffic, transit schedules, even the latest scores come automatically, appearing throughout the day just as you need them.

To get started, tap and hold Home , then swipe up to the Google icon .



To ask Google a question or perform a task, just say "OK, Google", followed by your request.

Set reminders, customize or change settings.

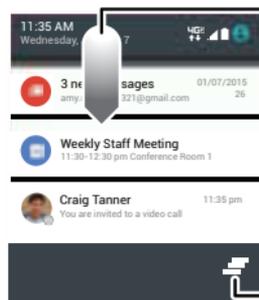
Stuff that's important to you shows up here. Swipe right on a card to remove it.

To turn Google Now on/off, set your preferences, or learn more, open Google Now, tap  → **Settings**.

**Tip:** When Google Now is on, swipe right from the home screen to see it.

## Status & notifications

At the top of the screen, icons on the left notify you about new messages or events. If you don't know what an icon means, swipe the status bar down for details.



Swipe down to see settings & notifications.

**Tip:** To clear just one, flick it to the left or right.

Clear your notifications.

**Tip:** To quickly change common settings, swipe down the status bar with two fingers. For more, see "**Quick settings**".

Icons at the top right of your screen tell you about smartphone status:

 network strength	 no sound
 /  Wi-Fi in range/connected	 vibrate
 Bluetooth® on	 priority
 airplane mode	 alarm set
 /  battery charging/full	 warning

**Note:** Apps you download on Google Play™ Store might show other icons in the status bar to alert you to specific events.

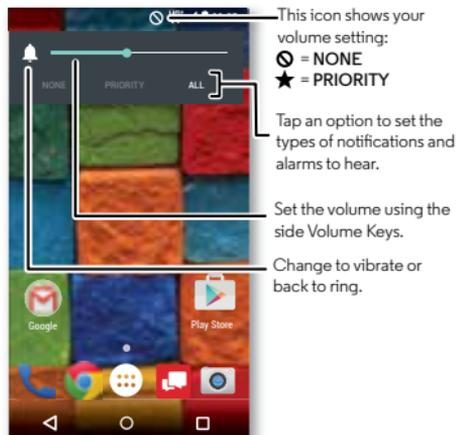
## Volume

Press the side Volume Key up or down to select a volume from high to vibrate .

Also, tap one of these options for more settings:

- **All:** Receive all notifications and alarms.
- **Priority:** Tap  to select which interruptions to receive. You will always hear alarms. Set when you want to be in this mode, or choose indefinitely.
- **None:** Turn off all sounds and alarms. Override sound settings from other apps. Set how long to stay in this mode, or choose indefinitely.

**Tip:** Tap  for vibrate or  for ring.



## Discover your Moto X

Your phone knows whether you're in the car, in a meeting, or at home, and adapts to you. Your phone responds to your voice and hand gestures, and shows you notifications discreetly.

**Tip:** To adjust these features at any time, tap Apps (☰) →

 **Moto.**

### Moto Assist

Based on where you are and what you are doing, Moto Assist suggests ways to help you throughout your day. For example, it'll ask you if it should keep your phone silent at night while you are sleeping or read text messages when you're driving.



### Moto Voice

Your smartphone is always ready for you. Use your voice to control your phone, even when it's not within reach.

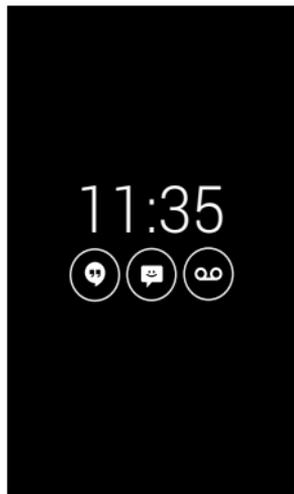
**Note:** When prompted to turn on the Moto Voice service in Accessibility settings, tap **Yes**.

- **Choose it:** Use the Moto app to set your own custom phrase, like “OK Moto X” or “Listen Up Moto.”
- **Use it:** Say your custom phrase, then “**What’s up?**” to hear notifications without unlocking your phone or “**Voicemail**” to listen to messages. If you misplace your phone nearby, say “**Find my phone**” to make your phone ring.
- **Get help:** Tap Apps (☰) →  **Help.** For more commands, say your custom phrase, then “**Help me.**”

**Tip:** You can use your voice to control apps like Facebook™, Whatsapp™ and YouTube™.

## Moto Display

See messages, calls, and other notifications as they arrive. Even when your phone is asleep, information discretely appears on the screen.



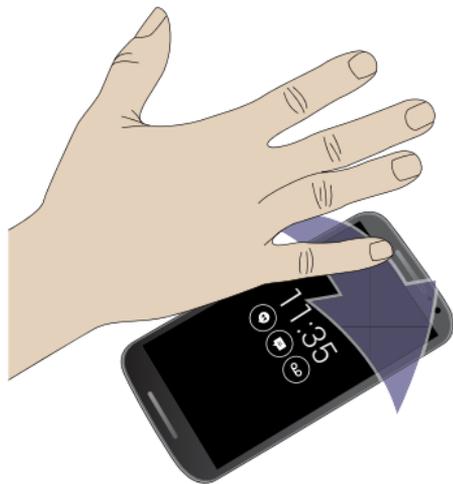
Touch & hold to see a preview. Drag up to open the message or down to unlock your phone.

Swipe left or right to open the other notifications.

## Moto Actions

Wave your hand to silence calls or snooze alarms. Check the time and see your latest notifications with Moto Display just by reaching toward your phone with your hand. Or launch the camera with two flicks of your wrist.

**Tip:** If you need to adjust these settings, tap Apps  →  **Moto** →  → **Actions**.



## Motorola Connect

Use your Google account to connect your phone to your computer, wearables, and other devices. See call, contact, and messaging info on your computer.

Know who's calling and send and receive text messages from your desk using a simple add-on to your desktop Chrome™ browser.

**Find it:** Tap Apps  →  **Connect**

## Download apps

### Google Play™

Get music, movies, books, apps, games, and more.

**Find it:** Tap Apps  →  **Play Store**

- **Find:** To search for apps, tap .
- **Download:** To download an app you found, tap it to see details, then tap **INSTALL**, or the price.
- **Share:** To share an app you found on Play Store, tap it to see details and then tap .
- **Reinstall:** To show or reinstall apps you downloaded from Play Store, tap  → **My apps**.

- **Use a computer:** To find and manage apps from any computer, go to <http://play.google.com> using your Google account and password.

There, you can browse apps on the big screen, manage your apps across multiple devices (like a phone and tablet), and even set new apps to download to your devices.

- **Enjoy music, books & movies:** You can also use Google Play Store to access the “**Play Music**” on page 48, “**Play Books**” on page 49, and “**Play Movies & TV**” on page 47 apps.
- **Get help:** To get help and more, tap .

### Apps from the web

You can get apps from other online app stores using your browser.

**Tip:** Choose your apps and updates carefully, as some may impact your smartphone's performance—see “**Choose carefully**” on page 16.

**Note:** When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to access this information, cancel the installation.

To let your phone install apps that are not on Google Play, tap Apps  →  **Settings** → **Security** and check **Unknown sources**.

For information about downloading files from your browser, see “**Downloads**” on page 43.

## Choose carefully

Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like Google Play Store.
- In Google Play Store, check the app's ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.
- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

## Take care of your apps

From your home screen tap Apps , then swipe left to scroll through apps. To close the apps screen, tap Home  or Back .

- **Uninstall apps:** Tap Apps  →  **Settings** → **Apps**. Swipe left to **ALL**, tap an app, then tap **Disable** or **Uninstall** in the top right (if available).  
**Disable** removes the app from your menu—to **Enable** it, reopen this window and tap **Enable** (disabled apps are at the bottom of the list).  
If an app locks up your smartphone as soon as you turn it on, restart in Safe Mode: Turn off your smartphone, then turn it back on—when you see the “Motorola” logo during power-up, press and hold both volume keys until you see the home screen, with **Safe Mode** in the lower left. Then, try removing the app.
- **Reinstall apps:** To reinstall apps from Google Play Store, tap Apps  →  **Play Store**, then tap  → **My apps**. The apps you downloaded are listed and available for download.
- **See or clear app details:** Tap Apps  →  **Settings** → **Apps**. A bar at the bottom tells you how much app storage space you have left. Swipe left or right to see the list of **DOWNLOADED**, **RUNNING**, or **ALL** apps, then tap an app in the list to see its details and storage usage. You can tap **Clear data**, **Clear cache**, or other options.

**Tip:** To quickly see app details, tap Apps , tap and hold and app, then drag it to **App info**.

- **See app data usage:** To see which apps are using the most data, tap Apps  →  **Settings** → **Data usage**. For more, see “**Data use**” on page 56.

## Update your smartphone

Use your smartphone or computer to check, download, and install phone software updates:

- Using your smartphone:

If your smartphone notifies you about an update, follow the instructions to download and install it.

To manually check for updates, tap Apps  →  **Settings** → **About phone** → **System updates**.

Your smartphone downloads updates over your Wi-Fi connection (if available) or mobile network. We recommend that you download updates over a Wi-Fi connection. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If the mobile network updates are not available in your country, update using a computer.

- Using your computer:

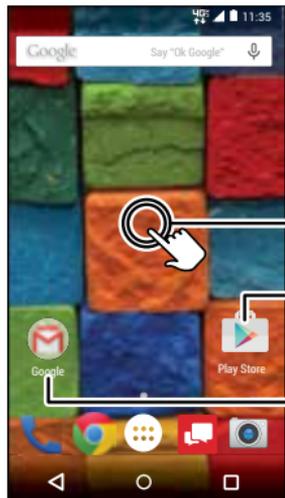
On your computer, go to [www.motorola.com/update](http://www.motorola.com/update).

# Control & customize

## Quick start: Control & customize

Take control of your smartphone:

- **Tap, press, and speak:** Learn smartphone gestures and commands. See “**Moto Voice**” on page 13.
- **Customize your phone and home screen:** To put widgets like a clock, interactive calendar, and more on your home screen, tap and hold an empty spot on the home screen.



Tap & hold an empty spot to change wallpaper.

Tap a shortcut to open.  
Touch & hold to move or delete.

Drag shortcuts on top of each other to make a group.

## Tips & tricks

- **Speak:** Tap  in a search window, or  on a keyboard. Or say your custom prompt to ask your smartphone a question. See “**Moto Voice**” on page 13 for details.
- **Uninstall:** To uninstall apps, tap Apps , tap and hold an app, then drag it to **Uninstall**. (You can't remove some apps.)
- **Ringtone for a contact:** To set a personal ringtone for a contact, tap Apps  →  **Contacts**, and tap the contact. Tap , then tap Menu  → **Set ringtone**.
- **Quick settings:** To change **Wi-Fi**, **Bluetooth**, **Airplane mode**, and other settings, swipe the status bar down with two fingers. For even more settings, tap  **Settings**.
- **Add a home screen page:** Drag an icon to the right side of the home screen until you see a white bar. You can add multiple pages.

## Controls and gestures

### Tap

Find your way around:

- **Tap:** Choose an icon or option.
- **Tap and hold:** Open options for items in lists.
- **Drag:** Move items on the home screen.
- **Swipe:** Scroll through lists or between screens.
- **Pinch or double-tap:** Zoom in and out on websites, photos, and maps.
- **Twist:** Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
- **Back:** Tap Back ◀ to go to the previous screen.
- **Home:** Tap Home ○ to return to the home screen.
- **Overview:** Tap Overview □ to see your recent apps, and tap an app to reopen it. To remove an app from the list, swipe it left or right. To scroll the list, swipe up or down.
- **Menus:** When ⋮ or ≡ appears on a screen, you can tap it to open options for the current screen.
- **Close keyboard:** To close a tapscreen keyboard, tap ▾.
- **Reboot:** To reboot your smartphone, press and hold the Power key until the screen goes dark and your phone restarts.

### Press

#### Power key

Press and hold the Power key to choose **Power off**.

To conserve battery power, prevent accidental taps, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing the Power key. To wake up the touchscreen, just press the Power key again.

**Tip:** To add more security to your smartphone, see “**Protect**”.

#### Volume keys

Your volume keys help in a few ways:

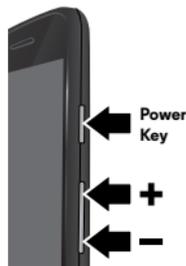
- **Ringer volume:** Press the keys when your smartphone is ringing to silence it.
- **Earpiece volume:** Press the keys during a call.
- **Music/video volume:** Press the keys during a song or video.

**Tip:** For more on volume control, see “**Volume**”.

### Speak

Just tell your smartphone what you want.

**Tip:** Speak naturally but clearly, like using a speakerphone.



- **Dialing and commands:** Say your custom prompt followed by a command. See **“Moto Voice”** on page 13 for details.

Or, tap . To dial, say “Call” and then a contact name or smartphone number. Or, say a command like “Send text,” “Go to” an app, or “Help” for voice command help.

**Tip:** If a contact has more than one number, you can say which number to call. For example, “Call Joe Black Mobile” or “Call Suzi Smith Work.”

- **Search:** Tap  on the home screen to search by voice, or say your custom phrase to speak your search.

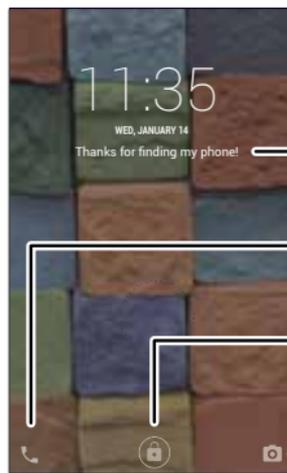
To change your voice input and text-to-speech settings, tap Apps  →  **Settings** → **Language & input**.

- **Text entry:** On a touchscreen keyboard, tap , then speak your message or search text. You can also speak punctuation.

**Tip:** To make your smartphone read out loud, see **“TalkBack”** on page 23.

## On, off, lock & unlock

Your touchscreen is on when you need it and off when you don't. To turn the screen on, press the Power key.



Add your owner info or a message for anyone who finds your phone.

Swipe right to make a call.

Drag up to unlock your screen.

Swipe left to open the camera.

- **Screen off & on:** Press the Power key to turn the screen off & on.
- **Screen lock:** To unlock the screen, tap  and drag up. To use a password, pattern, PIN, or facial recognition security to unlock your screen, tap Apps  →  **Settings** → **Security** → **Screen lock** (see **“Screen lock”** on page 59).
- **Notifications:** Double tap a notification to open it. You'll be prompted to enter your passcode.

- **Owner info:** To add a message to your lock screen in case you lose your smartphone, tap Apps (☰) → **Settings** → **Security** → **Owner info**. (To set your message, just tap Back (◀).)

**Tip:** Don't put your mobile number as your contact info unless you can access your voicemail from another device.

- **Screen timeout:** To change your timeout (screen locks automatically), tap Apps (☰) → **Settings** → **Display** → **Sleep**.

## Customize your smartphone

Customize your smartphone's sounds and appearance:

- **Ringtone and notifications:** To choose ringtones or notifications, tap Apps (☰) → **Settings** → **Sound & notification**.
- **Vibrate or silent:** To make your smartphone vibrate for incoming calls, tap Apps (☰) → **Settings** → **Sound & notification** → **Also vibrate for calls**. To turn off ringtones for incoming calls, tap Apps (☰) → **Settings** → **Sound & notification** → **Phone ringtone** → **None**.
- **Ringtone for a contact:** To set a personal ringtone for a contact, tap Apps (☰) → **Contacts**, and tap the contact. Tap , then tap Menu (☰) → **Set ringtone**.
- **Message alert:** To change your new message notification settings, tap Apps (☰) → **Messaging** → Menu (☰) → **Settings**, and check **Notifications**.

- **Display settings:** To change brightness, animation, and other display settings, tap Apps (☰) → **Settings** → **Display**.
- **Rotate:** In many apps, the touchscreen switches from portrait to landscape when you rotate your smartphone. To turn this on or off, swipe down the status bar with two fingers and tap **Auto-rotate**.
- **Wallpaper:** To change your wallpaper, tap and hold an empty spot on your home screen. For more, see “**Redecorate your home screen**” on page 22.
- **Language and region:** To set your menu language and region, tap Apps (☰) → **Settings** → **Language & input** → **Language**.

## Redecorate your home screen

For quick access to your favorite things, customize your home screen the way you want.

- **Change wallpaper:** Tap and hold an empty spot on your home screen and tap **WALLPAPERS**.
- **Add a home screen page:** Drag an app to the right side of the home screen until you see a white bar. You can add multiple pages.
- **Add shortcuts:** Tap Apps (☰), tap and hold the app, then drag it to one of your home screen pages. To see all your apps, tap Apps (☰) and swipe to the left.
- **Create shortcut folders:** You can group app shortcuts together on your home screen to organize them.

To create a folder on your home screen, drag one shortcut onto another. Add more shortcuts by dragging them onto the first shortcut. To name the folder, tap it, tap the name, and enter a name below the apps.

- **Add widgets:** Tap and hold an empty spot on the home screen and tap **WIDGETS**.

**Tip:** Some apps include widgets. To download apps, tap Apps (☰) →  **Play Store**.

- **Resize widgets:** You can resize some widgets—tap and hold a widget until you feel a vibration, then release. Drag the white circles at the edges to resize.

- **Move or delete widgets & shortcuts:** Tap and hold a widget or shortcut until you feel a vibration, then drag it to another spot, another page, or **Remove** at the top of the screen.

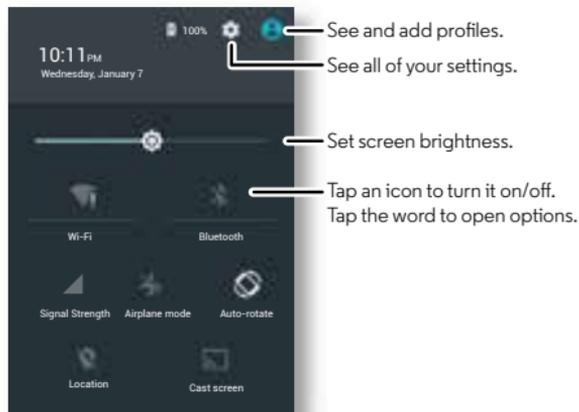
**Note:** Removing a shortcut from your home screen doesn't uninstall the app from your smartphone.

## Quick settings

For quick access to **Wi-Fi, Bluetooth, Brightness, Airplane mode**, and other settings, swipe the status bar down with two fingers. For even more settings, tap  **Settings**.

Need help finding this screen? See “**Status & notifications**” on page 11.

**Note:** Your quick settings may look a little different.



## Profiles

You can share your device with others by adding a user. Each user will have their own space on the device for custom home screens, accounts, apps, settings, and more.

### Add and switch users

**Note:** Only the smartphone's owner can add a user.

Swipe down the status bar with two fingers and tap Profile . Follow the prompts to add a new user.

To switch users, swipe down the status bar with two fingers and tap Profile . Tap a user name.

**Note:** For a temporary user, use the **Guest** profile. Guests won't have access to your personal information and can be easily removed.

### Change or delete users

Tap Apps  →  **Settings** → Users, then tap  next to a user's name.

## Accessibility

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

**Find it:** Tap Apps  →  **Settings** → **Accessibility**

**Note:** For general information, accessories, and more, visit [www.motorola.com/accessibility](http://www.motorola.com/accessibility).

### Voice recognition

Just tell your smartphone what you'd like to do—dial, browse, search, send a text, and more. Check it out—say your custom prompt to ask your smartphone a question. See "**Moto Voice**" on page 13 for details. Or, tap  at the top of the home screen for voice search.

### TalkBack

Use TalkBack to read your screen out loud—your navigation, your selections, even your books.

To turn on TalkBack, tap Apps  →  **Settings** → **Accessibility** → **TalkBack**, then tap **Off** to turn it on.

**Note:** You might need to download text-to-speech software (data charges may apply).

To use TalkBack:

- **Menus and screens:** Tap an item in a menu or screen. Your smartphone speaks the name.
- **Dialer & text entry:** Start typing. Your smartphone speaks each number or letter.
- **Notifications:** Drag the status bar down. Your smartphone speaks all of the notifications.
- **Books & more:** Open a book, file, message, and more. Your smartphone reads the text out loud (app dependent).
- **Browsers:** Enable web pages in your browser to be read out loud. Move between pages, paragraphs, lines, words, or characters.

**Tip:** Navigate through your apps and menus to hear how voice readouts work on your smartphone.

To pause/resume TalkBack:

- Wave your hand over the proximity sensor at the top of the smartphone. To activate this feature, tap Apps  →  **Settings** → **Accessibility** → **TalkBack** → **SETTINGS** → **Use proximity sensor**.
- When Explore by Touch is on, swipe down then right to open the global context menu, then use the menu to pause TalkBack.

## Explore by Touch

Use Explore by Touch to expand TalkBack, and have your taps read out loud as you move your finger around the screen.

To turn on Explore by Touch when TalkBack is active, tap Apps  →  **Settings** → **Accessibility** → **TalkBack** → **SETTINGS** → **Explore by touch**.

**Tip:** When you turn on TalkBack for the first time, your smartphone asks if you want to **Enable Explore by Touch?** Tap **OK** to turn it on.

Explore by Touch changes your smartphone's touch gestures so the location of your taps can be read out loud.

- **Tap** something on the screen to hear a description or text readout.
- **Double-tap** anywhere on the screen to open or activate the last tapped item.
- **Swipe** using two fingers to scroll through lists or between screens.

Shortcut gestures let you navigate your smartphone with simple swipe gestures (for example, swipe up then left in a single motion to go to the home screen). To see or change these shortcuts, tap Apps  →  **Settings** → **Accessibility** → **TalkBack** → **SETTINGS** → **Manage gestures**.

**Note:** The way these gestures are interpreted is specific to TalkBack. Other accessibility services may use the same gestures for different actions.

To learn more about navigating your smartphone with Explore by Touch, tap Apps (☰) → **Settings** → **Accessibility** → **TalkBack** → **SETTINGS** → **Launch “Explore by touch” tutorial**.

To turn off Explore by Touch when TalkBack is active, tap Apps (☰) → **Settings** → **Accessibility** → **TalkBack** → **SETTINGS**, and uncheck **Explore by touch**.

## Braille

Combine your Braille display with TalkBack for braille and speech feedback.

- 1 Download the BrailleBack app from Google Play™ Store (tap Apps (☰) → **Play Store**), and install it on your smartphone.
- 2 Tap Apps (☰) → **Settings** → **Accessibility** → **BrailleBack**.
- 3 Turn on your Braille display and put it in Bluetooth® pairing mode.
- 4 On your smartphone, tap Apps (☰) → **Settings** → **Bluetooth**, then tap the Bluetooth power switch to turn it on and scan.
- 5 Tap the name of your Braille display to pair it with the smartphone.

## Accessibility shortcut

Use simple gestures to quickly activate TalkBack and other accessibility features on your smartphone. For more information, tap Apps (☰) → **Settings** → **Accessibility** → **Accessibility shortcut**.

## Caller ID

When you want to hear who's calling:

- **Read out loud:** Have your caller announced—tap Apps (☰) → **Settings** → **Accessibility** → **TalkBack** → **SETTINGS** → **Speak Caller ID**.
- **Ringtones:** Assign a unique ringtone to a contact. Tap Apps (☰) → **Contacts**, and tap the contact. Tap , then tap Menu  → **Set ringtone**.

## Volume & vibrate

**Find it:** Tap Apps (☰) → **Settings** → **Sound & notification** → **Volumes** or **Vibrate when ringing**

- **Volumes** opens sliders that let you set different volumes for your music or videos, ringtone, text or email notifications, and alarms.
- **Vibrate when ringing** determines whether your smartphone vibrates for incoming calls (even if the ringer is silent).

**Tip:** For more on volume control, see “**Volume**”.

## Zoom

Get a closer look.

- **Pinch to zoom:** Pinch to zoom on maps, web pages, and photos—to zoom in, tap the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.

**Tip:** To zoom in, you can also double-tap.

- **Screen magnification:** Triple tap the screen for full screen magnification, or triple tap and hold to temporarily magnify. Tap Apps  →  **Settings** → **Accessibility** → **Magnification gestures**.
  - **Big text:** Show bigger text throughout your smartphone. Tap Apps  →  **Settings** → **Accessibility** → **Large text**.
  - **Browser:** Choose text scaling and other accessibility settings for your browser. Tap Apps  →  **Chrome** → Menu  → **Settings** → **Accessibility**.
- Tip:** Use **Force enable zoom** to allow zooming on all webpages.

## Display brightness

Your smartphone automatically adjusts the screen brightness when you're in bright or dark places. But you can set your own brightness level instead:

Swipe down the status bar with two fingers, and slide the bar to adjust.

**Note:** Setting brightness to a high level decreases your smartphone's battery life.

## Touchscreen & keys

To hear or feel when you tap the screen, tap Apps  →  **Settings** → **Sound & notification** → **Other sounds**:

- **Touchscreen:** To hear a click when you tap something on the screen, select **Touch sounds**.

- **Keys:** To feel a vibration when you tap a key on the touchscreen keyboard, select **Vibrate on touch**.
- **Screen lock:** To hear a click when you lock or unlock the screen, select **Screen lock sounds**.

## Messages

To make text entry even easier, use features like auto-capitalization, auto-correction, and more. Tap Apps  →  **Settings** → **Language & input**, then tap a keyboard type. Of course, if you don't want to type at all, use your voice. Tap  on the touchscreen keyboard.

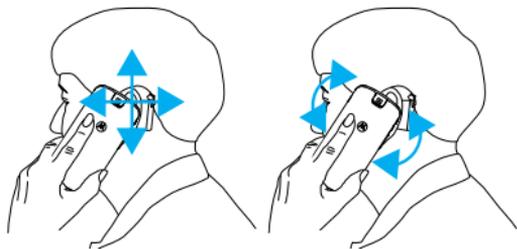
## Hearing aids

To help get a clear sound when using a hearing aid or cochlear implant, your smartphone may have been rated for use with hearing aids. If your smartphone's box has "Rated for Hearing Aids" printed on it, then please read the following guidance.

**Note:** Ratings are not a guarantee of compatibility (visit [www.motorola.com/hacphones](http://www.motorola.com/hacphones)). You may also want to consult your hearing health professional, who should be able to help you get the best results.

- **Settings:** Tap  **Phone** → Menu  → **Settings** → **Call Settings** → **Hearing aids**.
- **Call volume:** During a call, press the side volume keys to set a call volume that works for you.

- **Position:** During a call, hold the smartphone to your ear as normal, and then rotate/move it to get the best position for speaking and listening.



## TTY

You can use your smartphone in TTY mode with standard teletype machines. Tap  **Phone** → **Menu**  → **Settings** → **Call Settings** → **TTY mode** and select the mode you need:

- **TTY full:** Type and read text on your TTY device.
- **TTY HCO:** Hearing-Carry-Over—type text on your TTY device and listen to voice replies on your smartphone's speaker.
- **TTY VCO:** Voice-Carry-Over—speak into your smartphone and read text replies on your TTY device.

**Note:** You'll need a cable/adaptor to connect your TTY device to the headset jack on your smartphone.

Refer to your TTY device guide for mode and usage information.

## Apps

Want more? No problem. With over 1,000,000 apps to choose from, Google Play has something for everyone, and many apps provide useful accessibility features.

**Find it:** Tap Apps  →  **Play Store**

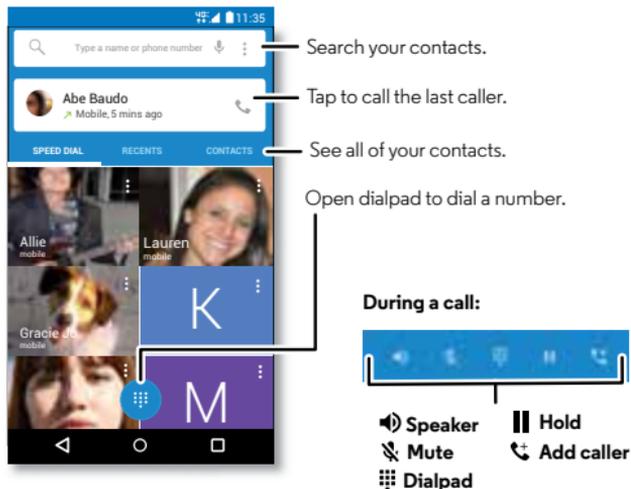
# Calls

## Quick start: Calls

Dial contacts, recent calls, or numbers, all from one app.

**Find it:** Tap  **Phone**

- To call a contact or recent call, tap it.
- To open the dialpad, tap . Enter a number, then tap  to call it.



## Tips & tricks

- **During a call:** Your touchscreen goes dark to avoid accidental taps. To wake it up, move it away from your face or press the Power key.
- **Multi-task:** While you're on a call, tap Home  to hide the call screen and look up a phone number, address, or open other apps. To reopen the call screen, swipe down the status bar and tap **Ongoing call**.
- **Contacts:** To search your contacts, tap **CONTACTS**.
- **Favorite contact:** Have someone you call all the time? Tap and hold an empty spot on your home screen, tap **WIDGETS**, then tap and hold the **Direct dial** widget. Drag it to your home screen, then select the contact. Tap the widget to dial the person.
- **Voicemail:**  appears in the status bar when you have new voicemail. To hear it, tap  **Phone** → , then tap and hold **1**.

## Make calls

When you make a call, you have options:

- Tap  **Phone**, to see your recent calls, favorites, and frequently-called contacts. Select a contact or number to call it.
- To dial a number, tap , enter a number, then tap  to call it.
- To enter the international dialing code (+), tap and hold **0**. To add a pause or wait after numbers, tap Menu .

## Answer & end calls

- **Answer a call:** When your smartphone is unlocked, tap  **ANSWER**.  
**Note:** When your smartphone is locked, swipe right to answer a call.  
With call waiting on, tap  and drag to  to answer the new call, then tap **Hold current call + Answer** or **End current call + Answer**.
- **Ignore a call:** When your smartphone is unlocked, tap  **DISMISS**. If locked, swipe left to send the call to voicemail. You can also press the Power key to ignore the call or press a volume key to silence the ringer.
- **Respond with a text:** To send a pre-set message to an incoming caller, tap the caller's name (if visible). Tap  and drag to .
- **End a call:** Tap .

- **During a call:** Tap  **Mute** to mute the call. To hide the call screen, tap Home . To reopen it, swipe down the status bar and tap **Ongoing call**.

**Note:** When you hold your smartphone to your ear, the touchscreen goes dark to avoid accidental taps. When you move your smartphone away from your ear, the screen lights up again.

Don't use covers or screen protectors (even clear ones) that cover the proximity sensor.

## Recent calls

View your calls (with newest first), and then call, text, or store them:

**Find it:** Tap  **Phone** → **RECENTS**

- To call a number, tap a contact name, then tap **CALL BACK**.
- To send a text message, store the number, or other options, tap the contact picture.
- To remove an entry from the call log, tap it, then tap **DETAILS** → .
- To clear the list, tap Menu  → **Call History**, then tap Menu  → **Clear call log**.

## 3-way calls

During a call, you can start another call, switch between them, or join them in a 3-way call:

- To answer a second call, tap  and drag to . To ignore it, tap  and drag to .

The first call goes on hold if you answer the second call. To switch between calls, tap .

- To dial a second call, tap , enter a number, then tap  to call it.

The first call goes on hold when you tap . To join the calls after the second call answers, tap .

## Your phone number

**Find it:** Tap Apps  →  **Settings** → **About phone** → **Status** → **My phone number**

**Note:** May not be available in all countries.

## Emergency calls

**Note:** Verizon Wireless programs one or more emergency phone numbers that you can call under any circumstances, even when your smartphone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Tap  **Phone** (if your smartphone is locked, drag  up to unlock it, then tap **EMERGENCY CALL**).
- 2 Enter the emergency number.
- 3 Tap  to call the emergency number.

**Note:** Your smartphone can use location based services (GPS and AGPS) to help emergency services find you. See “Location Services” in your legal and safety information.

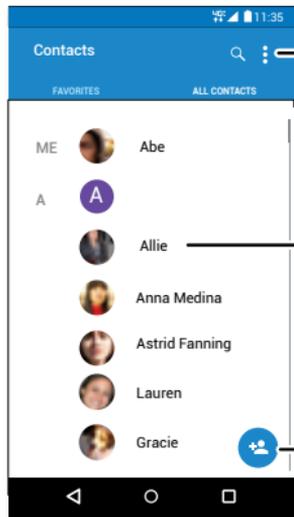
# Contacts

## Quick start: Contacts

Combine information from your Google™ contacts and social networks for quick access to everyone you know.

**Find it:** Tap Apps (⋮) →  **Contacts**

- **Create:** Tap .
- **Edit or delete:** Tap a contact, then tap .
- **Call, text, or email:** Tap a contact, then tap an option.



Sort contacts, change settings, accounts, & more.

Tap to view contact information, call, send a text message, & more.

Add a contact.

## Tips & tricks

- **Search contacts:** From the home screen, tap the Google search box and enter a contact's name. Or, in the **Contacts** list, tap .
- **Send contacts:** Tap a contact, then tap Menu (⋮) → **Share** to send it in a message, or over a Bluetooth® connection.
- **Shortcuts:** Tap a contact, then tap Menu (⋮) → **Place on homescreen** to add a shortcut for this contact on your homescreen.
- **Synchronize:** On your phone, tap Apps (⋮) →  **Settings**. Go to the **ACCOUNTS** section, choose your Google account, then tap your account name to sync it if it has not recently been updated. You can also see these contacts at [www.gmail.com](http://www.gmail.com).

For help with transferring contacts, learn about Motorola Migrate in “**Old phone to new phone**” or go to [www.motorola.com/TransferContacts](http://www.motorola.com/TransferContacts).

## Create contacts

**Find it:** Tap Apps  →  **Contacts** → 

Tap a text box to type the name and details. When you're finished, tap ✓ **DONE** at the top.

**Note:** To import contacts or change where they're stored, see “**Get contacts**” on page 33.

## Call, text, or email contacts

**Find it:** Tap Apps  →  **Contacts**

Tap a contact to see more options. Depending on the information you have for that person, you can call, text, or send email. You can also use voice recognition (see “**Speak**” on page 19).

## Favorites

Set your most-used contacts as favorites, so you can get to them faster.

- To set a favorite, tap Apps  →  **Contacts**, select a contact and tap ☆.
- To see your favorites, tap Apps  →  **Contacts** → **FAVORITES**.

## Edit, delete, or hide contacts

**Find it:** Tap Apps  →  **Contacts**

- To edit a contact, tap it, then tap . Tap a field to edit it. Tap  to choose the contact's picture.
- To set a personal ringtone for the contact, tap it, tap  then tap Menu  → **Set ringtone**.
- To delete the contact, tap it, tap , then tap Menu  → **Delete**.

Contacts from social networks will be hidden if you select **Delete**. To view these contacts, or delete them permanently, use the social network's app or website.

- To hide the contacts from an account in your **Contacts** list, tap Menu  → **Contacts to display**. Tap an account type to show it. Tap **Customize** to uncheck accounts you always want to hide.

## Get contacts

Get all your contacts in one place.

- To add your social networking contacts, tap Apps  →  **Settings** → **Accounts**, then tap  **Add account**.  
**Note:** You'll need a social networking app first. See “**Google Play™**” to get apps.
- To add your email contacts, see “**Email**” on page 36.  
**Tip:** If you add a **Corporate Sync** account, you can send messages to your coworkers, even if you don't have them stored in your contacts.
- To import contacts from your SIM card (if it didn't happen automatically): Tap Apps  →  **Contacts** → Menu  → **Import/export** → **Import from SIM card**. Tap **OK** to confirm.
- To import contacts from your computer, upload the contacts to your Google™ account at <http://contacts.google.com>. On your phone, tap Apps  →  **Contacts** → Menu  → **Accounts** → Menu  → **Auto-sync data**. You can also see these contacts at <http://mail.google.com>.

For help with transferring contacts, see “**Old phone to new phone**” on page 7.

## Share contacts

Share a contact with a Bluetooth® connection, in a message, or using Google Drive™:

**Find it:** Apps  →  **Contacts**

To share a contact, tap it, then tap Menu  → **Share** and choose how you want to send it.

**Note:** You can't share your social network contacts.

## My details

**Find it:** Tap Apps  →  **Contacts**

To store your user profile, tap **Set up my profile** under **ME** at the top of the contact list.

# Messages

## Quick start: Verizon Message+

**Find it:** Tap Apps  **Message+**

- **Create:** Tap  at the top of the messaging screen.
- **Attach:** When you're typing a message, tap  to attach a picture, video, emoji, or file.
- **Send:** Tap  to choose the recipient and then tap **SEND** to send the message.

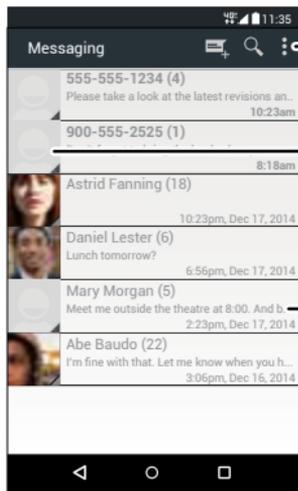
**Tip:** For messaging options, tap .

## Messaging

Stay in tap with messages and pictures.

**Find it:** Tap Apps  →  **Messaging**

- **Create:** Tap .
- **Attach:** When you're typing a message, tap  to attach a picture, video, or other file.
- **Send:** Tap  to send the message.



— Create a new message, search messages, change notifications & more.

— Tap to add a contact.

— Tap a conversation to open it.  
— Tap & hold to delete the message & more.

## Tips & tricks

- **Forward a message:** In a conversation, tap and hold a message for more options, such as forwarding it.
- **Save pictures:** Tap and hold a picture to save it. To see the picture, tap Apps  →  **Gallery**.
- **Voice entry:** Just tap a text box, then tap  on the keyboard.  
**Tip:** If you don't see  on the keyboard, tap Apps  →  **Settings** → **Language & input** → **Google voice typing** to activate voice entry.
- **Text your best friend:** Use a widget to text your favorite contact quickly: Tap and hold an empty spot on the home screen, tap **WIDGETS**, tap and hold **Direct message** to drag it to your home screen, then choose a contact.

## Read, reply, forward & delete text messages

**Find it:** Tap Apps  →  **Messaging**

- **Open:** Tap a conversation to open it.
- **Attachments:** When you open a message with an attachment, tap the attachment to open it, or tap and hold it to save it.
- **Reply:** Open a conversation, then enter your response in the text box at the bottom.
- **Copy, Forward or Delete:** Open a conversation, tap and hold the message you want, then tap an option. To delete a whole thread of messages, open the thread, then tap Menu  → **Delete thread**.
- **Settings:** Tap Menu  → **Settings** to change your notifications and other options.

## Set your default messaging app

You can also use Google Hangouts™ to send and receive your text messages.

To set  **Message+**,  **Hangouts**, or  **Messaging** as your default messaging app:

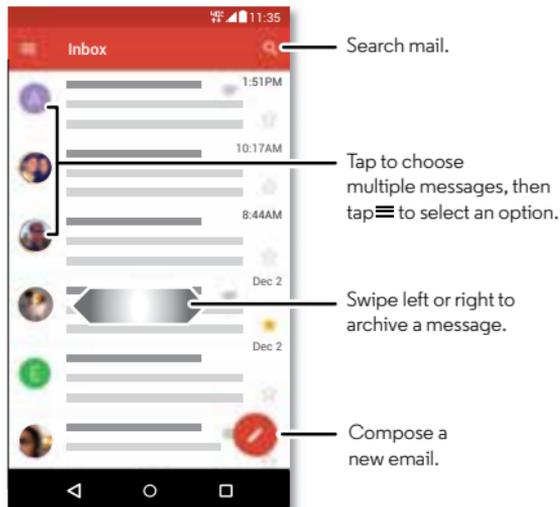
**Find it:** Tap Apps  →  **Settings** → **More** → **Default SMS app**

For more about Google Hangouts, see “**Chat using Google Hangouts™**” on page 36.

# Email

Send and receive email. Set up and manage accounts.

**Find it:** Tap Apps (☰) →  **Gmail** or  **Email**



Search mail.

Tap to choose multiple messages, then tap  to select an option.

Swipe left or right to archive a message.

Compose a new email.

- **Add Gmail accounts:** The first time you turned on your phone, you probably set up or logged in to your Google™ account—that sets up the  **Gmail** app for one account.

To add more Google accounts, tap Apps (☰) →  **Settings** → **Accounts**, then tap **+ Add account** → **Google**.

- **Add email accounts:** To add personal  **Email** accounts, follow the prompts when you first open the app, or tap

Apps (☰) →  **Settings** → **Accounts**, then tap **+ Add account** → **Email**. For Microsoft® Exchange server work email accounts, tap **+ Add account** → **Corporate**, and enter details from your IT administrator.

- **Change account settings:** To change Gmail™ account settings, tap Apps (☰) →  **Settings** → **Google**.

To change email account settings, tap Apps (☰) →  **Settings** → **Email** → **Account settings**.

- **Delete accounts:** To delete a Gmail or email account, tap the account name, then tap Menu  → **Remove account**.

## Chat using Google Hangouts™

Sign in with your Google account to stay in tap with friends and family.

**Find it:** Tap Apps (☰) →  **Hangouts**

- **Start a new hangout:** Tap **+**, then tap a name in your list of friends. You can send a text message, or tap  to make a video call.
- **Change settings:** Tap Menu  to see your old hangouts, change your profile pic, other settings, and more.
- **Chat from a computer:** You can chat from a computer, too. Find out more at [www.google.com/hangouts](http://www.google.com/hangouts).

## Wireless Emergency Alerts

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis. After you close an alert, you can reopen it by tapping Apps (☰) → ⚙️ **Settings** → **More** → **Emergency broadcasts**.



**Tip:** Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, tap Apps (☰) → ⚙️ **Settings** → **More** → **Emergency broadcasts**. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you won't receive alerts if you're outside of the U.S.

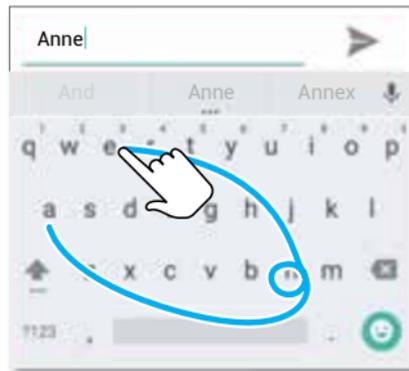
For more, visit [www.ctia.org/consumer\\_info/safety/](http://www.ctia.org/consumer_info/safety/).

## Type

### Quick start: Type

When you tap a text box, like in a message or search, you have keyboard options.

- **Type or gesture:** Enter letters by tapping them one at a time. Or, enter a word by tracing a path through the letters.
- **Close the keyboard:** Tap ▾.



See a different keyboard? It varies by app. This one is for texting.

## Tips & tricks

- **Move the cursor:** Tap a spot in the text to place the cursor, then drag the arrow under the cursor to move it.
- **Dictionary:** To add a word you enter often, enter it, tap the word in the word list below the text box, then tap there again to add it to your dictionary.

- **Symbols:** Tap and hold a key to enter the small number or symbol at the top of it.

To enter several numbers or symbols, tap .

- **Double letters:** Circle a letter to enter two of them.
- **Capital letters:** Tap  or drag it to the letter you want to capitalize.
- **Special characters:** Tap and hold a letter to choose from other special characters.
- **Word prediction:** While you're typing, word suggestions appear above the keyboard. Tap one to select it.
- **Voice entry:** Tap  on the touchscreen keyboard, then say what you want to type. You can speak as long as you like, pause whenever you want, and dictate punctuation to create correct sentences.

- **Vibrate:** Don't like the vibrating keys when you type? Tap Apps  →  **Settings** → **Language & input** → **Google Keyboard** → **Preferences**.

## Text entry settings & dictionary

Choose your keyboard style and edit the dictionary of words your smartphone suggests:

**Find it:** Tap Apps  →  **Settings** → **Language & input**

- To choose your touchscreen keyboard, tap **Current Keyboard**. To allow voice entry from the keyboard, tap **Google voice typing**.
- To change the preferences for your keyboard, tap **Google Keyboard**.
- To add or edit the words that your smartphone suggests and recognizes, tap **Personal dictionary**.

## Cut, copy & paste

Cut, copy, and paste names, phone numbers, addresses, quotes, or anything else in a text box.

- 1 To highlight a word, tap and hold it.  
To highlight more words, drag the selector at the edge of the highlight.
- 2 Tap the icons to cut or copy.  
**Tip:** Tap and hold icons to show labels.
- 3 Open the text box where you want to paste the text (even if it's in a different app).
- 4 Tap in the text box, then tap and hold to show the **PASTE** option. Tap **PASTE** to paste the text.

# Organize

## Clock

**Find it:** Tap Apps (☰) →  **Clock** → 

- **Alarm:** Tap . Tap an alarm to edit it, or tap  to add a new alarm.

When an alarm sounds, tap  and drag to  to turn it off, or drag to  to snooze for ten minutes.

**Note:** You can also wave your hand over the smartphone's display to snooze.

- **Settings:** To change your alarm volume, snooze delay, or other settings, tap Menu (☰) → **Settings**.
- **Timer:** For a timer, tap .
- **Stopwatch:** For a stopwatch, tap .
- **World clock:** For other time zones, tap .

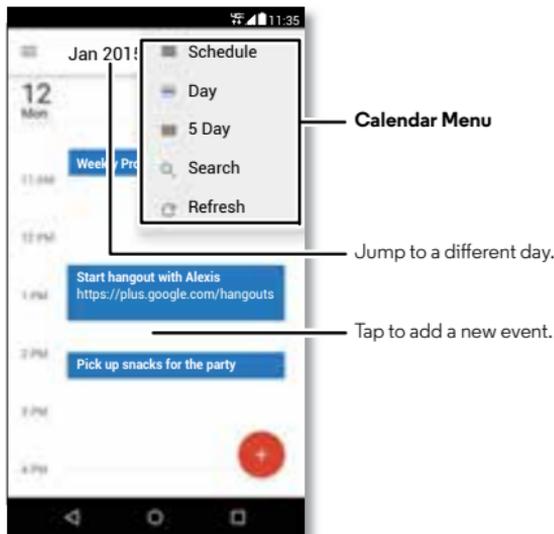
**Tip:** To find out what an icon means, tap and hold it. To set your current date, time, time zone, and formats, tap Apps (☰)

→  **Settings** → **Date & time**.

## Calendar

See all your events, all in one place.

**Find it:** Tap Apps (☰) →  **Calendar**



- **Change the view:** Tap the month at the top to choose a date to view. Or tap Menu (☰) to choose **Day**, **5 Day** or **Schedule**.
- **Go to today's date:** Tap .

- **Add events:** Tap a time on the calendar and tap **New Event**. Enter event details, then tap **SAVE**.
- **Show, edit, or delete events:** Tap an event to open it, then tap edit . Tap **DELETE** to remove the event.
- **Show, hide, or add calendars:** Tap  to show or hide calendars from your Google™ account. You can use a computer to add or remove calendars on your Google account at [www.google.com/calendar](http://www.google.com/calendar).

**Tip:** Add a **Calendar** widget to your home screen. Tap and hold an empty spot on the home screen, tap **WIDGETS**, then tap and hold the **Calendar** widget.

## Corporate sync

If you use Microsoft® Office Outlook on your work computer, your smartphone can synchronize email, events, and contacts with your Microsoft Exchange server.

- To add your **Corporate** account, see “**Email**” on page 36.
- To choose what to sync from your **Corporate** account, tap Apps  →  **Settings** → **Accounts**, tap your account, then check options like **Calendar**, **Contacts**, or **Email**.

## Quickoffice™

Use Quickoffice to view and edit files.

**Find it:** Tap Apps  →  **Quickoffice**

Tap a file or folder to open it. You can edit most documents, spreadsheets, and presentations:

- Place your cursor by tapping the text.
- Select text by double-tapping it.
- To save or share the file, or choose other options, tap Menu .

## Office network

To connect your office network with a Virtual Private Network connection, see “**Virtual Private Networks (VPN)**” on page 58.

## Google Drive™

Keep all your photos, videos, documents, and more safely in one place—private unless you choose to share. Available on Google Drive from all your devices.

**Find it:** Tap Apps  →  **Drive**

## Print

To print your photos, documents, and more from your smartphone, check to see if your printer’s manufacture has an app on Google Play Store. Then tap Apps  →  **Settings** → **Printing** to get started.

You can also send your photos, docs, and more to any Android device in your cloud or to Google Drive. Just download the Cloud Print app from Google.

# Socialize

## Quick start: Socialize

Google+™ makes connecting on the web more like connecting in the real world. Share your thoughts, links, and photos with the right circles.

**Find it:** Tap Apps (☰) →  **Google+**



Open options.

See notifications.

See & find friends.

We're making improvements all the time. Your screen may look a little different. Probably cooler.

## Tips & tricks

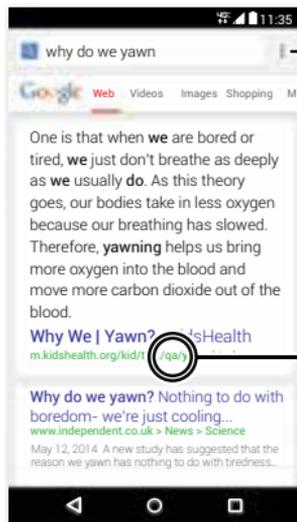
- **Upload photos:** Tap Apps (☰) →  **Gallery** and tap a photo or video. Choose  → **Google+** and select your account.
- **Add a widget:** Use a widget to quickly read your Google+ posts. Tap and hold an empty spot on the home screen, tap **WIDGETS**, then tap and hold **Google+ Posts** to drag it to your home screen.
- **Help:** For more about Google+, visit [www.google.com/+](http://www.google.com/+).
- **Other social networks:** You can also use Facebook®, Twitter, and more. Open Google Play™ Store to find the latest official apps and widgets.

# Browse

## Quick start: Chrome™

Find it: Tap Apps (⋮) → Chrome

- **Go to a webpage:** Tap the address bar at the top of a page and enter an address.
- **Add a bookmark:** Open the address bar (drag down if you don't see it), then tap Menu (⋮) → ☆.
- **Open a bookmark:** Open the address bar, then tap Menu (⋮) → **Bookmarks**.



See options.

Tap a link to select it.  
Tap & hold for more options.

## Tips & tricks

- **Webpage shortcut:** To add a shortcut to a webpage on your home screen, when viewing the webpage, tap Menu (⋮) → **Add to homescreen**.
- **Internet search shortcut:** In the home screen, tap the Google search box at the top and enter a website address.  
**Note:** If you can't connect, contact your service provider.
- **Mobile sites:** Some websites automatically show you a "mobile" version of their page—if you want to show the standard computer versions of all websites, tap Menu (⋮) → **Request desktop site**.
- **Reload:** If a page doesn't load correctly, tap Menu (⋮) → **↻**.
- **Clear history:** In the browser, tap Menu (⋮) → **Settings** → **Privacy** → **CLEAR BROWSING DATA**. Then choose history, cache, cookies, and other options.
- **Help:** For more about Google Chrome, tap Menu (⋮) → **Help & feedback** or visit [www.supportgoogle.com/chrome](http://www.supportgoogle.com/chrome).

## Web connection

To access the web, your smartphone uses your Wi-Fi network (or your mobile phone network if no Wi-Fi network is connected).

**Note:** Your service provider may charge to surf the web or download data over your mobile phone network.

To connect to a Wi-Fi network, see **"Wi-Fi Networks"** on page 54.

## Downloads

**Warning:** Apps downloaded from the web can be from unknown sources. To protect your smartphone and personal data from theft, download apps only on Google Play™.

To download a file, picture, or webpage, tap Apps (☰) →  **Chrome** and go to the website:

- **Files:** Tap the download link. To show the file or app, tap Apps (☰) →  **Downloads**.
- **Pictures:** Tap and hold it to choose **Save image**. To see the picture, tap Apps (☰) →  **Gallery** → **Download**.

To download apps or phone updates, see “**Download apps**” on page 15 or “**Update your smartphone**” on page 17.

## Browser options

To change your browser security settings, text size, and other options, tap Menu (☰) → **Settings**.

## Safe surfing & searching

Keep track of what your browser and searches show:

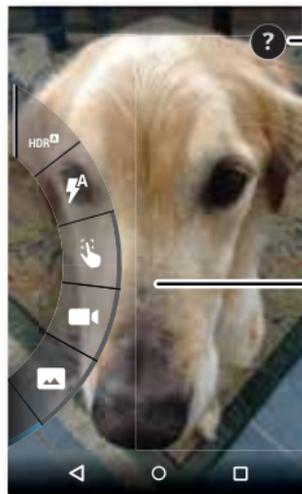
- **Incognito:** To open a tab that won't appear in your browser or search history, tap Apps (☰) →  **Chrome** → Menu (☰) → **New Incognito tab**.
- **Clear history:** To clear your browser history and other saved information, tap Apps (☰) →  **Chrome** → Menu (☰) → **Settings** → **Privacy** → **CLEAR BROWSING DATA**.
- **Auto complete:** When you enter your name in an online form, your browser can automatically enter your address information. If you don't want that, tap Apps (☰) →  **Chrome** → Menu (☰) → **Settings** → **Autofill forms**, then tap the switch at the top to turn it off.
- **Pop-ups:** To stop pop-up windows from opening, tap Apps (☰) →  **Chrome** → Menu (☰) → **Settings** → **Content settings** → **Block pop-ups**.

# Photos & videos

## Quick start: Photos & videos

Take super clear photos with a twist of your wrist and a tap on the screen.

- **Launch it:** Even when your smartphone is asleep, twist your wrist twice, quickly, to open the camera anytime.
- **Take a photo:** Tap anywhere on the screen.
- **Share it:** Swipe the screen left to view a photo or video from your gallery, then tap Share .



 Get camera help.

Tap anywhere to take the photo.  
Tap & hold to take multiple shots.

## Tips & tricks

- **Quick Capture:** Tap Apps  →  **Camera**, swipe the screen right and tap  to turn Quick Capture on or off. When Quick Capture is on, twist your wrist twice to open the camera.
- **Take a selfie:** Tap  in the camera screen, or twist your wrist to switch to the front camera.
- **Record a video:** Tap  in the camera screen to temporarily switch to the video camera and start recording. Then tap  to stop recording.
- **Capture a still shot during a video:** Tap anywhere on the screen while recording to save a photo.
- **View, share, or delete:** To open your gallery, swipe the camera screen left. Pick a photo or video. Choose  to share,  to delete, or Menu  for more options.
- **Change settings:** To open camera options, swipe the camera screen right. Rotate the dial to see more options.
- **Zoom:** Drag the camera screen up or down with one finger.
- **Multi-shot:** When you're ready, tap and hold the camera screen to take a burst of photos.
- **Panorama:** To take a panoramic shot, swipe the camera screen right to open settings, then tap . Use the on-screen guide to slowly pan your phone.
- **Edit or crop:** To edit a photo, tap to select it, then tap .
- **Print:** Want to print your photos? Check out “Print”.

## Take photos

**Find it:** Tap Apps  →  **Camera**

Tap anywhere on the camera screen to take the photo.

### Get a better shot

Sometimes your smartphone may suggest a different shot than the one you took. If there's another shot available, you'll see  in the lower left corner of your photo. Tap it to see both photos. Then, select the one you want to keep.

## Record videos

**Find it:** Tap Apps  →  **Camera**, then tap 

The camera temporarily turns into a video camera and immediately starts recording. Tap  to stop recording.

**Tip:** To send a video in a text message, swipe the camera screen left to open your gallery, tap the video, then choose  to share.

## The perfect shot

Point, tap, and you're done. But when you want something a little different, play with these camera options.

**Tip:** To open camera options, swipe the camera screen right. Rotate the dial to see more options.

Options	
 <b>HDR</b>	Turn on HDR (high dynamic range) effect for better pictures in challenging lighting situations, such as outdoors.
 <b>Flash</b>	Set <b>On</b> , <b>Off</b> , or <b>Auto Flash</b> .
 <b>Control focus &amp; exposure</b>	Set the camera to focus on the object you tap in the screen.
 <b>Slow motion</b>	Take a slow motion video.
 <b>Panorama</b>	Take a wide-angle shot. Use the on-screen guide to slowly pan while you are taking the photo.
 <b>Timer</b>	Set a timer to 3 seconds or 10 seconds.
 <b>Location</b>	Tag your photos with a location.
 <b>Resolution</b>	Take a widescreen photo.
 <b>Shutter tone</b>	Turn the shutter click on or off.
 <b>Quick Capture</b>	Twist your wrist twice to turn camera on. Twist twice again to switch to front camera.

## View, share, & use photos & videos

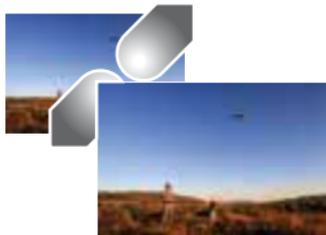
**Find it:** Tap Apps (⋮) →  **Gallery**

- **Play, share, or delete:** Tap a thumbnail to open it, then choose  to share,  to delete, or Menu (⋮) for more.

**Tip:** To select multiple files, open a folder, tap and hold a photo, then tap others.

- **Zoom:** Open a photo in your gallery, then drag two fingers apart or together on the screen.

**Tip:** Turn your phone sideways for a widescreen view.



- **Wallpaper or contact**

**photo:** Open a picture, then tap Menu (⋮) → **Set picture as.**

- **Edit:** Open a picture, then tap .
- **Slideshow:** Open a folder, then tap Menu (⋮) → **Slideshow.** To stop the slideshow, tap the screen.

**Tip:** To show the slideshow on a television or other device, see “**Connect & transfer**” on page 52.

## Create a highlights reel

Your phone automatically creates a video of selected pictures and video clips. It even sets it to music.

You can also customize a highlight reel by choosing different photos, videos, music and even change the length.

- **Create:** Tap Apps (⋮) →  **Gallery**, tap , then tap **Highlights.** Tap the date, then tap  to see the highlight reel preview.
- **Edit:** Tap **Add title** to name it. Then tap **More Options** to change the length, select different photos, and add music. When you're done, tap **SAVE HIGHLIGHT REEL.**
- **Share:** Tap **Share** after you've saved it. Or, select a previously made reel from your gallery and tap .

## Capture your screen

Share a screen capture of your favorite playlist, your new high score, or a friend's contact information. If you can show it on your phone, you can share it with your friends.

To capture your phone's screen, press and hold both the Power and the Volume Down keys at the same time.

To see the screen capture, tap Apps (⋮) →  **Gallery** → **Albums** → **Screenshot.**

## Play Movies & TV

Find and rent movies and TV shows to watch on your smartphone, tablet, or computer:

**Find it:** Tap Apps  →  **Play Movies & TV**

To shop, rent, or watch on a computer, go to [www.google.com/play](http://www.google.com/play) and choose “Movies & TV”.

## YouTube™

Watch videos from YouTube users everywhere—or log in to your account to share your own.

**Find it:** Tap Apps  →  **YouTube**

# Play Music

## Quick start: Music

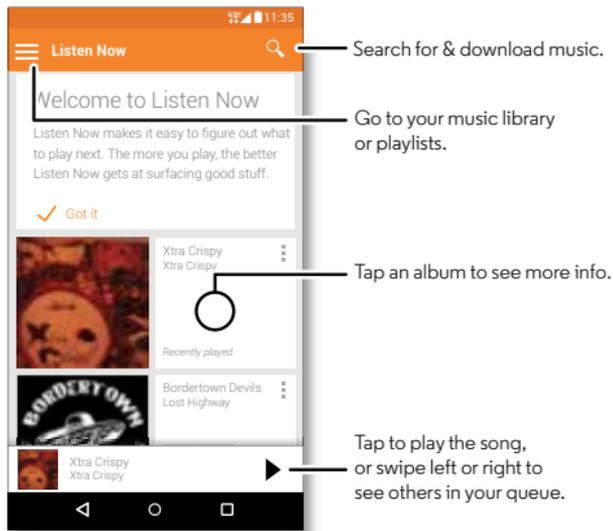
Music everywhere—stream it, buy it, save it, play it. Listen and create playlists anytime.

**Note:** You can buy music only in the U.S. and some countries.

**Find it:** Tap Apps (☰) → 🎧 **Play Music**

To get your music on Google Play™ using a computer, visit [www.google.com/music](http://www.google.com/music).

Tap **Listen Now** to see recommendations and more.



## Tips & tricks

- **Volume:** Press the volume keys.
- **Hide the music player:** To use another app while your music plays, tap Home (○). To return to the music player, swipe the status bar down and tap the song title.
- **Home screen:** Control music playback from the home screen by adding the **Google Play Music** widget.
- **Shop:** Tap **Shop** to shop for more music. (If you don't see the Shop option, tap the upper left of the screen first.)
- **Playlists:** Tap Menu (☰) next to a song in your library to add it to a playlist or show other options. To edit, rename, or delete a playlist, tap and hold its name in the music library.
- **During a flight:** Swipe down the status bar with two fingers and tap ✈️ to turn off all your network and wireless connections and listen to music during a flight.
- **File types:** Your phone can play MP3, M4A, AAC, AAC+, MIDI, and WAV files.

**Note:** Copyright—do you have the right? Always follow the rules. See **“Content Copyright”** in your legal and safety information.

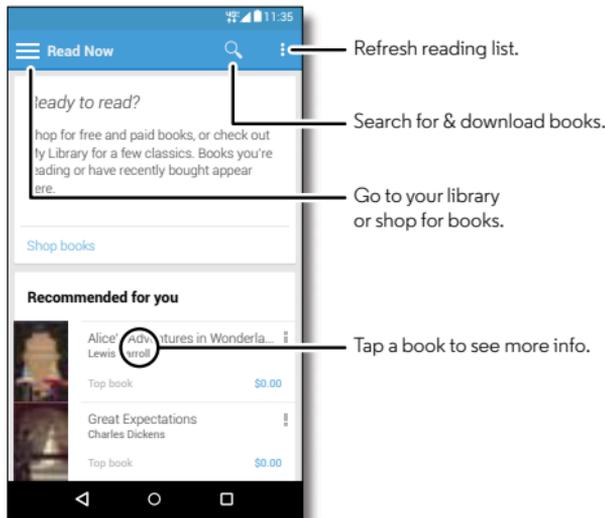
# Play Books

## Quick start: Books

Read your favorite books, magazines, and newspapers when and where you want.

**Note:** You can buy books only in the U.S. and some countries.

**Find it:** Tap Apps (⋮) →  **Play Books**



Refresh reading list.

Search for & download books.

Go to your library or shop for books.

Tap a book to see more info.

## Tips & tricks

- **Turn pages:** While reading the book, turn the pages by swiping them.
- **Recent page:** When you open a book, it shows the last page you were reading.
- **Table of contents:** Tap a book page, then tap Menu (☰) to open the table of contents or change the view.
- **Close:** To return to your book list, tap the back arrow.
- **Shop:** To shop for books, tap Apps (⋮) →  **Play Books** → **Shop**.

Browse by category, or tap  and search for a title or author. Tap a book to show details. Then, tap the book's price to buy it (or tap **OPEN** to open a free book). After you confirm a purchase, the book is added to your library.

- **Magazines & more:** Tap Apps (⋮) →  **Play Newsstand**.

# Play Games

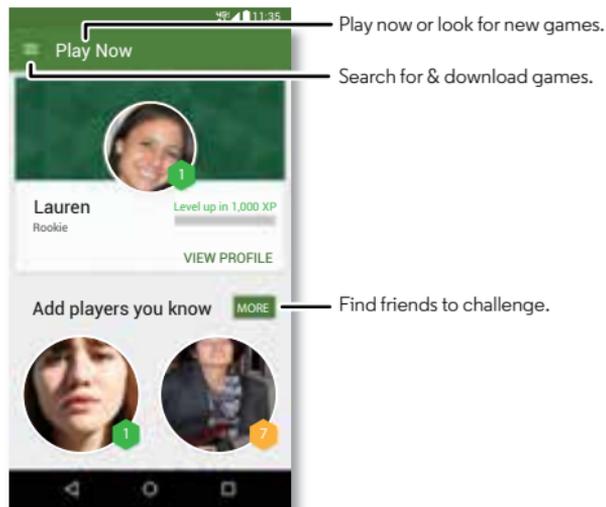
## Quick start: Games

Download and play the latest fun games.

**Find it:** Tap Apps (⋮) →  **Play Games** → **Play now**

## Tips & tricks

- **Challenge friends:** You can play against people in your Google+™ circles. Scroll down to **Players** and choose a person or tap **Add friends**.
- **Find more friends:** Scroll down to **Add players you know** and choose a person or tap **MORE**.



# Locate & navigate

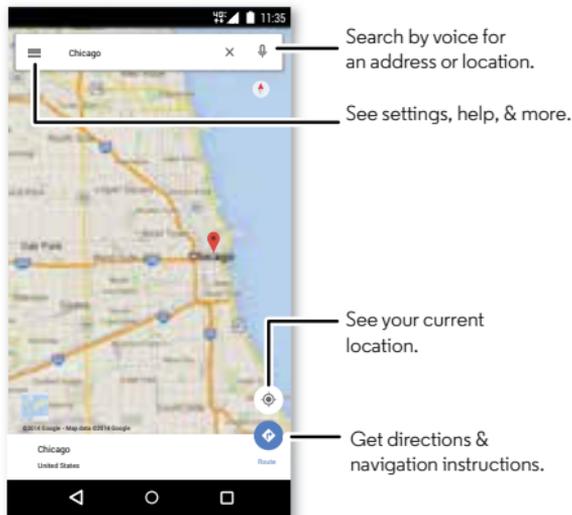
## Quick start: Locate & navigate

Find a nearby cafe, get directions or step-by-step GPS voice navigation using the Google Maps™ you know and trust.

**Find it:** Tap Apps (☰) →  **Maps** → 

Enter what you want to find, then tap it to see more information and options.

**Note:** Your map screen may look different.



## Tips & tricks

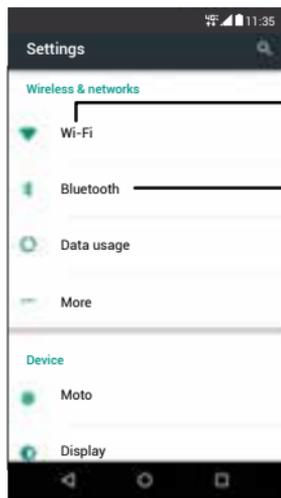
- **Find an address:** In the search field, enter an address or something you're looking for, like "restaurant." The map moves to show the address or local suggestions. Tap the address info at the bottom for more details.
- **Get directions:** Enter a place or address, then tap .
- **Save an address:** Tap the address info at the bottom of the screen and then tap **SAVE**.
- **Zoom:** To zoom in or out, drag two fingers together or apart on the screen.
- **Turn and tilt:** Rotate two fingers on the map to turn it, or drag down/up to tilt.
- **Share a location:** Tap a location, then tap the address and tap Menu (☰) → **Share**.
- **Identify address:** Tap and hold a spot on the map to show the nearest address.
- **Get map help:** Drag the map to the right and tap **Help**.

# Connect & transfer

## Quick start: Connect & transfer

Connect accessories, computers, networks, and more.

**Find it:** Tap Apps (⋮) → **Settings**



Change Wi-Fi settings.

Change Bluetooth settings.

## Tips & tricks

- **Quick settings:** Get to the most used settings quickly. Swipe down the status bar with two fingers. See “**Quick settings**” on page 22.
- **Bluetooth® devices:** To connect a Bluetooth headset, keyboard, or other device, tap **Bluetooth**.
- **Wi-Fi networks:** To connect, tap **Wi-Fi**.
- **Wi-Fi hotspot:** To make your phone a hotspot, tap **More** → **Tethering & mobile hotspot**, then check **Portable Wi-Fi hotspot**. You can change hotspot security.
- **USB cable:** Your phone’s micro USB port lets you exchange media and other files with a connected computer. To change the type of USB connection, tap Apps (⋮) → **Settings** → **Storage** → Menu (⋮) → **USB computer connection**.
- **Automatic connections:** When Bluetooth or Wi-Fi power is on, your smartphone automatically reconnects to available devices or networks it has used before.
- **Airplane mode:** Need to shut down wireless connections quickly? Swipe down the status bar with two fingers and tap **Airplane Mode**.
- **Print:** Want to print your photos, docs, or other things? Check out “**Print**”.

## Bluetooth® wireless

### Turn Bluetooth power on/off

**Find it:** Tap Apps  →  **Settings** → **Bluetooth**, then tap the switch to turn it on

**Note:** Swipe down the status bar with two fingers to quickly turn Bluetooth on or off.

**Tip:** To extend battery life or stop connections, turn Bluetooth off when you're not using it.

### Connect devices

The **first time** you connect a Bluetooth device, follow these steps:

- 1 Make sure the device you are pairing with is in discoverable mode (for details, refer to the guide that came with the device).
- 2 Tap Apps  →  **Settings** → **Bluetooth**.
- 3 Make sure the switch is on.
- 4 Tap a found device to connect it (if necessary, tap **Pair** or enter a passkey like **0000**).

**Tip:** Tap  to rename a device.

When the device connects, the Bluetooth status indicator shows at the top of the screen .

To automatically **disconnect** or **reconnect** a device anytime, like a wireless headset, just turn the device off or on.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

### Manage devices

To manually reconnect your smartphone with a paired device, tap the device name in the list.

To manually disconnect your smartphone from a paired device, tap the device name in the devices list, then tap **OK**.

To remove a paired device, tap  next to the device name, then tap **Unpair**.

To change the name your phone shows to other devices, tap Apps  →  **Settings** → **Bluetooth**, turn Bluetooth power on, then tap Menu  → **Rename phone**. Enter a name and tap **Rename**.

### Let devices find your smartphone

To let a Bluetooth device discover your smartphone, just turn the Bluetooth switch on.

### Transfer files

- **Photos or videos:** Open the photo or video, then tap  → **Bluetooth**.
- **Contacts:** Tap Apps  →  **Contacts**, tap a person, then tap Menu  → **Share** → **Bluetooth**.

## Wi-Fi Networks

### Turn Wi-Fi power on/off

**Find it:** Tap Apps  →  **Settings** → **Wi-Fi**, then tap the switch to turn it on

### Connect to networks

To find networks in your range:

**1** Tap Apps  →  **Settings** → **Wi-Fi**.

**Tip:** To show your smartphone's MAC address and Wi-Fi settings, tap Menu  → **Advanced**.

**2** Make sure the Wi-Fi switch is turned on.

**3** Tap a found network to connect it (if necessary, enter **Network SSID**, **Security**, and **Wireless password**, and tap **Connect**).

When your smartphone connects, the Wi-Fi status indicator  appears in the status bar.

**Note:** If you see a question mark in the Wi-Fi status indicator , swipe the status bar down, tap the network, and enter the network's password.

**Tip:** When Wi-Fi is on, your smartphone automatically reconnects to available networks it has used before.

### Wi-Fi hotspot

You can make your smartphone a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

**Note:** Keep it secure. To protect your smartphone and hotspot from unauthorized access, it is strongly recommended that you set up hotspot security (WPA2 is the most secure), including password.

**Find it:** Tap Apps  →  **Settings** → **More** → **Tethering & portable hotspot** and check **Portable Wi-Fi hotspot**

**1** Your phone turns off Wi-Fi and uses the mobile network for internet access. Tap **Set up Wi-Fi hotspot** to set up security:

- **Network SSID:** Enter a unique name for your hotspot.
- **Security:** Select the type of security you want: **Open** or **WPA2**. For **WPA2**, enter a unique password that others will need to access your Wi-Fi hotspot.  
**Note:** **WPA2** is recommended by IEEE.
- **Broadcast Channel:** If you notice interference after your hotspot has been active for a while, try different channels.
- **Password:** Create a password with at least eight characters.

**2** Tap **SAVE**.

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**.

### Wi-Fi modes

For those who like to get a bit more technical, your smartphone supports the following Wi-Fi modes: 802.11a, b, g, n.

## USB cables

**Note:** Copyright—do you have the right? Always follow the rules. See “**Content Copyright**” on page 68.

To load music, pictures, videos, documents, or other files from your computer, connect your smartphone to your computer with a USB cable. To change the type of USB connection (if necessary), tap Apps  →  **Settings** → **Storage** → Menu  → **USB computer connection**.

**Tip:** Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

**Note:** The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

- For Microsoft® Windows®: On your computer, choose Start, then select Windows Explorer from your list of programs. In Windows Explorer, your smartphone will appear as a connected drive (mass storage device) where you can drag and drop files, or it will appear as an MTP or PTP device that lets you use Windows Media Player to transfer files. For more instructions or driver files, visit [www.motorola.com/support](http://www.motorola.com/support).
- For Apple™ Macintosh™: Use Android File Transfer, available at [www.android.com/filetransfer](http://www.android.com/filetransfer).

## Share your data connection

Your computer can access the internet through your smartphone’s mobile network—you just need a USB cable.

**Tip:** To share a Wi-Fi connection, see “**Wi-Fi hotspot**” on page 54.

- 1 Connect your smartphone to your computer using a USB cable.

**Note:** If your computer is running something older than Microsoft® Windows® 7 or Apple™ Macintosh™ OSX, it might require special configuration.

- 2 On your phone, tap Apps  →  **Settings**, then make sure the **Wi-Fi** switch is set to off.
- 3 In **Settings**, tap **Tethering & Mobile Hotspot**, then check **USB tethering** to start the connection.

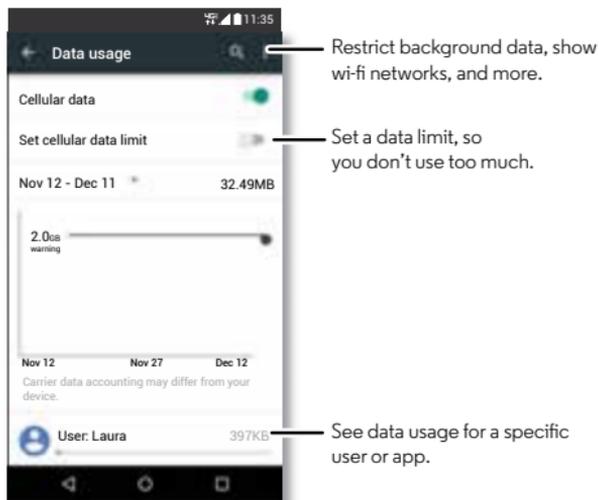
To stop the connection, uncheck **USB tethering**, then disconnect your phone from your computer.

## Data use

You can track the amount of data uploaded and downloaded by your smartphone.

**Find it:** Tap Apps (☰) → ⚙️ **Settings** → **Data usage**

Your smartphone shows a data usage graph. Below the graph, apps are listed from highest to least data usage. Apps that use a lot of data might also use a lot of battery power.



Some apps transfer data in the background when you're not viewing them—to stop an app from doing this, tap it and then check **Restrict app background data**.

To turn off background data use for all apps, just tap Menu ☰ → **Restrict background data**.

**Note:** Usage information is provided to help you manage your smartphone. This may not match the amounts charged by your service provider, as they're not measured in the same way.

## NFC

Near Field Communication technology lets you instantly share content (like web links, contacts, and photos), information, and more, by touching the back of your smartphone to another NFC-enabled device.

**Find it:** Tap Apps (☰) → ⚙️ **Settings** → **More** → **NFC**

### Share with Android Beam™

Use Android Beam to share content on your smartphone with another NFC-enabled phone or tablet.

**Note:** The other device must support NFC, too.

- 1 Open the screen that contains the map page or browser page you want to share.
- 2 Tap the back of your smartphone to the back of the other device.

When the devices connect, you'll see **Touch to Beam** on your smartphone.

- 3 Tap your screen to share your content.

## Receive with NFC

Receive web links, e-coupons, brochures, maps and more from an NFC tag. Look for the NFC logo on posters, signs, store displays and other areas. Just touch the back of your smartphone to the logo to receive its tag information.

## Bluetooth & Wi-Fi one-touch setup

Just touch your smartphone to an NFC-enabled Bluetooth device or Wi-Fi access point to automatically pair or connect with the device.

## Mobile payment

You can use any secure payment app to pay for your purchase (where available).

Look for the NFC logo to confirm that you can make a mobile payment. Touch the back your smartphone to the payment device to pay for your purchase.

## Security

Mobile payments, wireless connections, and content sharing all demand security:

- **Range:** NFC only works over a short range (about 4 cm/1.5 inches), so it's unlikely you'll connect by mistake—if you did, you would still have to accept the connection to send or receive information.
- **Encryption:** Your smartphone uses the latest security, encryption, and authentication features to protect your

personal information for mobile payments and content sharing.

## Your cloud

One account with access to everything, everywhere—phone, tablet, computer.

## Sync your Google account

When you log in to the same Google account, all devices can get to all the same apps, movies, books, and music from Google Play—plus you share the same Gmail, Google Calendar™, and Google Mobile™. To add accounts to your smartphone, tap Apps (⋮) →  **Settings** → **Accounts**, then tap **+ Add account** → **Google**.

## Phone & tablet

Your Android™ smartphone and tablet can work together to help you get the most out of both:

- **Transfer media and files:** Copy files to your smartphone and transfer them to other devices—see “**Transfer files**” on page 53.
- **Phone hotspot:** If you have a Wi-Fi tablet, turn your smartphone into a Wi-Fi hotspot to let your tablet access the Internet anywhere—see “**Wi-Fi hotspot**” on page 54.

- **Bluetooth® accessories:** If you have a Bluetooth keyboard or other accessories to use with your tablet, remember you can use them with your smartphone too. To connect them, see “**Bluetooth® wireless**” on page 53.

## Virtual Private Networks (VPN)

A VPN lets you access files on a secured network (like an office network with a firewall). Contact the network administrator to ask for VPN settings, and any additional apps or other requirements.

To enter VPN settings, tap Apps  →  **Settings** → **More** → **VPN**. Tap  to add a new VPN. Choose the type of VPN and enter settings from the network administrator. The network is stored in the **VPN** list so you can select it whenever you need to connect.

## Mobile network

You should not need to change any network settings. Contact Verizon Wireless for help.

To see network settings options, tap Apps  →  **Settings** → **More** → **Cellular networks**.

## Airplane mode

Use airplane mode to turn off all your wireless connections—useful when flying. Swipe down the status bar with two fingers, then tap **Airplane mode**.

**Note:** When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth® power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region’s emergency number can still be made.

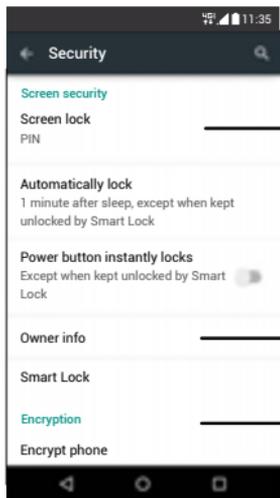
# Protect

## Quick start: Protect your smartphone

Make sure your information is protected in case your smartphone is lost or stolen.

**Find it:** Tap Apps (☰) → ⚙️ **Settings** → **Security**

The easiest way to protect your smartphone is to use **Screen lock**. You can choose to swipe to unlock, or enter a pattern, PIN, or passcode to unlock your smartphone.



For a screen lock, you can use a pattern, password, or other option.

Add some info to show on your lock screen.

Encrypt the data stored on your smartphone.

## Screen lock

To keep your smartphone secure, you can make the touchscreen lock when it goes to sleep.

**Find it:** Tap Apps (☰) → ⚙️ **Settings** → **Security** → **Screen lock**, then select the lock type:

- **None:** Turn off the screen lock.
- **Swipe:** Tap (🔒) and drag up.
- **Pattern:** Draw a pattern to unlock.
- **PIN:** Enter four to sixteen digits to unlock.
- **Password:** enter four to sixteen letters, digits, or symbols to unlock.

To change when your touchscreen goes to sleep, tap Apps (☰) → ⚙️ **Settings** → **Display** → **Sleep**.

**Note:** You can make emergency calls on a locked smartphone (see “**Emergency calls**” on page 30). A locked smartphone still rings, **but you need to unlock it to answer.**

## Can't unlock?

**Pattern, PIN, or password:** If you forget your pattern, PIN, or password, you can enter your Google™ account email and password to unlock the smartphone.

If you don't have a Google account on your smartphone, contact Verizon Wireless to have your device factory reset.

**Warning:** A factory reset will delete all data on your smartphone.

## SIM card lock

**Caution:** If you enter an incorrect SIM PIN code three times, your smartphone locks your SIM card and asks for your PIN unlock code. Contact Verizon Wireless for your PIN unlock code.

**You shouldn't need to use this feature**, but to set a SIM card PIN that you must enter when you turn on your smartphone, tap Apps  →  **Settings** → **Security** → **Set up SIM card lock** → **Lock SIM card**.

To set your SIM PIN, enter a 4-digit code. To change your code, choose **Change SIM PIN**.

## Encrypt your smartphone

**Caution:** If you forget your encryption code, you cannot recover the data stored on your smartphone or memory card. Encrypting your files can take an hour or more. Leave your smartphone plugged in, and be careful not to interrupt the process.

Encryption protects the accounts, settings, apps, and files on your smartphone, so that people cannot access them if your smartphone is stolen.

**You shouldn't need to use this feature**, but to encrypt your smartphone and require a PIN or password whenever you turn on your smartphone, tap Apps  →  **Settings** → **Security** → **Encrypt phone**.

## Backup & restore

**Find it:** Tap Apps  →  **Settings** → **Backup & reset**, then tap the switch to turn it on

Your Google account data is backed up online. If you reset or replace your smartphone, just log in to your Google account to restore the contacts, events, and other details you synced with the account.

To choose what syncs with the account, tap Apps  →  **Settings** → **Accounts** → **Google**, tap your Google account, and check things to sync.

**Note:** Text messages, call logs, and items stored on your smartphone will not be restored. To restore your Google Play™ Store apps, see “**Take care of your apps**” on page 16.

## Reset

To reset your smartphone to factory settings and erase all the data on your smartphone, tap Apps  →  **Settings** → **Backup & reset** → **Factory Data Reset** → **Reset Phone**.

**Warning:** All downloaded apps and user data on your smartphone will be deleted. Data on the cloud will not be deleted.

# Want more?

## Get help & more

Get answers, updates, and info:

- **Help is here:** Tap Apps  →  **Help** to get walk-through tutorials, how-tos, FAQs, or chat with people who can help, right on your smartphone.
- **Everything Moto X:** Get PC software, user guides, and more at [www.motorola.com/mymotox](http://www.motorola.com/mymotox).
- **Accessories:** Get accessories for your smartphone at [www.motorola.com/mobility](http://www.motorola.com/mobility).
- **Get apps:** Tap Apps  →  **Play Store** to buy and download apps.
- **News:** Here's how to find us:
  -  YouTube™ [www.youtube.com/motorola](http://www.youtube.com/motorola)
  -  Facebook™ [www.facebook.com/motorola](http://www.facebook.com/motorola)
  -  Twitter [www.twitter.com/motorola](http://www.twitter.com/motorola)
  -  Google+™ [www.google.com/+Motorola/posts](http://www.google.com/+Motorola/posts)

## Tips & tricks

- **Google™ help:** In almost every Google app, you can tap Menu  → **Help**. You can also view the Google help centers online at [www.google.com/support](http://www.google.com/support).

# Troubleshooting

## Crash recovery

In the unlikely event that your smartphone stops responding to taps and key presses, try a reboot—press and hold the Power key until the screen goes dark and your smartphone restarts.

## Service & repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at: 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Safety, Regulatory, & Legal

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## For Your Safety

Before assembling, charging or using your mobile device for the first time, please read the important product safety and legal information provided with your product.

**Warning:** Don't try to remove or replace the battery yourself—doing so may damage the battery and could cause burning and injury. If your phone becomes unresponsive, try a reboot—press and hold the Power key until the screen goes dark and your phone restarts.

## Battery Use & Safety

**Warning:** Your mobile device contains a battery that should only be removed by a Motorola approved service center or recycler.

- Don't try to remove or replace the battery yourself. Attempting to remove or replace the battery may damage the battery and may cause burning and injury.
- Don't try to take apart or fix your phone. Attempting to take apart or fix your phone may damage the battery and may cause burning and injury.
- Don't crush, bend, or expose your phone to heat or liquid. This may damage the battery and may cause burning and injury.

## Battery Charging

Charge your Motorola phone using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 1.1 or 2.0 and complies with EN301489-34, IEC62684 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe, and may cause slow charging, product damage, or reduced device performance.

- Your phone will not charge if the temperature is too high or low.
- New batteries and batteries that have been stored for a while may take longer to charge.
- Only use genuine Motorola batteries, which contain safety circuitry and are designed to give the best performance in your Motorola device.

## Driving Precautions

Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

**While driving, ALWAYS:**

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.

- Enter destination information into a navigation device **before** driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Concentrate on driving, and stop using the mobile device if you can't concentrate.

Pull over safely before using your mobile device to send messages, surf the web, or use other applications.

## Seizures, Blackouts, Eyestrain, & Discomfort

Prolonged use of any device may cause discomfort in hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a safe area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist.

In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts. If you suffer any seizures or blackouts, or have a history of seizures, stop using your device and seek medical advice.

## Caution about High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the sound, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

## Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example, a choking hazard may exist for small, detachable parts.

**Supervise access.** If a child does use your mobile device, monitor their access to help prevent loss of data or unexpected charges for data or application purchases.

## Glass Parts

Some parts of your mobile device may be made of glass. If the glass breaks, don't attempt to service the device yourself. Stop using your mobile device until the glass is replaced by a qualified service center.

## Allergens

Motorola Mobility avoids using known allergens in our products. From time to time, trace amounts of an allergen may be added during manufacture of a device or device component that could cause discomfort for some individuals. This approach is common for many types of products. We recommend that you monitor any products that may be in prolonged contact with your skin, and remove them if you experience skin irritation.

## Use & Care

To care for your Motorola mobile device, please observe the following:



### liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.



### drying

Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.



### extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



### dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or similar materials.



### cleaning

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### shock and vibration

Don't drop your mobile device or expose it to strong vibration.



### protection

To help protect your mobile device, always make sure that all connector and compartment covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.

## Potentially Explosive Areas

Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

Turn off your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your charger, mobile device, device display, user's guide, or packaging may contain symbols, defined as follows:

Symbol	Definition	
	Important safety information follows.	
		Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Don't dispose of your battery or mobile device with your household waste. See "Disposal & Recycling" for more information.	
	For indoor use only.	
	Listening at high volume to music or voice through a headset may damage your hearing.	
	Only use your charger indoors.	

## Radio Frequency (RF) Energy

### Exposure to RF Energy & Device Operation

Your mobile device contains a transmitter and receiver of RF energy. It is designed to comply with regulatory requirements concerning human RF exposure.

For optimal device performance, and to stay within the RF exposure guidelines:

- Hold your mobile phone normally at your ear when talking on it.
- When using the mobile phone next to your body (other than in your hand or against your head), maintain a distance of 1.5 cm (3/4 inch) from your body to be consistent with how the mobile phone is tested for compliance with RF exposure requirements.
- If you use your mobile phone with a non-Motorola accessory case or holder, make sure the accessory maintains the required separation distance and has no metallic parts.

### World Health Organization (WHO) Advice

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a handsfree device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

**Note:** Motorola includes this guidance as a precaution, per the requirements of the Government of India. The scientific consensus is that there are no known RF health effects from the use of mobile phones.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or health care facilities.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

### Medical Devices

If you use an implantable pacemaker or defibrillator, or other medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with a pacemaker or defibrillator should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator when the mobile device is turned ON.
- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## Regulatory Information

Your Motorola mobile device is designed to comply with national and international regulatory requirements. For full compliance statements and details, please refer to the regulatory information in your printed product guide.

### European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

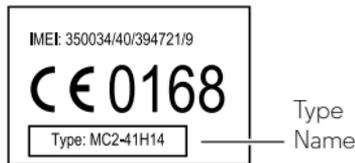


Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

For products that support Wi-Fi 802.11a (as defined in your product information): Outside the United States, this device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

The following gives an example of a typical Type name:



You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rte](http://www.motorola.com/rte) (in English only). To find your DoC, enter the Type name from your product's label in the "Search" bar on the website.

## FCC Notice to Users

### The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in product information): Outside the United States, do not use your device outdoors while connected to an 802.11a Wi-Fi network. The FCC prohibits such outdoor use since frequencies 5.15-5.25 GHz can cause interference with Mobile Satellite Services (MSS). Public Wi-Fi access points in this range are optimized for indoor use.

## Industry Canada Notice to Users

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-Gen, Section 7.1.3. This device complies with ICES-003 requirements for Class B ITE (Information Technology Equipment). *CAN ICES-3 (B)/NMB-3(B)*

## Software Notices

**Warning against unlocking the bootloader or altering a product's operating system software:** Motorola strongly recommends against altering a product's operating system, which includes unlocking the bootloader, rooting a device or running any operating software other than the approved versions issued by Motorola and its partners. Such alterations may permanently damage your product, cause your product to be unsafe and/or cause your product to malfunction. In such cases, neither the product nor any damage resulting therefrom will be covered by warranty.

**Important FCC information:** You must not make or enable any changes to the product that will impact its FCC grant of equipment authorization. The FCC grant is based on the product's emission, modulation, and transmission characteristics, including: power levels, operating frequencies and bandwidths, SAR levels, duty-cycle, transmission modes (e.g., CDMA, GSM), and intended method of using the product (e.g., how the product is held or used in proximity to the body). A change to any of these factors will invalidate the FCC grant. It is illegal to operate a transmitting product without a valid grant.

## Location Services

Motorola mobile devices can provide information about their approximate location to applications, using sources including GPS, AGPS, and Wi-Fi. GPS (Global Positioning System) uses government-operated satellites that are subject to changes implemented in accordance with Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device. AGPS (Assisted Global Positioning System) uses your wireless service provider's network to improve GPS performance. Airtime, data fees, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details. Your mobile device can also use Wi-Fi signals to determine your approximate location, using information from known and available Wi-Fi networks.

Mobile devices transmit location-based information when connected to a wireless network or when using other location technologies like GPS. If you use applications that require location-based information such as driving directions, your mobile device will provide location information to them. These applications may share location information with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

## Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area.** Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Navigation

If your Motorola mobile device provides navigation features, note that mapping information, directions, and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your mobile device with you and don't leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information:** Your mobile device can store personal information in various locations, including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.  
**Note:** For information on how to backup or wipe data from your mobile device, go to [www.motorola.com/support](http://www.motorola.com/support)
- **Online accounts:** Some mobile devices provide a Motorola online account. Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates:** Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your mobile device's performance and/or have access to private information including account details, call data, location details, and network resources.
- **Wireless:** For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device.
- **Location-based information:** Mobile devices enabled with location based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more details.
- **Other information your device may transmit:** Your mobile device may also transmit testing and other diagnostic (including location-based) information, and other

non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions about how using your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Disposal & Recycling

### Mobile Devices & Accessories

Please don't dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. **Warning: Never dispose of batteries, either separately or within a mobile device, in a fire because they may explode.** Mobile devices or electrical accessories should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Or, you may return unwanted Motorola mobile devices and electrical accessories to any Motorola Approved Service Center in your region. For details on approved national recycling schemes and Motorola recycling activities, go to: [www.motorola.com/recycling](http://www.motorola.com/recycling)



### Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Hearing Aid Compatibility in the US

In the US, specific hearing aid compatibility (HAC) performance ratings can help clarify how certain wireless phones and hearing aids may perform together. HAC compliant wireless phones are capable of working with hearing aids that have a minimal immunity rating of at least 2. The immunity rating indicates how susceptible a hearing aid is to picking up interference from a digital wireless phone. It can rate the performance of the hearing aid for either microphone and/or telecoil coupling. Some hearing aids are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The US performance rating system for HAC compliant wireless phones is as follows: The "M" (microphone) indicates that the product has been tested and rated for acoustic coupling. The "T" (telecoil) represents that the product has been tested and rated for inductive coupling. The higher the "M" or "T" rating, the less likely the hearing aid user will experience interference when the hearing aid is set to the respective microphone or telecoil mode. The highest values to date are 3 and 4 (e.g., "M4" or "M3/T3").



To determine if a product is rated for HAC, please look for the HAC rating or logo on the phone's packaging. For a list of current HAC models, visit

[www.motorola.com/hacphones](http://www.motorola.com/hacphones).

Results will vary depending on the user's hearing aid and hearing loss. If your hearing aid happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. To couple the device to your telecoil equipped hearing aid, switch your hearing aid to the "T" or telecoil setting. Then, enable the "Hearing Aid" mode feature on your Motorola phone with the following sequence: Apps → **Phone** → **Menu** → **Settings** → **Hearing aids**.

Motorola Mobility hearing aid compatible phones have been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.

## Software Copyright

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

## Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

## Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY LLC  
OSS Management  
1000 Enterprise Way  
Sunnyvale, CA 94043  
USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) (in English only) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please go to Apps → **Settings** → **About phone** → **Legal information** → **Open source licenses**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Service & Repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## How to Obtain Service or Other Information

1. Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service.

- If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.
- A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.
- If the software update doesn't fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.
- To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

**To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at [www.motorola.com](http://www.motorola.com).**

## Motorola Mobility LLC Global Limited Warranty

### What does this Limited Warranty cover?

Motorola Mobility LLC ("**Motorola**") promises to the original purchaser ("**you**") that this Mobile Phone, and any in-box accessories which accompany it (the "**Products**"), will be free of defects for a period of 12 months from the date of original purchase ("**Warranty Period**") provided that the Products are used for normal [consumer/end user] purposes (the "**Limited Warranty**"). This Limited Warranty covers only a purchase of new Products from Motorola or an authorized reseller or distributor of Motorola Products and accompanied in-box by this written Limited Warranty. This Limited Warranty is personal to you and not transferable. Claims under this Limited Warranty may only be made in the country of purchase. If, following a repair, there are fewer than 90 days remaining in the Warranty Period, the Warranty Period will be extended to end 90 days from the date of repair.

**THE PROMISES MADE TO YOU IN THIS LIMITED WARRANTY ARE IN ADDITION TO, AND DO NOT REDUCE OR OTHERWISE AFFECT, YOUR STATUTORY RIGHTS.**

### What will we do if you make a claim under this Limited Warranty?

If you make a valid claim under this Limited Warranty, Motorola will (at its discretion) either (1) repair the Product using new, used, or reconditioned replacement parts; or (2) replace the

Product with a new or "as new" reconditioned Product; or (3) refund the purchase price. Any refunded or replaced Product shall become the property of Motorola.

### What is not covered?

This Limited Warranty does not cover the following unless they occurred because of a defect in materials or workmanship:

- Batteries or any protective coatings the performance of which naturally deteriorates over time.
  - Cosmetic damage, including scratches, dents, cracks or other cosmetic damage from normal wear and tear.
  - Damage caused by use with non-Motorola products. Defects or damage that result from the use of non-Motorola branded or certified compatible products, accessories or other peripheral equipment and/or software.
  - Damage caused beyond the reasonable control of Motorola, including damage caused by (i) accident, abuse, misuse; (ii) operating a Product outside its permitted or intended uses as defined in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation provided to you (including use of the Products for [commercial rental] purposes); (iii) improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product); (iv) contact with liquids, water, rain, extreme humidity, unusually heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but then only to the extent the damage was not caused by incorrectly securing the phone's protective elements or subjecting a Product to conditions beyond its stated specifications or limits); or (v) flood, fire, earthquake, tornado or other acts of God not within Motorola's reasonable control.
  - Unauthorized service. Defects or damage resulting from someone other than Motorola or a Motorola authorized service center servicing, testing, adjusting, installing, maintaining, altering, or tampering with the Products.
  - Products that have been modified in any manner without the written permission of Motorola, including (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; (iii) broken seals or other evidence of tampering; or (iv) which have been modified or show evidence of attempts to modify them.
- IMPORTANT: IT IS ILLEGAL TO USE THIS PRODUCT IF IT CEASES TO COMPLY WITH THE GOVERNMENT AUTHORIZATIONS THAT APPROVED ITS RELEASE. THEREFORE, YOU MUST NOT MAKE CHANGES TO THE PRODUCT AFFECTING ITS EMISSION, MODULATION, TRANSMISSION CHARACTERISTICS, INCLUDING POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE, TRANSMISSION MODES AND THE INTENDED METHOD OF THE PRODUCT.**
- Normal wear and tear or otherwise due to the normal aging of the Product.

(h) Defects, damages, or the failure of the Product due to any third party communication service or network you subscribe to or use with the Product.

(i) Software.

### What other limitations are there?

- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA DOES NOT GIVE ANY WARRANTIES OR MAKE ANY REPRESENTATIONS, EXPRESS OR IMPLIED, IN RELATION TO THE PRODUCTS. IN PARTICULAR, MOTOROLA DOES NOT WARRANT OR REPRESENT THAT THE PRODUCTS WILL MEET YOUR REQUIREMENTS, WORK IN COMBINATION WITH ANY THIRD PARTY HARDWARE OR SOFTWARE OR SERVICES, PROVIDE UNINTERRUPTED OR ERROR-FREE SERVICE, OR OPERATE WITHOUT RISK OF DATA LOSS.
- YOU SHOULD BE AWARE THAT NO RETAILER OR OTHER THIRD PARTY IS AUTHORIZED TO MAKE ANY REPRESENTATIONS ON BEHALF OF MOTOROLA OR TO MODIFY THIS LIMITED WARRANTY.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY STATUTORY WARRANTIES WHICH MIGHT OTHERWISE APPLY.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS LIABILITY, WHETHER IN CONTRACT, TORT OR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCTS, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS; LOSS OF BUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWARE, OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR SERVICES PROVIDED UNDER THIS LIMITED WARRANTY. BY MAKING A CLAIM UNDER THIS LIMITED WARRANTY YOU ACKNOWLEDGE THAT YOU UNDERSTAND THAT.
- SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF CERTAIN DAMAGES SO THE DISCLAIMERS MAY NOT LIMIT YOUR LEGAL RIGHTS AGAINST MOTOROLA. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. THIS LIMITED WARRANTY DOES NOT SEEK TO TAKE THOSE RIGHTS AWAY UNLESS THE APPLICABLE LAW ALLOWS YOU TO CONTRACT OUT OF THOSE RIGHTS.

### My Product is defective, what should I do?

1. Review the online Motorola customer support website at [www.motorola.com/support](http://www.motorola.com/support) for troubleshooting information.
2. If the Product is still not functioning properly after you have followed troubleshooting instructions suggested on this website, please contact Motorola using the contact details provided on the customer support website at [www.motorola.com/support](http://www.motorola.com/support).
3. If your Product is covered by this Limited Warranty, you may be required to download, or otherwise obtain and accept software updates. You are responsible for any third party data costs incurred when obtaining the downloads.  
Before we can provide any further support under this Limited Warranty you must first comply with the warranty processes (1), (2), and (3), repair instructions, and accept any necessary software updates.
4. If the software update does not fix the problem, you will receive instructions on how and where to ship the Product for assessment. We will generally need: (i) proof of purchase; (ii) a written description of the problem; (iii) the name of your mobile network service provider, if applicable; (iv) your address and telephone number. We will only use this information for the purposes of processing your claim under this Limited Warranty.
5. If the Product is not covered by this Limited Warranty (and you do not have any other statutory rights in your place of usual residence), Motorola will inform you of the availability, price, and other conditions applicable to the repair, replacement, or refund of the Product.

## Copyright & Trademarks

Motorola Mobility LLC  
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16th Floor  
Chicago, IL 60654

[www.motorola.com](http://www.motorola.com)

**Note:** Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-734-5870 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

**Note:** The images in this guide are examples only.

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**Caution:** Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: Moto X (Model XT1096)

Manual Number: 68017894001-A







**motorola.com**



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